

APPENDIX C



ADULT DAY PROGRAM SERVICES REVIEW SESSION III

OCTOBER 5, 2017



HARBOR
REGIONAL
CENTER

**SUMMARY
SERVICE REVIEW SESSION II**



ADULT DAY SERVICES REVIEW SUMMARY
September 7, 2017

ATTENDANCE:

Nine (9) parents of eight (8) HRC clients were in attendance at the second adult day services review session on September 7, 2017. This does not include the two (2) HRC Board members/advisors who were also parents of an HRC client and were participating as part of the Board Review Panel. In addition, there were two (2) representatives from two (2) adult day service programs in attendance. One representative from the State Council on Developmental Disabilities and one representative from the Office of Client Rights Advocacy were also present.

PRESENTATION SUMMARY:

Ms. Colleen Mock, HRC Director of Community Services, facilitated the review session. She began by reviewing the Adult Day Services Review Summary from the previous meeting held on August 2, 2017.

Ms. Mock also shared two (2) HRC handouts; a graph showing the percentage of clients over the age of eighteen who are either attending school or an adult day program, employed, looking for work or not working and also the listing of adult day service sites within the HRC service area by service provider, city and type of program.

Ms. Judy Wada, HRC Chief Financial Officer, shared the demographic information regarding clients attending our day programs, including gender, age, ethnicity, language, city of residence as well as the percentage of clients attending each program type. Ms. Wada also reviewed the percentage of clients being served and total expenditures for each of the day program service providers serving 20 or more clients.

Ms. Mock then reviewed the Harbor Regional Center Expectations for Adult Day Activities and the Quality Review Format HRC uses when conducting periodic reviews of the programs.

Ms. Maria Elena Walsh, Assistive Manager for the HRC Resource and Assistive Technology Center, shared the various materials that service providers use to implement their programs and are available to them from our HRC Resource Center. The bibliographies that were shared included recommended materials on safety and community access, supported employment, leisure and recreation, nutrition, independent living skills and staff training.

Ms. Mock introduced Matt, a client who shared his experience attending Social Vocational Services Lakewood East- Partial Community Inclusion program.

At the end of the meeting, Ms. Mock again invited the participants to sign up if they are interested in touring an adult day program. Three (3) families signed up to tour day programs in the Long Beach area and four (4) families and one service provider signed up to tour day

programs in the Torrance area. She also shared a flyer to an open house on 9/8/17 for a day program in San Pedro.

HANDOUTS:

The following documents were handed out to those in attendance:

- Adult Day Services Review Summary of August 2, 1017 session
- Graph showing HRC data for clients over the age of eighteen
- Listing of Adult Day Service Sites by service provider, city location and type of program
- HRC demographic data for Adult Day Programs
- HRC Expectations for Adult Day Activities
- HRC Quality Review Format
- HRC Bibliography on safety and community access
- HRC Bibliography on supported employment
- HRC Bibliography on staff training
- HRC Bibliography on nutrition
- HRC Bibliography on independent and supported living
- HRC Bibliography on leisure and recreation

QUESTIONS/COMMENTS

In response to a questions concerning the difference between a partial and a community inclusion program Ms. Mock provided clarifying information concerning the program models and how they differ.

Ms. Mock advised that the third Adult Day Services Review Session is scheduled to take place on the evening of October 5, 2017 from 6:30 pm to 8:30 pm in HRC Conference Room A4. This meeting will be dedicated to presentations from two of the service providers with programs in the HRC Service area. We will hear from both Social Vocational Services and Cole Vocational Services who will present detailed information about their programs including the typical activities offered and the service provider staff who create, supervise and provide the services. We will also hear from a client who participates in one of the programs.



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ADULT DAY PROGRAM TOURS

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Adult Day Program Tours

Torrance Adult Day Programs Tour—October 25, 2017

9:30 A.M.

Cole Vocational Services—Therapeutic Services
4636 Artesia Blvd.
Torrance, CA 90504
(310) 370-3700

11:00 A.M.

Social Vocational Services-Community-Based Inclusion Services
1870 W. Carson St. #D-E
Torrance, CA 90501
(310) 212-5253

Long Beach Day Program Tour—October 26, 2017

9:30 A.M.

Cole Vocational Services-Therapeutic Services
4343 Atlantic Blvd.
Long Beach, CA 90807
(562) 490-0263

11:00 A.M.

Social Vocational Services-Community Based Inclusion Services
530 E. Wardlow Road
Long Beach, CA 90807
(562) 424-7322