

Performance Plan 2011 Year End Progress Report

How well is HRC performing?

The Department of Developmental Services (DDS) has established goals for all Regional Centers in California, to continuously improve outcomes for people with developmental disabilities. These goals are listed as Public Policy Outcomes in our annual Performance Plan.

Harbor Regional Center wants to improve every year, do better than the state average, and meet or exceed the statewide standard. The chart below shows some of these key areas in which Harbor Regional Center has continued to improve outcomes for the people we serve.

Regional Center Goals (based on Lanterman Act)	December 2010		December 2011	
	State Average	HRC	State Average	HRC
Less clients live in developmental centers	0.83%	0.78%	0.73%	0.65%
More children live with families	98.60%	99.56%	98.71%	99.60%
More adults live in home settings*	73.99%	76.51%	74.81%	77.39%
Less children live in large facilities (more than 6 people)	0.13%	0.00%	0.09%	0.00%
Less adults live in large facilities (more than 6 people)	3.80%	2.37%	3.50%	2.22%

- The first column tells you how HRC was doing at the end of 2010
- The second column shows how HRC was doing at the end of 2011
- The shaded boxes show the statewide average of results for all 21 regional centers in California
- "home settings" for *adults* include the family's home, independent living, supported living, and Family Home Agency (FHA)

In 2011, HRC's helped to ensure that people live with their families or in their own homes (99.6% of children and 77.39% of adults). Children and adults who do not live with their family or in their own home/apartment live in typical homes, in typical communities. We have also continued to support individuals to move from State Developmental Centers (SDCs) to new homes in the community, significantly decreasing the number of HRC clients living in SDCs from 120 in 2009, to 77 in 2010, to 68 individuals (0.65%) at the close of 2011.

We want to continue to identify and develop small licensed homes that can meet the needs of individuals who live in licensed homes for more than six individuals. Currently, 2.22% adults (and no children) live in larger licensed care settings, such as nursing homes or mental health programs.

HRC also continues to work with its partners in the community, including the HRC Employment Council, Project Search, local school districts, community colleges and service providers to increase opportunities for adults to participate in post-secondary education and work. At present approximately 500 adults are employed with or without supports. A new College2Career Program is supporting its first class of students at Long Beach Community College and in student housing. Adults who do not wish or are not able to work engage in meaningful, integrated and individualized day activities, and due to ongoing development,

an increasing array of new adult day activity opportunities, such as therapeutic, partial work, and inclusion centers, are becoming available in different cities within our service area.

Harbor Regional Center also continues to do very well on compliance measures, such as passing audits by DDS and independent auditors, completing required audits of HRC service providers, and managing within our allotted Operations budget. 100% of HRC intakes were completed in a timely manner, within required timelines or sooner. Requirements for Individual Program Planning (at HRC, called Individual/Family Service Plans or IFSPs) were met 99.58%.

We hope this summary report helps you learn more about HRC. To see the complete Performance Plan report, demographic information, or our Annual Report go to: <u>www.harborrc.org</u>, Guide to HRC Section. If you have any questions or comments, please contact Nancy Spiegel, Director of Information and Development, Harbor Regional Center, at **(310) 543-0658**.