



Harbor Regional Center

Patricia Del Monico, Director

21231 Hawthorne Boulevard, Torrance, CA 90503

Phone: (310) 540-1711 • Fax: (310) 540-9538

E-mail: : Patricia.DelMonico@harborrc.org

www.harborrc.org

Spring 2010

Performance Report for Harbor Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve people with developmental disabilities and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about Harbor Regional Center.

Last year, at Harbor Regional Center (HRC) we served about 9,970 individuals with developmental disabilities and their families. The charts on page 2 tell you about the people we serve. You'll also see how well we are doing in meeting the goals established for all regional centers by DDS.

At HRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well again this year in helping to ensure that people live with their families or in their own homes (99.37% of children and 75.33% of adults). Children (<0.1%) and adults (<25%) who do not live with their family or in their own home/apartment live in typical homes, in typical communities.

We have continued to make a concerted effort to support individuals who live in licensed homes for more than six individuals, to move to smaller, more individualized and home-like settings, by identifying and developing new resources that can meet their needs. Only 2.50% adults, and only one child (0.02%) currently live in homes for more than six people (such as nursing homes or residential school settings). We significantly decreased the number of HRC clients living in State Developmental Centers from 120 in the fall of 2008, to 90 individuals at the close of 2009 (Reduced from 1.12% to 0.93%).

We will continue to increase opportunities for adults to work, or to engage in meaningful, integrated and individualized day activities. At present approximately 500 adults are employed with or without supports, and an increasingly wide array of new adult day activity opportunities, such as therapeutic, partial work, and inclusion centers, are available.

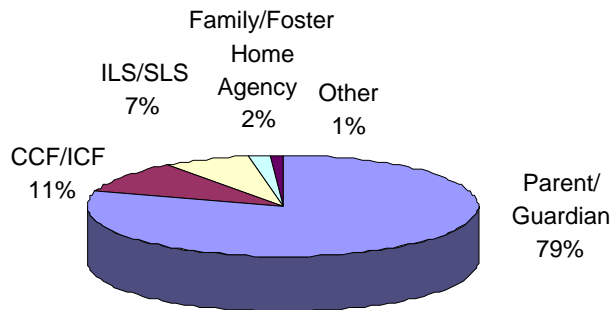
We hope this report helps you learn more about HRC. To see the complete Performance Plan report, go to: www.harborrc.org, or contact Nancy Spiegel at **(310) 543-0658**. If you have any questions or comments, please contact us!

Patricia Del Monico
Executive Director
Harbor Regional Center

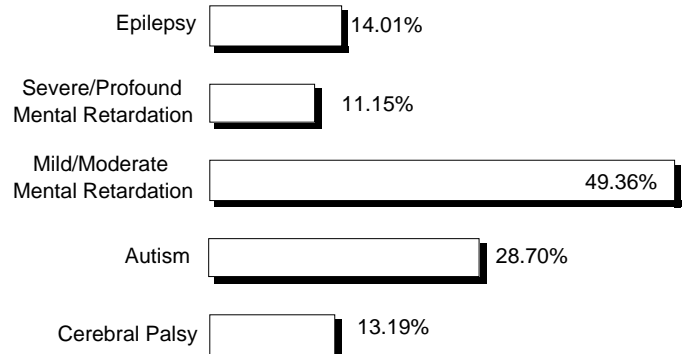
Who uses HRC?

These charts tell you about who HRC clients are and where they live.

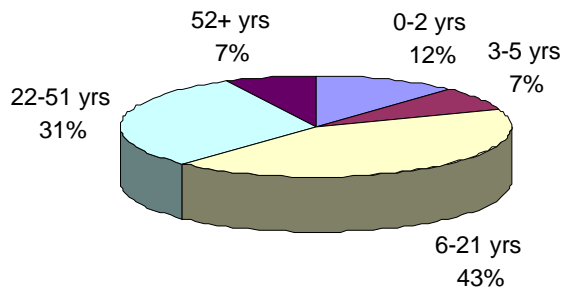
WHERE HRC CLIENTS LIVE



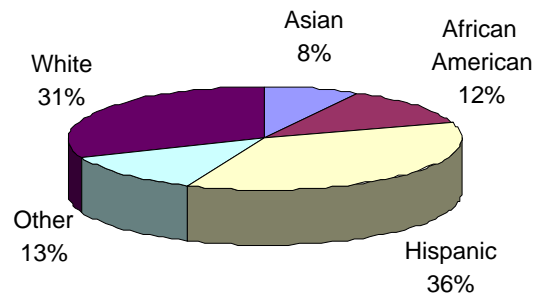
PRIMARY DIAGNOSIS OF HRC CLIENTS



AGE OF HRC CLIENTS



ETHNICITY OF HRC CLIENTS



How well is HRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing at the beginning of 2009. And, the second column shows how HRC was doing at the end of 2009.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2008		December 2009	
	State Average	HRC	State Average	HRC
Less people live in developmental centers	1.03%	1.12%	0.91%	0.93%
More children live with families	98.38%	99.36%	98.48%	99.37%
More adults live in home settings*	72.25%	73.67%	73.20%	75.33%
Less children live in large facilities (more than 6 people)	0.14%	0.00%	0.13%	0.02%
Less adults live in large facilities (more than 6 people)	4.55%	3.16%	4.10%	2.50%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and clients' family homes.

Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs are updated as required (<i>CDER is the Client Development Evaluation Report with information about the client's diagnosis</i>)*	NA	NA
Intake/Assessment timelines for clients age 3 or older met	100.00%	100.00%
IPP (<i>Individual Program Plan</i>) requirements met	100.00%	99.46%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	87.50%	91.96%

*Measure temporarily suspended pending implementation of the Revised CDER.

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of clients who work,
- Getting better pay for clients who work,
- Making sure clients get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

To see the complete report, go to: www.harborrc.org

Or contact Nancy Spiegel, Director of Information and Development, at (310) 543-0658.