

Harbor Regional Center

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Performance Report for Harbor Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Harbor Regional Center (HRC) we served about 16,880 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At HRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in supporting children who reside in the family home, providing the needed services and supports for adults to live in a home setting, as well as ensuring that fewer clients reside in a developmental center. HRC is working on increasing living options for adults in order to reduce the number of individuals living in larger residential settings. HRC will continue our efforts to develop more supported employment programs to better support interested adult individuals to secure integrated, competitive employment and volunteering opportunities. We are looking forward to building upon our work in reducing barriers to service access and equity.

We hope this report helps you learn more about HRC. If you have any questions or comments, please contact us!

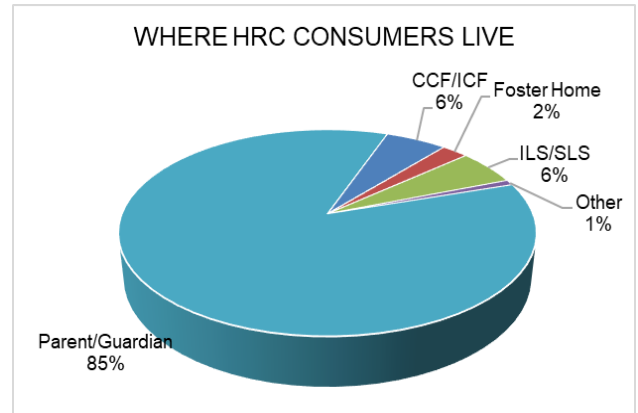
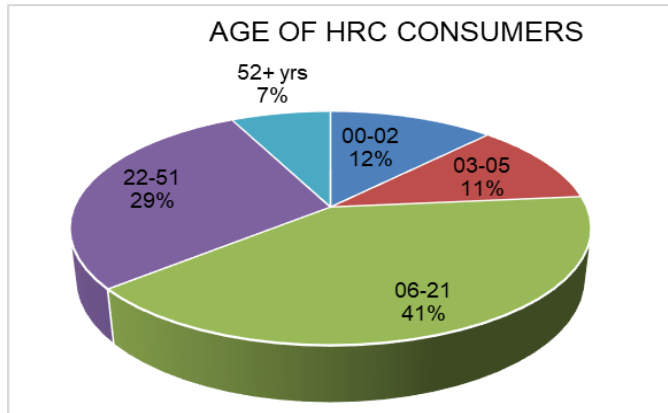
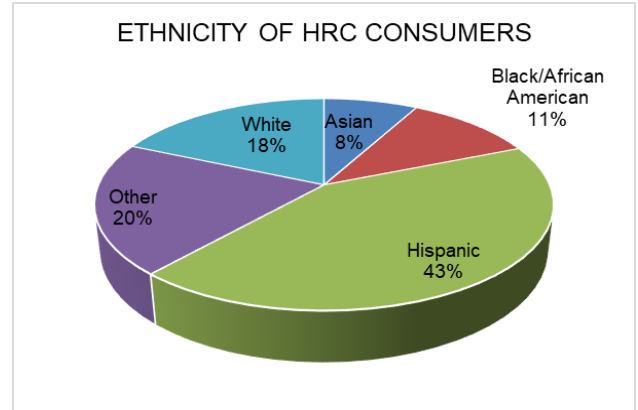
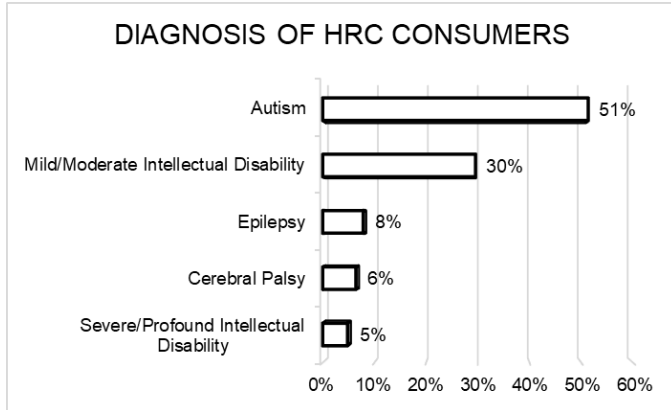
This report is a summary. To see the complete report, go to www.harborrc.org or contact Thao Mailloux, Director of Information and Development at **(310) 543-0154**.



Executive Director, Harbor Regional Center

Who uses HRC?

These charts tell you about who HRC clients are and where they live.



How well is HRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing at the end of 2021, and the second column shows how HRC was doing at the end of 2022.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2021		December 2022	
	State Average	HRC	State Average	HRC
Fewer clients live in developmental centers	0.06%	0.03%	0.06%	0.02%
More children live with families	99.58%	99.80%	99.61%	99.80%
More adults live in home settings*	82.50%	85.20%	83.01%	85.56%
Fewer children live in large facilities (more than 6 people)	0.03%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.78%	0.69%	1.67%	0.75%

Notes: 1) Clients can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and clients' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about clients, including diagnosis).	99.27%	96.47%
Intake/Assessment timelines for clients age 3 or older met	100%	98.55%
IPP (<i>Individual Program Plan</i>) requirements met	99.66%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	87.2%	89.2%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is HRC doing at getting clients working?

The chart below shows how well HRC is performing on increasing client employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	HRC	CA	HRC	
Consumer Earned Income (Age 16 to 64 years): Data Source: Employment Development Department	Jan through Dec 2020		Jan through Dec 2021		
Quarterly number of consumers with earned income	28,989	1,033	27,180	1,078	
Percentage of consumers with earned income	15.22%	13.38%	13.88%	13.30%	
Average annual wages	\$8,949	\$10,904	\$11,888	\$13,334	
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2020		2021		
	\$26,794		\$30,783		
National Core Indicator Adult Consumer Survey	July 2017-June 2018		July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	29%	35%	35%	
Paid Internship Program Data Source: Paid Internship Program Survey	2020-21		2021-22		
	CA Average	HRC	CA Average	HRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	29	1,527	55	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	14%	40%	12%	42%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$14.25	\$13.77	\$15.08	\$14.61	
Average hours worked per week for adults who participated in a Paid Internship Program	17	19	15	17	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$14.81	\$14.57	\$15.63	\$15.79	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	23	24	22	24	
Total number of Incentive payments made for the fiscal year for the following amounts:*	\$1,500/\$3,000	17	28	25	49
	\$1,250/\$2,500	19	33	42	65
	\$1,000/\$2,000	33	73	55	79

* Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

How well is HRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all clients.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific		White		Other Ethnicity or Race	
	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22
Home	✔ 0.80	⚠ 0.64	⚠ 0.64	⚠ 0.65	⚠ 0.61	⚠ 0.62	⚠ 0.63	⚠ 0.64	⚠ 0.67	⚠ 0.73	⚠ 0.60	⚠ 0.60	⚠ 0.56	⚠ 0.56
ILS/SLS	✔ 0.89	✔ 0.95	⚠ 0.75	✔ 0.76	✔ 0.80	✔ 0.83	✔ 0.80	✔ 0.81	✖ 0.39	✔ 0.92	✔ 0.78	✔ 0.80	✔ 0.76	✔ 0.79
Institutions	N/A	N/A	N/A	N/A	✖ 0.38	✖ 0.02	⚠ 0.51	✔ 0.86	N/A	N/A	✖ 0.36	✔ 0.99	N/A	✔ 1.00
Residential Care	✔ 0.87	⚠ 0.68	✔ 0.88	✔ 0.86	✔ 0.87	✔ 0.85	✔ 0.88	✔ 0.88	✔ 0.89	✔ 0.86	✔ 0.86	✔ 0.86	✔ 0.91	✔ 0.88
Medical	N/A	N/A	✔ 0.80	✔ 0.80	✔ 0.93	⚠ 0.60	✔ 0.77	⚠ 0.59	✔ 1.00	✔ 1.00	✔ 0.78	⚠ 0.66	N/A	⚠ 0.64
Other	N/A	✔ 1.00	✔ 0.94	✔ 0.80	✔ 0.87	✔ 0.81	⚠ 0.75	⚠ 0.64	N/A	✔ 1.00	⚠ 0.66	⚠ 0.74	✖ 0.44	⚠ 0.58

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes clients who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 5) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22
Birth to 2	Consumers	0%	0%	9%	9%	8%	9%	44%	44%	0%	0%	11%	11%	28%	27%
	Expenditures	0%	0%	11%	11%	8%	8%	46%	46%	0%	0%	10%	10%	26%	24%
3 to 21	Consumers	0%	0%	12%	12%	10%	10%	47%	47%	0%	0%	14%	13%	17%	18%
	Expenditures	0%	0%	11%	11%	12%	14%	47%	45%	0%	0%	16%	16%	13%	14%
22 and older	Consumers	0%	0%	13%	13%	14%	14%	34%	34%	1%	1%	31%	30%	7%	8%
	Expenditures	0%	0%	13%	13%	13%	13%	24%	25%	1%	1%	43%	42%	6%	6%

Want more information?

To see the complete report, go to: www.harborrc.org

Or contact Thao Mailloux at **(310) 543 - 0154**