

Harbor Regional Center Proposed Performance Contract 2010

Public Policy Outcomes

Public Policy Measures	Statewide Average	HRC Outcomes	Planned Activities 2009
<p>Percent of clients in State Developmental Centers (lower is better)</p>	<p>12/06 1.36%</p> <p>12/07 1.2%</p> <p>12/08 1.03%</p> <p>6/09 0.95%</p>	<p>12/06 1.5% 138 clients</p> <p>12/07 1.38% 125 clients</p> <p>12/08 1.12% 108 clients</p> <p>6/09 1.08% 104 clients</p>	<ul style="list-style-type: none"> • Implement the 2009-2010 Community Placement Plan: Continue to assist developmental center residents to move into the community. <ul style="list-style-type: none"> ○ Continue development of new homes in HRC area to serve individuals with intensive health, mental health and behavioral needs ○ Continue collaboration with So. California Regional Centers for the development of 3 more highly specialized homes to serve individuals in the greater Los Angeles region by 2010. ○ Continued coordination with HOPE for the development of permanent housing.
<p>Percent of minors living with families (includes own family, foster family, and guardian). (higher is better)</p>	<p>12/06 97.65%</p> <p>12/07 98.06%</p> <p>12/08 98.38%</p> <p>6/09 98.45%</p>	<p>6/06 98.71% 4745 children</p> <p>12/07 99.21% 5019 children</p> <p>12/08 99.36% 5126 children</p> <p>6/09 99.41% 5070</p>	<ul style="list-style-type: none"> • Continue to provide family support such as respite, consultation in child development, behavior management, toilet training, adaptive skill development, etc. • Continue to identify and promote best practices in assessment and treatment of autism, to orientation and training for new parents. • Continue to provide coordination and technical assistance for the ongoing operation of support groups for parents, siblings, and other family members.

Harbor Regional Center Proposed Performance Contract 2010

<p>Percent of minors living in licensed homes serving greater than 6 (lower is better)</p>	<p>Statewide 12/06 0.17% 12/07 0.15% 12/08 0.14% 6/09 0.13%</p>	<p>HRC Outcomes 12/06 0.02% 12/07 0.00% 12/08 0.00% 6/09 0.00%</p>	<ul style="list-style-type: none"> • Continue to encourage development of homes for four or fewer children, including children or adolescents with special health and behavioral needs.
<p>Percent of adults living in home settings (independent & supported living, with parent, or with adult family home agency) (higher is better)</p>	<p>12/06 70.68% 12/07 71.38% 12/08 72.25% 6/09 72.70%</p>	<p>12/06 72.64% 2990 adults 12/07 73.13% 3084 adults 12/08 73.67% 3238 adults 6/09 74.41% 3321</p>	<ul style="list-style-type: none"> • Continue to coordinate with HOPE program for the development of affordable housing options. • Continue development of supported living and family home environments for adults with developmental disabilities. • Continue to develop innovative day activity programs, to provide increased options for daytime support. • Continue to provide information for parents of adults and young adults in transition regarding living options and supports.
<p>Percent of adults living in licensed homes serving greater than 6 (lower is better)</p>	<p>12/06 5.36% 12/07 4.94% 12/08 4.55% 6/09 4.30%</p>	<p>12/06 4.03% 166 adults 12/07 3.58% 151 adults 12/08 3.16% 139 adults 6/09 2.80% 125 adults</p>	<ul style="list-style-type: none"> • Continue to encourage development of homes for four or fewer adults, including adults with special health, mental health, or behavioral needs. • Continue to assess adults living in licensed home settings and identify more integrated/less restrictive living options whenever possible.

Harbor Regional Center Proposed Performance Contract 2010

Compliance Measures

Unqualified independent audit with no material findings	Yes	<ul style="list-style-type: none"> Continue generally accepted accounting principles. Maintain good business practices.
Substantial compliance with DDS fiscal audit	Yes	<ul style="list-style-type: none"> Continue generally accepted accounting principles. Maintain good business practices.
Accuracy percent of POS fiscal projections (based upon February SOAR)	Yes	<ul style="list-style-type: none"> Maintain accuracy of POS fiscal projections based upon history and ongoing utilization review.
Operates within OPS budget	Yes	<ul style="list-style-type: none"> Continue Operations budget planning, ongoing utilization review, and periodic adjustments as needed.
Certified to participate in Waiver	Yes	<ul style="list-style-type: none"> Maintain compliance with Medicaid Waiver requirements.
Compliance with Vendor Audit per contract	Yes	<ul style="list-style-type: none"> Maintain compliance with contract.

	Statewide Average	HRC Outcomes	Planned Activities 2010
Individuals with Current CDER or ESR (Client Development Evaluation Report or Early Start Report)	6/06 95.53% 6/07 95.88% 12/07 96.25% *6/08 & 6/09 data not collected	6/06 94.78% 6/07 94.74% 12/07 95.21% *6/08 & 6/09 data not collected	<ul style="list-style-type: none"> Continue to monitor timely completion of CDER/ESR (data not collected by DDS in 6/08 & 6/09, due to statewide implementation of new assessment tool)

Intake/assessment and IFSP time lines (0-3)	Statewide data collection methodology under development	<ul style="list-style-type: none"> Continue to provide timely completion of intake/assessment for infants and toddlers under 3 years of age.
---	---	---

Harbor Regional Center Proposed Performance Contract 2010

<p>Intake/assessment timelines, 3 and above,</p> <p style="text-align: center;">142 days or less</p> <p style="text-align: center;">143-240 days</p> <p style="text-align: center;">Over 240 days</p>	<p>12/06 93.63% 12/07 95.35% 12/08 93% 6/09 96.39%</p> <p>12/06 4.81%% 12/07 6.31% 12/08 5.26% 6/09 2/5%</p> <p>12/06 1.77% 12/07 .99% 12/08 1.53%</p>	<p>12/06 98.33% 12/07 100% 12/08 100% 6/09 99.53</p> <p>12/06 0.47% 12/07 0.00% 12/08 0.00% 6/09 0.47%</p> <p>12/06 0.00% 12/07 0.00% 12/08 0.00% 6/09 0.00%</p>	<ul style="list-style-type: none"> Continue to provide timely completion of intake/assessment for children & adults 3 years of age and above.
--	--	--	--

	Statewide Average	HRC Outcomes	Planned Activities 2009
IPP Development (Welfare and Institutions Code requirements)	Not available	6/06 99.06% current period 100%	<ul style="list-style-type: none"> Continue to comply with all requirements of the Welfare and Institutions Code, for timely completion of individual/family service plans for clients receiving services under the Lanterman Act.

IFSP Development (Title 17 requirements)	Not available	Current period 91.96%	<ul style="list-style-type: none"> Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for children receiving early intervention services.
--	---------------	-----------------------	---

Harbor Regional Center Proposed Performance Contract 2010

Public Policy Outcomes for which Statewide Data Collection Methodology is Under Development:

Measures	Statewide Average	Planned Activities 2009
Number and percent of adults with earned income and average wage (aggregate)	Statewide data collection methodology under development	<ul style="list-style-type: none"> • Implement statewide data collection methodology, when available.
Number and percent of adults in <ul style="list-style-type: none"> • supported employment • competitive employment 	Statewide data collection methodology under development	<ul style="list-style-type: none"> • Continue coordination with Business Advisory Council, local employers, supported employment service providers and employment development resources to promote supported and competitive employment opportunities. • Continue coordination with school districts and families, to promote student participation in work experience programs. • Continue to coordinate Job Club to promote successful job search and interviewing skills.
Access to medical and dental services	Statewide data collection methodology under development	<ul style="list-style-type: none"> • Continue to assist clients and families to access medical support resources such as MediCal, PRUCOL, Institutional Deeming, etc. • Continue to provide individual assessments of clients' health, mental health, and dental needs, provide referral to local health providers, and coordinate follow-up as needed. • Continue to provide health and wellness information and training to adults, their families, and their service providers.
Number of consumers per 1,000 who are victims of abuse	under development	<ul style="list-style-type: none"> • Continue to offer training for clients, families and service providers to increase awareness, promote safety, and prevent exploitation and abuse of clients.

Harbor Regional Center Proposed Performance Contract 2010

Harbor Regional Center Local Policy Outcomes

Local Policy Measures	Planned Activities 2009
<p>Assist Clients, Families and Service Providers to be well-informed, active and successful participants in client/family-centered services.</p> <p>2009 Baseline</p> <p>This year we have done very limited printing due to fiscal constraints. We have published three online of our newsletter, the Harbor Happenings, and online issues of the semi-annual Training and Events Catalog, sharing information about important developments and opportunities available. Our website has been continuously updated with HRC contact information, services, resources, training opportunities, online booklets and videos, our online library catalog, links to DDS and other national, state and local resources, and much more. Materials produced and distributed also included</p> <ul style="list-style-type: none"> • Updates of several booklets • A revision of the HRC Sibling Manual on how to develop and implement sibling support programs. • A slide show and customized marketing materials on client employment for use at the Women’s Conference event (in collaboration with DDS and ARCA) and for ongoing outreach to potential employers. • A new booklet for parents of younger teens on Working with the Schools on Transition. 	<ul style="list-style-type: none"> • Continue to develop HRC website, newsletter, booklets and videos as source of comprehensive, user-friendly information regarding resources, challenges, and examples of client, family & service successes in our community. • Due to continued fiscal constraints, HRC will publish materials online on the HRC website, and distribute them to our electronic mailing list. Limited supplies of selected printed materials will be available upon request in the HRC Resource and Assistive Technology Center. • Publicize the materials that are available for clients, families and service providers through the HRC website, newsletter, and tours of the HRC Resource and Assistive Technology Center.

Harbor Regional Center Proposed Performance Contract 2010

The Resource Center Library was visited by an average of 175 users/month including clients, parents and family members, and professionals, who have checked out approximately 200 resource items per month from our collection of:

- 6000 books, videos, DVDs, CDs and other media
- 75 developmental toys

The computer lab serves approximately 40 adults per week during Open Lab time, 8 to 10 adults per week attend computer classes, and 8 to 10 children attend after school computer class each week. The Computer Lab offers 6 different computer classes for adults during the year.

The AT lab provides 8 evaluations/consultations per month. The AT Lab includes an AT equipment lending library with 75 pieces of equipment available for clients to use during a try-out period.

The Resource Center coordinates 5 family support groups and the Sibling Club which consists of 10 to 11 sibling support groups.

A Resource Center Branch is available at the Long Beach site. It is stocked with over 200 books, videos and toys. Patrons may request that items from the Torrance Center be brought to the Long Beach branch for them.

HRC offered more than 90 training opportunities per semester for clients, families, and service providers.

- Continue to operate a comprehensive, multi-media Resource Center, including a library, assistive technology lab, adaptive computer lab, shared reading and developmental toy programs.
- Continue to offer an array of training opportunities for clients, families and service providers throughout the year.
- Publicize the training opportunities that are available for clients, families, and service providers through the semi-annual Training and Events Catalog, HRC website, and invitations to target populations.