

HARBOR REGIONAL CENTER

CLIENT SERVICES COMMITTEE

Tuesday, September 24, 2013

MEETING NOTES

The topic for the meeting was the HRC Performance Contract and the proposed HRC Performance Plan for 2014. Nancy Spiegel, Director of Information and Development, was the presenter.

HRC's outcomes on each of the Public Policy Measures, were nearly all better than the average for state. Nancy led a discussion of the Proposed Performance Plan objectives for 2014. The effort will continue to focus on decreasing the number of clients who live in developmental centers, increasing the number of children living with families, decreasing the number of children living in homes of 7 or more, increasing the number of adults living in home settings, and increasing the number of adults in supported and competitive employment. The Committee members discussed the plans proposed for each of these areas and provided their input and feedback.

The Committee Members discussed possible topic ideas for upcoming Client Services Committee Meetings. Some of the previous topics explored at previous meetings were reviewed. A suggestion made for a future meeting is the area of "Zero Tolerance" and child/adult abuse and neglect.

**Harbor Regional Center
Service Provider Advisory Committee
Minutes: September 17, 2013**

Members Present: Kristine Engels, Life Steps Foundation, Chair; Paul Quiroz, Cambrian Homecare, Mary Grace Lagasca, InJOY Life Resources; Sarah Sanders, California Mentor; Dee Prescott, Easter Seal Southern California; Nancy Langdon; Canyon Verde; Patty Solozano, Oxford Services; Barbara Schlosser, Ability First; Angie Rodriguez, Social Vocational Services

Guests Present: Clare Grey, South Bay Vocational Center, Gina Nunes, Pathpoint

HRC Staff Present: Patricia Del Monico, HRC Executive Director; Colleen Mock, HRC Community Services Director; Judy Wada, HRC Chief Financial Officer; Nancy Spiegel, HRC Director of Information and Development; Kris Zerhusen, HRC Assistant Resource Center Manager; Rick Travis, HRC Program Manager.

Presentation of HRC Resource Center Service Provider Training Materials:

Ms. Kris Zerhusen reviewed staff training materials on developmental disabilities. She also presented materials on client training on managing emotions, conversational skills, trust, dressing and grooming skills.

Presentation of the Proposed 2014 HRC Performance Plan

Ms. Nancy Spiegel, HRC Director of Training and Development, reviewed the proposed 2014 HRC Performance Plan with the Service Provider Advisory Committee. There were no questions or comments from committee members.

Budget Update:

Ms. Wada, HRC CFO reviewed the Fiscal Year 12-132 budget. Harbor Regional Center did not end with a deficit but it is anticipated that there will still remain a deficit statewide.

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Service Provider Advisory Committee
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Chair Report:

Ms. Engels announced that there is a bill on the Governor's Desk that would increase minimum wage. There was a lot of discussion with the service providers regarding how this would be implemented. They asked in there would be an increase to the rate as there was when minimum wage was increased in 2006. Providers noted that this could also impact their staff recruitment and retention. The service providers asked that we discuss this at the next meeting in November.

Ms. Engels also led discussion on the proposed SB 555 that would require that IFSPs be held in the native language of the client. Service providers wonder if this will extend to their services as well.

Ms. Engels noted that today the HRC Board of Trustees approved a client abuse/neglect that will be discussed at the next Service Provider Advisory meeting in November.

HRC Update:

Ms. Colleen Mock introduced Rick Travis as the new Program Manager of the Health Services Team.

HRC is adding additional ADA parking spaces to the front of the building.

Ms. Nancy Spiegel announced the South Bay Beer and Wine Festival on October 20, 2013, sponsored by the Lomita-Torrance Airport Rotary with some of the proceeds going to Harbor Regional Center.

Ms. Mock announced that November 19, 2013 is the last 2013 Service Provider Advisory Meeting.

**Harbor Regional Center
Board Planning Committee
Minutes:
September 20, 2013**

Present: Wendy Sorel, Patricia Jordan, Nancy Spiegel

Planning for Cultural Competency

We briefly discussed Senate Bill 367 which is expected to be signed into law, and which will require regional center governing boards to annually review regional center performance in providing linguistically and culturally appropriate services. Nancy shared some training materials currently in development for regional center staff training.

HRC Performance Plan 2013

At our last meeting we reviewed mid-year progress on HRC's Performance Plan for 2013. At this meeting we reviewed and gave our support for HRC's proposed Performance Plan for 2014. Highlights of planned activities that will allow HRC to continue to maintain or improve desired outcomes are summarized below.

Harbor Regional Center will disseminate this proposed plan for review and input through mid October, via the HRC Email Network, our HRC Resource and Assistive Technology Center; our web site at www.harborrc.org, and other focus groups whose membership include HRC clients, parents, service providers, and board members. We will present it to the Board for approval at the public meeting of the Board on October 15th, 2013.

Plan Summary

HRC will work to maintain or improve its performance for each desired outcome below. Baselines as of June 30th, 2013, are shown in parenthesis.

Desired Outcome for clients in State Developmental Centers: Continue to decrease % of clients who live in developmental centers. (0.54%; 57 HRC clients including clients transferred from LDC).

- Continue to assist developmental center residents to move into the community.
- Work with partners (So Cal Integrated Project, Regional Centers, HOPE and selected service providers) to develop homes in the greater Southern California area.

Desired Outcomes for Children:

Continue to increase % of children who live with families. (99.6%)

Decrease % of minors who live in homes for 7 or more. (0%)

- Continue to provide family support, information, and training services to promote the development of the child and the stability of the family, such as support groups, respite, training for parents in behavior management, positive parenting classes, language development groups, etc.
- Coordinate with health plan provider agencies, and provide information and support for families, to access behavioral health treatment and other medically necessary services.
- For situations in which families are not able to provide care at home, maintain some small home and foster family options.

Desired Outcomes for Adults:

Increase % of adults living in home settings. (78.97%)

Decrease % of adults living in licensed homes for 7 or more. (2.05%)

- Continue to promote and maintain options for adults to live in home environments, including living with their family, in supported living, and in mentor family (foster) homes.
- For adults who live in larger settings, continue to identify options for more integrated/less restrictive living options.
- Continue development of day activity programs, such as inclusion centers, partial inclusion, and therapeutic models.
- Continue coordination of College 2 Career (C2C) program with community college districts, HOPE and supported living service providers to offer post-secondary education options, including student housing, student support, and supported living services.
- Continue to provide information and support for parents of adults and young adults in transition regarding available service and support options, including: post-secondary education, internships, job preparation, and supported employment.

Desired Outcome for Employment: Increase number of adults in supported and competitive employment.

- Continue coordination with school districts, Project Search, etc. to promote student participation in internship and job training programs.
- Coordinate Employment Orientation sessions to provide information to transition age and adult clients and families regarding employment service and support options.
- Coordinate Job Preparation Classes and Career Exploration for adults seeking employment services and supports.