



Harbor Regional Center

Patricia Del Monico, Director
21231 Hawthorne Boulevard,
Torrance, CA 90503
Phone: (310) 540-1711 • Fax:
(310) 540-9538
E-mail: :
Patricia.DelMonico@harborrc.org
www.harborrc.org

Performance Plan 2013 Year End Progress Report for Harbor Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. The Department of Developmental Services (DDS) has established goals for all Regional Centers in California, to continuously improve outcomes for people with developmental disabilities. These goals are listed as Public Policy Outcomes in our annual Performance Plan. Harbor Regional Center wants to improve every year, do better than the state average, and meet or exceed the statewide standard. The charts that follow show some of these key areas in which Harbor Regional Center has continued to improve outcomes for the people we serve.

Last year, at Harbor Regional Center (HRC) we served about 11,100 clients. As you can see in this report, HRC did well in helping to ensure the following goals:

Fewer clients live in developmental centers: Over the years we have continued to assist clients to move into the community from institutions, and significantly decreased the number of HRC clients living in State Developmental Centers to 56 individuals at the close of 2012 (0.50%).

More children and adults with families and home settings: HRC helped to ensure that 99.78% of children live with their families, and 79.05% of adults live with their families or in their own homes. The remainder of our clients who do not live with their family or own home/apartment live in typical homes, in typical communities.

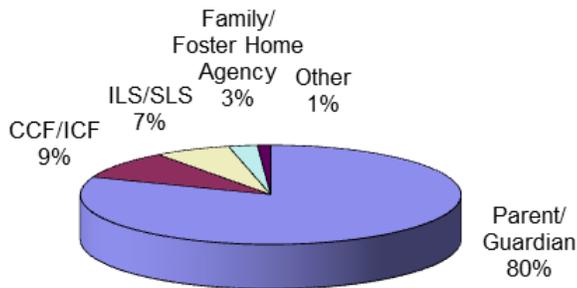
Fewer clients in large licensed homes (more than six people): No children live in large licensed homes, and the small number of adults who live in licensed homes for more than six, (such as nursing homes), has continued to decrease this year, from 2.08% to 1.84%. We have continued to make a concerted effort to support these individuals to move to smaller, more individualized and home-like settings, by identifying and developing new resources that can meet their needs.

HRC also continues to work with its partners in the community, including local school districts, Project SEARCH, community colleges, employers such as Kaiser Permanente South Bay and the Los Angeles County Superior Court, and service providers, to increase opportunities for adults to participate in post-secondary education and employment preparation. The College2Career Program completed its second year supporting students at Long Beach Community College and in student housing, and honored its first graduate with an AA degree. We also continue to develop adult day activity opportunities, such as therapeutic, partial work, and inclusion centers, for adults who do not wish to, or are not able to work.

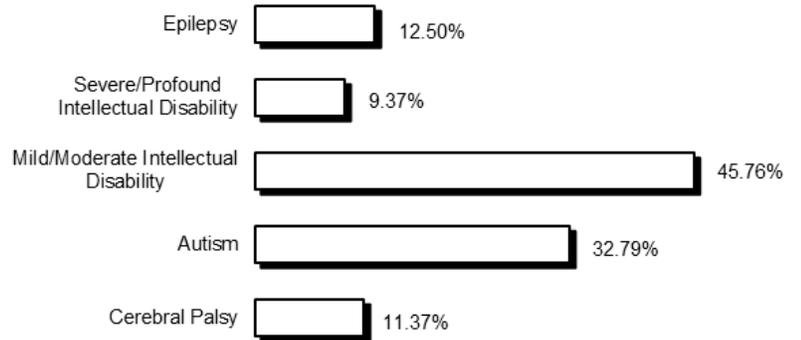
Who uses HRC?

These charts tell you about who HRC clients are and where they live.

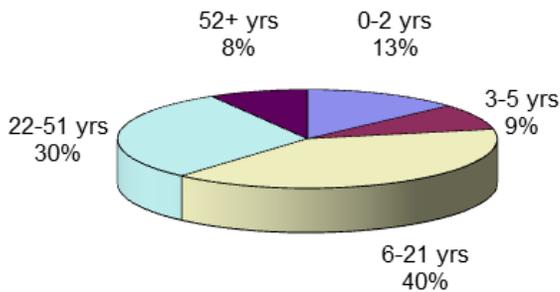
WHERE HRC CLIENTS LIVE



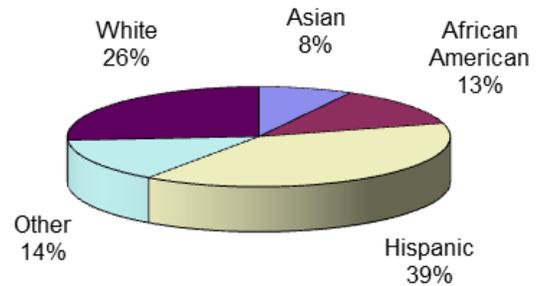
PRIMARY DIAGNOSIS OF HRC CLIENTS



AGE OF HRC CLIENTS



ETHNICITY OF HRC CLIENTS



How well is HRC performing?

The first column tells you how HRC was doing at the end of 2012.

The second column shows how HRC was doing at the end of 2013.

The shaded boxes show the statewide average of results for all 21 regional centers in California.

| Regional Center Goals (based on Lanterman Act) | December 2012 | | December 2013 | |
|---|---------------|--------|---------------|--------|
| | State Average | HRC | State Average | HRC |
| Less clients live in developmental centers | 0.63% | 0.54% | 0.51% | 0.50% |
| More children live with families | 98.87% | 99.63% | 98.98% | 99.78% |
| More adults live in home settings* | 75.68 | 78.36% | 76.49 | 79.05% |
| Less children live in large facilities (more than 6 people) | 0.08% | 0.00% | 0.07% | 0.00% |
| Less adults live in large facilities (more than 6 people) | 3.31% | 2.08% | 3.12% | 1.84% |

*home settings" for *adults* include the family's home, independent living, supported living, and Family Home Agency (FHA)

Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

| Areas Measured | Last Period | Current Period |
|---|-------------|----------------|
| Passes independent audit | Yes | Yes |
| Passes DDS audit | Yes | Yes |
| Audits vendors as required | Met | Met* |
| Didn't overspend operations budget | Yes | Yes |
| Participates in the federal waiver | Yes | Yes |
| CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.) | NA** | NA** |
| Intake/Assessment timelines for clients age 3 or older met | 100% | 100% |
| IPP (<i>Individual Program Plan</i>) requirements met | 99.58% | 99.75% |
| IFSP (<i>Individualized Family Service Plan</i>) requirements met | NA*** | NA*** |

* *Vendor Audits completed as required. Report of audits submitted to DDS after the due date.*

** *Measure temporarily suspended due to implementation of new Early Start Report.*

*** *Measurement methodology revised at the end of 2013.*

Harbor Regional Center continued to meet compliance measures, such as passing audits by DDS and independent auditors, completing required audits of HRC service providers, and managing within our allotted Operations budget. 100% of HRC intakes were completed in a timely manner, within required timelines or sooner. Requirements for Individual Program Planning (at HRC, called Individual/Family Service Plans or IFSPs) were met 99.75%.

Want more information?

We hope this report helps you learn more about HRC.

To see the complete Performance Plan report, go to:

www.harborrc.org/about/performance , or contact Nancy Spiegel at **(310) 543-0658**.

If you have any questions or comments, please contact us.