

# OUR DIVERSE COMMUNITY

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Harbor Regional Center

Demographic and Expenditure Data

Fiscal Year 2019-20

**Habr  interpretaci n simult nea en espa ol:  
Seleccione el idioma en el icono del globo**

For an electronic copy of these slides as well as backup detail regarding demographic and expenditure data

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[WWW.HARBORRC.ORG](http://WWW.HARBORRC.ORG)

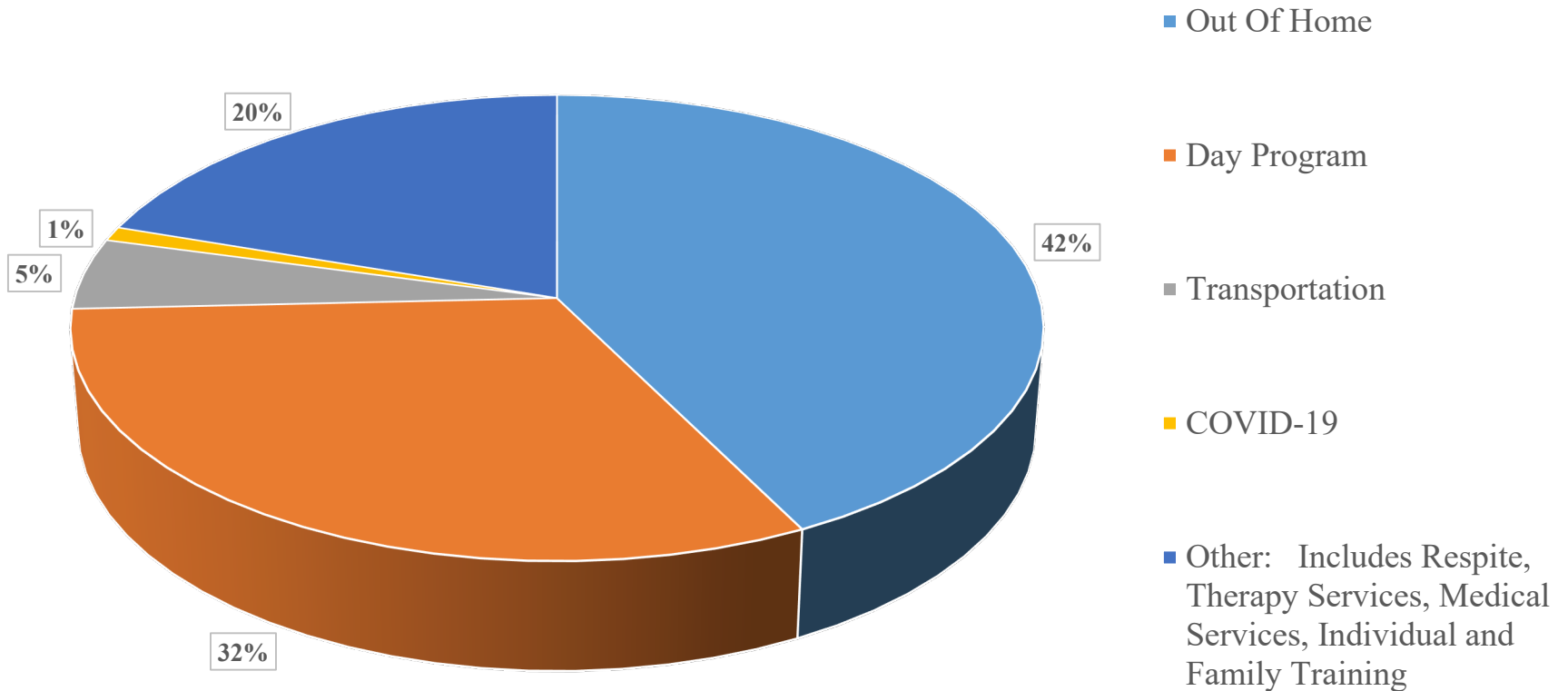
There will be an opportunity for input at the end of the presentation

# HRC EXPENDITURES

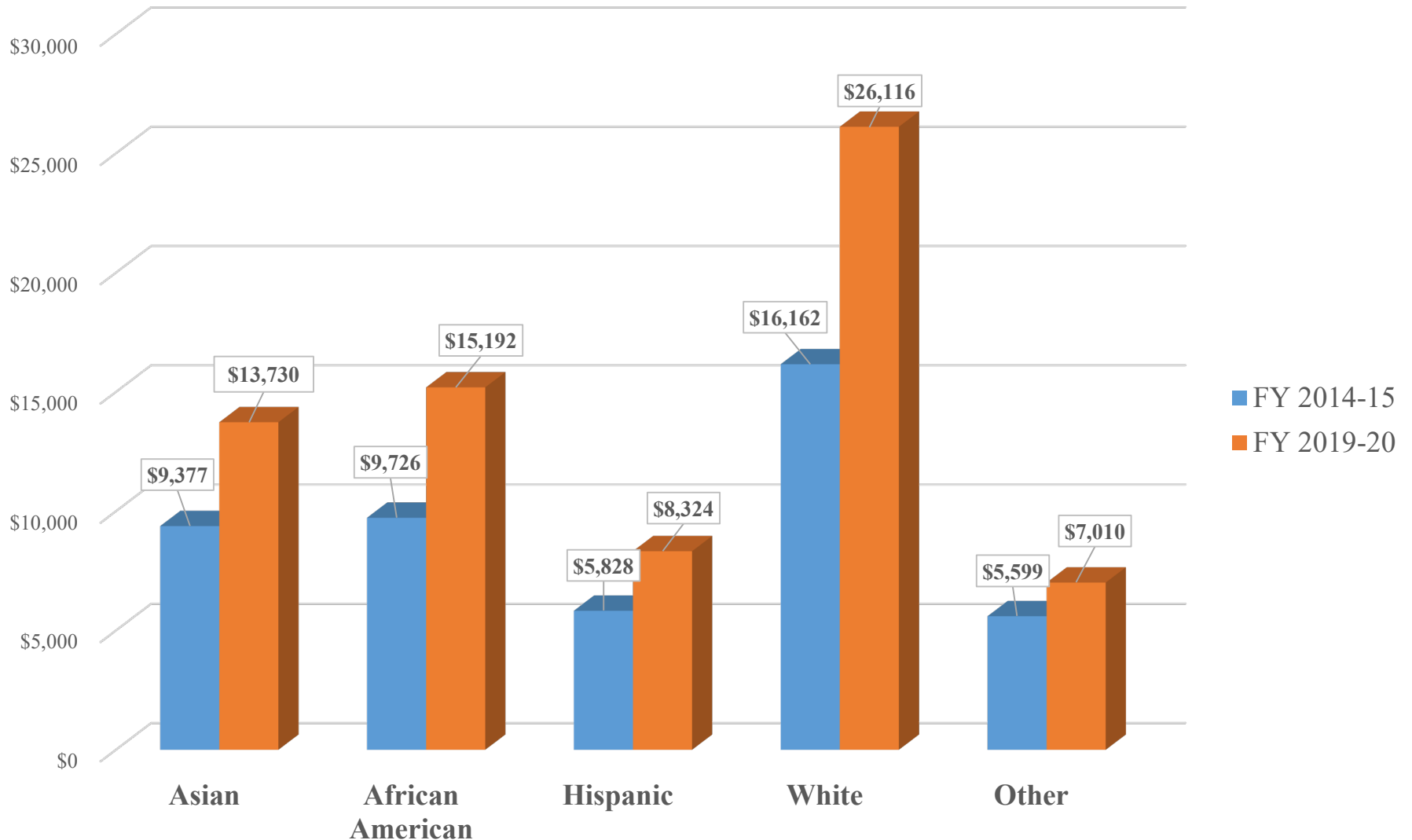
**All HRC Clients, All Services**

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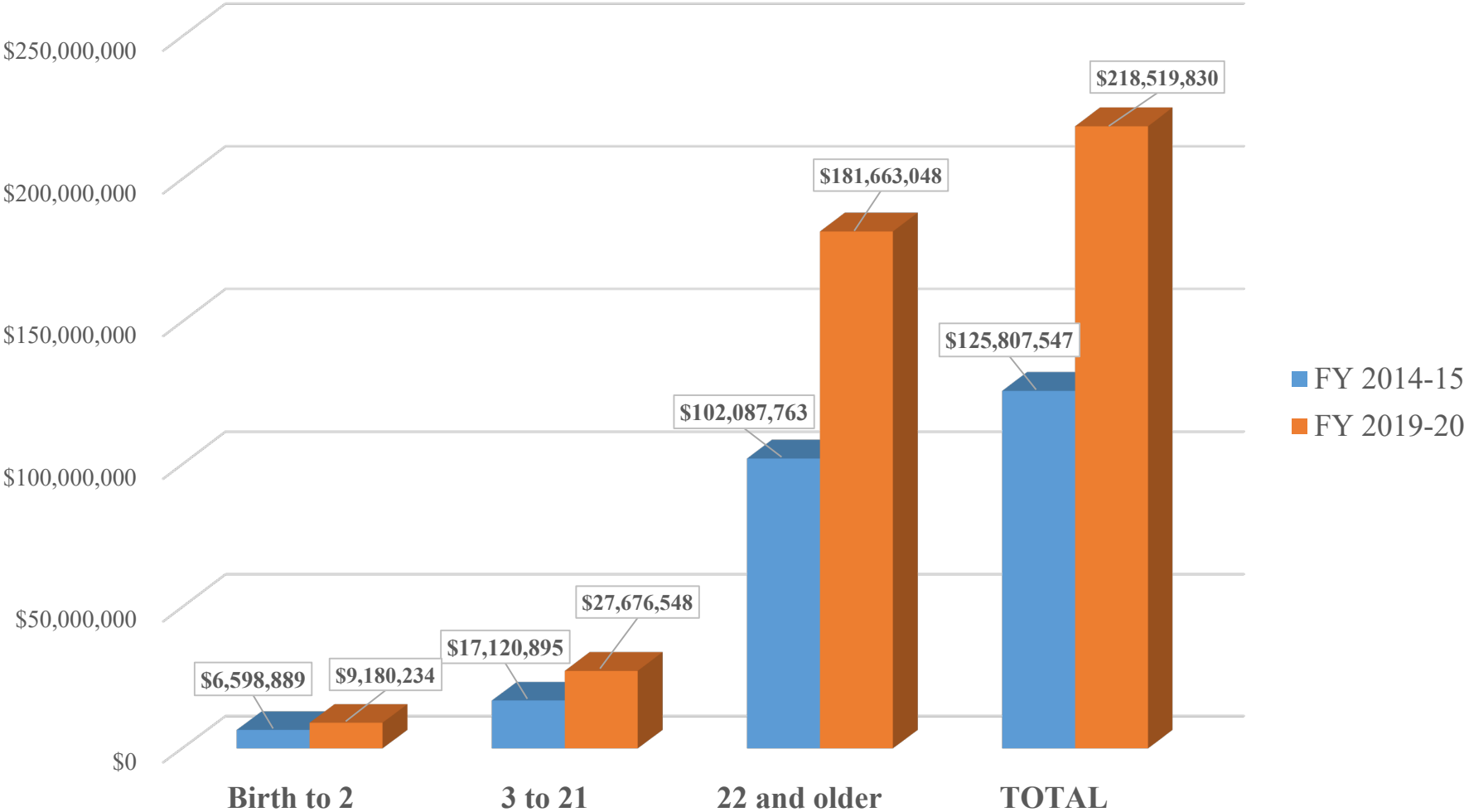
# Total Expenditure Distribution All Categories



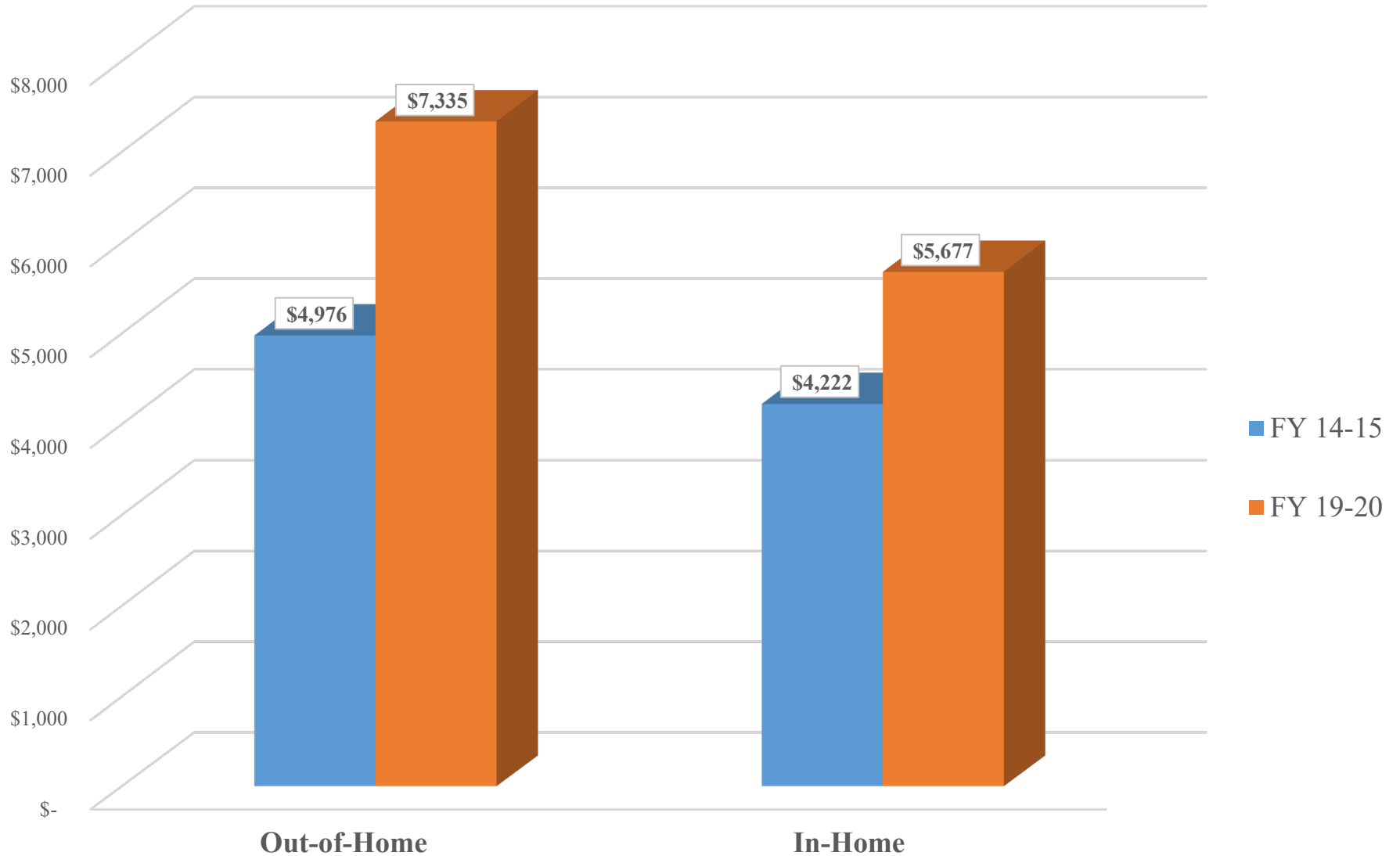
# Per Capita Expenditures By Ethnicity: FY 14-15 vs. FY 19-20 (All Ages)



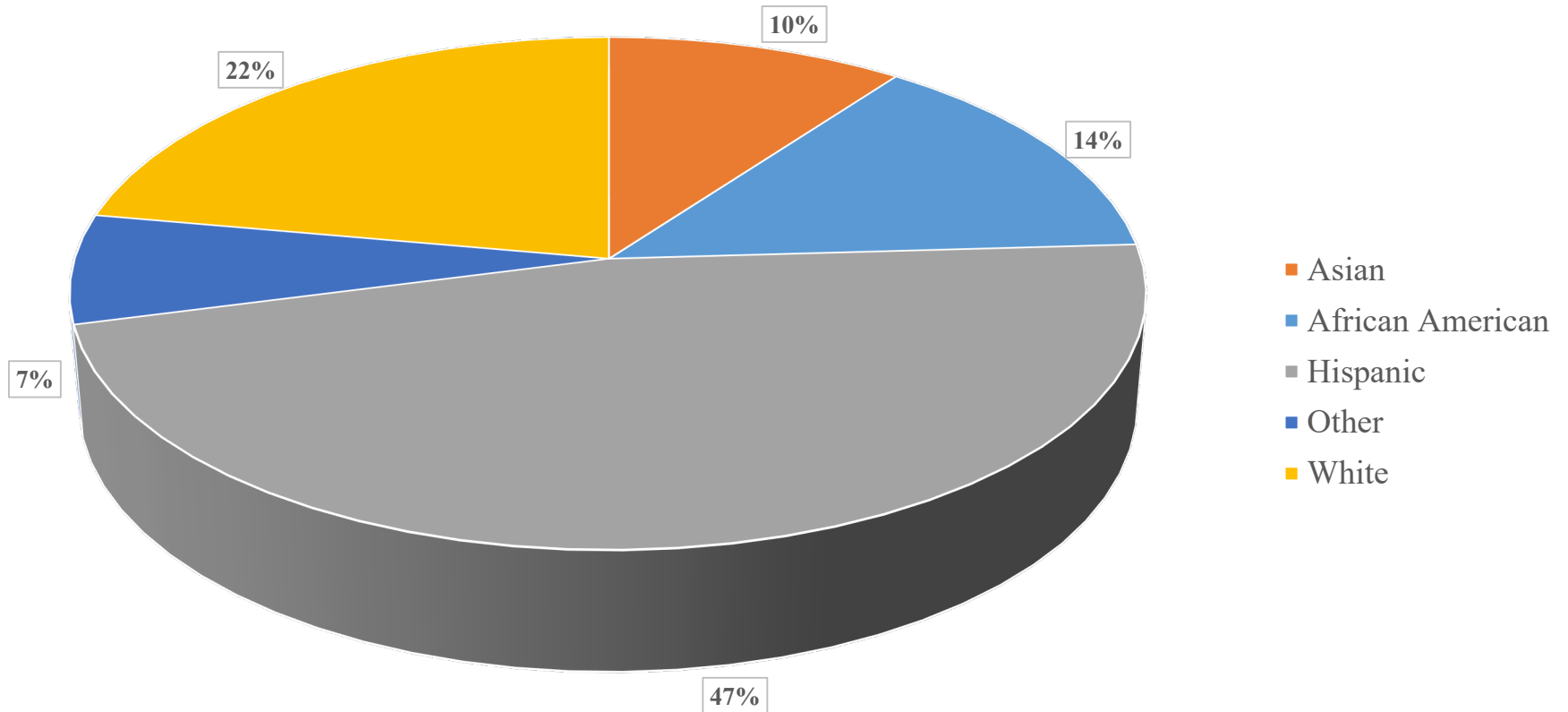
# Total Expenditures by Age FY 14-15 vs. FY 19-20



# Per Capita Expenditures In-Home vs Out-of-Home FY 14-15 vs FY19-20



# COVID 19 Expenditures



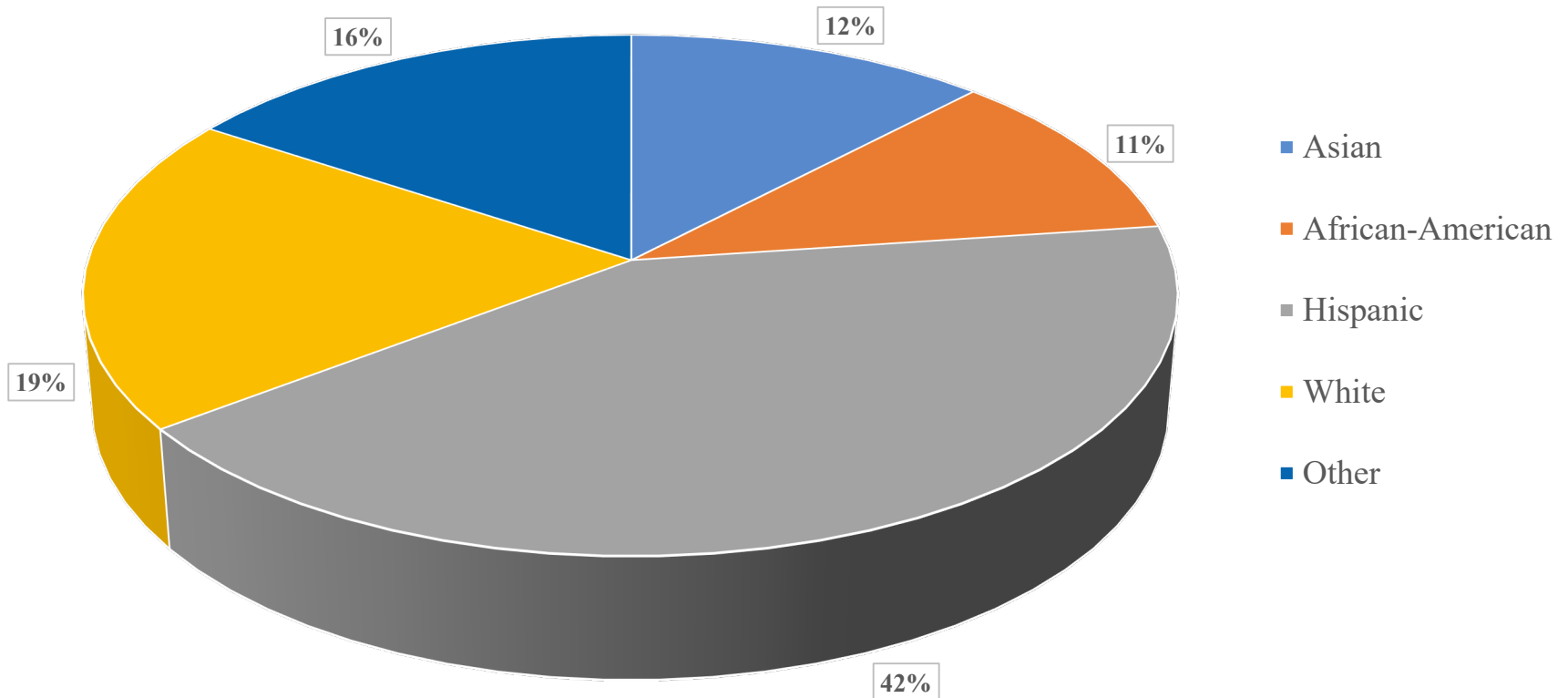


# DEMOGRAPHICS: ETHNICITY , PRIMARY LANGUAGE, AND AGE

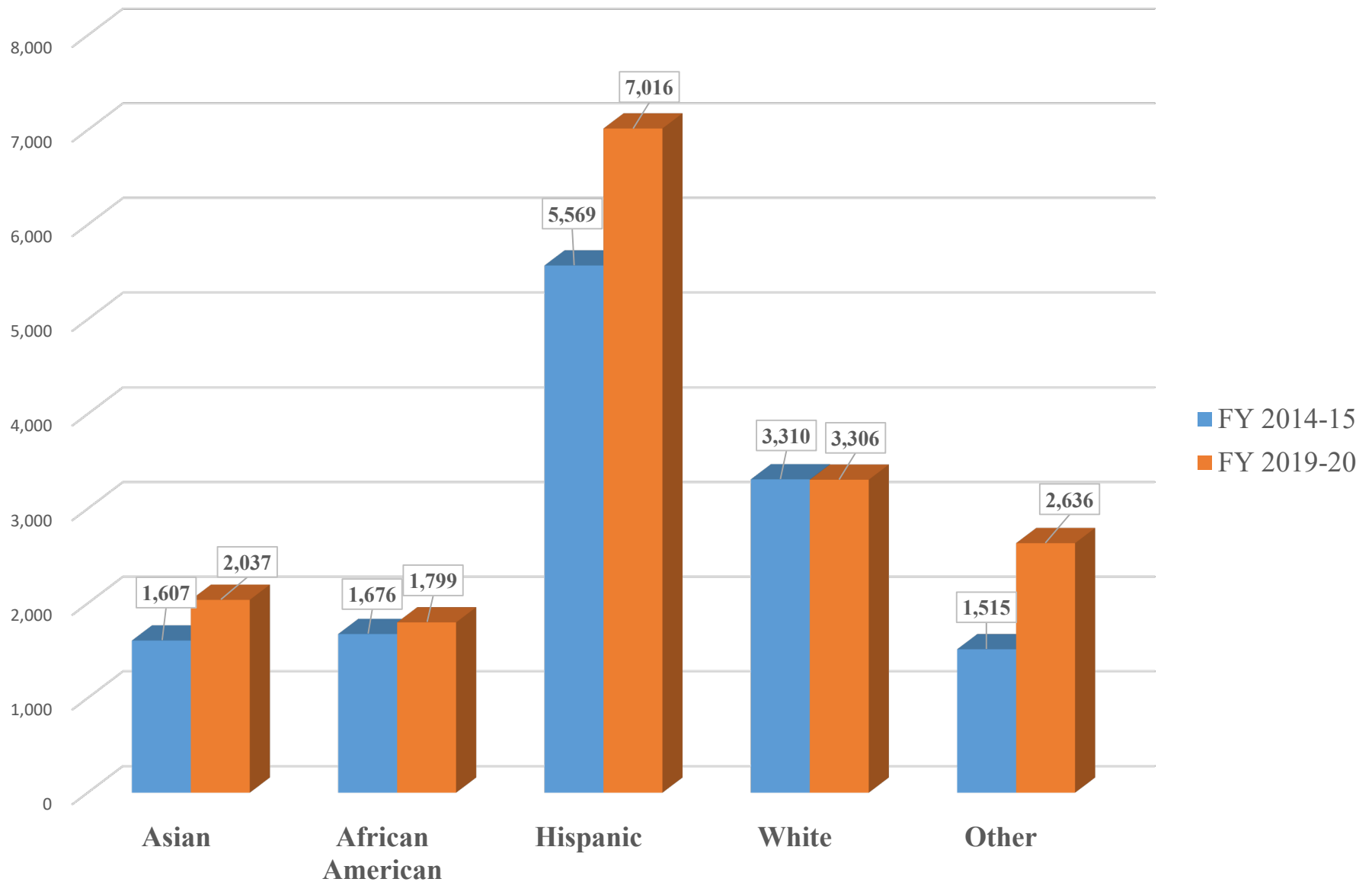
**HRC Clients & Staff**

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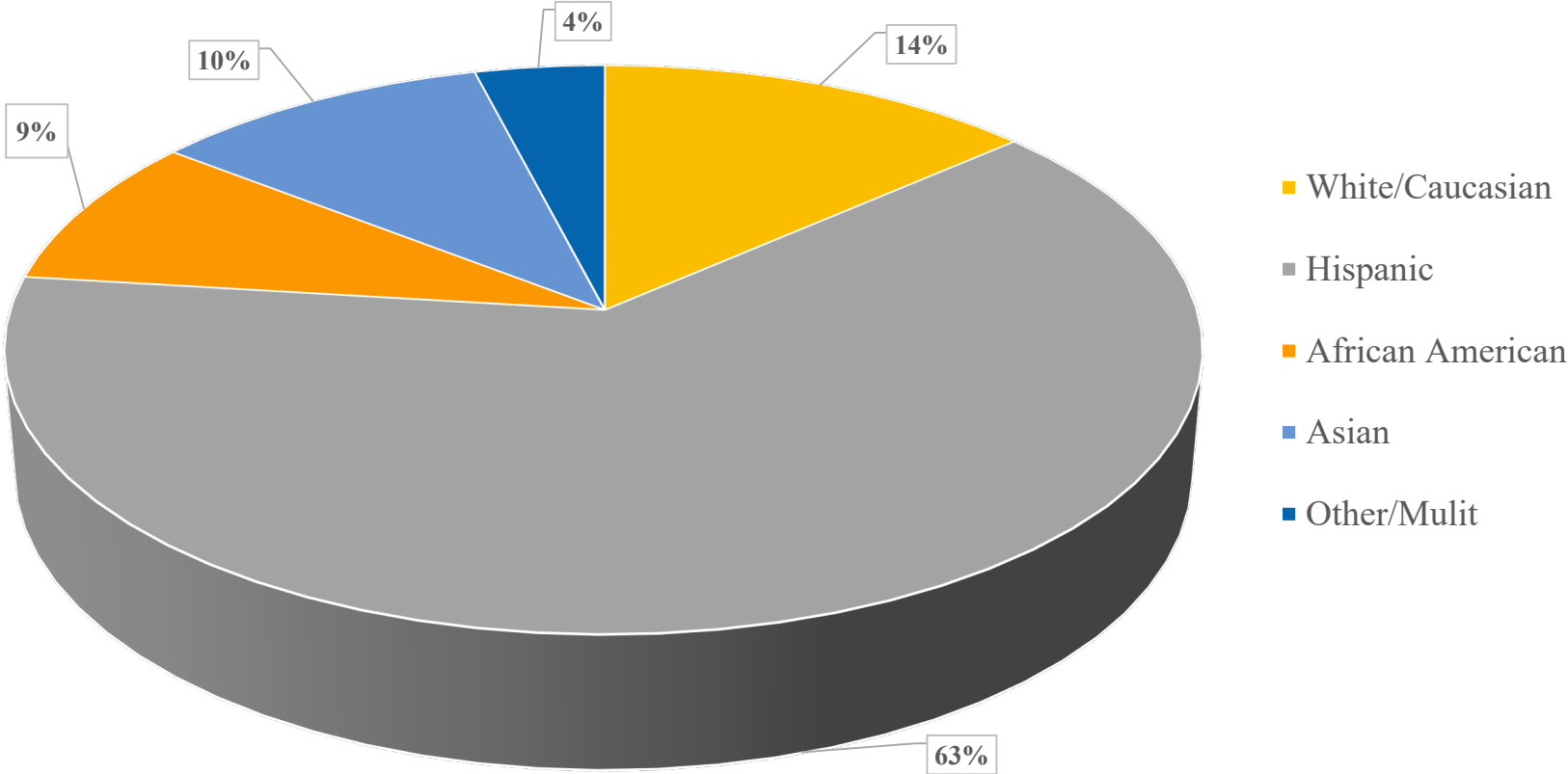
# HRC Clients: Ethnicity



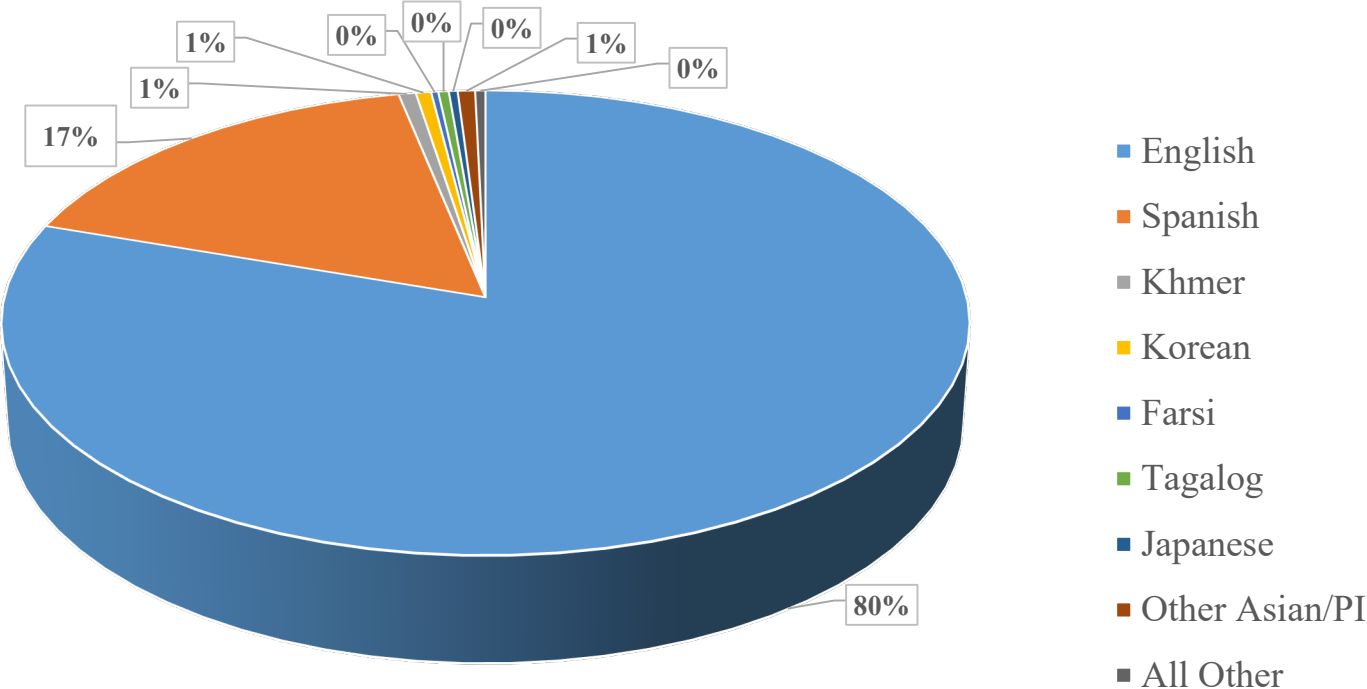
# Client Ethnicity: FY 14-15 vs. FY 19-20



# HRC Staff: Ethnicity



# HRC Clients: Primary Language



## HRC Staff Languages 2021

- Spanish – 195
- Tagalog – 8
- Khmer – 4
- Mandarin – 3
- Japanese – 4
- Korean – 4
- Vietnamese – 2
- Other – 8 (Farsi, Hmong, Samoan, Indonesian, Tigrinya, Visay, French, German)

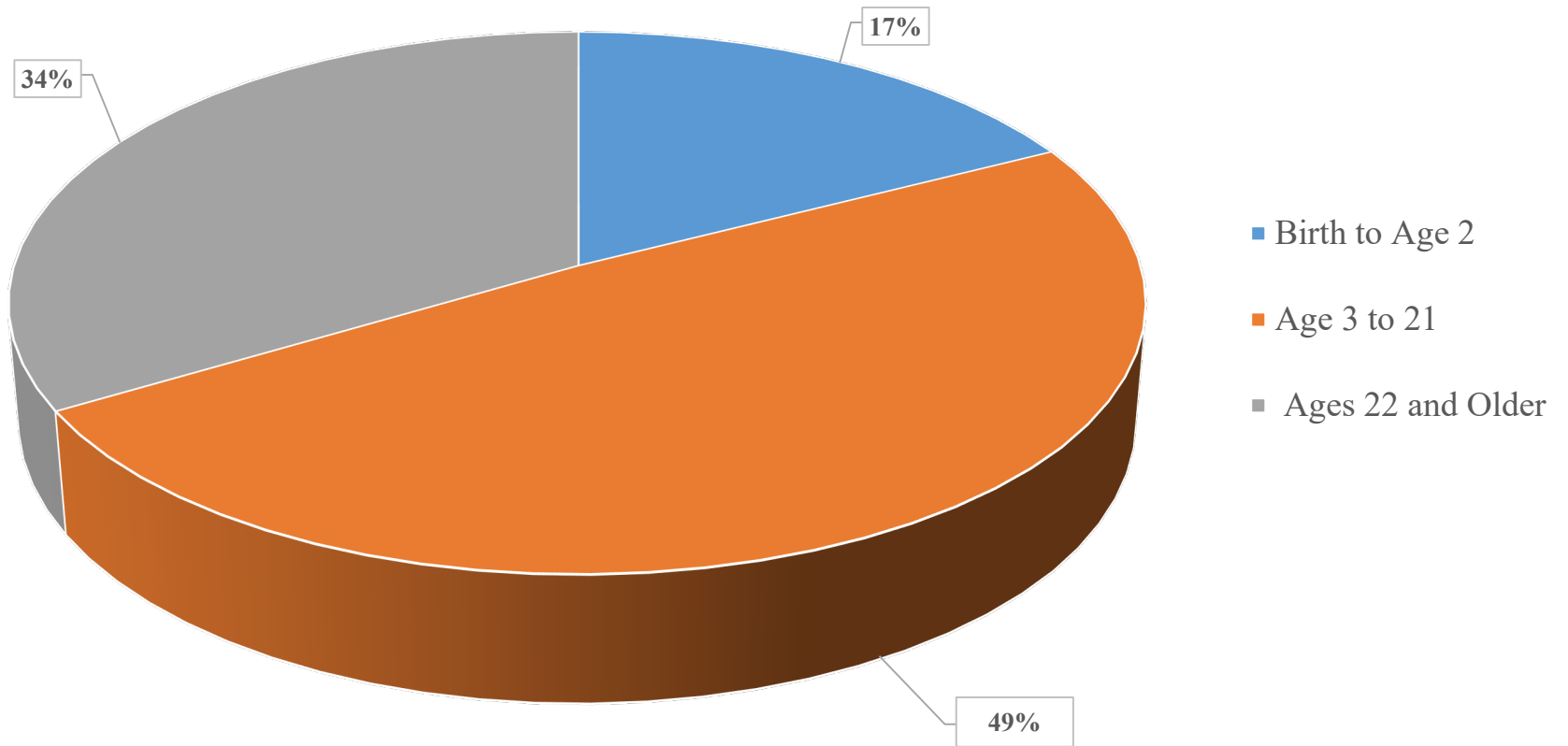


# HRC CLIENTS: AGE

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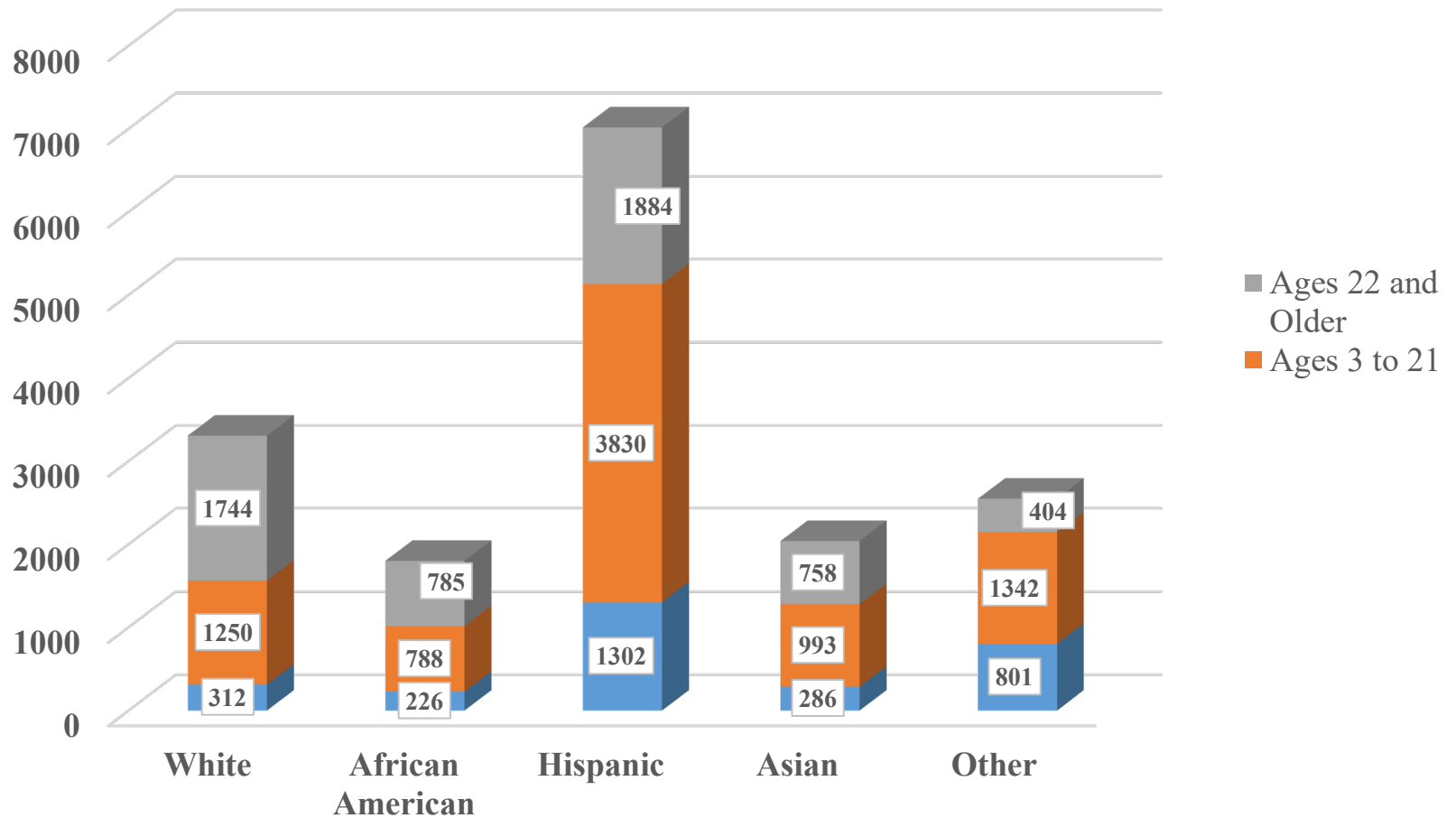
**By Ethnicity and Total Expenditures**

# HRC Clients by Age



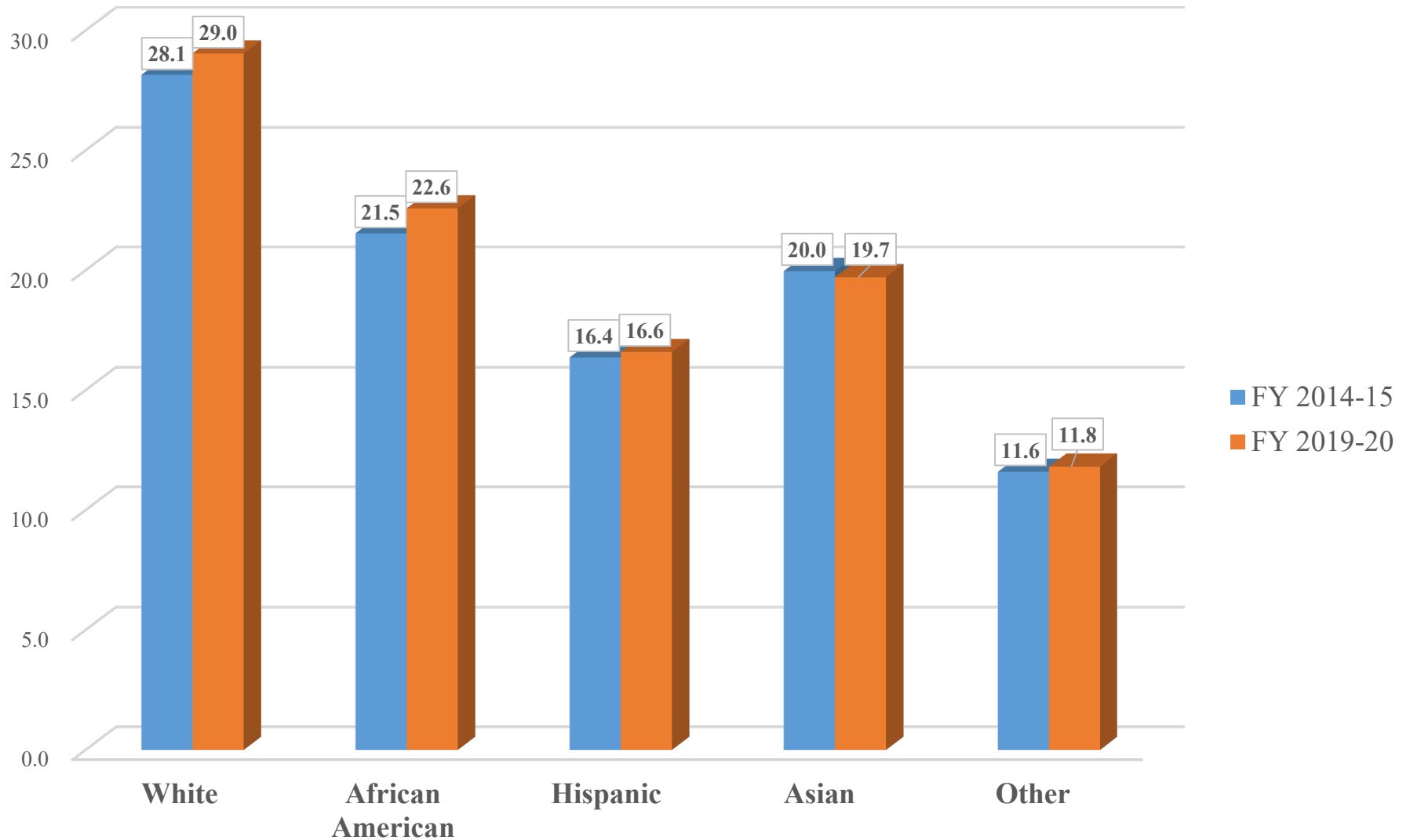


# Clients by Age and Ethnicity

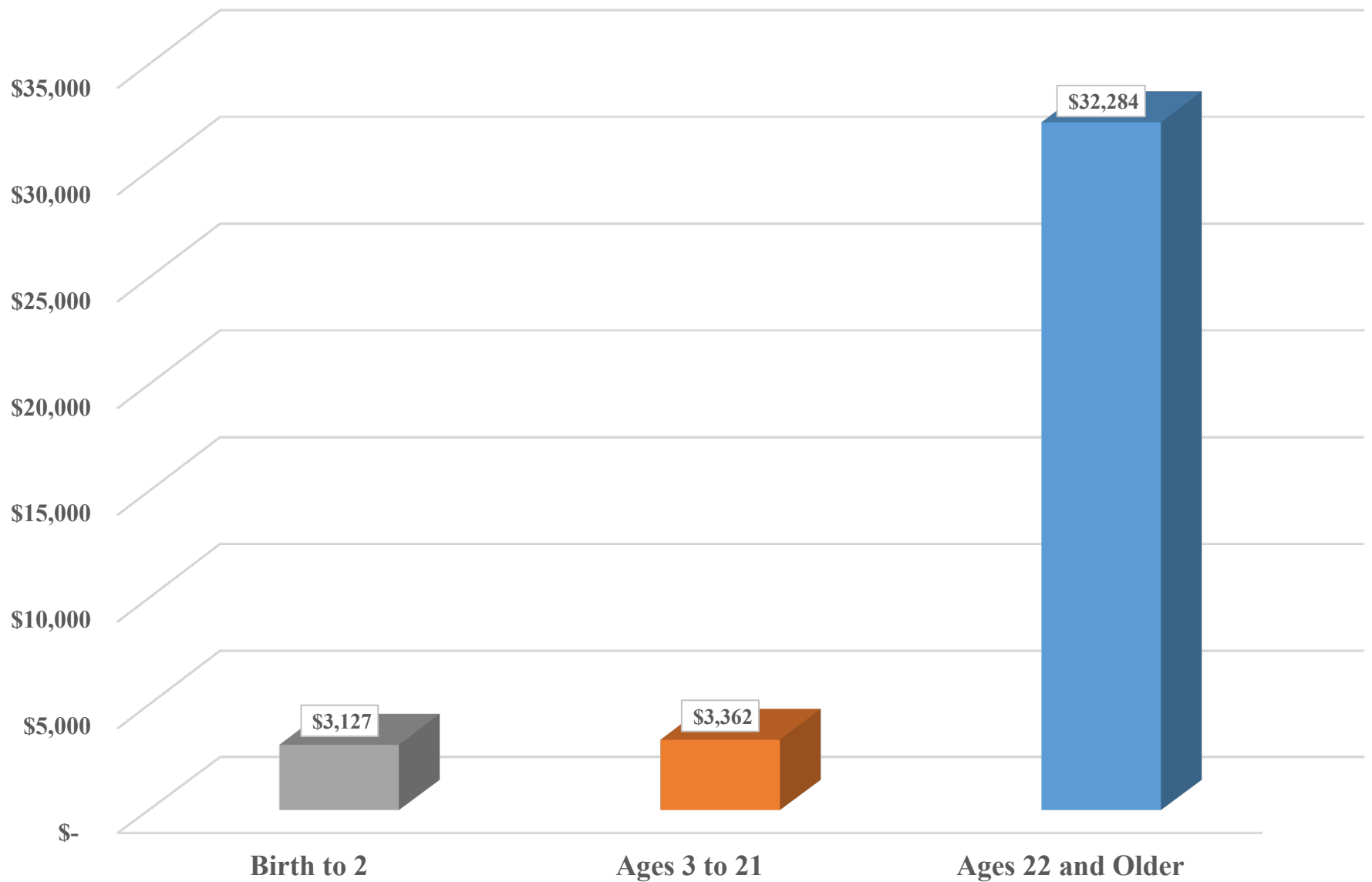


# Average Age by Ethnicity

## FY 14-15 vs FY 19-20



# Per Capita Expenditures by Age

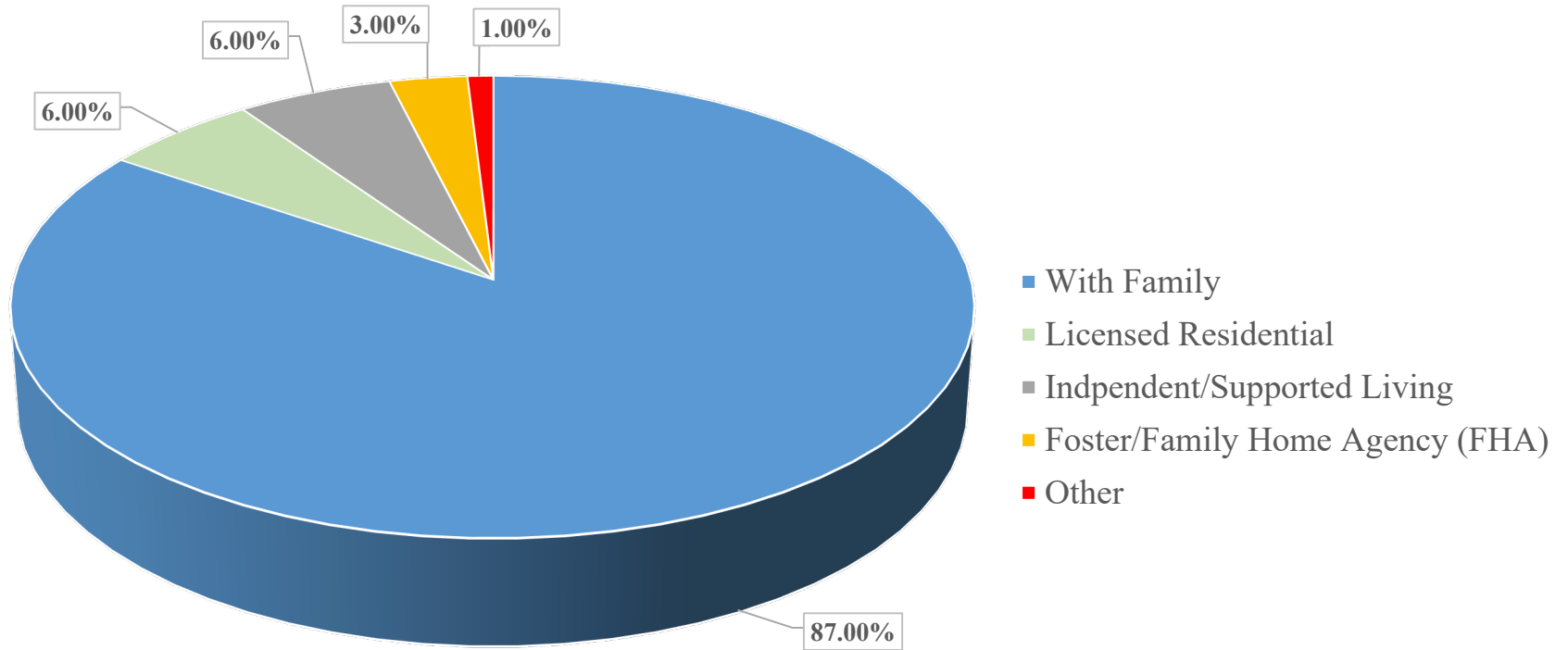


# LIVING ARRANGEMENT

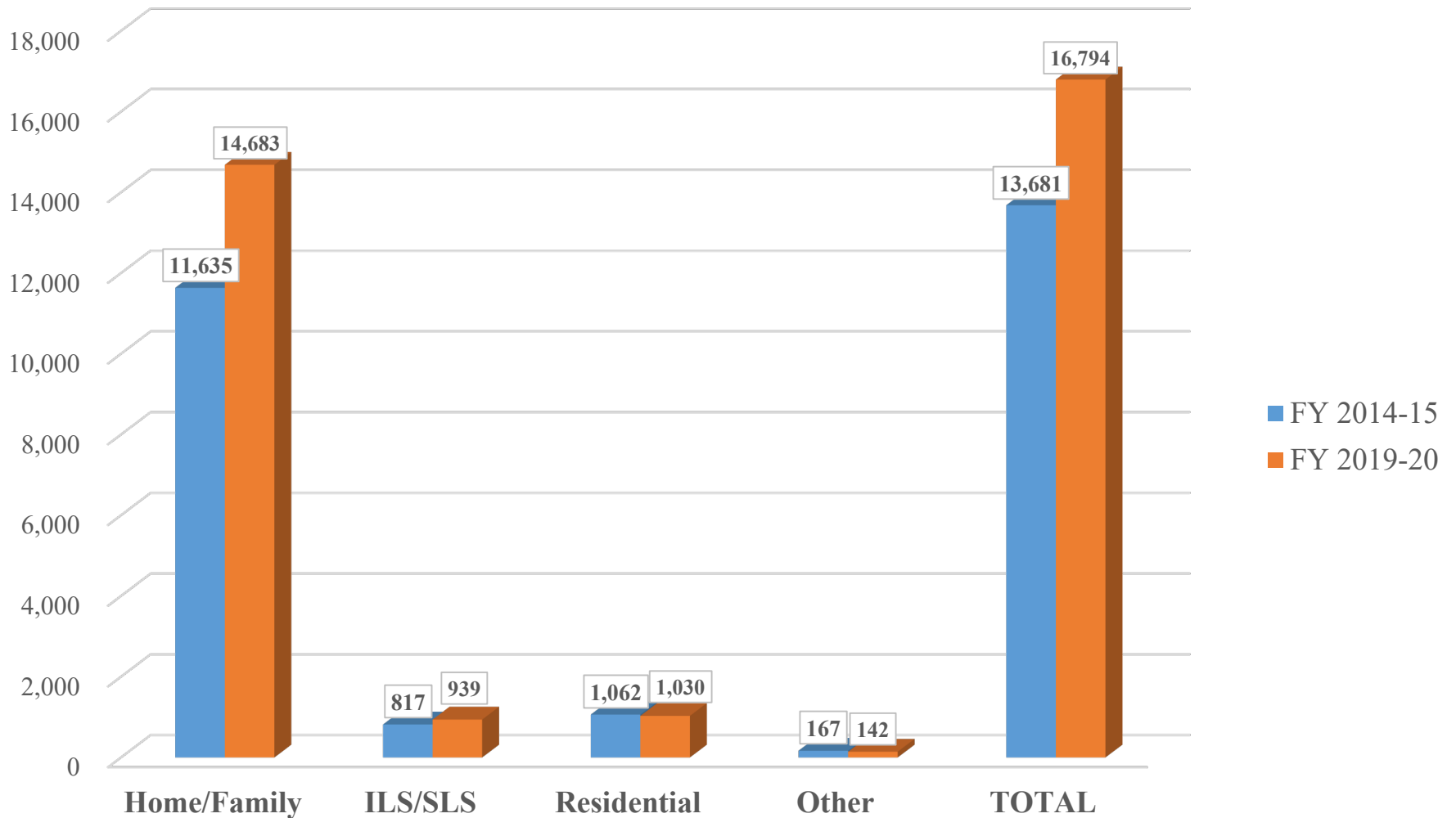
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**By Age, Ethnicity and POS**

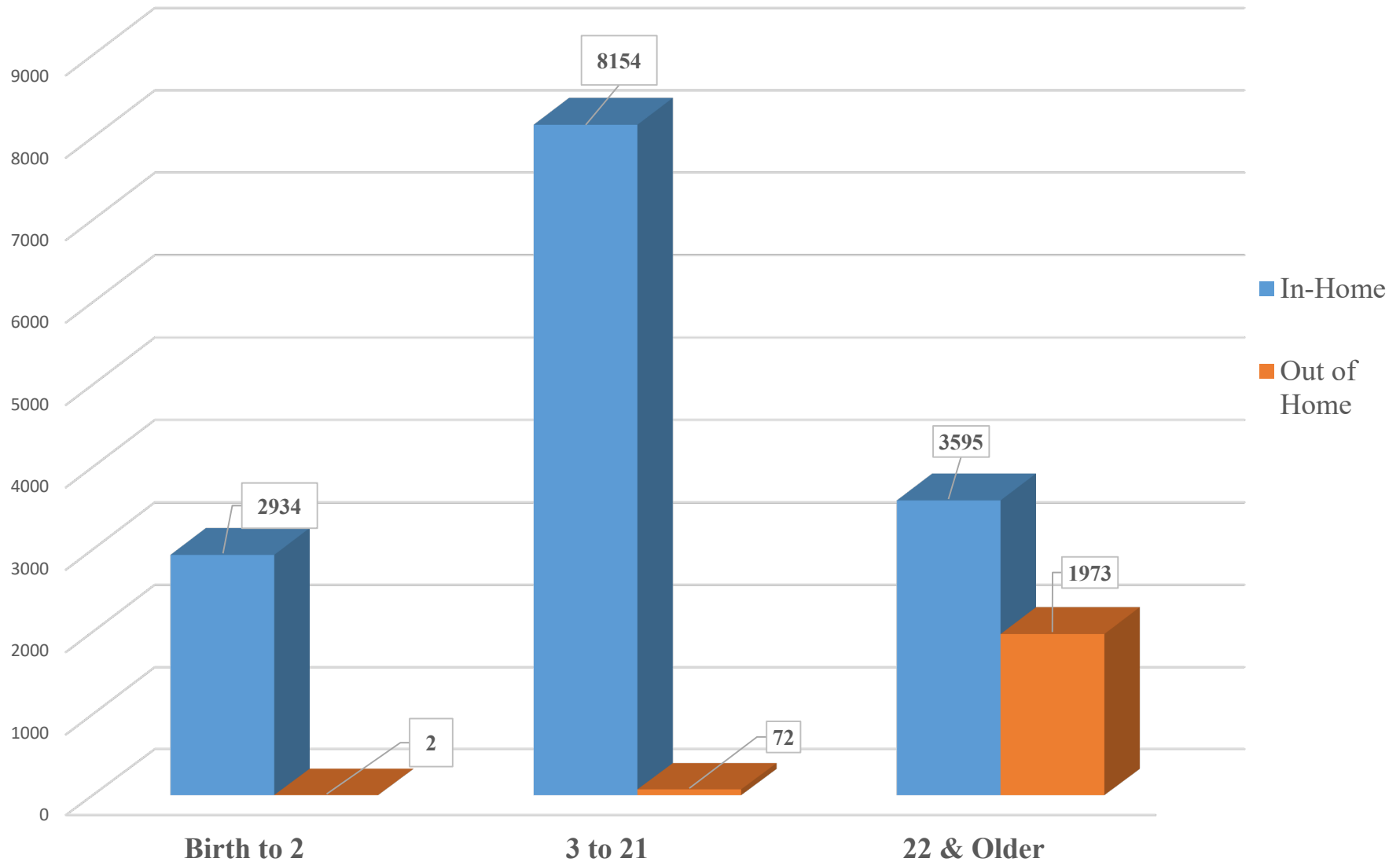
# HRC Clients: Living Arrangements



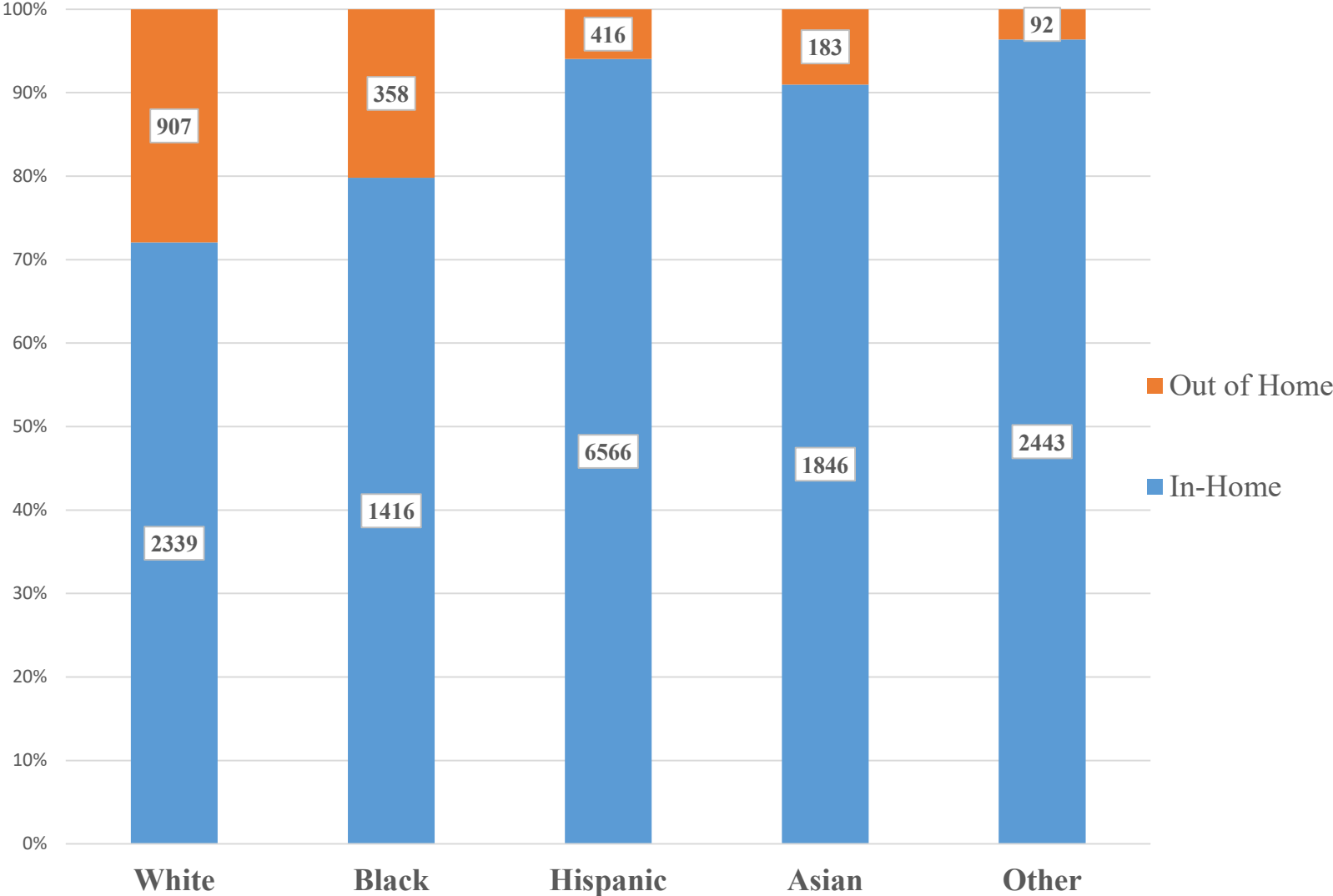
# Living Arrangements FY 14-15 vs. FY 19-20



# HRC Clients by Age & Living Arrangement



# HRC Clients by Living Arrangement and Ethnicity



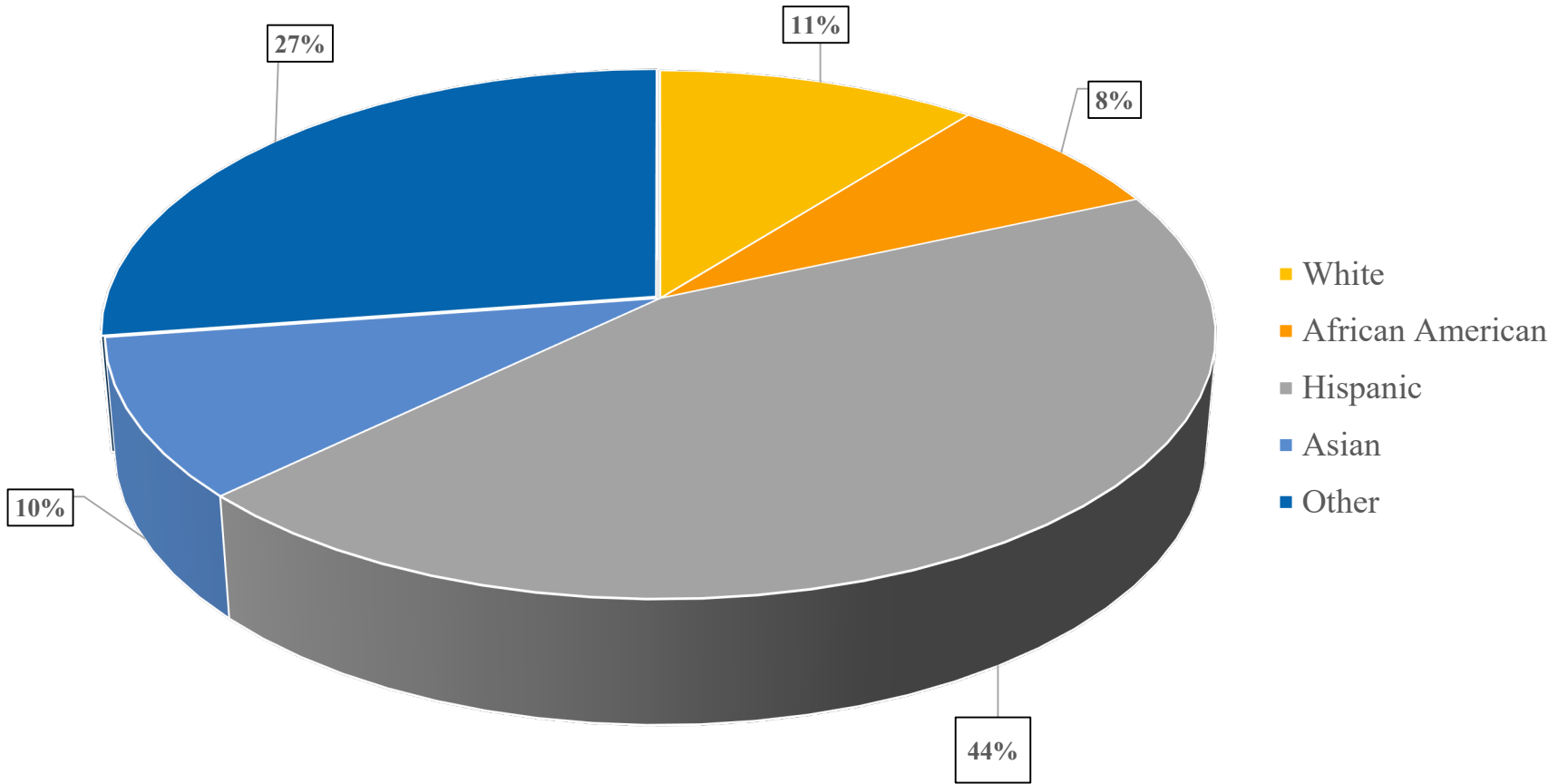


# BIRTH TO AGE TWO

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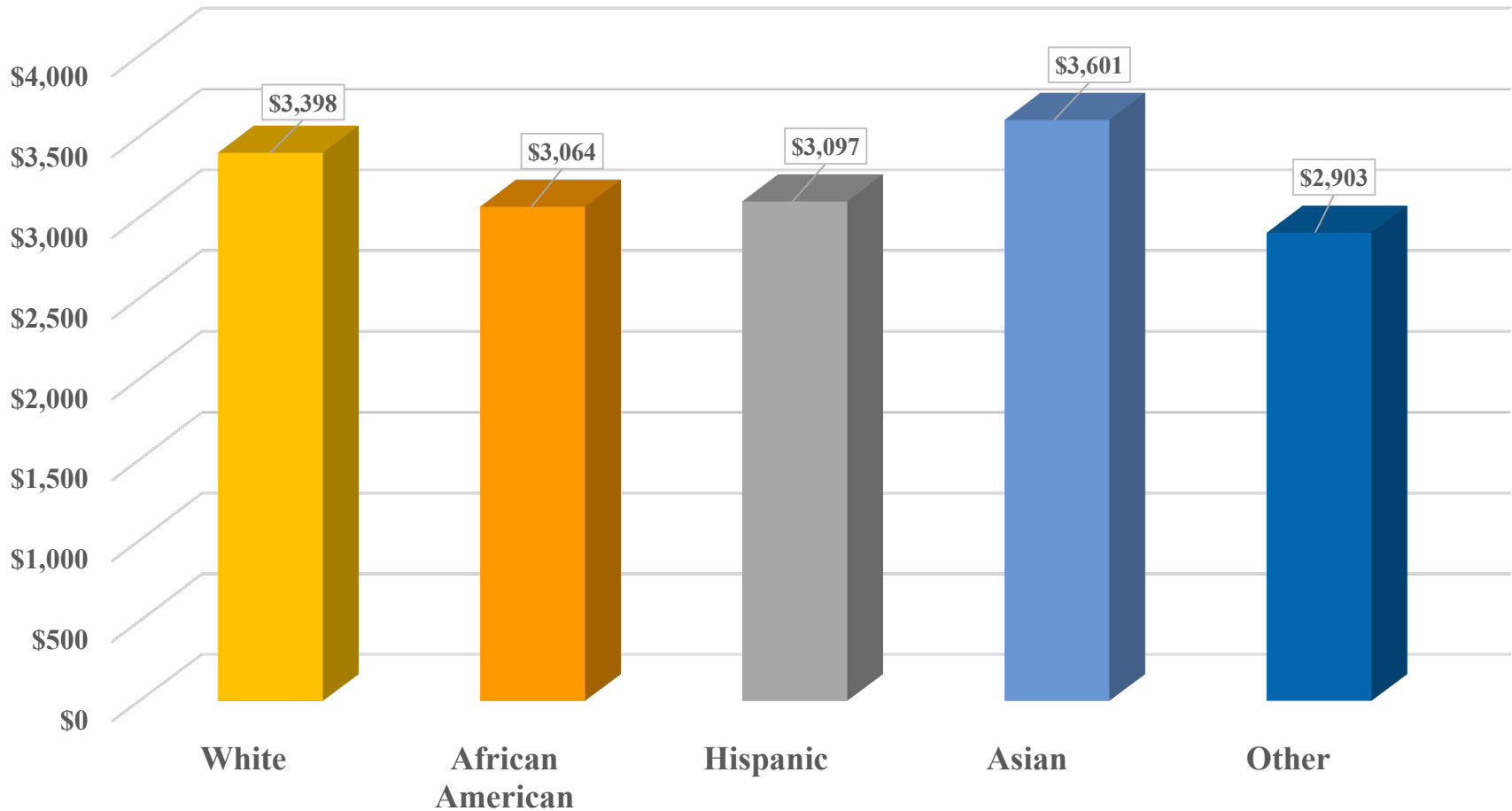
**By Diagnosis and Ethnicity**

# Ethnicity: Ages 0-2

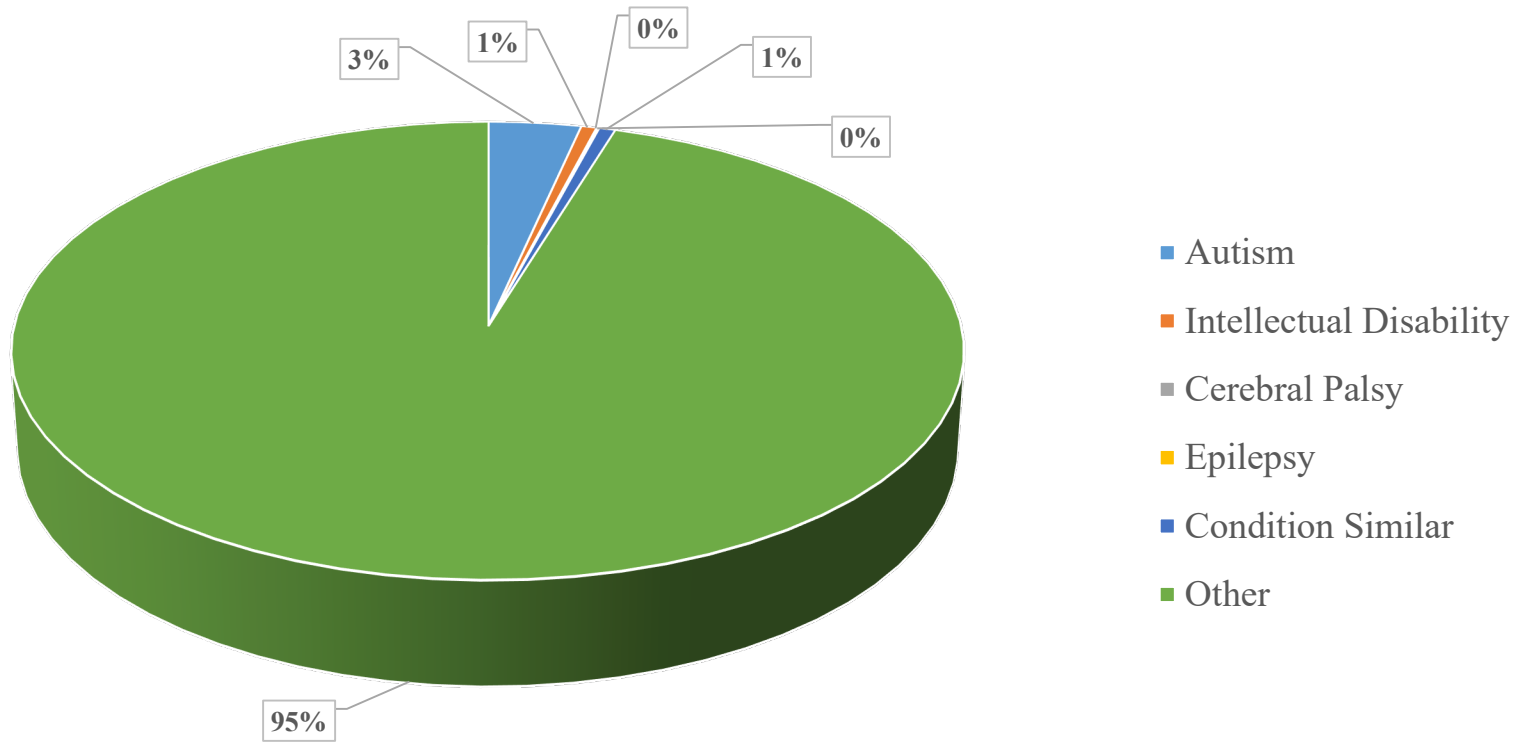


# Per Capita Expenditures by Ethnicity

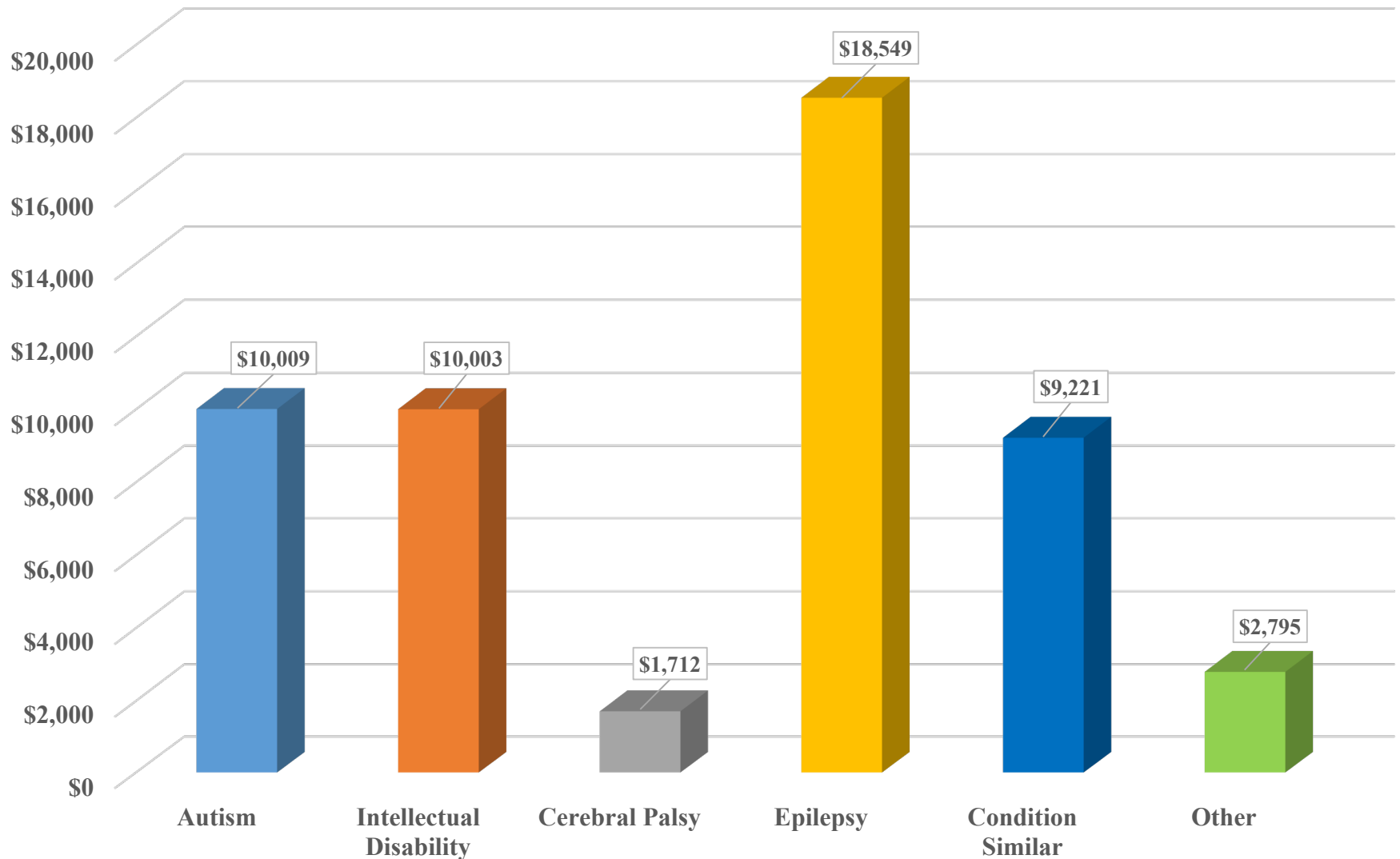
## Ages 0-2 (Living at Home)



# Diagnoses: Birth to Age 2



# Per Capita Expenditures by Diagnosis: Ages Birth to 2 (Living at Home)



# African American Support Group

## Ujima

**A support group for African American Families**

**Ujima is one of the seven principles of Kwanzaa, it means “to build and maintain our community together and make our brother’s and sister’s problems our problems and solve them together.”**



**Our aim is to offer a family support group that provides an educational setting and offers support and community building to our African American families. Please join us for our first meeting and help plan the future of the group!**

**Tuesday, November 17th**

**6-7:30PM**

**THIS IS A ZOOM MEETING**

**For link to join meeting, please contact**

**[mariaelena.walsh@harborrc.org](mailto:mariaelena.walsh@harborrc.org)**

**We will admit as many as space allows**

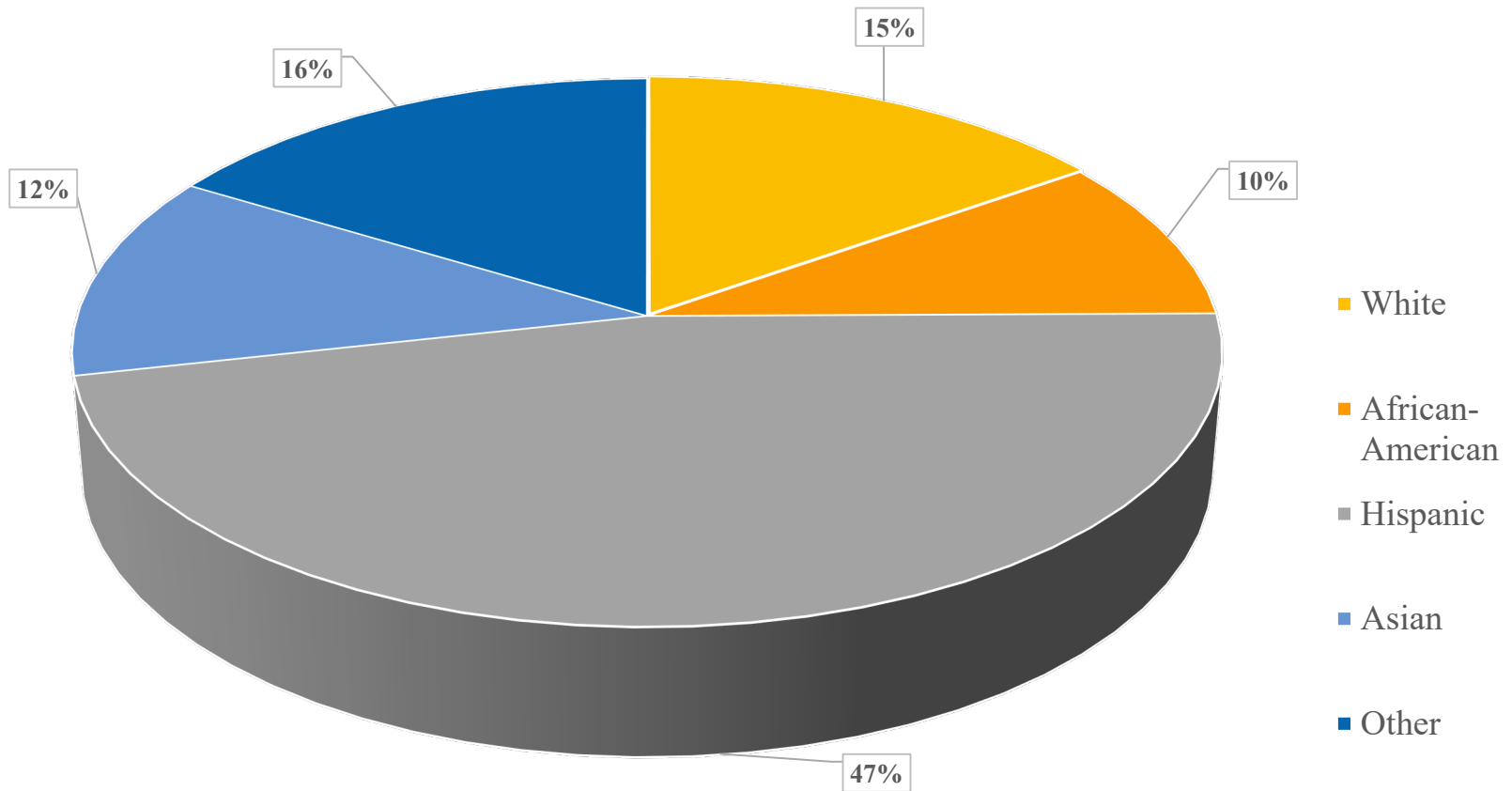
- Launched in November 2020
- 10 families
- Educational setting to offer support to AA families
  - COVID and returning to school
  - Self determination
  - Distance learning
  - Behavioral challenges
- Presentation from a Behaviorist – March 2021

# AGES 3 TO 21

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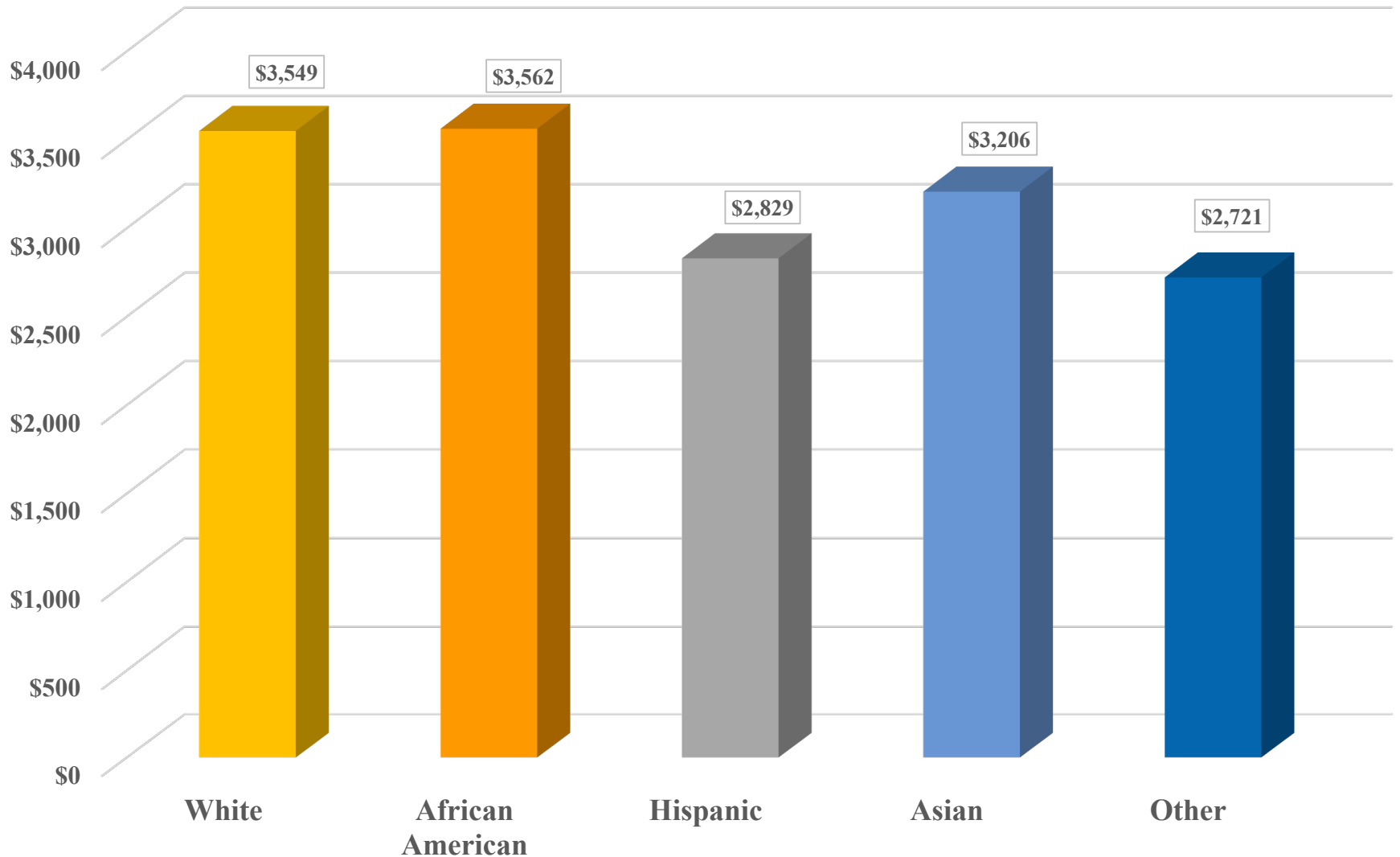
**By Diagnosis and Ethnicity**

# Ethnicity: Ages 3 to 21 Years

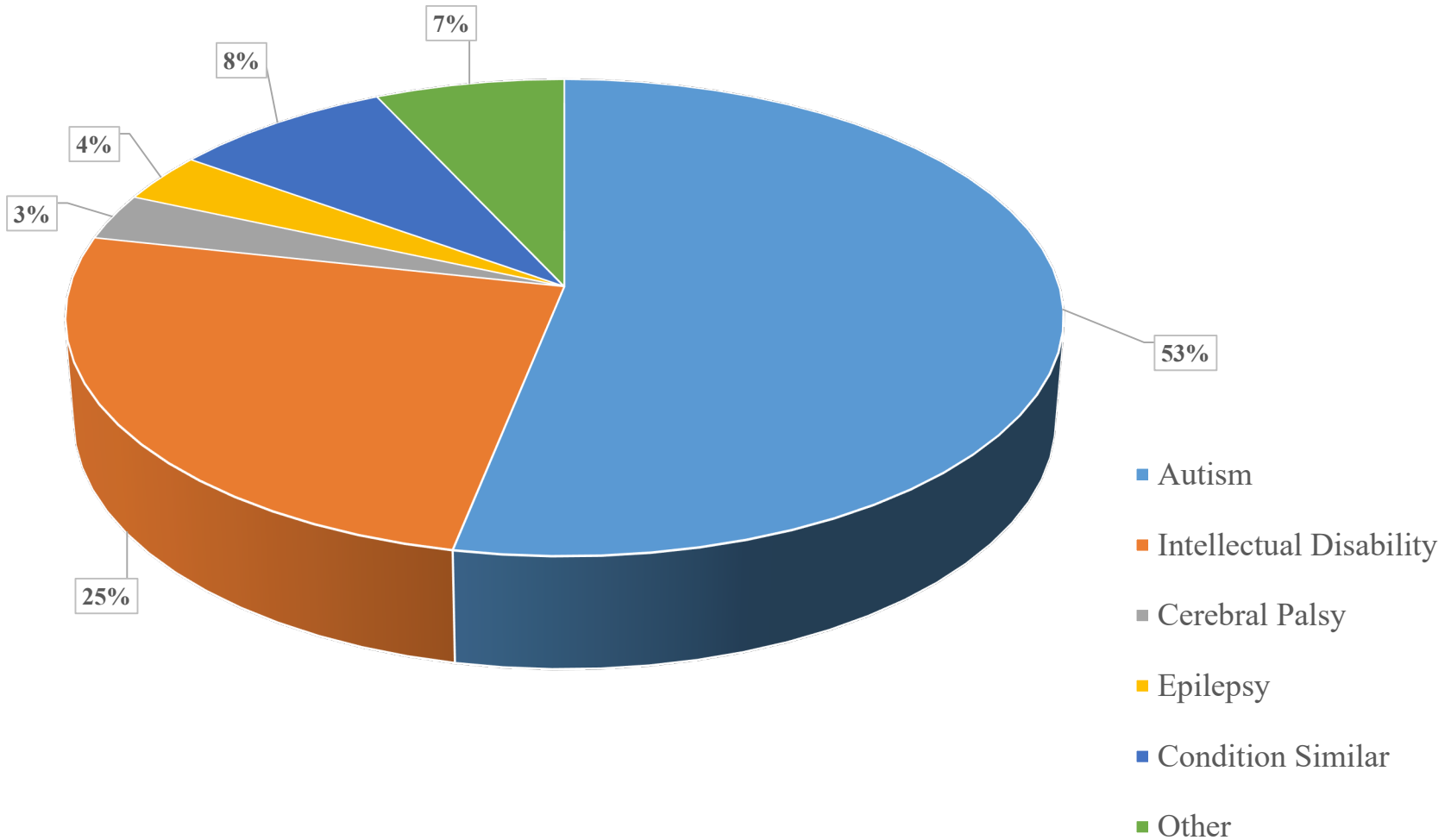




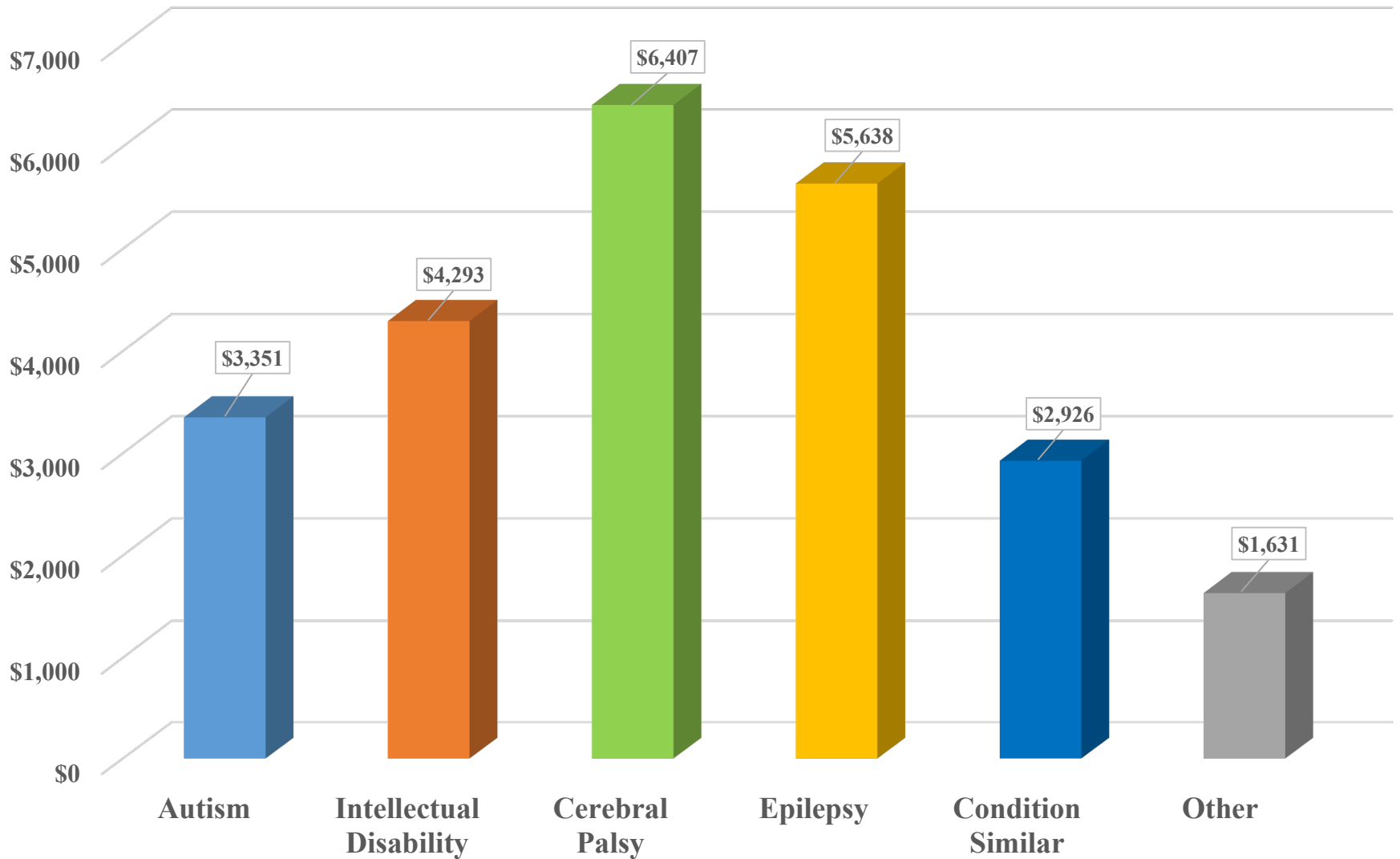
# Per Capita Expenditures by Ethnicity Ages 3 to 21 (Living at Home)



# Diagnoses: Ages 3 to 21



# Per Capita Expenditures By Diagnosis: Ages 3 to 21



# DDS Disparity Funding Parent Mentor Project

- 31 families enrolled in the program
- 30 families completed Family Mentoring Plan



**PARENT MENTOR PROGRAM**  
**FAMILY MENTORING PLAN**

Client Name: \_\_\_\_\_ UCI# \_\_\_\_\_  
 Diagnosis: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_  
 Parent Name: \_\_\_\_\_ Service Coordinator: \_\_\_\_\_  
 Address: \_\_\_\_\_ Telephone: \_\_\_\_\_  
 City: \_\_\_\_\_ Parent Mentor: \_\_\_\_\_  
 Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

**Socio-Demographic Profile**  
 Ethnicity: \_\_\_\_\_  
 Language: \_\_\_\_\_  
 Number of Siblings: \_\_\_\_\_  
 Number of Individuals in the Household: \_\_\_\_\_  
 DCFs Involvement: \_\_\_\_\_

**Reason For Referral**  
 \_\_\_\_\_

**Challenges to Accessing Services**  
 \_\_\_\_\_

**Utilization of Services**

HRC Authorized or Identified Services:					
Service	Organization Providing Service	Service Outcome	Authorized Service	Identified Service	Generic Service
		Select one	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Select one	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Select one	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Select one	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Select one	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Select one	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Select one	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Summary/Recommendations:**

\_\_\_\_\_

**Family Mentoring Goals and Objectives**

These are mutually agreed upon, measurable, achievable, realistic, time-bound goals between Parent/Legal guardian and the Parent Peer Mentor.

\_\_\_\_\_

Signature below indicates that you have agreed with Family Mentor Plan:

Date: \_\_\_\_\_  
 Parent/Legal Guardian: \_\_\_\_\_  
 Parent Mentor: \_\_\_\_\_  
 Service Coordinator: \_\_\_\_\_  
 Please contact Parent Mentor, \_\_\_\_\_ by telephone at \_\_\_\_\_  
 or by email at \_\_\_\_\_ for any assistance on the Family Mentoring Plan.

# DDS Disparity Funding Parent Mentor Project

**WE ARE HIRING!**

We are currently seeking Parent Mentors to join the Client Services Team at Harbor Regional Center. For more information regarding qualifications, please visit:


[www.harborrc.org/contact/careers/parentmentor](http://www.harborrc.org/contact/careers/parentmentor)



Looking to hire 1 more Parent Mentor

- Non-bilingual – African-American culture
- Expanded guidelines to include family members of individuals with developmental disability and part-time positions
- Job description:  
**<http://www.harborrc.org/contact/careers/parentmentor>**

# On The Horizon.....



The way to  
maximize the  
present is to  
anticipate the  
future.

- Increase in use of:
- Technology
- Social media
- Small videos- DDS directives and COVID-19
- Learning portals
- Various languages

# Community Engagement

- **Open Forum**

- In October 2020, HRC Executive Director and Department Directors participated in an open forum meeting with Spanish-speaking community
- Spanish-speaking community provided feedback on HRC services and supports
- As a result of our Spanish-speaking community requesting more support with IEP advocacy, HRC partnered with Learning Rights Law Center to provide HRC clients with a legal clinic intake day



# Community Engagement

## Legal Clinic (Learning Rights Law Center)

- Piloted in November 2020
- Monthly clinics launched in January 2021
- Total of 3 clinics held so far
- 22 clients have participated in the legal clinic
  - Some of the cases have been accepted and will have LRLC representation
- Next clinic is March 31<sup>st</sup>
  - 5 clients scheduled- 3 slots left





# Community Engagement

## Training Collaboration with OCRA

- Economic Impact Payments (Spanish)
  - 9/26/20 via Zoom
- Special Education Services during COVID-19 (Spanish)
  - 10/17/20 via Zoom



# When One Door Closes

## Another Door Opens.....

- Integrated Community Collaborative (ICC)
- Not-for-profit established in 2018; Led by parents and self-advocates-Integradoras
- Working with 16 of the 21 Regional Centers across the State
- Programs include:
  - ❖ Cafecitos
  - ❖ Alianzas de Hombres
  - ❖ Sibling Groups
  - ❖ Aprender y Entrenar
  - ❖ Mi Vida Self-Advocate Group
  - ❖ Self-Determination work



# When One Door Closes

## Another Door Opens.....

### **F/Y 2020-2021**

- Meeting with HRC client services managers and managers of quality and rights assurance
- Meeting/ Presentation to service coordinators
- Identification of planning team for “Cafecito”
- Invitation to participate in our events Transition Events

### **F/Y 2021-2022**

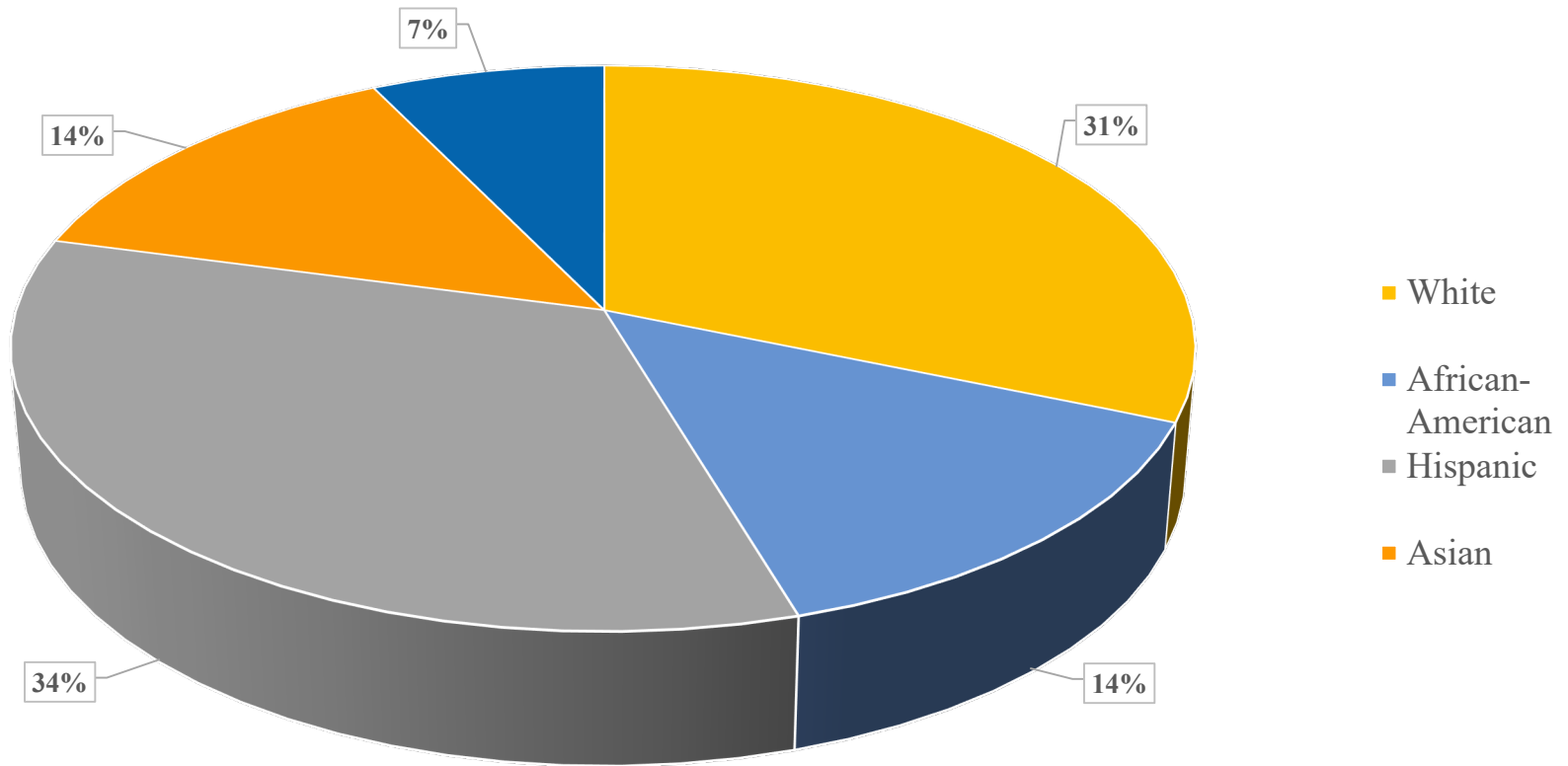
- Presentation to other personnel at HRC- such as community service and clinical Department
- First “Cafecito” event
- Joint trainings to parents

# AGES 22 AND OLDER

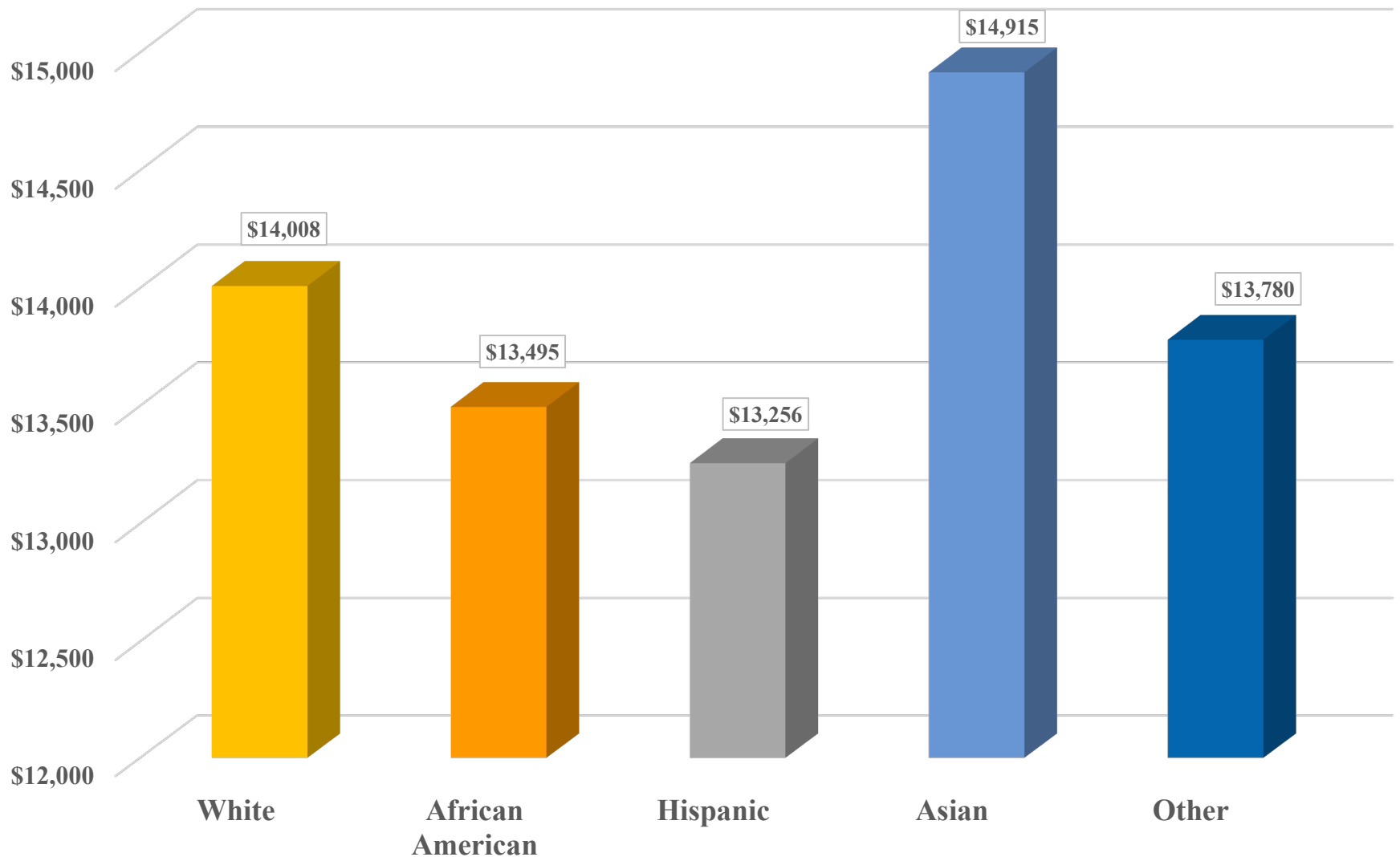
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**By Diagnosis and Ethnicity**

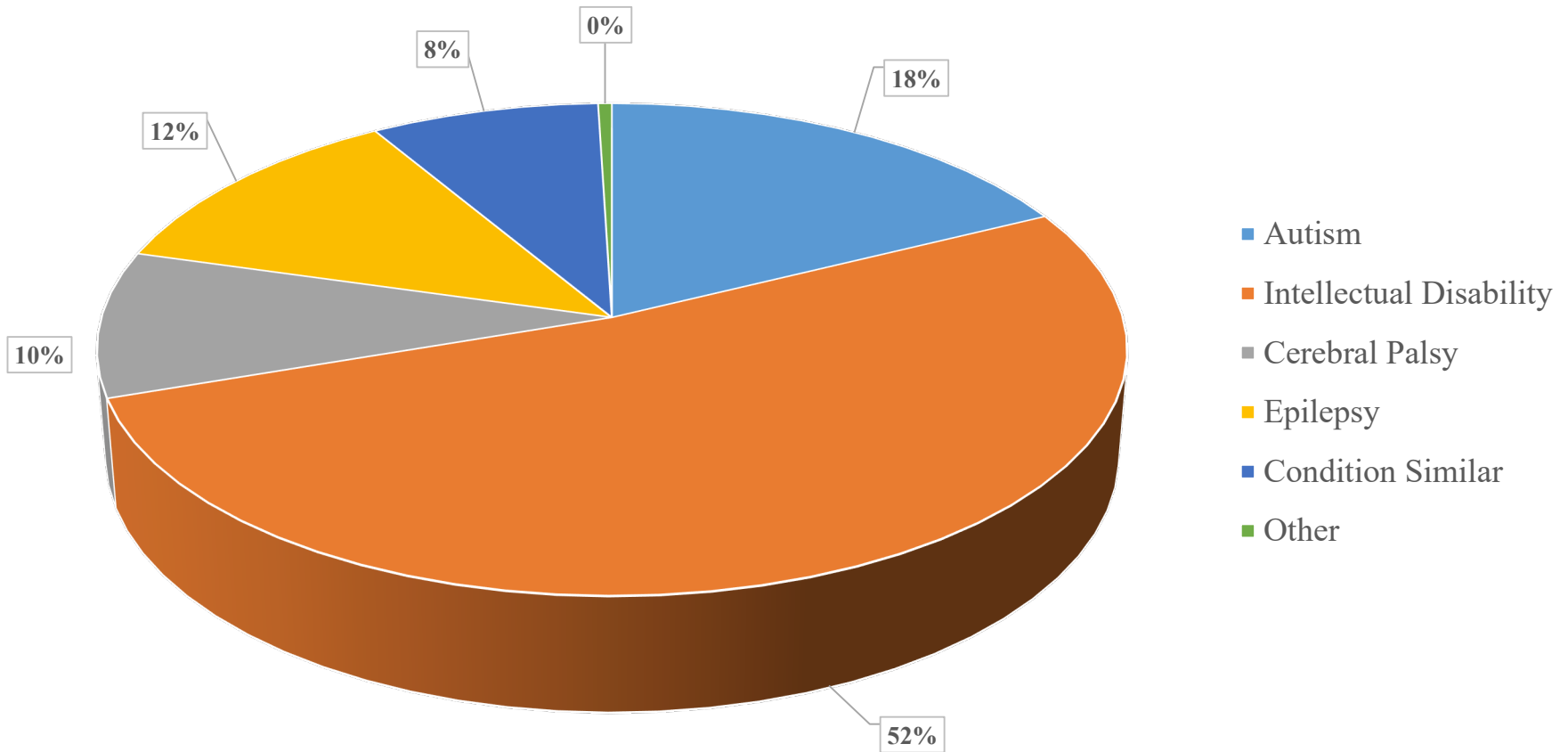
# Ethnicity: Ages 22 and Older



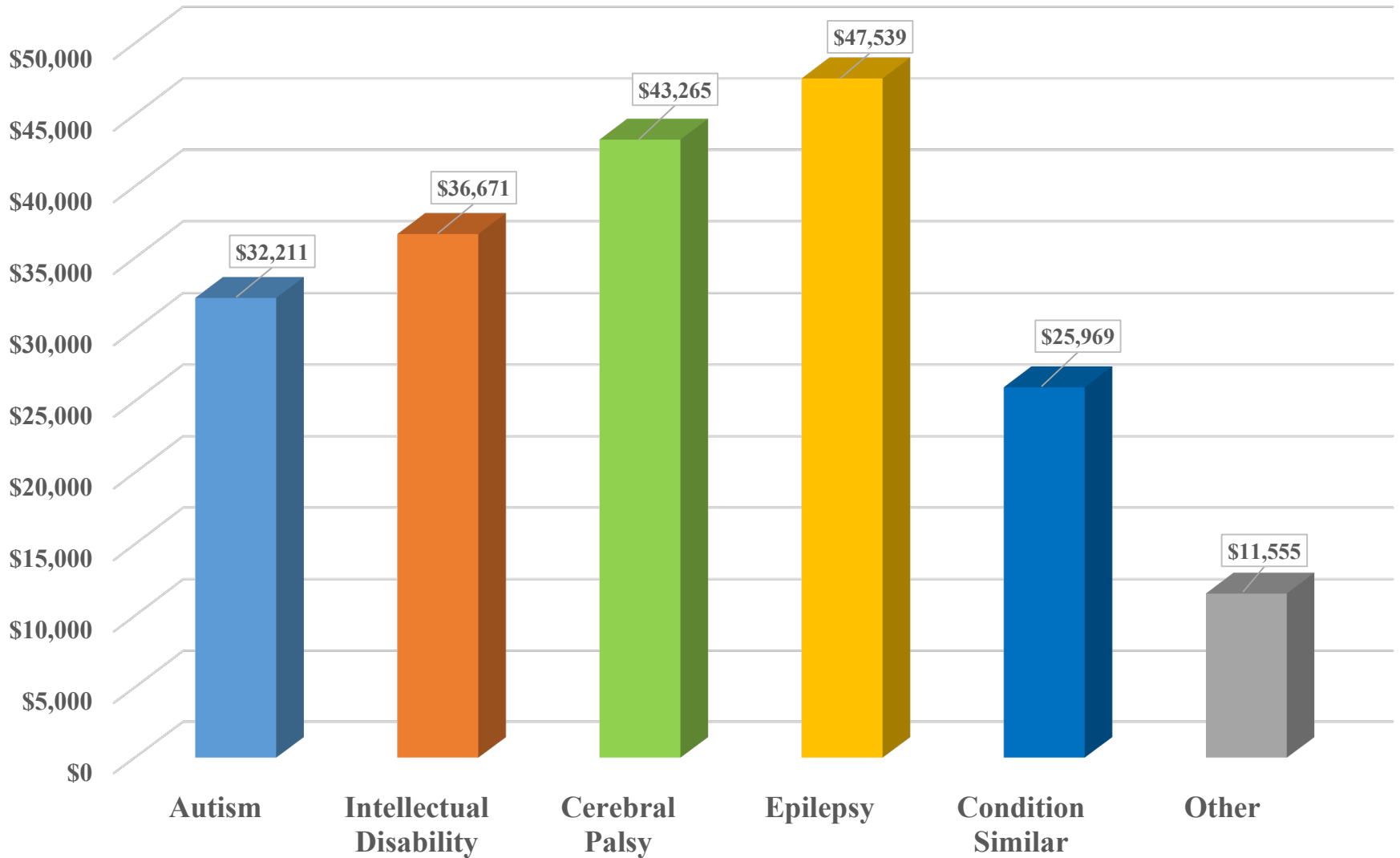
# Per Capita Expenditures by Ethnicity Ages 3 to 21 (Living at Home)



# Diagnoses: Ages 22 and Older

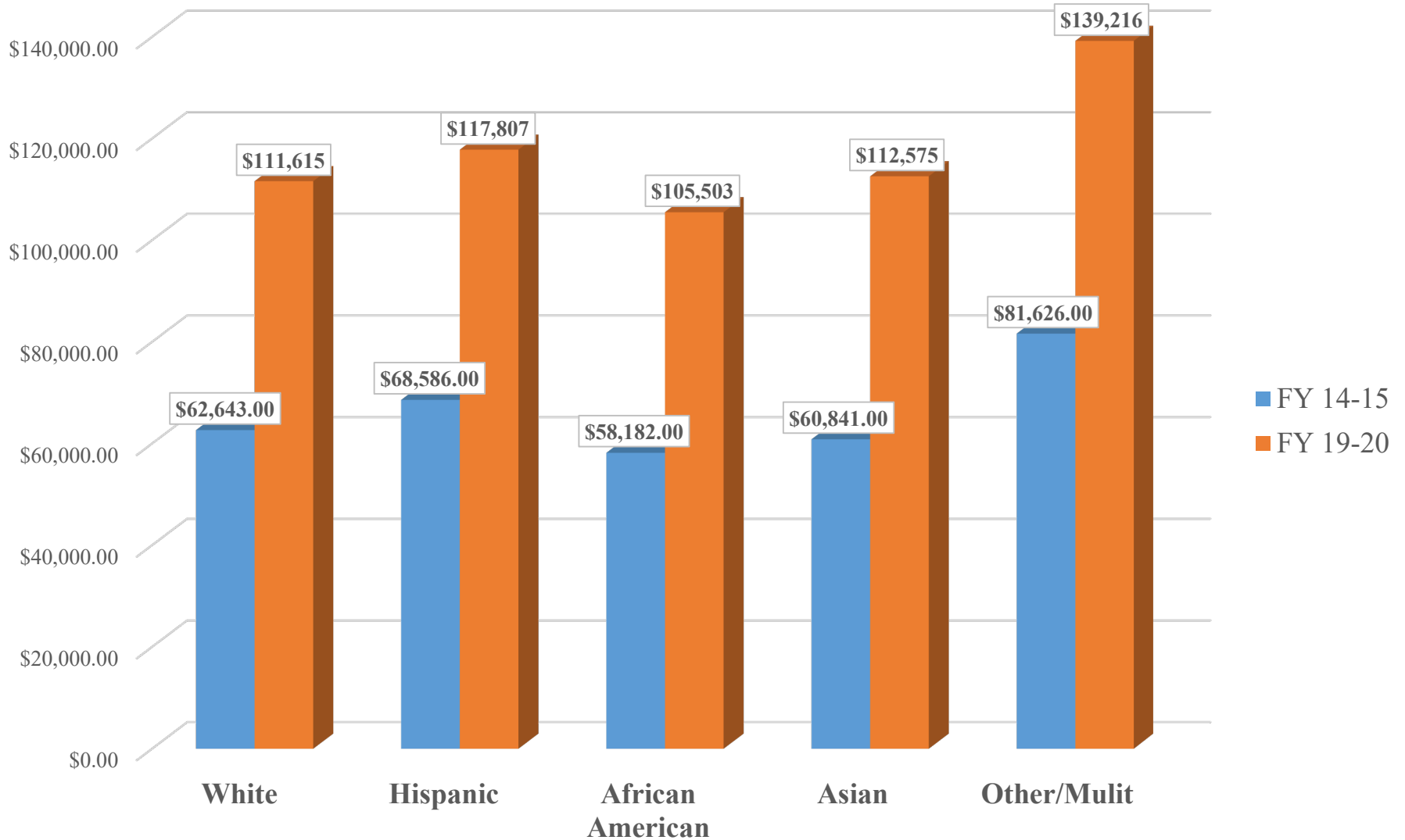


# Per Capita Expenditures By Diagnosis: Ages 22 and Older





# Per Capita Expenditures: Adult Residential FY 14-15 vs. FY 19-20



# We Are Reaching Out



YOUR FAMILY  
OUR FOCUS

LEARNING AND UNDERSTANDING  
YOUR  
HARBOR REGIONAL CENTER TEAM

# Your Family *IS* Our Focus...

- **Your Family Our Focus Event**

- **September 19, 2020**
  - 7 HRC staff in attendance
  - 40 families and clients attended



# Your Family, Our Focus

Harbor Regional Center values you and is here for you and your family. Please join us at our next Your Family, Our Focus event for two presentations regarding self-care during the pandemic and the COVID-19 vaccine. The department directors will also be available to share more about COVID-19 supports and the latest happenings at our center.

## Presenters

Juan Carlos Aguila, Ph.D.  
*HRC Psychologist*

Steve Goclowski, LCSW  
*HRC Manager of Psychological Services*



## Zoom Webinar


Webinar ID: 940 4092 6040


Webinar Passcode: 965453

[REGISTER HERE](#)

[https://zoom.us/webinar/register/WN\\_T26xFMgnRZuCPe6JcP0c0A](https://zoom.us/webinar/register/WN_T26xFMgnRZuCPe6JcP0c0A)

This presentation will be in English. If you require interpretation, please notify your service coordinator with 5 business days' notice.

 Saturday  
March 20th

 9:30 am -  
12:00 pm

- Meeting with the Department Directors
  - Support during this COVID-19 pandemic
  - Improve collaboration with HRC

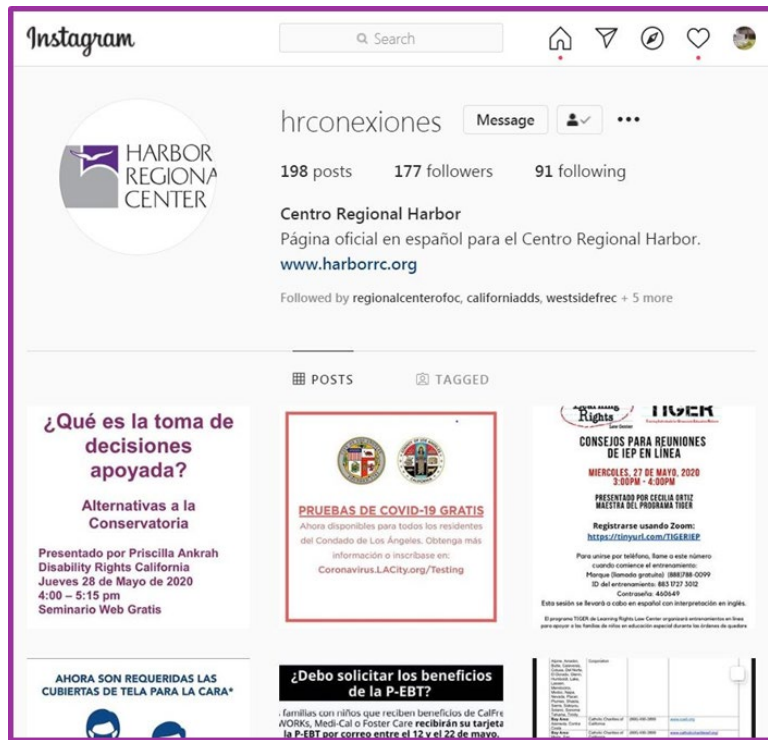
We Are Listening and Learning ...

*We are reaching out to our community...*



# DDS Disparity Funding Community Outreach Specialist

## Social Media



Instagram: @hrconexiones



Facebook:  
[www.facebook.com/hrconexiones](http://www.facebook.com/hrconexiones)

# DDS Disparity Funding Community Outreach Specialist

## Spanish Trainings

- Different Thinkers, Different Learner Series Collaboration with Learning Rights Law Center
- Trainings regarding development disabilities
- Presented by Mariana Lenero



**Entrenamiento en Línea**      **Online Training**

**Retos en los Trastornos de Comunicación**      **Challenges in Communication Disorders**

Sábado, 9 de Mayo de 2020      Saturday, May 9th, 2020  
**10:00 AM - 12:00 PM**

Presentado Por / Presented By  
**Mariana Leñero**

Este entrenamiento se presentará en español, pero tendrá la opción de seleccionar la presentación en inglés cuando inicie la sesión.      This training will be presented in Spanish, but you will have the option to select English once the session begins.

 **Regístrese Aquí Register Here**      

[https://zoom.us/webinar/register/WN\\_B0QgIDxPrIWXKmi-3s0ZeA](https://zoom.us/webinar/register/WN_B0QgIDxPrIWXKmi-3s0ZeA)

# DDS Disparity Funding Community Outreach Specialist

Connection and collaboration with Spanish language parent support groups:

- Carolyn Kordich Family Resource Center Support Group
- Unidad y Fuerza

## Comunicación y apoyos durante COVID 19

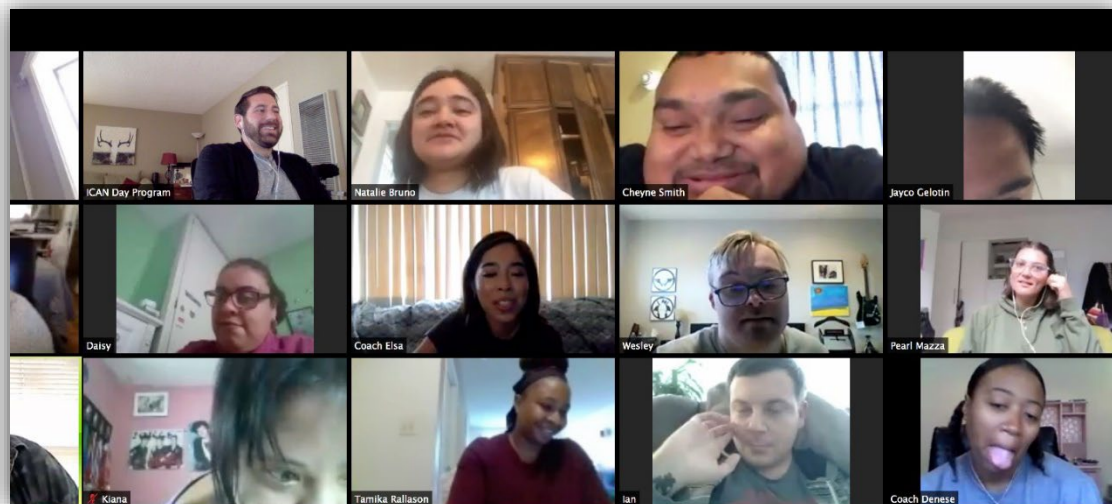
- ▶ HRC permanece abierto lunes a viernes de 8:30am - 5:00pm
- ▶ Los coordinadores de servicios están trabajando para contactar a todos sus clientes / familias
- ▶ Proporcionamos conexiones a sus distritos escolares y proveedores
- ▶ Proporcionamos recursos comunitarios



# Our plans

Even though we cant meet together in person we will continue to:

- Connect with you through virtual outreach, presentations, meetings, and support
- Work with community partners to help keep you informed
- Learn about barriers and what families need to overcome them
- Offer continued opportunities for learning



# Informational Materials

- Email News Bulletins in English and Spanish
- New Website
- New Video



## Preparing for Adulthood

Harbor Regional Center

**HÁGALO  
REALIDAD**

PREPARÁNDONOS PARA LA  
EDAD ADULTA: La Vida Después  
de los Servicios de Escuela



 HARBOR  
REGIONAL  
CENTER

# Communication and Support During COVID 19

- We're open to serve you – by phone, by email, by zoom, news bulletins, website and social media
- Service Coordinators have been contacting you
- Connecting families to community resources and supports
- Sharing information about COVID 19: where to get tested, where to get vaccines, letters of documentation
- Raising funds to support families in need
- Personal protective equipment (PPE) and diapers to the families of our youngest clients



zoom





Please type *comments* and or *ideas* into **CHAT**

or send to: [publicinput@harborrc.org](mailto:publicinput@harborrc.org)