

**Harbor Regional Center
Board Planning Committee
August 30 2019**

Kim Vuong, Chair

Members: Ron Bergman, Patricia Jordan, LaVelle Gates, Steve Goclowski, Barry Finley, Nancy Spiegel, Erika Braxton-White

HRC Performance Plan Development for 2020

Nancy Spiegel reported on HRC's progress in community engagement in the development process for the 2020 plan.

- An information sheet has been distributed, to summarize our planned activities, in English, Spanish, Korean, Japanese, and Chinese.
- Information about HRC planned activities has been shared at community engagement and outreach events, including the most recent Your Family Our Focus event and parent support group meetings.
- A 'town hall' type meeting has been scheduled for Wednesday Sept. 18th, 10:00 – 12:00 at the HRC Torrance office.
 - HRC representatives will provide presentations on current activities and planning for conferences and training, family support, helping clients and families prepare for adulthood, employment, self-determination program, and outreach to diverse communities.
 - The time of the meeting was scheduled based upon input from many families that a morning time during school hours is preferred.
 - We discussed how information about this meeting is being disseminated to our community, through the HRC Enews, HRC website, facebook, etc.
 - Translation will be available in Spanish at the meeting. Other languages will be made available if requested in advance.
 - The committee recommended that another meeting be scheduled in Long Beach.
- The draft Performance Plan has been posted on the HRC Website and in the HRC Enews. The committee recommended that the plan be posted in Spanish and that other commonly requested languages be made available as needed.

ACTION NEEDED: The Performance Plan must be submitted to DDS by November 1, 2019. We will request Board approval of the draft Performance Plan at our September Board Meeting, with the understanding that if any significant changes are needed prior to submission to DDS, based upon any additional community input, these changes will be reviewed as needed.

Disparity Funded Projects

DDS has published the application guidelines for regional centers and community based organizations to apply for funds for the 2019-20 fiscal year. Applications are due by

September 30th. Approved funding will begin in January 2020. HRC is currently working on applications to continue funding for current disparity funded projects, and for new funding for one additional project:

- **The Community Outreach Specialist.** This position is currently filled by Erika Segovia. Since taking over this position in May, Erika has been very actively working with the Spanish Speaking community to offer opportunities for training, support, communication and building client and family involvement at HRC. We are hopeful that continuation funding will allow her to continue her work in community engagement.
- **Public Information:** We hope to continue to receive funding to support the development and translation of public information for our community, in multiple languages.
- **Promotora program:** We plan to again apply for funding of some new promotora-type positions to provide enhanced support for families with extraordinary needs, to overcome barriers in accessing regional center services.

HARBOR REGIONAL CENTER PERFORMANCE PLAN 2020

Statewide Public Policy Measures	Statewide Average	HRC Outcomes	Planned Activities
<p>Living in the Community</p> <p>“Percent of regional center caseload in Developmental Center.”</p> <p>Achieving Desired Outcome? YES</p>	<p>2005 1.49%</p> <p>2010 0.83%</p> <p>2015 0.36%</p> <p>2018 0.16%</p> <p>2019 0.10%</p>	<p>2005 1.50% 141 clients</p> <p>2010 0.78% 77 clients</p> <p>12/15 0.23% 28 clients</p> <p>2018 0.07%</p> <p>2019 0.06%</p>	<p>Harbor Regional Center has no more clients residing in State Development Centers, other than 8 individuals in court-ordered treatment.</p> <p>HRC Clients who have moved from the State Developmental Centers will continue to be supported while living in the community.</p> <p style="padding-left: 40px;">Coordinate services and supports in the community for individuals who have moved from the State Developmental Center.</p> <p style="padding-left: 40px;">Seek DDS funding for continued development of needed resources in the community.</p>

Measures of Success: ●Maintain or show improved performance over prior year, and/or ●Equal to or better than statewide average.

HARBOR REGIONAL CENTER PERFORMANCE PLAN 2020

Statewide Public Policy Measures	Statewide Average	HRC Outcomes	Planned Activities
<p>Children Living With Families</p> <p>“Percent of minors living with families”: includes own family, foster family, and guardian.</p> <p>Achieving Desired Outcome? YES</p>	<p>2005 97.65%</p> <p>2010 98.60%</p> <p>2015 99.15%</p> <p>2018 99.34%</p> <p>2019 99.42%</p>	<p>2005 98.75%</p> <p>2010 99.56%</p> <p>2015 99.80%</p> <p>2018 99.82%</p> <p>2019 99.86%</p>	<p>Children served by HRC will live with families.</p> <p>To promote child development and family stability, continue to provide support, information, and training to families, including but not limited to:</p> <ul style="list-style-type: none"> • Orientation to HRC Services for new and continuing families • Distribution of informational materials and videos to raise clients’ and families’ awareness of available services and supports • Informative workshops for clients/families by specialists, in varied locations in our service area. • Support for families through support groups and mentor parents, in multiple languages. • Resource and Information sharing via resource fairs, publications, website, newsletter, social media
<p>“Percent of minors living in licensed homes serving >6.”</p> <p>Achieving Desired Outcome? YES</p>	<p>2005 0.22%</p> <p>2010 0.04%</p> <p>2015 0.06%</p> <p>2018 0.05%</p> <p>2019 0.04%</p>	<p>2005 0.04%</p> <p>2010 0.00%</p> <p>2015 0.00%</p> <p>2018 0.00%</p> <p>2019 0.00%</p>	<p>Children served by HRC who live in licensed homes shall live in small homes.</p> <p>Continue to avoid use of large licensed settings, and provide support for children to live with families (their own, foster, or guardian).</p>

Measures of Success: ●Maintain or show improved performance over prior year, and/or ●Equal to or better than statewide average.

HARBOR REGIONAL CENTER PERFORMANCE PLAN 2020

Statewide Public Policy Measures	Statewide Average	HRC Outcomes	Planned Activities																				
<p>Adults Living in Home Settings</p> <p>“Percent of adults living in home settings: independent living, supported living, family home, and family home agency homes.”</p> <p>Achieving Desired Outcome? YES</p>	<table border="0"> <tr> <td style="padding-right: 10px;">2005</td> <td>70.03%</td> </tr> <tr> <td style="padding-right: 10px;">2010</td> <td>73.99%</td> </tr> <tr> <td style="padding-right: 10px;">2015</td> <td>78.04%</td> </tr> <tr> <td style="padding-right: 10px;">2018</td> <td>79.90%</td> </tr> <tr> <td style="padding-right: 10px;">2019</td> <td>80.54%</td> </tr> </table>	2005	70.03%	2010	73.99%	2015	78.04%	2018	79.90%	2019	80.54%	<table border="0"> <tr> <td style="padding-right: 10px;">2005</td> <td>72.34%</td> </tr> <tr> <td style="padding-right: 10px;">2010</td> <td>76.51%</td> </tr> <tr> <td style="padding-right: 10px;">2015</td> <td>80.92%</td> </tr> <tr> <td style="padding-right: 10px;">2018</td> <td>83.01%</td> </tr> <tr> <td style="padding-right: 10px;">2019</td> <td>83.36%</td> </tr> </table>	2005	72.34%	2010	76.51%	2015	80.92%	2018	83.01%	2019	83.36%	<p>Adults served by HRC will live in home settings, including Independent & supported living, with family, or with adult family home agency.</p> <p>Continue to promote and maintain options for adults to live in home environments with families, or in their own homes, with supports as needed. These may include but are not limited to:</p> <ul style="list-style-type: none"> • Independent living skills training • Supported living services • College Support • Job development and preparation • Supported employment. • Adult day options tailored to varied individual needs, such as Inclusion Centers, Partial Inclusion/Work options, Therapeutic Centers, etc. • Future planning support for adults with aging parents/caregivers. <p>Continue to work with community partners to advocate and support development of affordable housing options for adults.</p>
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HARBOR REGIONAL CENTER PERFORMANCE PLAN 2020

Statewide Public Policy Measures	Statewide Average of clients in larger homes	HRC Outcomes clients in larger homes	Planned Activities
<p>Adults Living in Licensed Homes</p> <p>“Percent of adults living in licensed homes serving >6.”</p> <p>Achieving Desired Outcome? YES</p>	<p>2005 5.76%</p> <p>2010 3.80%</p> <p>2015 2.78%</p> <p>2018 2.39%</p> <p>2019 2.24%</p>	<p>2005 4.46%</p> <p>2010 2.37%</p> <p>2015 1.50%</p> <p>2018 1.01%</p> <p>2019 0.93%</p>	<p>Adults served by HRC who live in licensed homes shall live in small homes.</p> <p>Continue to avoid use of large licensed settings and to support adults moving from larger settings, such as skilled nursing facilities, into more integrated/less restrictive living options.</p> <p>Increase access to living options through continued development of residential resources, as funds allow.</p>

Measures of Success: ●Maintain or show improved performance over prior year, and/or ●Equal to or better than statewide average.

HARBOR REGIONAL CENTER PERFORMANCE PLAN 2020

Public Policy Measures	Planned Activities
<p>Employment</p> <p>Individuals age 16-64 with earned income</p> <p>Number of adults in competitive integrated employment following participation in Paid Internship Program</p> <p>Average hourly wages and hours worked in Paid Internship Program or competitive integrated employment</p> <p>Number of incentive payments for job development and maintenance</p> <p>Adults who reported having competitive employment as a goal on their IPP</p>	<p>Adults who want to work will be supported to prepare for, find and maintain employment.</p> <ul style="list-style-type: none"> • Share information regarding our Employment First policy with our clients and families • Discuss employment options with clients and families when they reach transition age and adulthood. • Work in partnership with school districts, community colleges, and the Department of Rehabilitation to promote opportunities for volunteerism, work training, internships, and competitive employment. • Offer Employment Orientations to inform clients and families about employment services. • Offer training courses to prepare clients for employment. • Work in partnership with supported employment service providers and the Department of Rehabilitation to develop jobs for individuals who want to work, and support their success on the job.. • Work with adult day activity service providers to offer individualized work and volunteer opportunities and experiences

Measures of Success: •Maintain or show improved performance over prior year, and/or •Equal to or better than statewide average.

HARBOR REGIONAL CENTER PERFORMANCE PLAN 2020

Statewide Public Policy Measures	Planned Activities
<p>Reducing Disparity in Purchase of Service Expenditures</p> <p>Indicator showing the relationship between annual authorized services and expenditures by individual’s residence type and ethnicity.</p> <p>Percent of total annual purchase of service authorizations and expenditures by individual’s ethnicity and age</p> <ul style="list-style-type: none"> • Birth to age two, inclusive • Age three to twenty-one, inclusive • Twenty-two and older 	<p>HRC clients and families will have access to information and services regardless of age, diagnosis, ethnicity, or language</p> <p>Harbor Regional Center will provide services and supports in a culturally and linguistically responsive manner.</p> <p>Continue to:</p> <ul style="list-style-type: none"> • Provide community outreach so that the ethnic, language and cultural demographics of our client population reflect that of the general population in our service area. • Recruit and maintain a culturally diverse staff whose ethnicity, language and cultural background reflect that of our client population. • Provide training and information for clients and families to increase awareness of and access to available services and supports. • Distribute and post written guide to available services by age group. • Expand our library of translated materials as funds allow. • Facilitate and share information through parent support groups and peer mentors • Gather input from our community regarding access and utilization of services and reduction of barriers.

Measures of Success: •Maintain or show improved performance over prior year, and/or •Equal to or better than statewide average.

HARBOR REGIONAL CENTER PERFORMANCE PLAN 2020

Compliance Measures

	HRC Baseline	Planned Activities
Unqualified independent audit with no material findings	Yes	Continue generally accepted accounting principles Maintain good business practices Maintain compliance with state contract and Medicaid Waiver requirements
Substantial compliance with DDS fiscal audit	Yes	
Operates within Operations budget	Yes	
Certified to participate in Home & Community-Based Waiver	Yes	
Compliance with vendor audit requirements	Yes	
Individuals with updated CDERs and ESRs (Client Development Evaluation Report or Early Start Report)	95.96%	Continue timely completion/updates of the CDER/ESR.
Intake/Assessment and IFSP timelines (ages 0-2)	95%	Provide timely completion of intake/assessment for infants and toddlers ages birth through 2 years.
Intake/assessment timelines for children and adults ages 3 and above	100%	Provide timely completion of intake/assessment for children and adults ages 3 and above
IPP (Individual Person Centered Plan) development, ages 3 and above, Welfare and Institutions Code requirements)	99.57%	Provide timely completion of individual person-centered plans (IPP) for clients receiving services under the Lanterman Act.
IFSP development, for infants/toddlers ages 0-2	87.90%	Provide timely completion of intake/assessment and Individual/Family Service planning for infants and toddlers birth - 2 years of age.

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