

Harbor Regional Center
Client Services Committee

March 25, 2014

In attendance: Fu Tien Chiou, David Gauthier, Kristine Engels and Mary Hernandez

The committee has discussed the National Core Indicators (NCI) in past meetings. An overview has been presented about what NCI measured, how HRC fares in comparison to other Regional Centers as well as how we fare as a system to other states. In addition the committee has talked about what HRC can do with the information provided in the report.

This month, the committee reviewed 12 questions within the NCI in which HRC either was lower than the statewide average or in some cases higher than the state wide averages. A discussion was held about possible causes for either of the two outcomes. The questions that were identified and discussed encompassed all areas of a client's life and included work options, free time, employment, quality of case management and health issues.

Next month the committee will focus in on those questions with the NCI that pertain to Day Program issues for our clients.

Next meeting will be on April 22, 2014 at 6 p.m.