

| ADULT FAMILY SURVEY (AFS) FY 19/20 NATIONAL CORE INDICATORS | CA Average | ACRC | CVRC | ELARC | FDLRC | FNRC | GGRC | HRC | IRC | KRC | NBRC | NLACRC | RCEB | RCOC | RCRC | SARC | SCLARC | SDRC | SGPRC | TCRC | VMRC | WRC |
|--|---------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Demographics | | | | | | | | | | | | | | | | | | | | | | |
| FAMILY MEMBER'S AGE | | | | | | | | | | | | | | | | | | | | | | |
| Mean | 33.36 | 33.26 | 34.15 | 34.30 | 32.21 | 34.92 | 34.93 | 32.56 | 33.32 | 33.57 | 33.97 | 32.57 | 33.73 | 32.43 | 35.30 | 32.63 | 34.15 | 32.31 | 34.26 | 33.47 | 33.80 | 33.62 |
| Std. Deviation | 11.895 | 12.159 | 12.172 | 12.492 | 11.572 | 11.910 | 13.243 | 11.957 | 11.529 | 11.412 | 11.723 | 11.687 | 11.910 | 11.379 | 12.792 | 11.878 | 12.163 | 11.243 | 11.644 | 12.301 | 11.711 | 12.319 |
| MORE THAN ONE PERSON WITH I/DD LIVES IN HOUSEHOLD | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 16% | 15% | 18% | 22% | 21% | 18% | 19% | 15% | 18% | 15% | 12% | 15% | 17% | 15% | 21% | 19% | 16% | 13% | 19% | 13% | 20% | 11% |
| FAMILY MEMBER'S GENDER | | | | | | | | | | | | | | | | | | | | | | |
| Male | 62% | 63% | 61% | 65% | 65% | 62% | 58% | 62% | 59% | 62% | 67% | 64% | 64% | 62% | 55% | 61% | 57% | 64% | 63% | 56% | 60% | 60% |
| Female | 38% | 37% | 39% | 35% | 35% | 38% | 42% | 38% | 41% | 38% | 33% | 35% | 36% | 38% | 45% | 39% | 43% | 36% | 37% | 44% | 40% | 39% |
| Other | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% |
| FAMILY MEMBER'S DISABILITIES | | | | | | | | | | | | | | | | | | | | | | |
| Intellectual Disability | 59% | 62% | 58% | 53% | 51% | 64% | 65% | 58% | 63% | 55% | 58% | 56% | 59% | 65% | 61% | 59% | 54% | 60% | 62% | 57% | 60% | 53% |
| Mental Illness/Psychiatric Diagnosis | 22% | 22% | 21% | 21% | 20% | 25% | 17% | 17% | 22% | 21% | 20% | 20% | 20% | 20% | 27% | 18% | 17% | 18% | 18% | 23% | 21% | 21% |
| Autism Spectrum Disorder | 38% | 40% | 30% | 42% | 48% | 40% | 38% | 42% | 37% | 34% | 38% | 44% | 38% | 39% | 33% | 37% | 33% | 39% | 37% | 37% | 32% | 45% |
| Cerebral Palsy | 17% | 17% | 13% | 14% | 15% | 15% | 13% | 15% | 20% | 18% | 17% | 14% | 16% | 17% | 24% | 13% | 17% | 18% | 16% | 17% | 19% | 18% |
| Limited or No Vision- Legally Blind | 9% | 10% | 8% | 8% | 6% | 9% | 7% | 6% | 9% | 11% | 9% | 7% | 8% | 9% | 13% | 9% | 11% | 10% | 10% | 6% | 11% | 9% |
| Hearing loss, severe or profound | 6% | 6% | 6% | 4% | 3% | 6% | 7% | 6% | 7% | 6% | 7% | 5% | 5% | 5% | 6% | 5% | 7% | 6% | 5% | 4% | 7% | 5% |
| Brain Injury | 10% | 9% | 12% | 10% | 10% | 9% | 6% | 9% | 11% | 11% | 8% | 9% | 8% | 13% | 18% | 9% | 13% | 11% | 10% | 9% | 9% | 7% |
| Seizure/Neurological Disorder | 22% | 25% | 25% | 22% | 21% | 24% | 22% | 18% | 25% | 24% | 21% | 19% | 24% | 22% | 27% | 22% | 18% | 24% | 19% | 24% | 25% | 20% |
| Chemical Dependency | 1% | 1% | 1% | 1% | 2% | 1% | 1% | 1% | 1% | 2% | 1% | 1% | 0% | 1% | 2% | 1% | 2% | 1% | 1% | 1% | 1% | 2% |
| Down Syndrome | 15% | 13% | 17% | 14% | 12% | 13% | 13% | 13% | 17% | 18% | 14% | 13% | 14% | 14% | 14% | 15% | 17% | 14% | 17% | 18% | 14% | 14% |
| Prader-Willi Syndrome | 1% | 1% | 1% | 1% | 1% | 1% | 0% | 0% | 1% | 0% | 1% | 1% | 0% | 1% | 0% | 1% | 1% | 1% | 1% | 1% | 0% | 0% |
| Fetal alcohol spectrum disorder (FASD) | 1% | 1% | 1% | 0% | 0% | 3% | 1% | 1% | 1% | 1% | 1% | 1% | 0% | 1% | 4% | 0% | 1% | 1% | 1% | 1% | 2% | 0% |
| Other disabilities | 14% | 15% | 17% | 11% | 9% | 19% | 15% | 12% | 13% | 16% | 18% | 14% | 15% | 15% | 21% | 13% | 10% | 16% | 15% | 13% | 14% | 14% |
| FAMILY MEMBER'S HEALTH CONDITION | | | | | | | | | | | | | | | | | | | | | | |
| Cardiovascular disease | 10% | 12% | 9% | 8% | 10% | 15% | 11% | 6% | 10% | 5% | 13% | 9% | 9% | 11% | 11% | 12% | 8% | 13% | 9% | 10% | 9% | 11% |
| Diabetes | 18% | 17% | 20% | 17% | 23% | 14% | 26% | 16% | 18% | 17% | 19% | 16% | 19% | 16% | 13% | 22% | 18% | 18% | 17% | 17% | 17% | 17% |
| Cancer | 5% | 6% | 4% | 4% | 5% | 3% | 6% | 6% | 3% | 2% | 7% | 5% | 5% | 5% | 0% | 6% | 4% | 7% | 5% | 5% | 3% | 6% |
| High blood pressure | 28% | 26% | 33% | 27% | 32% | 27% | 36% | 31% | 27% | 32% | 22% | 26% | 29% | 28% | 34% | 31% | 29% | 30% | 28% | 22% | 31% | 24% |
| High cholesterol | 29% | 21% | 35% | 30% | 31% | 27% | 31% | 34% | 33% | 28% | 17% | 32% | 27% | 28% | 27% | 28% | 33% | 26% | 33% | 22% | 33% | 25% |
| Dysphagia | 8% | 9% | 8% | 9% | 11% | 8% | 7% | 6% | 7% | 7% | 10% | 6% | 8% | 10% | 11% | 8% | 5% | 9% | 8% | 8% | 9% | 6% |
| Alzheimer's | 3% | 3% | 2% | 2% | 3% | 2% | 6% | 4% | 3% | 2% | 4% | 4% | 2% | 3% | 7% | 5% | 1% | 2% | 4% | 3% | 3% | 3% |
| Pressure ulcers | 2% | 2% | 1% | 1% | 2% | 5% | 2% | 2% | 2% | 2% | 4% | 2% | 1% | 1% | 0% | 2% | 2% | 1% | 2% | 2% | 1% | 1% |
| Oral Health | 14% | 14% | 15% | 10% | 17% | 22% | 11% | 12% | 11% | 17% | 27% | 15% | 12% | 11% | 27% | 11% | 15% | 11% | 12% | 13% | 14% | 17% |
| Sleep Apnea | 18% | 18% | 15% | 14% | 16% | 23% | 16% | 14% | 20% | 22% | 25% | 15% | 17% | 17% | 19% | 22% | 15% | 19% | 18% | 15% | 21% | 22% |
| Other | 24% | 24% | 20% | 22% | 21% | 29% | 26% | 23% | 21% | 20% | 24% | 25% | 24% | 31% | 23% | 21% | 19% | 27% | 27% | 26% | 16% | 29% |
| FAMILY MEMBER'S RACE | | | | | | | | | | | | | | | | | | | | | | |
| American Indian or Alaska Native | 2% | 3% | 2% | 1% | 2% | 8% | 1% | 2% | 2% | 4% | 2% | 2% | 2% | 1% | 4% | 1% | 1% | 2% | 1% | 2% | 2% | 2% |
| Asian | 16% | 11% | 8% | 22% | 22% | 3% | 46% | 25% | 8% | 7% | 14% | 10% | 26% | 22% | 4% | 34% | 1% | 14% | 22% | 10% | 13% | 11% |
| Black or African-American | 9% | 12% | 4% | 1% | 6% | 3% | 6% | 10% | 12% | 7% | 9% | 10% | 15% | 2% | 4% | 2% | 30% | 7% | 6% | 3% | 9% | 27% |
| Pacific Islander | 1% | 1% | 1% | 1% | 0% | 0% | 1% | 1% | 1% | 0% | 1% | 0% | 1% | 1% | 2% | 1% | 1% | 2% | 1% | 2% | 2% | 1% |
| White | 43% | 65% | 41% | 17% | 33% | 83% | 37% | 37% | 41% | 45% | 59% | 44% | 45% | 48% | 81% | 33% | 5% | 49% | 28% | 55% | 51% | 35% |
| Hispanic/Latino | 37% | 19% | 50% | 64% | 43% | 18% | 18% | 37% | 44% | 43% | 23% | 42% | 22% | 33% | 18% | 35% | 65% | 38% | 52% | 40% | 32% | 32% |
| Other | 2% | 2% | 2% | 1% | 3% | 2% | 2% | 2% | 2% | 1% | 1% | 2% | 3% | 2% | 1% | 1% | 1% | 3% | 1% | 2% | 2% | 3% |
| FAMILY MEMBER'S PREFERRED MEANS OF COMMUNICATION | | | | | | | | | | | | | | | | | | | | | | |
| Spoken | 81% | 83% | 82% | 81% | 84% | 82% | 78% | 80% | 80% | 81% | 85% | 81% | 82% | 81% | 78% | 78% | 81% | 77% | 77% | 82% | 82% | 82% |
| Gestures/body language | 11% | 10% | 13% | 10% | 10% | 14% | 14% | 13% | 11% | 11% | 11% | 10% | 9% | 14% | 12% | 14% | 12% | 11% | 13% | 8% | 11% | 9% |
| Sign language or finger spelling | 2% | 1% | 2% | 1% | 1% | 1% | 1% | 2% | 1% | 3% | 1% | 2% | 2% | 1% | 2% | 2% | 2% | 2% | 1% | 2% | 2% | 1% |
| Communication aid/device | 1% | 1% | 1% | 2% | 2% | 1% | 1% | 2% | 1% | 0% | 1% | 1% | 1% | 1% | 4% | 2% | 1% | 2% | 2% | 1% | 1% | 1% |
| Other | 5% | 5% | 2% | 7% | 2% | 2% | 6% | 3% | 6% | 6% | 2% | 7% | 6% | 2% | 4% | 4% | 4% | 8% | 6% | 7% | 4% | 7% |
| FAMILY MEMBER'S PREFERRED LANGUAGE | | | | | | | | | | | | | | | | | | | | | | |
| English | 74% | 89% | 73% | 63% | 56% | 93% | 65% | 72% | 77% | 73% | 84% | 76% | 76% | 77% | 90% | 57% | 51% | 75% | 65% | 78% | 82% | 78% |
| Spanish | 14% | 5% | 23% | 21% | 21% | 5% | 6% | 12% | 15% | 17% | 11% | 14% | 8% | 12% | 8% | 17% | 37% | 12% | 16% | 14% | 12% | 12% |
| Mandarin | 1% | 0% | 0% | 3% | 0% | 0% | 2% | 0% | 0% | 0% | 0% | 0% | 2% | 0% | 0% | 2% | 0% | 0% | 3% | 0% | 0% | 0% |
| Tagalog | 1% | 0% | 0% | 0% | 2% | 0% | 2% | 2% | 0% | 1% | 2% | 1% | 1% | 0% | 0% | 2% | 0% | 1% | 1% | 0% | 1% | 0% |
| Vietnamese | 1% | 1% | 0% | 1% | 0% | 0% | 2% | 1% | 0% | 0% | 0% | 0% | 1% | 5% | 0% | 6% | 0% | 0% | 1% | 0% | 1% | 0% |
| Korean | 1% | 0% | 0% | 1% | 4% | 0% | 0% | 2% | 0% | 1% | 0% | 0% | 1% | 2% | 1% | 1% | 0% | 1% | 0% | 0% | 0% | 2% |
| Arabic | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Armenian | 0% | 0% | 0% | 0% | 3% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Farsi | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% |

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|--|---------------|------|------|-------|-------|------|------|-----|-----|-----|------|--------|------|------|------|------|--------|------|-------|------|------|-----|
| Hmong | 0% | 0% | 3% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Khmer | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Laos | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Russian | 0% | 1% | 0% | 0% | 1% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| ASL | 1% | 0% | 0% | 0% | 1% | 1% | 0% | 1% | 1% | 1% | 1% | 0% | 1% | 0% | 1% | 1% | 0% | 1% | 0% | 0% | 0% | 1% |
| Other | 8% | 3% | 1% | 11% | 11% | 0% | 21% | 8% | 6% | 9% | 2% | 7% | 10% | 3% | 1% | 15% | 12% | 9% | 12% | 7% | 2% | 7% |
| FAMILY MEMBER'S LEVEL OF GUARDIANSHIP | | | | | | | | | | | | | | | | | | | | | | |
| Does not have a guardian/conservator | 40% | 45% | 45% | 40% | 35% | 49% | 40% | 39% | 43% | 46% | 52% | 42% | 42% | 37% | 47% | 33% | 32% | 36% | 32% | 45% | 44% | 39% |
| Limited guardianship | 55% | 51% | 47% | 57% | 60% | 50% | 54% | 57% | 51% | 51% | 44% | 54% | 53% | 59% | 45% | 62% | 63% | 61% | 65% | 50% | 49% | 58% |
| Full guardianship | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Don't know | 5% | 4% | 8% | 3% | 4% | 1% | 6% | 4% | 5% | 4% | 4% | 4% | 5% | 5% | 8% | 5% | 5% | 4% | 4% | 4% | 7% | 3% |
| FAMILY MEMBER'S RELATIONSHIP TO GUARDIAN | | | | | | | | | | | | | | | | | | | | | | |
| Family | 55% | 50% | 49% | 56% | 61% | 48% | 56% | 57% | 51% | 51% | 45% | 55% | 54% | 60% | 45% | 64% | 63% | 60% | 64% | 50% | 51% | 57% |
| Friend | 0% | 0% | 0% | 1% | 0% | 1% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 1% | 1% | 0% | 1% | 1% | 1% | 1% | 0% | 0% |
| Employee of state or guardianship agency | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 2% | 0% | 0% | 0% | 0% | 0% | 0% | 1% |
| Other | 0% | 1% | 0% | 1% | 1% | 1% | 1% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 1% | 0% | 1% | 0% | 0% | 0% |
| Not applicable—person doesn't have a legal/court-appointed guardian | 43% | 48% | 50% | 42% | 38% | 50% | 44% | 42% | 47% | 49% | 55% | 44% | 45% | 39% | 52% | 35% | 34% | 38% | 34% | 49% | 48% | 41% |
| FAMILY MEMBER'S HIGHEST LEVEL OF EDUCATION | | | | | | | | | | | | | | | | | | | | | | |
| Did not complete high school – not currently in school | 19% | 18% | 22% | 18% | 17% | 16% | 25% | 15% | 17% | 17% | 20% | 17% | 18% | 20% | 24% | 25% | 22% | 16% | 21% | 17% | 20% | 18% |
| Currently enrolled in high school | 3% | 3% | 2% | 3% | 4% | 1% | 4% | 4% | 3% | 4% | 0% | 2% | 2% | 3% | 4% | 2% | 4% | 3% | 2% | 4% | 2% | 3% |
| High school certificate (NOT a high school diploma/GED) | 35% | 36% | 33% | 28% | 28% | 35% | 31% | 35% | 39% | 31% | 38% | 34% | 36% | 38% | 27% | 32% | 28% | 40% | 34% | 36% | 37% | 32% |
| High school diploma/GED | 23% | 23% | 23% | 29% | 22% | 27% | 17% | 21% | 26% | 32% | 22% | 25% | 20% | 19% | 27% | 18% | 32% | 22% | 23% | 27% | 25% | 22% |
| Vocational school or certificate program | 5% | 4% | 6% | 4% | 8% | 3% | 5% | 7% | 4% | 4% | 3% | 5% | 4% | 5% | 3% | 5% | 6% | 4% | 5% | 4% | 3% | 5% |
| Some college | 9% | 11% | 8% | 10% | 13% | 11% | 11% | 12% | 7% | 7% | 10% | 11% | 10% | 8% | 11% | 10% | 6% | 9% | 8% | 10% | 7% | 13% |
| College degree or higher | 6% | 6% | 5% | 7% | 9% | 7% | 7% | 7% | 4% | 4% | 7% | 6% | 9% | 6% | 4% | 7% | 2% | 6% | 7% | 4% | 5% | 7% |
| IN THE PAST TWO WEEKS, HAS YOUR FAMILY MEMBER PARTICIPATED IN ANY OF THE FOLLOWING ACTIVITIES | | | | | | | | | | | | | | | | | | | | | | |
| Paid individual job in the community | 13% | 12% | 8% | 10% | 10% | 13% | 17% | 13% | 11% | 12% | 17% | 13% | 14% | 16% | 11% | 15% | 8% | 16% | 11% | 15% | 9% | 12% |
| Paid small group job in the community based setting | 13% | 11% | 15% | 7% | 9% | 18% | 9% | 13% | 16% | 15% | 22% | 11% | 10% | 14% | 7% | 13% | 11% | 14% | 14% | 15% | 11% | 9% |
| Unpaid activity in the community | 27% | 27% | 19% | 28% | 25% | 22% | 33% | 27% | 27% | 17% | 29% | 30% | 28% | 26% | 34% | 27% | 18% | 33% | 26% | 32% | 26% | 29% |
| Paid work in a community business that primarily hires people with disabilities | 8% | 6% | 6% | 8% | 7% | 12% | 9% | 9% | 8% | 8% | 10% | 8% | 7% | 10% | 8% | 9% | 6% | 8% | 10% | 9% | 5% | 5% |
| Paid work performed in a facility based setting | 12% | 12% | 16% | 11% | 9% | 21% | 9% | 8% | 17% | 15% | 22% | 9% | 10% | 13% | 12% | 10% | 11% | 10% | 21% | 13% | 11% | 9% |
| Unpaid activity in a facility based-setting | 21% | 23% | 22% | 16% | 14% | 21% | 26% | 25% | 19% | 19% | 24% | 18% | 26% | 17% | 30% | 20% | 17% | 19% | 16% | 25% | 26% | 20% |
| School | 21% | 21% | 19% | 24% | 20% | 13% | 24% | 20% | 15% | 23% | 16% | 21% | 23% | 26% | 19% | 24% | 21% | 21% | 15% | 22% | 26% | 26% |
| Stays at home | 47% | 49% | 48% | 51% | 56% | 56% | 40% | 47% | 48% | 50% | 42% | 48% | 44% | 43% | 44% | 47% | 53% | 44% | 47% | 44% | 45% | 53% |
| Other | 46% | 46% | 47% | 49% | 36% | 38% | 52% | 56% | 49% | 54% | 41% | 45% | 49% | 35% | 37% | 41% | 41% | 43% | 44% | 60% | 48% | 50% |
| FAMILY MEMBER'S LEVEL OF SUPPORT NEED FOR SELF-INJURIOUS, DISRUPTIVE, OR DESTRUCTIVE BEHAVIOR | | | | | | | | | | | | | | | | | | | | | | |
| No support needed | 51% | 53% | 52% | 52% | 47% | 50% | 53% | 52% | 49% | 58% | 54% | 49% | 54% | 49% | 57% | 51% | 49% | 52% | 47% | 50% | 54% | 48% |
| Some support needed | 30% | 29% | 30% | 30% | 34% | 32% | 31% | 29% | 29% | 24% | 30% | 28% | 31% | 27% | 28% | 31% | 31% | 29% | 32% | 35% | 28% | 32% |
| Extensive support needed | 19% | 18% | 18% | 18% | 19% | 18% | 16% | 20% | 22% | 17% | 16% | 23% | 15% | 24% | 15% | 18% | 20% | 19% | 20% | 16% | 18% | 20% |
| FAMILY MEMBER'S LEVEL OF SUPPORT NEED WITH DAILY PERSONAL CARE ACTIVITIES | | | | | | | | | | | | | | | | | | | | | | |
| No support needed | 29% | 29% | 33% | 31% | 32% | 31% | 30% | 31% | 25% | 35% | 34% | 30% | 33% | 27% | 31% | 25% | 25% | 28% | 25% | 31% | 31% | 29% |
| Some support needed | 35% | 35% | 33% | 35% | 29% | 34% | 35% | 33% | 35% | 31% | 34% | 36% | 35% | 35% | 28% | 36% | 35% | 33% | 39% | 38% | 36% | 36% |
| Extensive support needed | 36% | 36% | 34% | 34% | 39% | 35% | 35% | 37% | 41% | 33% | 32% | 34% | 32% | 38% | 42% | 39% | 40% | 39% | 36% | 31% | 33% | 35% |
| FAMILY MEMBER'S LEVEL OF SUPPORT NEED WITH OTHER DAILY ACTIVITIES | | | | | | | | | | | | | | | | | | | | | | |
| No support needed | 9% | 10% | 10% | 10% | 11% | 7% | 9% | 10% | 8% | 13% | 10% | 9% | 8% | 9% | 10% | 8% | 9% | 9% | 12% | 9% | 10% | 7% |
| Some support needed | 26% | 24% | 27% | 31% | 31% | 28% | 30% | 28% | 22% | 24% | 30% | 27% | 28% | 23% | 27% | 26% | 29% | 23% | 22% | 30% | 26% | 26% |
| Extensive support needed | 65% | 66% | 63% | 59% | 58% | 65% | 61% | 62% | 70% | 63% | 60% | 64% | 63% | 68% | 64% | 65% | 61% | 68% | 66% | 62% | 64% | 66% |
| LANGUAGE SPOKEN IN THE HOME | | | | | | | | | | | | | | | | | | | | | | |
| English | 68% | 86% | 71% | 51% | 45% | 94% | 58% | 67% | 71% | 71% | 81% | 67% | 71% | 69% | 92% | 49% | 44% | 70% | 56% | 75% | 81% | 69% |
| Spanish | 19% | 7% | 25% | 29% | 30% | 6% | 7% | 19% | 22% | 19% | 14% | 22% | 10% | 18% | 7% | 20% | 49% | 18% | 23% | 18% | 14% | 20% |
| Mandarin | 1% | 0% | 0% | 5% | 0% | 0% | 2% | 1% | 0% | 0% | 0% | 0% | 3% | 1% | 0% | 3% | 0% | 0% | 5% | 0% | 0% | 0% |
| Tagalog | 1% | 1% | 0% | 1% | 2% | 0% | 4% | 2% | 1% | 1% | 4% | 1% | 2% | 0% | 2% | 0% | 0% | 0% | 0% | 0% | 1% | 0% |
| Vietnamese | 1% | 1% | 0% | 2% | 0% | 0% | 2% | 2% | 0% | 0% | 0% | 0% | 1% | 6% | 0% | 8% | 0% | 1% | 1% | 0% | 1% | 1% |
| Korean | 1% | 0% | 0% | 1% | 5% | 0% | 1% | 3% | 1% | 0% | 0% | 0% | 1% | 3% | 1% | 2% | 0% | 0% | 2% | 0% | 0% | 1% |
| Arabic | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Armenian | 0% | 0% | 0% | 0% | 4% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |

| ADULT FAMILY SURVEY (AFS) FY 19/20 NATIONAL CORE INDICATORS | CA Average | ACRC | CVRC | ELARC | FDLRC | FNRC | GGRC | HRC | IRC | KRC | NBRC | NLACRC | RCEB | RCOC | RCRC | SARC | SCLARC | SDRC | SGPRC | TCRC | VMRC | WRC |
|--|---------------|------|------|-------|-------|------|------|-----|-----|-----|------|--------|------|------|------|------|--------|------|-------|------|------|-----|
| Farsi | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 2% |
| Hmong | 0% | 0% | 3% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Khmer | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Laos | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Russian | 0% | 1% | 0% | 0% | 1% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% |
| ASL | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Other | 7% | 3% | 0% | 12% | 11% | 0% | 24% | 6% | 6% | 9% | 1% | 6% | 12% | 2% | 0% | 15% | 7% | 9% | 13% | 6% | 2% | 7% |
| AGE OF RESPONDENT | | | | | | | | | | | | | | | | | | | | | | |
| Under 35 | 6% | 3% | 10% | 7% | 8% | 2% | 5% | 5% | 5% | 7% | 3% | 6% | 5% | 5% | 4% | 7% | 12% | 5% | 7% | 6% | 5% | 6% |
| 35-54 | 24% | 22% | 29% | 26% | 22% | 21% | 20% | 25% | 26% | 27% | 20% | 24% | 21% | 24% | 18% | 23% | 30% | 25% | 23% | 18% | 23% | 20% |
| 55-74 | 60% | 64% | 52% | 59% | 58% | 65% | 63% | 60% | 60% | 55% | 67% | 61% | 63% | 59% | 63% | 61% | 49% | 61% | 58% | 65% | 60% | 61% |
| 75+ | 10% | 10% | 9% | 9% | 11% | 13% | 13% | 11% | 9% | 11% | 9% | 9% | 11% | 12% | 15% | 9% | 9% | 9% | 12% | 11% | 12% | 13% |
| RESPONDENT'S OVERALL HEALTH | | | | | | | | | | | | | | | | | | | | | | |
| Excellent | 17% | 19% | 17% | 13% | 14% | 15% | 16% | 17% | 19% | 17% | 18% | 17% | 19% | 18% | 13% | 15% | 16% | 20% | 14% | 21% | 14% | 18% |
| Very good | 45% | 45% | 45% | 40% | 42% | 51% | 44% | 46% | 45% | 42% | 47% | 45% | 43% | 45% | 46% | 43% | 46% | 46% | 46% | 43% | 47% | 49% |
| Fairly good | 32% | 33% | 32% | 39% | 37% | 30% | 35% | 31% | 31% | 35% | 30% | 30% | 34% | 31% | 34% | 32% | 31% | 30% | 35% | 31% | 36% | 30% |
| Poor | 6% | 3% | 6% | 7% | 7% | 4% | 5% | 6% | 5% | 6% | 5% | 8% | 5% | 6% | 7% | 10% | 7% | 5% | 6% | 5% | 3% | 3% |
| RESPONDENT'S RELATIONSHIP TO FAMILY MEMBER | | | | | | | | | | | | | | | | | | | | | | |
| Parent | 86% | 86% | 82% | 82% | 81% | 84% | 86% | 87% | 86% | 88% | 87% | 87% | 88% | 88% | 86% | 87% | 82% | 89% | 89% | 88% | 86% | 82% |
| Sibling | 8% | 8% | 11% | 11% | 6% | 7% | 9% | 8% | 7% | 7% | 7% | 8% | 7% | 7% | 6% | 10% | 9% | 6% | 7% | 7% | 6% | 9% |
| Spouse | 0% | 0% | 1% | 1% | 1% | 0% | 1% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 1% | 0% | 1% | 0% | 0% | 0% | 0% | 0% |
| Grandparent | 2% | 2% | 2% | 1% | 2% | 5% | 1% | 1% | 3% | 1% | 3% | 2% | 2% | 2% | 4% | 1% | 2% | 2% | 1% | 1% | 3% | 4% |
| Other | 4% | 4% | 5% | 5% | 2% | 4% | 3% | 3% | 5% | 3% | 3% | 4% | 3% | 3% | 4% | 2% | 7% | 2% | 3% | 3% | 4% | 5% |
| FAMILY PROVIDES PAID SUPPORT | | | | | | | | | | | | | | | | | | | | | | |
| No | 49% | 48% | 52% | 49% | 50% | 52% | 56% | 50% | 45% | 61% | 52% | 50% | 56% | 50% | 40% | 45% | 40% | 48% | 46% | 51% | 58% | 48% |
| Yes, respondent does | 40% | 42% | 37% | 38% | 38% | 42% | 34% | 42% | 44% | 32% | 40% | 39% | 34% | 40% | 47% | 43% | 45% | 44% | 45% | 35% | 33% | 36% |
| Yes, another family member does | 13% | 13% | 12% | 16% | 13% | 12% | 13% | 9% | 14% | 8% | 9% | 12% | 14% | 12% | 18% | 16% | 17% | 11% | 10% | 18% | 11% | 19% |
| NUMBER OF ADULTS IN THE HOUSEHOLD | | | | | | | | | | | | | | | | | | | | | | |
| 1 | 8% | 8% | 8% | 6% | 10% | 7% | 10% | 7% | 8% | 11% | 9% | 7% | 9% | 7% | 7% | 8% | 11% | 7% | 6% | 9% | 7% | 11% |
| 2 | 27% | 29% | 26% | 27% | 28% | 32% | 25% | 26% | 25% | 28% | 29% | 27% | 27% | 24% | 27% | 23% | 32% | 27% | 27% | 23% | 25% | 28% |
| 3 | 42% | 43% | 44% | 40% | 38% | 48% | 39% | 43% | 41% | 44% | 44% | 41% | 42% | 41% | 51% | 42% | 33% | 43% | 39% | 43% | 40% | 41% |
| 4+ | 24% | 20% | 22% | 27% | 25% | 14% | 25% | 24% | 25% | 16% | 18% | 25% | 22% | 28% | 14% | 27% | 24% | 22% | 28% | 25% | 28% | 20% |
| NUMBER OF CHILDREN IN THE HOUSEHOLD | | | | | | | | | | | | | | | | | | | | | | |
| 1 | 11% | 11% | 13% | 12% | 10% | 8% | 8% | 12% | 12% | 11% | 7% | 12% | 8% | 11% | 4% | 11% | 14% | 11% | 10% | 9% | 10% | 12% |
| 2 | 5% | 5% | 7% | 6% | 5% | 4% | 2% | 3% | 6% | 4% | 3% | 6% | 4% | 5% | 2% | 6% | 8% | 5% | 5% | 5% | 4% | 3% |
| 3 | 2% | 1% | 3% | 2% | 1% | 1% | 1% | 2% | 2% | 2% | 1% | 1% | 1% | 1% | 1% | 2% | 3% | 1% | 2% | 1% | 3% | 1% |
| 4+ | 1% | 1% | 2% | 1% | 1% | 0% | 1% | 2% | 1% | 2% | 1% | 1% | 0% | 1% | 2% | 1% | 1% | 1% | 1% | 1% | 2% | 1% |
| 0 | 82% | 82% | 75% | 79% | 83% | 86% | 88% | 82% | 78% | 82% | 87% | 80% | 86% | 81% | 90% | 81% | 75% | 82% | 83% | 84% | 81% | 84% |
| RESPONDENTS HIGHEST LEVEL OF EDUCATION | | | | | | | | | | | | | | | | | | | | | | |
| No high school diploma/GED | 16% | 8% | 26% | 23% | 22% | 6% | 13% | 15% | 15% | 17% | 8% | 17% | 12% | 17% | 8% | 19% | 33% | 12% | 20% | 12% | 15% | 15% |
| High school diploma/GED | 19% | 15% | 21% | 25% | 17% | 20% | 15% | 16% | 22% | 22% | 17% | 20% | 15% | 16% | 20% | 16% | 31% | 18% | 19% | 18% | 26% | 16% |
| Vocational school or certificate program | 6% | 7% | 7% | 8% | 7% | 6% | 6% | 7% | 7% | 8% | 6% | 6% | 6% | 5% | 2% | 5% | 8% | 7% | 6% | 7% | 5% | 5% |
| Some college | 23% | 28% | 22% | 19% | 15% | 33% | 20% | 23% | 27% | 25% | 26% | 23% | 22% | 22% | 34% | 19% | 16% | 25% | 22% | 23% | 30% | 21% |
| College degree or higher | 35% | 42% | 24% | 25% | 39% | 35% | 45% | 40% | 29% | 28% | 42% | 34% | 45% | 40% | 35% | 40% | 13% | 38% | 32% | 39% | 24% | 42% |
| HOUSEHOLD INCOME LAST YEAR | | | | | | | | | | | | | | | | | | | | | | |
| Up to \$15,000 | 8% | 5% | 9% | 9% | 11% | 11% | 5% | 7% | 8% | 12% | 4% | 8% | 7% | 6% | 10% | 5% | 13% | 8% | 9% | 6% | 9% | 9% |
| \$15,001- \$25,000 | 11% | 8% | 12% | 12% | 12% | 12% | 9% | 9% | 11% | 11% | 10% | 12% | 8% | 10% | 6% | 9% | 16% | 11% | 11% | 8% | 12% | 10% |
| \$25,001- \$50,000 | 19% | 20% | 21% | 18% | 17% | 20% | 19% | 19% | 21% | 17% | 19% | 18% | 17% | 17% | 26% | 18% | 21% | 17% | 19% | 18% | 16% | 20% |
| \$50,001- \$75,000 | 11% | 15% | 9% | 10% | 12% | 11% | 11% | 10% | 12% | 10% | 13% | 11% | 11% | 10% | 15% | 12% | 6% | 14% | 12% | 11% | 12% | 10% |
| Over \$75,000 | 19% | 24% | 12% | 13% | 16% | 13% | 23% | 23% | 15% | 13% | 24% | 18% | 27% | 24% | 12% | 26% | 4% | 20% | 14% | 22% | 14% | 21% |
| No earned income | 10% | 7% | 16% | 15% | 12% | 10% | 9% | 8% | 11% | 13% | 9% | 10% | 8% | 8% | 13% | 9% | 15% | 8% | 11% | 9% | 15% | 9% |
| Prefer not to say | 22% | 21% | 20% | 23% | 19% | 23% | 23% | 24% | 21% | 23% | 21% | 24% | 22% | 25% | 19% | 21% | 25% | 22% | 24% | 26% | 22% | 22% |
| OUT-OF-POCKET EXPENSES LAST YEAR | | | | | | | | | | | | | | | | | | | | | | |
| Nothing | 35% | 34% | 42% | 40% | 37% | 35% | 29% | 29% | 41% | 45% | 38% | 35% | 29% | 31% | 38% | 31% | 49% | 29% | 36% | 31% | 41% | 31% |
| \$1-\$100 | 8% | 7% | 9% | 9% | 10% | 11% | 10% | 7% | 9% | 9% | 5% | 8% | 6% | 8% | 7% | 9% | 11% | 9% | 9% | 6% | 7% | 6% |
| \$101-\$1,000 | 28% | 26% | 27% | 27% | 25% | 32% | 27% | 29% | 29% | 24% | 27% | 26% | 29% | 26% | 31% | 28% | 26% | 31% | 32% | 28% | 30% | 25% |
| \$1,001-\$10,000 | 24% | 29% | 21% | 20% | 23% | 18% | 28% | 29% | 18% | 21% | 24% | 25% | 32% | 28% | 22% | 28% | 12% | 26% | 19% | 30% | 19% | 30% |
| Over \$10,000 | 4% | 4% | 2% | 4% | 5% | 3% | 7% | 6% | 3% | 1% | 6% | 5% | 4% | 6% | 2% | 4% | 1% | 5% | 4% | 5% | 3% | 9% |
| SERVICES PAID FOR OUT-OF-POCKET | | | | | | | | | | | | | | | | | | | | | | |
| Respite Services | 13% | 16% | 15% | 10% | 13% | 12% | 15% | 11% | 9% | 15% | 15% | 12% | 16% | 14% | 19% | 16% | 7% | 13% | 12% | 11% | 13% | 12% |
| Behavior Therapy | 4% | 4% | 3% | 3% | 5% | 5% | 7% | 5% | 3% | 3% | 2% | 7% | 7% | 4% | 0% | 5% | 3% | 5% | 5% | 4% | 4% | 7% |

| ADULT FAMILY SURVEY (AFS) FY 19/20 NATIONAL CORE INDICATORS | CA Average | ACRC | CVRC | ELARC | FDLRC | FNRC | GGRC | HRC | IRC | KRC | NBRC | NLACRC | RCEB | RCOC | RCRC | SARC | SCLARC | SDRC | SGPRC | TCRC | VMRC | WRC |
|---|---------------|------|------|-------|-------|------|------|-----|-----|-----|------|--------|------|------|------|------|--------|------|-------|------|------|-----|
| Speech Therapy | 3% | 2% | 1% | 3% | 7% | 3% | 5% | 3% | 2% | 1% | 1% | 3% | 3% | 3% | 0% | 4% | 2% | 2% | 2% | 2% | 0% | 3% |
| Additional Therapies (e.g. Occupational Therapy, Physical Therapy, Group Therapy, Music Therapy, Equine Therapy, etc.) | 11% | 10% | 4% | 8% | 11% | 10% | 12% | 13% | 8% | 6% | 7% | 14% | 14% | 13% | 7% | 13% | 3% | 11% | 8% | 14% | 8% | 14% |
| Social Skills Training | 6% | 7% | 5% | 5% | 11% | 6% | 5% | 8% | 6% | 5% | 5% | 7% | 7% | 9% | 1% | 10% | 5% | 6% | 5% | 4% | 3% | 6% |
| Recreational Activities and Programs | 39% | 44% | 31% | 34% | 39% | 40% | 37% | 40% | 42% | 32% | 34% | 37% | 41% | 41% | 34% | 41% | 27% | 41% | 33% | 45% | 37% | 39% |
| Afterschool Care | 5% | 3% | 4% | 5% | 9% | 3% | 6% | 7% | 4% | 4% | 3% | 2% | 6% | 8% | 4% | 8% | 3% | 5% | 5% | 2% | 3% | 7% |
| Educational Expenses | 11% | 9% | 7% | 11% | 16% | 5% | 11% | 15% | 8% | 9% | 7% | 16% | 12% | 13% | 3% | 17% | 6% | 12% | 12% | 12% | 12% | 15% |
| Medical and/or dental expenses | 62% | 67% | 56% | 61% | 61% | 58% | 64% | 71% | 59% | 51% | 65% | 59% | 67% | 64% | 57% | 61% | 53% | 62% | 64% | 63% | 62% | 64% |
| Parent Training | 2% | 1% | 3% | 2% | 2% | 3% | 1% | 4% | 2% | 3% | 1% | 2% | 2% | 2% | 0% | 4% | 0% | 2% | 2% | 1% | 2% | 3% |
| Transportation Support | 40% | 42% | 38% | 31% | 51% | 54% | 44% | 42% | 33% | 45% | 34% | 41% | 40% | 40% | 49% | 40% | 27% | 40% | 40% | 42% | 39% | 45% |
| Other | 14% | 13% | 16% | 19% | 10% | 12% | 16% | 12% | 16% | 22% | 16% | 17% | 10% | 13% | 15% | 12% | 19% | 15% | 11% | 15% | 11% | 15% |
| RESIDENTIAL DESIGNATION | | | | | | | | | | | | | | | | | | | | | | |
| Urban or suburban (in or near a city or large town) | 84% | 78% | 70% | 91% | 92% | 46% | 96% | 94% | 82% | 69% | 84% | 90% | 93% | 95% | 31% | 87% | 82% | 86% | 89% | 81% | 71% | 94% |
| Rural (outside of a city or town) | 10% | 18% | 23% | 1% | 2% | 51% | 1% | 1% | 11% | 24% | 12% | 4% | 3% | 1% | 67% | 8% | 1% | 8% | 3% | 14% | 22% | 1% |
| Don't know | 6% | 4% | 6% | 8% | 6% | 3% | 3% | 5% | 7% | 7% | 4% | 7% | 3% | 4% | 2% | 5% | 17% | 6% | 8% | 5% | 7% | 6% |
| SERVICES AND SUPPORTS RECEIVED FROM THE REGIONAL CENTER | | | | | | | | | | | | | | | | | | | | | | |
| Financial support | 12% | 13% | 12% | 12% | 15% | 14% | 15% | 11% | 10% | 11% | 14% | 10% | 13% | 13% | 13% | 16% | 8% | 14% | 11% | 13% | 14% | 12% |
| In-home support | 34% | 36% | 24% | 40% | 37% | 38% | 29% | 23% | 38% | 22% | 32% | 39% | 34% | 32% | 43% | 36% | 37% | 33% | 33% | 36% | 23% | 51% |
| Out-of-home respite care | 25% | 24% | 19% | 22% | 22% | 25% | 33% | 20% | 23% | 20% | 17% | 20% | 29% | 27% | 19% | 32% | 27% | 27% | 20% | 34% | 21% | 32% |
| Day or Employment Supports | 54% | 56% | 57% | 44% | 42% | 47% | 59% | 57% | 55% | 49% | 60% | 52% | 59% | 55% | 58% | 52% | 49% | 56% | 54% | 55% | 59% | 49% |
| Transportation | 49% | 58% | 58% | 44% | 29% | 46% | 38% | 41% | 56% | 56% | 56% | 37% | 43% | 53% | 53% | 45% | 55% | 50% | 50% | 46% | 55% | 42% |
| Other services/supports | 20% | 17% | 20% | 24% | 24% | 16% | 22% | 21% | 18% | 17% | 18% | 23% | 17% | 21% | 25% | 23% | 20% | 20% | 19% | 20% | 16% | 24% |
| Self Direction/Fiscal intermediary services | 20% | 24% | 25% | 22% | 14% | 22% | 23% | 12% | 20% | 18% | 19% | 19% | 17% | 20% | 23% | 22% | 25% | 18% | 16% | 23% | 21% | 24% |
| OTHER SERVICES AND SUPPORTS RECEIVED | | | | | | | | | | | | | | | | | | | | | | |
| SSI/SSB | 85% | 85% | 89% | 81% | 78% | 88% | 83% | 83% | 86% | 83% | 85% | 82% | 87% | 86% | 86% | 87% | 84% | 86% | 88% | 85% | 87% | 79% |
| Services or supports from other agencies or organizations | 27% | 30% | 24% | 31% | 27% | 23% | 35% | 29% | 21% | 22% | 29% | 21% | 27% | 30% | 29% | 35% | 24% | 26% | 25% | 29% | 28% | 24% |
| Information and Planning | | | | | | | | | | | | | | | | | | | | | | |
| DO YOU GET ENOUGH INFORMATION TO TAKE PART IN PLANNING SERVICES FOR YOUR FAMILY MEMBER | | | | | | | | | | | | | | | | | | | | | | |
| Always | 33% | 38% | 39% | 41% | 29% | 41% | 25% | 34% | 33% | 24% | 30% | 29% | 25% | 35% | 41% | 27% | 31% | 35% | 33% | 34% | 40% | 32% |
| Usually | 34% | 36% | 33% | 30% | 34% | 31% | 40% | 29% | 33% | 28% | 36% | 30% | 32% | 36% | 39% | 38% | 29% | 36% | 34% | 36% | 36% | 32% |
| Sometimes* | 22% | 16% | 21% | 20% | 22% | 20% | 24% | 24% | 22% | 30% | 23% | 25% | 25% | 22% | 18% | 24% | 28% | 21% | 24% | 20% | 16% | 23% |
| Seldom/Never* | 11% | 9% | 8% | 10% | 15% | 8% | 10% | 13% | 13% | 19% | 11% | 16% | 17% | 8% | 3% | 11% | 12% | 9% | 9% | 9% | 8% | 13% |
| IS INFORMATION FROM THE REGIONAL CENTER OFFERED IN YOUR PREFERRED LANGUAGE | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 96% | 97% | 97% | 96% | 95% | 99% | 94% | 96% | 97% | 97% | 96% | 96% | 96% | 96% | 97% | 94% | 97% | 98% | 97% | 98% | 97% | 97% |
| IS THE INFORMATION YOU GET ABOUT SERVICES AND SUPPORTS EASY TO UNDERSTAND | | | | | | | | | | | | | | | | | | | | | | |
| Always | 46% | 48% | 48% | 51% | 45% | 47% | 41% | 47% | 49% | 43% | 42% | 42% | 38% | 48% | 48% | 41% | 51% | 49% | 42% | 43% | 48% | 48% |
| Usually | 39% | 39% | 36% | 34% | 33% | 42% | 40% | 36% | 38% | 37% | 43% | 42% | 41% | 40% | 45% | 39% | 32% | 42% | 43% | 41% | 36% | 36% |
| Sometimes* | 13% | 11% | 14% | 13% | 18% | 9% | 15% | 14% | 11% | 17% | 13% | 14% | 17% | 11% | 5% | 17% | 15% | 10% | 14% | 12% | 10% | 13% |
| Seldom/Never* | 2% | 2% | 2% | 2% | 4% | 2% | 4% | 3% | 2% | 3% | 2% | 2% | 4% | 2% | 2% | 2% | 2% | 2% | 2% | 2% | 1% | 3% |
| DOES THE CASE MANAGER/SERVICE COORDINATOR RESPECT YOUR FAMILY'S CHOICES AND OPINIONS | | | | | | | | | | | | | | | | | | | | | | |
| Always | 69% | 73% | 72% | 71% | 62% | 75% | 65% | 67% | 71% | 60% | 68% | 63% | 63% | 74% | 74% | 65% | 69% | 75% | 62% | 70% | 72% | 73% |
| Usually | 22% | 21% | 20% | 21% | 25% | 16% | 26% | 22% | 22% | 26% | 26% | 26% | 25% | 20% | 19% | 27% | 21% | 19% | 29% | 21% | 21% | 18% |
| Sometimes* | 6% | 5% | 7% | 7% | 10% | 6% | 7% | 7% | 5% | 8% | 4% | 7% | 8% | 5% | 5% | 6% | 5% | 5% | 7% | 6% | 6% | 5% |
| Seldom/Never* | 2% | 2% | 1% | 1% | 3% | 3% | 1% | 4% | 2% | 6% | 2% | 4% | 4% | 1% | 2% | 2% | 4% | 1% | 3% | 3% | 1% | 3% |
| DO YOU HAVE ENOUGH INFORMATION ABOUT OTHER PUBLIC SERVICES FOR WHICH YOUR FAMILY IS ELIGIBLE (FOOD STAMPS, SSI, OR HOUSING SUBSIDIES, FOR EXAMPLE) | | | | | | | | | | | | | | | | | | | | | | |
| Always | 32% | 35% | 39% | 42% | 28% | 39% | 28% | 32% | 32% | 28% | 29% | 28% | 22% | 36% | 38% | 27% | 36% | 31% | 31% | 32% | 35% | 34% |
| Usually | 31% | 32% | 28% | 29% | 30% | 34% | 35% | 32% | 30% | 27% | 30% | 32% | 30% | 34% | 35% | 35% | 27% | 32% | 31% | 34% | 31% | 32% |
| Sometimes* | 19% | 17% | 18% | 18% | 23% | 15% | 24% | 17% | 16% | 18% | 21% | 22% | 22% | 19% | 15% | 22% | 18% | 18% | 23% | 18% | 18% | 19% |
| Seldom/Never* | 17% | 16% | 14% | 11% | 19% | 13% | 14% | 19% | 21% | 27% | 20% | 18% | 26% | 11% | 12% | 16% | 19% | 19% | 14% | 16% | 15% | 16% |
| DO YOU NEED HELP PLANNING FOR YOUR FAMILY MEMBER'S FUTURE WITH | | | | | | | | | | | | | | | | | | | | | | |
| Employment* | 39% | 39% | 30% | 40% | 46% | 32% | 36% | 46% | 35% | 38% | 43% | 44% | 40% | 41% | 40% | 40% | 29% | 40% | 41% | 40% | 30% | 41% |
| Financial* | 36% | 37% | 31% | 33% | 41% | 38% | 35% | 41% | 34% | 30% | 40% | 39% | 41% | 40% | 46% | 38% | 26% | 38% | 35% | 33% | 29% | 38% |
| Housing* | 48% | 48% | 36% | 40% | 59% | 46% | 61% | 50% | 38% | 31% | 58% | 48% | 59% | 56% | 51% | 60% | 33% | 52% | 47% | 51% | 38% | 48% |
| Legal* | 35% | 36% | 33% | 32% | 33% | 35% | 32% | 36% | 37% | 31% | 35% | 36% | 37% | 39% | 50% | 35% | 25% | 34% | 40% | 34% | 35% | 36% |

| ADULT FAMILY SURVEY (AFS) FY 19/20 NATIONAL CORE INDICATORS | CA Average | ACRC | CVRC | ELARC | FDLRC | FNRC | GGRC | HRC | IRC | KRC | NBRC | NLACRC | RCEB | RCOC | RCRC | SARC | SCLARC | SDRC | SGPRC | TCRC | VMRC | WRC |
|--|---------------|-------------|-------------|-------------|--------------|--------------|-------------|-------------|-------------|--------------|-------------|-------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|
| Medical* | 34% | 32% | 33% | 35% | 36% | 34% | 41% | 37% | 26% | 28% | 33% | 36% | 38% | 38% | 44% | 40% | 28% | 33% | 38% | 32% | 29% | 35% |
| Social/Relationships* | 35% | 38% | 26% | 33% | 40% | 32% | 33% | 41% | 34% | 28% | 40% | 39% | 37% | 36% | 33% | 34% | 29% | 38% | 35% | 35% | 28% | 41% |
| Transition from school* | 15% | 15% | 12% | 15% | 15% | 8% | 12% | 20% | 13% | 10% | 10% | 16% | 16% | 17% | 15% | 15% | 14% | 15% | 16% | 14% | 13% | 15% |
| Recreation/Having fun* | 40% | 41% | 30% | 38% | 43% | 35% | 35% | 43% | 41% | 37% | 44% | 42% | 41% | 44% | 36% | 40% | 42% | 43% | 43% | 35% | 31% | 40% |
| Other* | 9% | 12% | 13% | 5% | 8% | 21% | 11% | 7% | 9% | 14% | 8% | 8% | 9% | 9% | 17% | 8% | 6% | 10% | 9% | 9% | 14% | 7% |
| IF YOU ASKED FOR CRISIS OR EMERGENCY SERVICES DURING THE PAST YEAR, WERE SERVICES PROVIDED WHEN NEEDED | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 47% | 54% | 49% | 52% | 47% | 48% | 51% | 43% | 41% | 44% | 39% | 42% | 46% | 52% | 55% | 50% | 44% | 42% | 46% | 50% | 42% | 55% |
| DOES YOUR FAMILY MEMBER HAVE AN INDIVIDUAL PROGRAM PLAN (IPP) | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 80% | 90% | 79% | 82% | 73% | 92% | 73% | 71% | 74% | 76% | 85% | 82% | 81% | 77% | 89% | 79% | 67% | 83% | 81% | 84% | 85% | 73% |
| DOES THE INDIVIDUAL PROGRAM PLAN (IPP) INCLUDE ALL THE SUPPORTS YOUR FAMILY MEMBER NEEDS | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 86% | 85% | 89% | 92% | 85% | 83% | 84% | 84% | 87% | 74% | 86% | 83% | 79% | 88% | 85% | 82% | 87% | 88% | 83% | 86% | 92% | 87% |
| DOES YOUR FAMILY MEMBER GET ALL THE SERVICES LISTED IN THE INDIVIDUAL PROGRAM PLAN (IPP) | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 88% | 88% | 92% | 91% | 86% | 88% | 86% | 88% | 90% | 86% | 89% | 86% | 83% | 91% | 85% | 84% | 88% | 90% | 81% | 88% | 93% | 89% |
| MEMBER WITH A DISABILITY) HELP MAKE THE INDIVIDUAL PROGRAM PLAN (IPP) | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 76% | 80% | 73% | 72% | 69% | 77% | 76% | 74% | 74% | 71% | 78% | 74% | 81% | 78% | 73% | 75% | 61% | 81% | 70% | 79% | 74% | 74% |
| DID YOUR FAMILY MEMBER HELP MAKE THE INDIVIDUAL PROGRAM PLAN (IPP) | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 65% | 70% | 67% | 66% | 52% | 71% | 68% | 67% | 60% | 54% | 67% | 59% | 72% | 64% | 75% | 62% | 55% | 66% | 62% | 67% | 65% | 60% |
| DID YOU GET A COPY OF THE INDIVIDUAL PROGRAM PLAN (IPP) IN YOUR OR YOUR FAMILY MEMBER'S PERFERRED LANGUAGE | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 94% | 95% | 98% | 95% | 88% | 97% | 92% | 94% | 95% | 92% | 94% | 95% | 93% | 95% | 93% | 92% | 90% | 97% | 92% | 94% | 96% | 82% |
| DID YOU DISCUSS HOW TO HANDLE EMERGENCIES (SUCH AS A MEDICAL EMERGENCY OR A NATURAL DISASTER) AT YOUR FAMILY MEMBER'S LAST IPP/IFSP MEETING | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 55% | 58% | 49% | 62% | 49% | 70% | 43% | 45% | 78% | 43% | 41% | 46% | 39% | 72% | 62% | 40% | 58% | 50% | 59% | 46% | 53% | 54% |
| IF YOUR FAMILY MEMBER LEFT SCHOOL SERVICES DURING THE PAST YEAR, DID S/HE HAVE A TRANSITION PLAN | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 48% | 48% | 50% | 48% | 35% | 48% | 48% | 52% | 44% | 17% | 68% | 39% | 43% | 66% | n/a | 45% | 38% | 55% | 54% | 42% | 53% | 54% |
| IF YES, DID THE TRANSITION PLAN INCLUDE GETTING OR CONTINUING WORK IN A COMMUNITY JOB | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 50% | 39% | 39% | 58% | n/a | n/a | n/a | 45% | 59% | n/a | 70% | 61% | 36% | 59% | n/a | 49% | 44% | 51% | 52% | 44% | 39% | 50% |
| DOES YOUR FAMILY MEMBER HAVE ENOUGH SUPPORTS (FOR EXAMPLE, SUPPORT WORKERS, COMMUNITY RESOURCES) TO WORK OR VOLUNTEER IN THE COMMUNITY | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 59% | 62% | 61% | 58% | 47% | 60% | 63% | 57% | 59% | 47% | 66% | 58% | 51% | 63% | 72% | 54% | 50% | 64% | 55% | 61% | 61% | 57% |
| DO YOU FEEL PREPARED TO HANDLE THE NEEDS OF YOUR FAMILY MEMBER IN AN EMERGENCY OR NATURAL DISASTER | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 83% | 87% | 85% | 81% | 71% | 88% | 78% | 79% | 89% | 79% | 84% | 80% | 77% | 84% | 91% | 76% | 79% | 84% | 79% | 84% | 88% | 84% |
| Individual Question Responses Above 5% | | 5 out of 39 | 7 out of 39 | 9 out of 39 | 0 out of 39 | 10 out of 39 | 2 out of 39 | 0 out of 39 | 5 out of 39 | 5 out of 39 | 4 out of 39 | 1 out of 39 | 2 out of 39 | 6 out of 39 | 12 out of 39 | 1 out of 39 | 6 out of 39 | 4 out of 39 | 2 out of 39 | 1 out of 39 | 13 out of 39 | 2 out of 39 |
| Individual Question Responses Below 5% | | 1 out of 39 | 2 out of 39 | 1 out of 39 | 15 out of 39 | 2 out of 39 | 8 out of 39 | 8 out of 39 | 3 out of 39 | 13 out of 39 | 3 out of 39 | 6 out of 39 | 15 out of 39 | 1 out of 39 | 4 out of 39 | 8 out of 39 | 9 out of 39 | 2 out of 39 | 4 out of 39 | 3 out of 39 | 3 out of 39 | 4 out of 39 |
| Access | | | | | | | | | | | | | | | | | | | | | | |
| ARE YOU OR YOUR FAMILY MEMBER ABLE TO CONTACT HIS/HER SUPPORT WORKERS WHEN YOU WANT | | | | | | | | | | | | | | | | | | | | | | |
| Always | 51% | 57% | 58% | 57% | 47% | 50% | 50% | 46% | 54% | 39% | 44% | 47% | 44% | 52% | 55% | 46% | 50% | 53% | 47% | 49% | 52% | 56% |
| Usually | 33% | 32% | 28% | 28% | 34% | 33% | 32% | 36% | 33% | 32% | 37% | 33% | 34% | 36% | 33% | 36% | 31% | 33% | 36% | 36% | 34% | 32% |
| Sometimes* | 11% | 8% | 11% | 12% | 13% | 10% | 13% | 12% | 9% | 22% | 14% | 15% | 16% | 9% | 7% | 12% | 12% | 10% | 13% | 11% | 10% | 8% |
| Seldom/Never* | 5% | 2% | 3% | 3% | 6% | 6% | 5% | 5% | 4% | 7% | 5% | 6% | 6% | 3% | 5% | 6% | 7% | 4% | 4% | 5% | 4% | 4% |
| ARE YOU OR YOUR FAMILY MEMBER ABLE TO CONTACT HIS/HER CASE MANAGER/SERVICE COORDINATOR WHEN YOU WANT | | | | | | | | | | | | | | | | | | | | | | |
| Always | 52% | 60% | 58% | 56% | 47% | 51% | 55% | 53% | 52% | 39% | 42% | 46% | 43% | 57% | 60% | 46% | 48% | 57% | 45% | 53% | 53% | 55% |
| Usually | 32% | 29% | 28% | 30% | 31% | 32% | 29% | 30% | 32% | 33% | 38% | 33% | 36% | 33% | 27% | 36% | 32% | 31% | 36% | 32% | 33% | 32% |
| Sometimes* | 11% | 8% | 11% | 11% | 17% | 12% | 13% | 11% | 12% | 19% | 14% | 14% | 14% | 7% | 8% | 13% | 12% | 9% | 15% | 12% | 10% | 8% |
| Seldom/Never* | 5% | 3% | 3% | 3% | 5% | 5% | 4% | 6% | 4% | 9% | 6% | 7% | 7% | 3% | 5% | 5% | 7% | 3% | 4% | 4% | 3% | 5% |

| ADULT FAMILY SURVEY (AFS) FY 19/20 NATIONAL CORE INDICATORS | CA Average | ACRC | CVRC | ELARC | FDLRC | FNRC | GGRC | HRC | IRC | KRC | NBRC | NLACRC | RCEB | RCOC | RCRC | SARC | SCLARC | SDRC | SGPRC | TCRC | VMRC | WRC |
|---|---------------|------|------|-------|-------|------|------|-----|-----|-----|------|--------|------|------|------|------|--------|------|-------|------|------|-----|
| DO SUPPORT WORKERS COME AND LEAVE WHEN THEY ARE SUPPOSED TO | | | | | | | | | | | | | | | | | | | | | | |
| Always | 60% | 63% | 64% | 61% | 58% | 62% | 54% | 60% | 65% | 50% | 51% | 59% | 51% | 63% | 59% | 52% | 61% | 64% | 53% | 54% | 61% | 62% |
| Usually | 31% | 31% | 26% | 30% | 30% | 30% | 36% | 32% | 28% | 34% | 37% | 31% | 35% | 31% | 32% | 35% | 29% | 30% | 40% | 35% | 32% | 27% |
| Sometimes* | 6% | 4% | 7% | 6% | 6% | 5% | 7% | 6% | 5% | 11% | 10% | 6% | 9% | 4% | 6% | 9% | 7% | 4% | 5% | 7% | 6% | 6% |
| Seldom/Never* | 3% | 1% | 2% | 3% | 6% | 2% | 3% | 2% | 2% | 5% | 2% | 3% | 4% | 2% | 3% | 4% | 3% | 2% | 1% | 4% | 2% | 5% |
| DO SERVICES AND SUPPORTS CHANGE WHEN YOUR FAMILY'S NEEDS CHANGE | | | | | | | | | | | | | | | | | | | | | | |
| Always | 35% | 39% | 39% | 43% | 34% | 35% | 30% | 31% | 35% | 28% | 32% | 32% | 27% | 37% | 43% | 31% | 31% | 39% | 33% | 34% | 39% | 39% |
| Usually | 39% | 38% | 38% | 35% | 36% | 38% | 44% | 40% | 41% | 35% | 42% | 38% | 42% | 43% | 38% | 40% | 35% | 40% | 39% | 41% | 37% | 33% |
| Sometimes* | 16% | 14% | 16% | 15% | 22% | 16% | 18% | 18% | 15% | 20% | 19% | 17% | 20% | 12% | 10% | 18% | 20% | 14% | 17% | 18% | 16% | 20% |
| Seldom/Never* | 9% | 9% | 7% | 8% | 9% | 11% | 8% | 11% | 8% | 17% | 7% | 14% | 12% | 8% | 9% | 11% | 15% | 7% | 11% | 7% | 8% | 8% |
| DO SUPPORT WORKERS SPEAK TO YOU IN A WAY THAT YOU UNDERSTAND | | | | | | | | | | | | | | | | | | | | | | |
| Always | 72% | 78% | 74% | 73% | 67% | 75% | 66% | 71% | 75% | 57% | 71% | 71% | 66% | 74% | 73% | 69% | 71% | 75% | 68% | 73% | 70% | 74% |
| Usually | 23% | 20% | 20% | 21% | 28% | 21% | 28% | 23% | 21% | 33% | 26% | 23% | 28% | 23% | 25% | 25% | 24% | 22% | 28% | 22% | 26% | 21% |
| Sometimes* | 4% | 2% | 5% | 5% | 3% | 3% | 5% | 5% | 3% | 9% | 3% | 4% | 4% | 3% | 2% | 4% | 4% | 3% | 4% | 4% | 4% | 2% |
| Seldom/Never* | 1% | 0% | 1% | 1% | 3% | 1% | 1% | 1% | 0% | 1% | 0% | 1% | 2% | 1% | 0% | 2% | 1% | 1% | 1% | 1% | 0% | 2% |
| ARE THERE SUPPORT WORKERS AVAILABLE WHO CAN SPEAK TO YOU IN YOUR PREFERRED LANGUAGE | | | | | | | | | | | | | | | | | | | | | | |
| Always | 82% | 89% | 84% | 79% | 75% | 93% | 73% | 81% | 84% | 83% | 85% | 83% | 76% | 80% | 95% | 78% | 79% | 85% | 77% | 84% | 81% | 84% |
| Usually | 14% | 9% | 13% | 16% | 17% | 5% | 19% | 14% | 13% | 15% | 12% | 13% | 18% | 16% | 5% | 15% | 18% | 12% | 19% | 13% | 13% | 12% |
| Sometimes* | 3% | 2% | 3% | 4% | 4% | 0% | 5% | 3% | 2% | 2% | 2% | 2% | 3% | 3% | 0% | 4% | 3% | 2% | 2% | 2% | 4% | 1% |
| Seldom/Never* | 1% | 1% | 0% | 1% | 3% | 1% | 3% | 2% | 1% | 0% | 1% | 2% | 3% | 1% | 1% | 3% | 0% | 1% | 1% | 1% | 2% | 2% |
| DOES YOUR FAMILY MEMBER'S CASE MANAGER/SERVICE COORDINATOR SPEAK YOUR PREFERRED LANGUAGE | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 97% | 97% | 99% | 97% | 97% | 99% | 96% | 96% | 98% | 99% | 98% | 98% | 98% | 98% | 96% | 94% | 99% | 97% | 97% | 99% | 95% | 97% |
| IF NOT, IS A TRANSLATOR PROVIDED WHEN YOU SPEAK WITH THE CASE MANAGER/SERVICE COORDINATOR | | | | | | | | | | | | | | | | | | | | | | |
| Always | 21% | 35% | n/a | n/a | n/a | n/a | n/a | n/a | 23% | n/a | n/a | n/a | n/a | n/a | n/a | 13% | n/a | 27% | n/a | n/a | 36% | n/a |
| Usually | 16% | 27% | n/a | n/a | n/a | n/a | n/a | n/a | 14% | n/a | n/a | n/a | n/a | n/a | n/a | 19% | n/a | 0% | n/a | n/a | 18% | n/a |
| Sometimes* | 22% | 23% | n/a | n/a | n/a | n/a | n/a | n/a | 27% | n/a | n/a | n/a | n/a | n/a | n/a | 19% | n/a | 27% | n/a | n/a | 36% | n/a |
| Seldom/Never* | 40% | 15% | n/a | n/a | n/a | n/a | n/a | n/a | 36% | n/a | n/a | n/a | n/a | n/a | n/a | 48% | n/a | 45% | n/a | n/a | 9% | n/a |
| ARE SERVICES DELIVERED IN A WAY THAT IS RESPECTFUL OF YOUR FAMILY'S CULTURE | | | | | | | | | | | | | | | | | | | | | | |
| Always | 78% | 84% | 84% | 77% | 66% | 83% | 71% | 76% | 80% | 70% | 76% | 76% | 73% | 78% | 81% | 74% | 74% | 83% | 73% | 80% | 81% | 78% |
| Usually | 19% | 13% | 13% | 18% | 27% | 14% | 26% | 18% | 17% | 23% | 21% | 19% | 23% | 19% | 13% | 22% | 22% | 15% | 23% | 17% | 18% | 18% |
| Sometimes* | 3% | 2% | 1% | 4% | 5% | 2% | 2% | 3% | 2% | 5% | 2% | 4% | 3% | 3% | 1% | 2% | 2% | 2% | 3% | 2% | 0% | 3% |
| Seldom/Never* | 1% | 1% | 1% | 1% | 2% | 1% | 1% | 2% | 1% | 2% | 2% | 2% | 1% | 0% | 5% | 2% | 1% | 1% | 1% | 1% | 1% | 1% |
| DOES YOUR FAMILY MEMBER'S CASE MANAGER/SERVICE COORDINATOR SUPPORT YOU IN A WAY THAT IS RESPECTFUL TO YOUR CULTURE | | | | | | | | | | | | | | | | | | | | | | |
| Always | 81% | 87% | 86% | 79% | 75% | 86% | 75% | 78% | 83% | 73% | 81% | 77% | 76% | 83% | 88% | 76% | 79% | 85% | 75% | 82% | 83% | 82% |
| Usually | 16% | 11% | 12% | 17% | 20% | 11% | 21% | 17% | 14% | 21% | 17% | 18% | 21% | 15% | 9% | 20% | 18% | 13% | 21% | 16% | 15% | 14% |
| Sometimes* | 2% | 2% | 1% | 4% | 4% | 1% | 3% | 3% | 2% | 4% | 2% | 3% | 2% | 2% | 2% | 3% | 1% | 2% | 2% | 1% | 1% | 3% |
| Seldom/Never* | 1% | 0% | 1% | 0% | 1% | 2% | 1% | 2% | 1% | 2% | 1% | 2% | 1% | 1% | 1% | 1% | 2% | 0% | 1% | 1% | 1% | 1% |
| IF YOUR FAMILY MEMBER DOES NOT COMMUNICATE VERBALLY (FOR EXAMPLE, USES GESTURES, SING LANGUAGE, OR A COMMUNICATION AID) ARE THERE SUPPORT WORKERS WHO CAN COMMUNICATE WITH HIM/HER | | | | | | | | | | | | | | | | | | | | | | |
| Always | 34% | 34% | 50% | 45% | 34% | 26% | 28% | 27% | 36% | 40% | 24% | 28% | 38% | 35% | 36% | 28% | 33% | 34% | 36% | 25% | 34% | 45% |
| Usually | 31% | 29% | 27% | 24% | 26% | 35% | 30% | 43% | 28% | 27% | 26% | 35% | 27% | 30% | 18% | 31% | 34% | 31% | 27% | 40% | 35% | 28% |
| Sometimes* | 16% | 22% | 9% | 12% | 32% | 19% | 17% | 11% | 15% | 4% | 24% | 12% | 17% | 20% | 23% | 17% | 13% | 12% | 19% | 19% | 16% | 12% |
| Seldom/Never* | 19% | 15% | 14% | 19% | 8% | 21% | 24% | 19% | 21% | 29% | 26% | 25% | 18% | 15% | 23% | 24% | 20% | 22% | 19% | 16% | 15% | 15% |
| DO SUPPORT WORKERS HAVE THE RIGHT INFORMATION AND SKILLS TO MEET YOUR FAMILY'S NEEDS | | | | | | | | | | | | | | | | | | | | | | |
| Always | 49% | 51% | 55% | 56% | 45% | 47% | 44% | 49% | 52% | 41% | 45% | 49% | 41% | 52% | 52% | 44% | 54% | 51% | 50% | 45% | 51% | 52% |
| Usually | 38% | 37% | 35% | 33% | 35% | 38% | 44% | 37% | 37% | 38% | 41% | 37% | 41% | 36% | 34% | 39% | 34% | 38% | 38% | 39% | 40% | 36% |
| Sometimes* | 10% | 9% | 9% | 9% | 16% | 10% | 9% | 9% | 9% | 14% | 11% | 11% | 14% | 9% | 10% | 14% | 9% | 9% | 8% | 12% | 7% | 10% |
| Seldom/Never* | 3% | 2% | 1% | 2% | 3% | 5% | 3% | 5% | 2% | 7% | 2% | 3% | 4% | 3% | 4% | 2% | 3% | 2% | 4% | 3% | 3% | 2% |

| ADULT FAMILY SURVEY (AFS) FY 19/20 NATIONAL CORE INDICATORS | CA Average | ACRC | CVRC | ELARC | FDLRC | FNRC | GGRC | HRC | IRC | KRC | NBRC | NLACRC | RCEB | RCOC | RCRC | SARC | SCLARC | SDRC | SGPRC | TCRC | VMRC | WRC | |
|--|---------------|------|------|-------|-------|------|------|-----|-----|-----|------|--------|------|------|------|------|--------|------|-------|------|------|-----|--|
| DOES YOUR FAMILY MEMBER HAVE THE SPECIAL EQUIPMENT OR ACCOMODATIONS THAT S/HE NEEDS | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 52% | 53% | 57% | 57% | 53% | 54% | 51% | 45% | 52% | 48% | 51% | 52% | 46% | 56% | 43% | 50% | 51% | 53% | 53% | 44% | 55% | 51% | |
| Usually | 30% | 33% | 28% | 24% | 28% | 30% | 26% | 30% | 30% | 29% | 35% | 30% | 31% | 29% | 38% | 33% | 30% | 31% | 29% | 33% | 32% | 30% | |
| Sometimes* | 10% | 9% | 9% | 12% | 10% | 10% | 9% | 12% | 10% | 13% | 8% | 11% | 12% | 8% | 12% | 12% | 10% | 11% | 10% | 17% | 8% | 13% | |
| Seldom/Never* | 8% | 5% | 6% | 8% | 9% | 7% | 14% | 14% | 7% | 10% | 6% | 7% | 11% | 8% | 7% | 5% | 9% | 6% | 8% | 7% | 5% | 7% | |
| CAN YOUR FAMILY MEMBER SEE HEALTH PROFESSIONALS WHEN NEEDED | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 70% | 69% | 75% | 72% | 67% | 62% | 67% | 72% | 74% | 66% | 72% | 68% | 71% | 71% | 61% | 70% | 71% | 72% | 67% | 68% | 72% | 72% | |
| Usually | 23% | 23% | 19% | 22% | 25% | 27% | 25% | 22% | 21% | 24% | 23% | 25% | 22% | 22% | 28% | 23% | 22% | 21% | 25% | 25% | 21% | 20% | |
| Sometimes* | 5% | 6% | 5% | 5% | 6% | 8% | 7% | 5% | 4% | 8% | 3% | 5% | 6% | 5% | 10% | 6% | 5% | 5% | 7% | 5% | 6% | 7% | |
| Seldom/Never* | 2% | 2% | 1% | 2% | 2% | 2% | 1% | 2% | 1% | 2% | 2% | 3% | 2% | 1% | 1% | 2% | 2% | 2% | 2% | 2% | 1% | 2% | |
| DOES YOUR FAMILY MEMBER'S PRIMARY CARE DOCTOR UNDERSTAND YOUR FAMILY MEMBER'S NEEDS RELATED TO HIS/HER DISABILITY | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 61% | 58% | 67% | 62% | 63% | 57% | 56% | 61% | 63% | 55% | 59% | 62% | 56% | 62% | 54% | 59% | 66% | 63% | 62% | 60% | 58% | 62% | |
| Usually | 29% | 29% | 25% | 28% | 26% | 27% | 33% | 28% | 28% | 33% | 31% | 28% | 32% | 28% | 30% | 30% | 25% | 27% | 29% | 29% | 32% | 31% | |
| Sometimes* | 8% | 10% | 7% | 8% | 9% | 10% | 8% | 9% | 7% | 9% | 8% | 7% | 9% | 9% | 14% | 8% | 7% | 8% | 7% | 10% | 8% | 6% | |
| Seldom/Never* | 2% | 2% | 2% | 2% | 2% | 5% | 2% | 2% | 1% | 3% | 2% | 3% | 3% | 2% | 2% | 3% | 2% | 2% | 2% | 1% | 2% | 2% | |
| CAN YOUR FAMILY MEMBER GO TO THE DENTIST WHEN NEEDED | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 62% | 61% | 65% | 61% | 63% | 56% | 61% | 61% | 65% | 62% | 66% | 63% | 63% | 63% | 57% | 64% | 58% | 64% | 57% | 64% | 60% | 65% | |
| Usually | 22% | 22% | 21% | 22% | 21% | 25% | 23% | 24% | 21% | 24% | 17% | 23% | 20% | 20% | 23% | 19% | 25% | 21% | 25% | 24% | 22% | 22% | |
| Sometimes* | 8% | 8% | 8% | 10% | 8% | 12% | 9% | 8% | 8% | 8% | 8% | 8% | 8% | 9% | 11% | 11% | 9% | 9% | 9% | 7% | 8% | 7% | |
| Seldom/Never* | 7% | 8% | 7% | 7% | 8% | 8% | 8% | 8% | 6% | 5% | 9% | 7% | 9% | 8% | 8% | 7% | 8% | 6% | 9% | 5% | 10% | 6% | |
| DOES YOUR FAMILY MEMBER'S DENTIST UNDERSTAND YOUR FAMILY MEMBER'S NEEDS RELATED TO HIS/HER DISABILITY | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 62% | 61% | 63% | 61% | 65% | 56% | 58% | 59% | 63% | 61% | 64% | 62% | 60% | 62% | 63% | 61% | 60% | 65% | 59% | 64% | 59% | 64% | |
| Usually | 26% | 26% | 25% | 25% | 25% | 30% | 30% | 29% | 25% | 26% | 23% | 26% | 26% | 25% | 19% | 29% | 26% | 25% | 31% | 26% | 28% | 24% | |
| Sometimes* | 8% | 8% | 8% | 8% | 7% | 9% | 8% | 9% | 9% | 7% | 9% | 8% | 9% | 9% | 12% | 7% | 11% | 7% | 7% | 8% | 10% | 8% | |
| Seldom/Never* | 4% | 5% | 4% | 5% | 3% | 5% | 4% | 4% | 3% | 5% | 4% | 5% | 6% | 4% | 6% | 2% | 4% | 3% | 4% | 3% | 4% | 3% | |
| IF YOUR FAMILY MEMBER TAKES MEDICATIONS, DO YOU KNOW WHAT THEY'RE FOR | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 89% | 91% | 89% | 86% | 84% | 92% | 85% | 88% | 92% | 88% | 92% | 90% | 88% | 91% | 93% | 88% | 86% | 92% | 87% | 89% | 92% | 90% | |
| Usually | 7% | 6% | 7% | 9% | 11% | 6% | 11% | 8% | 6% | 9% | 6% | 6% | 9% | 7% | 7% | 8% | 10% | 6% | 9% | 9% | 6% | 8% | |
| Sometimes* | 2% | 2% | 2% | 3% | 4% | 1% | 2% | 2% | 1% | 1% | 2% | 3% | 2% | 2% | 0% | 2% | 2% | 1% | 2% | 2% | 1% | 1% | |
| Seldom/Never* | 1% | 1% | 1% | 2% | 1% | 1% | 3% | 2% | 1% | 2% | 0% | 1% | 1% | 1% | 0% | 2% | 2% | 1% | 1% | 0% | 1% | 1% | |
| DO YOU, YOUR FAMILY MEMBER, OR SOMEONE ELSE IN YOUR FAMILY KNOW WHAT IS NEEDED TO SAFELY TAKE THE MEDICATIONS (WHEN IT SHOULD BE TAKEN, HOW MUCH TO TAKE, AND THE POTENTIAL SIDE EFFECTS) | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 88% | 91% | 89% | 84% | 78% | 92% | 83% | 84% | 89% | 87% | 93% | 89% | 86% | 87% | 94% | 85% | 85% | 90% | 86% | 89% | 92% | 88% | |
| Usually | 10% | 7% | 8% | 12% | 18% | 6% | 15% | 13% | 9% | 12% | 6% | 8% | 12% | 11% | 6% | 11% | 13% | 7% | 10% | 10% | 7% | 11% | |
| Sometimes* | 1% | 1% | 2% | 3% | 4% | 1% | 2% | 2% | 1% | 1% | 0% | 2% | 2% | 1% | 0% | 3% | 2% | 1% | 2% | 1% | 1% | 1% | |
| Seldom/Never* | 1% | 0% | 1% | 1% | 0% | 1% | 1% | 1% | 0% | 0% | 1% | 1% | 1% | 0% | 1% | 1% | 1% | 1% | 2% | 0% | 1% | 1% | |
| IF YOUR FAMILY MEMBER USES MENTAL HEALTH SERVICES, DOES THE MENTAL HEALTH PROFESSIONAL UNDERSTAND YOUR FAMILY MEMBER'S NEEDS RELATED TO HIS/HER DISABILITY (FOR EXAMPLE, PSYCHOLOGIST, PSYCHIATRIST, COUNSELOR) | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 58% | 61% | 64% | 60% | 53% | 55% | 48% | 59% | 63% | 50% | 51% | 59% | 45% | 63% | 48% | 57% | 61% | 60% | 57% | 59% | 57% | 57% | |
| Usually | 27% | 24% | 26% | 25% | 27% | 22% | 34% | 27% | 26% | 32% | 30% | 26% | 33% | 24% | 23% | 25% | 23% | 24% | 28% | 28% | 28% | 26% | |
| Sometimes* | 9% | 11% | 6% | 7% | 12% | 14% | 10% | 7% | 6% | 12% | 11% | 9% | 12% | 7% | 15% | 11% | 9% | 8% | 8% | 9% | 9% | 11% | |
| Seldom/Never* | 7% | 5% | 4% | 7% | 8% | 9% | 8% | 7% | 5% | 6% | 8% | 5% | 10% | 6% | 15% | 7% | 7% | 7% | 8% | 4% | 6% | 7% | |
| IF YOU NEED RESPITE SERVICES, HOW OFTEN ARE YOU ABLE TO USE THEM | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 42% | 41% | 43% | 44% | 40% | 34% | 39% | 35% | 51% | 34% | 22% | 46% | 35% | 38% | 39% | 39% | 42% | 45% | 34% | 47% | 37% | 47% | |
| Usually | 22% | 19% | 21% | 18% | 20% | 27% | 24% | 24% | 20% | 16% | 24% | 18% | 21% | 23% | 15% | 24% | 22% | 24% | 21% | 24% | 20% | 20% | |
| Sometimes* | 17% | 18% | 17% | 16% | 15% | 12% | 17% | 17% | 12% | 25% | 17% | 17% | 18% | 21% | 15% | 18% | 20% | 13% | 19% | 16% | 21% | 20% | |
| Seldom/Never* | 20% | 22% | 19% | 21% | 26% | 27% | 20% | 21% | 17% | 25% | 37% | 18% | 26% | 17% | 32% | 18% | 15% | 18% | 26% | 12% | 22% | 13% | |
| IF YOU HAVE USED RESPITE SERVICES IN THE PAST YEAR, WERE YOU SATISFIED WITH THE QUALITY OF THE RESPITE PROVIDERS | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 65% | 69% | 71% | 59% | 57% | 65% | 61% | 56% | 72% | 55% | 56% | 65% | 63% | 56% | 73% | 59% | 62% | 67% | 64% | 75% | 64% | 71% | |
| Usually | 22% | 20% | 18% | 23% | 22% | 22% | 22% | 24% | 18% | 26% | 25% | 20% | 22% | 26% | 14% | 30% | 23% | 22% | 22% | 18% | 26% | 17% | |

| ADULT FAMILY SURVEY (AFS) FY 19/20 NATIONAL CORE INDICATORS | CA Average | ACRC | CVRC | ELARC | FDLRC | FNRC | GGRC | HRC | IRC | KRC | NBRC | NLACRC | RCEB | RCOC | RCRC | SARC | SCLARC | SDRC | SGPRC | TCRC | VMRC | WRC | |
|---|---------------|------|--------------|--------------|-------------|--------------|--------------|--------------|-------------|-------------|--------------|--------------|--------------|--------------|-------------|--------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Sometimes* | 7% | 6% | 6% | 9% | 11% | 7% | 8% | 14% | 5% | 13% | 12% | 10% | 6% | 9% | 5% | 5% | 7% | 5% | 7% | 5% | 6% | 7% | |
| Seldom/Never* | 6% | 5% | 6% | 10% | 10% | 6% | 9% | 6% | 5% | 6% | 7% | 5% | 9% | 8% | 9% | 6% | 7% | 6% | 6% | 2% | 4% | 5% | |
| DOES YOUR FAMILY GET THE SUPPORTS IT NEEDS | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 77% | 78% | 83% | 81% | 73% | 78% | 72% | 73% | 82% | 72% | 74% | 72% | 66% | 79% | 85% | 70% | 79% | 76% | 74% | 81% | 83% | 79% | |
| ADDITIONAL SERVICES NEEDED | | | | | | | | | | | | | | | | | | | | | | | |
| Respite* | 43% | 41% | 47% | 35% | 42% | 46% | 40% | 32% | 38% | 41% | 50% | 42% | 51% | 44% | 57% | 39% | 41% | 44% | 49% | 40% | 51% | 50% | |
| Regularly scheduled support for child* | 28% | 21% | 26% | 32% | 44% | 23% | 21% | 32% | 25% | 21% | 20% | 32% | 35% | 29% | 36% | 26% | 39% | 26% | 26% | 36% | 25% | 31% | |
| Homemaker services* | 18% | 17% | 10% | 24% | 20% | 19% | 19% | 23% | 14% | 11% | 13% | 24% | 15% | 11% | 29% | 18% | 25% | 15% | 22% | 28% | 11% | 27% | |
| Home and vehicle modifications* | 12% | 7% | 14% | 8% | 13% | 13% | 7% | 14% | 14% | 18% | 6% | 17% | 7% | 10% | 43% | 13% | 16% | 15% | 7% | 13% | 16% | 13% | |
| Counseling* | 26% | 19% | 18% | 36% | 36% | 21% | 21% | 28% | 28% | 21% | 13% | 33% | 31% | 24% | 29% | 21% | 31% | 24% | 29% | 30% | 26% | 45% | |
| Family to Family networks* | 15% | 15% | 13% | 16% | 9% | 15% | 13% | 15% | 14% | 17% | 16% | 15% | 17% | 12% | 14% | 11% | 24% | 18% | 6% | 10% | 18% | 23% | |
| Support/training to use family member's assistive technology* | 16% | 14% | 18% | 16% | 19% | 17% | 22% | 17% | 19% | 17% | 19% | 17% | 17% | 12% | 29% | 14% | 27% | 12% | 15% | 9% | 11% | 16% | |
| Other* | 39% | 53% | 36% | 31% | 34% | 52% | 33% | 44% | 46% | 50% | 41% | 40% | 37% | 38% | 36% | 30% | 26% | 41% | 31% | 45% | 35% | 36% | |
| Individual Question Responses Above 5% | | | 12 out of 94 | 16 out of 94 | 7 out of 94 | 6 out of 94 | 7 out of 94 | 13 out of 94 | 3 out of 94 | 7 out of 94 | 8 out of 94 | 8 out of 94 | 0 out of 94 | 4 out of 94 | 3 out of 94 | 10 out of 94 | 3 out of 94 | 4 out of 94 | 4 out of 94 | 8 out of 94 | 6 out of 94 | 5 out of 94 | 5 out of 94 |
| Individual Question Responses Below 5% | | | 5 out of 94 | 3 out of 94 | 7 out of 94 | 18 out of 94 | 12 out of 94 | 15 out of 94 | 9 out of 94 | 2 out of 94 | 25 out of 94 | 14 out of 94 | 10 out of 94 | 19 out of 94 | 1 out of 94 | 24 out of 94 | 11 out of 94 | 6 out of 94 | 1 out of 94 | 9 out of 94 | 7 out of 94 | 3 out of 94 | 6 out of 94 |
| Choice | | | | | | | | | | | | | | | | | | | | | | | |
| CAN YOUR FAMILY CHOOSE OR CHANGE THE AGENCY THAT PROVIDES YOUR FAMILY MEMBER'S SERVICES | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 49% | 51% | 55% | 52% | 42% | 50% | 34% | 40% | 51% | 39% | 43% | 53% | 42% | 48% | 50% | 46% | 48% | 56% | 46% | 45% | 53% | 51% | |
| Usually | 29% | 28% | 23% | 26% | 34% | 26% | 36% | 28% | 29% | 28% | 29% | 29% | 26% | 33% | 29% | 31% | 29% | 29% | 31% | 30% | 26% | 27% | |
| Sometimes* | 9% | 8% | 10% | 9% | 10% | 9% | 15% | 9% | 7% | 10% | 12% | 9% | 14% | 9% | 6% | 8% | 8% | 7% | 9% | 10% | 5% | 6% | |
| Seldom/Never* | 13% | 14% | 12% | 13% | 14% | 15% | 15% | 23% | 13% | 21% | 17% | 10% | 18% | 10% | 15% | 16% | 15% | 8% | 13% | 14% | 15% | 16% | |
| CAN YOUR FAMILY CHOOSE OR CHANGE YOUR FAMILY MEMBER'S SUPPORT WORKERS | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 50% | 57% | 57% | 53% | 46% | 58% | 42% | 44% | 52% | 34% | 45% | 52% | 42% | 46% | 59% | 41% | 49% | 53% | 48% | 47% | 53% | 55% | |
| Usually | 28% | 24% | 21% | 25% | 32% | 23% | 33% | 23% | 29% | 32% | 28% | 29% | 26% | 32% | 29% | 30% | 30% | 29% | 32% | 28% | 27% | 26% | |
| Sometimes* | 10% | 9% | 11% | 12% | 11% | 9% | 12% | 11% | 8% | 19% | 15% | 11% | 15% | 10% | 5% | 12% | 6% | 10% | 8% | 15% | 7% | 9% | |
| Seldom/Never* | 12% | 10% | 11% | 11% | 11% | 9% | 13% | 23% | 11% | 15% | 12% | 9% | 16% | 12% | 6% | 17% | 15% | 9% | 12% | 10% | 12% | 10% | |
| DOES YOUR FAMILY DIRECTLY MANAGE SUPPORT STAFF | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 46% | 48% | 52% | 42% | 44% | 54% | 49% | 40% | 50% | 39% | 41% | 43% | 36% | 39% | 61% | 40% | 49% | 50% | 40% | 45% | 50% | 54% | |
| Usually | 21% | 18% | 18% | 23% | 23% | 17% | 22% | 16% | 21% | 21% | 18% | 22% | 21% | 24% | 13% | 23% | 26% | 20% | 29% | 19% | 20% | 22% | |
| Sometimes* | 10% | 10% | 8% | 11% | 11% | 9% | 9% | 12% | 8% | 12% | 13% | 14% | 13% | 10% | 6% | 12% | 11% | 11% | 9% | 11% | 9% | 6% | |
| Seldom/Never* | 23% | 24% | 22% | 24% | 23% | 21% | 19% | 32% | 20% | 28% | 28% | 22% | 30% | 26% | 19% | 25% | 15% | 19% | 23% | 25% | 22% | 18% | |
| DO SERVICE PROVIDERS FOR YOUR FAMILY MEMBER WORK TOGETHER TO PROVIDE SUPPORT | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 79% | 81% | 80% | 79% | 71% | 76% | 82% | 74% | 80% | 70% | 76% | 72% | 70% | 82% | 90% | 79% | 78% | 83% | 80% | 82% | 83% | 75% | |
| DID YOU, YOUR FAMILY MEMBER, OR SOMEONE ELSE IN YOUR FAMILY CHOOSE YOUR FAMILY MEMBER'S CASE MANAGER/SERVICE COORDINATOR | | | | | | | | | | | | | | | | | | | | | | | |
| No, didn't choose but can change if wanted | 67% | 75% | 70% | 62% | 62% | 74% | 63% | 68% | 66% | 60% | 72% | 67% | 62% | 67% | 74% | 57% | 61% | 67% | 65% | 69% | 68% | 69% | |
| Yes, chose case manager/service coordinator | 17% | 13% | 18% | 26% | 19% | 11% | 21% | 16% | 18% | 16% | 13% | 17% | 13% | 20% | 13% | 18% | 29% | 16% | 16% | 14% | 16% | 20% | |
| No, didn't choose and cannot change if wanted* | 16% | 12% | 12% | 12% | 19% | 15% | 16% | 17% | 16% | 24% | 16% | 16% | 25% | 13% | 12% | 25% | 10% | 17% | 18% | 17% | 16% | 11% | |
| Individual Question Responses Above 5% | | | 2 out of 16 | 3 out of 16 | 1 out of 16 | 1 out of 16 | 3 out of 16 | 2 out of 16 | 0 out of 16 | 0 out of 16 | 0 out of 16 | 1 out of 16 | 0 out of 16 | 0 out of 16 | 0 out of 16 | 6 out of 16 | 0 out of 16 | 4 out of 16 | 2 out of 16 | 1 out of 16 | 0 out of 16 | 0 out of 16 | 4 out of 16 |
| Individual Question Responses Below 5% | | | 0 out of 16 | 2 out of 16 | 1 out of 16 | 3 out of 16 | 2 out of 16 | 3 out of 16 | 9 out of 16 | 0 out of 16 | 9 out of 16 | 5 out of 16 | 1 out of 16 | 10 out of 16 | 1 out of 16 | 1 out of 16 | 5 out of 16 | 1 out of 16 | 0 out of 16 | 1 out of 16 | 1 out of 16 | 0 out of 16 | 0 out of 16 |
| Community Participation | | | | | | | | | | | | | | | | | | | | | | | |
| DOES YOUR FAMILY MEMBER PARTICIPATE IN ACTIVITIES IN THE COMMUNITY | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 79% | 82% | 75% | 79% | 74% | 79% | 77% | 82% | 80% | 77% | 81% | 80% | 80% | 80% | 83% | 78% | 74% | 81% | 75% | 82% | 85% | 79% | |
| FOR YOUR FAMILY MEMBER, WHAT MAKES IT HARD TO TAKE PART IN ACTIVITIES IN THE COMMUNITY | | | | | | | | | | | | | | | | | | | | | | | |
| Lack of transportation* | 17% | 18% | 14% | 14% | 18% | 15% | 18% | 16% | 13% | 19% | 19% | 17% | 19% | 17% | 15% | 21% | 13% | 17% | 15% | 19% | 13% | 18% | |
| Cost* | 16% | 16% | 13% | 16% | 19% | 18% | 16% | 17% | 15% | 18% | 16% | 19% | 19% | 16% | 19% | 16% | 15% | 15% | 19% | 17% | 17% | 17% | |
| Lack of support staff* | 15% | 13% | 12% | 16% | 21% | 13% | 18% | 13% | 13% | 14% | 19% | 15% | 17% | 16% | 12% | 18% | 16% | 15% | 19% | 16% | 9% | 16% | |
| Stigma (negative attitude or reaction in the community)* | 13% | 15% | 13% | 10% | 19% | 13% | 14% | 15% | 14% | 14% | 14% | 14% | 14% | 12% | 9% | 12% | 11% | 12% | 13% | 11% | 12% | 13% | |
| Other* | 23% | 23% | 21% | 21% | 17% | 34% | 22% | 22% | 23% | 24% | 22% | 23% | 25% | 23% | 28% | 22% | 17% | 25% | 23% | 24% | 21% | 25% | |
| DOES YOUR FAMILY MEMBER HAVE FRIENDS OTHER THAN PAID SUPPORT WORKERS OR FAMILY | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 58% | 63% | 61% | 57% | 45% | 63% | 57% | 55% | 59% | 59% | 60% | 55% | 59% | 56% | 60% | 47% | 55% | 57% | 53% | 62% | 65% | 58% | |

| ADULT FAMILY SURVEY (AFS) FY 19/20 NATIONAL CORE INDICATORS | CA Average | ACRC | CVRC | ELARC | FDLRC | FNRC | GGRC | HRC | IRC | KRC | NBRC | NLACRC | RCEB | RCOC | RCRC | SARC | SCLARC | SDRC | SGPRC | TCRC | VMRC | WRC | |
|---|---------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-----|
| IN YOUR COMMUNITY, ARE THERE RESOURCES THAT YOUR FAMILY CAN USE THAT ARE NOT PROVIDED BY THE REGIONAL CENTER (FOR EXAMPLE, RECREATIONAL PROGRAMS, COMMUNITY HOUSING, LIBRARY PROGRAMS, RELIGIOUS GROUPS, ETC.) | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 75% | 79% | 74% | 77% | 68% | 71% | 70% | 73% | 78% | 69% | 75% | 76% | 76% | 77% | 68% | 72% | 68% | 78% | 68% | 78% | 78% | 78% | 71% |
| DOES YOUR FAMILY TAKE PART IN ANY FAMILY-TO-FAMILY NETWORKS IN YOUR COMMUNITY (FOR EXAMPLE, PARENT TO PARENT, SIBLING NETWORKS, PARENT SUPPORT GROUPS, ETC.) | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 19% | 17% | 16% | 24% | 21% | 11% | 19% | 18% | 18% | 18% | 16% | 19% | 19% | 20% | 13% | 27% | 24% | 16% | 17% | 19% | 16% | 22% | |
| Individual Question Responses Above 5% | | 1 out of 9 | 0 out of 9 | 1 out of 9 | 1 out of 9 | 1 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 1 out of 9 | 2 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 2 out of 9 | 0 out of 9 | |
| Individual Question Responses Below 5% | | 0 out of 9 | 0 out of 9 | 0 out of 9 | 5 out of 9 | 2 out of 9 | 1 out of 9 | 0 out of 9 | 0 out of 9 | 1 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 3 out of 9 | 1 out of 9 | 2 out of 9 | 0 out of 9 | 2 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | |
| Satisfaction | | | | | | | | | | | | | | | | | | | | | | | |
| OVERALL, ARE YOU SATISFIED WITH THE SERVICES AND SUPPORTS YOUR FAMILY MEMBER CURRENTLY RECEIVES | | | | | | | | | | | | | | | | | | | | | | | |
| Always | 41% | 40% | 48% | 50% | 39% | 42% | 40% | 38% | 45% | 35% | 35% | 39% | 31% | 44% | 38% | 36% | 47% | 43% | 39% | 38% | 44% | 46% | |
| Usually | 40% | 44% | 39% | 35% | 39% | 38% | 42% | 38% | 38% | 32% | 43% | 40% | 43% | 41% | 44% | 44% | 33% | 40% | 40% | 44% | 42% | 35% | |
| Sometimes* | 14% | 12% | 9% | 13% | 16% | 14% | 16% | 17% | 13% | 24% | 15% | 16% | 19% | 12% | 14% | 16% | 14% | 14% | 16% | 15% | 11% | 14% | |
| Seldom/Never* | 4% | 4% | 4% | 3% | 6% | 6% | 2% | 7% | 4% | 9% | 6% | 5% | 7% | 3% | 4% | 4% | 6% | 4% | 5% | 4% | 3% | 5% | |
| DO YOU KNOW HOW TO FILE A COMPLAINT OR GRIEVANCE ABOUT PROVIDER AGENCIES OR STAFF | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 51% | 59% | 54% | 60% | 48% | 66% | 44% | 54% | 51% | 42% | 55% | 52% | 42% | 56% | 69% | 39% | 43% | 48% | 53% | 52% | 62% | 53% | |
| IF A COMPLAINT OR GRIEVANCE WAS FILED OR RESOLVED IN THE PAST YEAR, ARE YOU SATISFIED WITH THE WAY IT WAS HANDLED AND RESOLVED | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 54% | 62% | 59% | 56% | 55% | 41% | 43% | 47% | 60% | 59% | 53% | 55% | 46% | 46% | n/a | 38% | 60% | 60% | 55% | 59% | 50% | 62% | |
| DO YOU KNOW HOW TO REPORT ABUSE OR NEGLECT RELATED TO YOUR FAMILY MEMBER | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 72% | 80% | 78% | 72% | 66% | 83% | 60% | 69% | 78% | 72% | 70% | 69% | 62% | 69% | 81% | 60% | 72% | 71% | 69% | 74% | 78% | 74% | |
| WITHIN THE PAST YEAR, WAS A REPORT OF ABUSE OR NEGLECT FILED ON BEHALF OF YOUR FAMILY MEMBER | | | | | | | | | | | | | | | | | | | | | | | |
| Yes* | 2% | 2% | 2% | 2% | 3% | 2% | 3% | 2% | 1% | 2% | 1% | 2% | 2% | 2% | 3% | 2% | 2% | 2% | 2% | 0% | 2% | 4% | |
| IF YES, DID THE APPROPRIATE PEOPLE RESPOND TO THE REPORT | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 74% | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | 86% | n/a | n/a | n/a |
| IF YES, IF SOMEONE OUTSIDE OF YOUR FAMILY REPORTED ABUSE OR NEGLECT, WERE YOU NOTIFIED OF THE REPORT IN A TIMELY MANNER | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 62% | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | |
| DO YOU FEEL THAT SERVICES AND SUPPORTS HAVE MADE A POSITIVE DIFFERENCE IN THE LIFE OF YOUR FAMILY MEMBER | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 93% | 95% | 92% | 95% | 91% | 94% | 95% | 93% | 94% | 87% | 92% | 94% | 92% | 95% | 91% | 92% | 89% | 94% | 93% | 95% | 95% | 94% | |
| HAVE SERVICES HELPED KEEP YOUR FAMILY MEMBER IN YOUR HOME | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 85% | 84% | 85% | 91% | 80% | 84% | 87% | 82% | 87% | 75% | 84% | 86% | 81% | 87% | 81% | 83% | 84% | 86% | 87% | 87% | 84% | 84% | |
| HAVE SERVICES AND SUPPORTS REDUCED YOUR FAMILY'S OUT-OF-POCKET EXPENSES FOR YOUR FAMILY MEMBER'S CARE? | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 72% | 76% | 72% | 74% | 61% | 73% | 77% | 67% | 71% | 63% | 72% | 70% | 73% | 75% | 80% | 73% | 62% | 78% | 68% | 77% | 71% | 71% | |
| HAVE THE SERVICES OR SUPPORTS THAT YOUR FAMILY MEMBER RECEIVED DURING THE PAST YEAR BEEN REDUCED, SUSPENDED, OR TERMINATED | | | | | | | | | | | | | | | | | | | | | | | |
| Yes* | 12% | 13% | 11% | 12% | 17% | 16% | 10% | 10% | 11% | 13% | 16% | 14% | 13% | 8% | 20% | 9% | 8% | 10% | 14% | 12% | 11% | 11% | |
| IF SERVICES OR SUPPORTS HAVE BEEN REDUCED, SUSPENDED OR TERMINATED IN THE PAST YEAR, DID THE REDUCTION, SUSPENSION, OR TERMINATION OF THESE SERVICES OR SUPPORTS AFFECT YOUR FAMILY MEMBER NEGATIVELY | | | | | | | | | | | | | | | | | | | | | | | |
| Yes* | 74% | 73% | 67% | 73% | 75% | 81% | 64% | 77% | 78% | 79% | 70% | 75% | 75% | 75% | n/a | 82% | 62% | 76% | 82% | 76% | 49% | 71% | |
| HAVE THE SERVICES OR SUPPORTS THAT YOUR FAMILY MEMBER RECEIVED BEEN INCREASED IN THE PAST YEAR | | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 23% | 21% | 23% | 24% | 22% | 21% | 25% | 21% | 28% | 24% | 22% | 22% | 19% | 24% | 24% | 22% | 24% | 23% | 17% | 22% | 20% | 22% | |
| ARE SERVICES AND SUPPORTS HELPING YOUR FAMILY MEMBER TO LIVE A GOOD LIFE | | | | | | | | | | | | | | | | | | | | | | | |

| ADULT FAMILY SURVEY (AFS) FY 19/20 NATIONAL CORE INDICATORS | CA Average | ACRC | CVRC | ELARC | FDLRC | FNRC | GGRC | HRC | IRC | KRC | NBRC | NLACRC | RCEB | RCOC | RCRC | SARC | SCLARC | SDRC | SGPRC | TCRC | VMRC | WRC |
|---|---------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Yes | 92% | 95% | 93% | 94% | 86% | 92% | 94% | 88% | 93% | 84% | 91% | 93% | 90% | 94% | 95% | 91% | 91% | 94% | 91% | 94% | 95% | 91% |
| Individual Question Responses Above 5% | | 3 out of 17 | 5 out of 17 | 3 out of 17 | 0 out of 17 | 2 out of 17 | 2 out of 17 | 0 out of 17 | 3 out of 17 | 1 out of 17 | 0 out of 17 | 0 out of 17 | 0 out of 17 | 1 out of 17 | 3 out of 17 | 0 out of 17 | 3 out of 17 | 3 out of 17 | 0 out of 17 | 2 out of 17 | 3 out of 17 | 2 out of 17 |
| Individual Question Responses Below 5% | | 0 out of 17 | 0 out of 17 | 1 out of 17 | 5 out of 17 | 2 out of 17 | 3 out of 17 | 2 out of 17 | 0 out of 17 | 10 out of 17 | 1 out of 17 | 0 out of 17 | 5 out of 17 | 1 out of 17 | 1 out of 17 | 5 out of 17 | 2 out of 17 | 0 out of 17 | 2 out of 17 | 0 out of 17 | 0 out of 17 | 1 out of 17 |
| COMMUNITY TRANSITION | | | | | | | | | | | | | | | | | | | | | | |
| HAS YOUR FAMILY MEMBER MOVED FROM A DEVELOPMENTAL CENTER (DC) TO THE COMMUNITY IN THE PAST 5 YEARS | | | | | | | | | | | | | | | | | | | | | | |
| Yes | 3% | 2% | 4% | 1% | 3% | 0% | 0% | 4% | 2% | 5% | 0% | 3% | 10% | 2% | 5% | 3% | 4% | 3% | 4% | 4% | 7% | 4% |
| HOW LONG HAS YOUR FAMILY MEMBER LIVED IN THE COMMUNITY | | | | | | | | | | | | | | | | | | | | | | |
| Less than a year | 2% | 3% | 2% | 1% | 3% | 0% | 0% | 8% | 2% | 5% | n/a | 4% | 0% | 2% | n/a | 0% | 1% | 1% | 0% | 0% | 5% | 0% |
| 1 year | 2% | 0% | 0% | 0% | 0% | 0% | 0% | 5% | 3% | 2% | n/a | 2% | 2% | 2% | n/a | 3% | 4% | 3% | 1% | 0% | 1% | 0% |
| 2 years | 2% | 1% | 1% | 3% | 10% | 0% | 4% | 3% | 3% | 2% | n/a | 4% | 4% | 2% | n/a | 3% | 3% | 4% | 0% | 1% | 3% | 0% |
| 3 years | 3% | 5% | 6% | 3% | 6% | 9% | 0% | 0% | 3% | 2% | n/a | 3% | 4% | 4% | n/a | 3% | 0% | 2% | 1% | 4% | 8% | 2% |
| 4 years | 2% | 4% | 0% | 0% | 0% | 14% | 0% | 0% | 2% | 5% | n/a | 1% | 5% | 0% | n/a | 0% | 2% | 2% | 3% | 0% | 3% | 5% |
| 5 years | 5% | 5% | 5% | 8% | 6% | 0% | 0% | 3% | 6% | 12% | n/a | 6% | 5% | 0% | n/a | 0% | 5% | 6% | 7% | 5% | 1% | 5% |
| More than 5 years | 83% | 81% | 86% | 86% | 74% | 77% | 96% | 82% | 81% | 72% | n/a | 79% | 80% | 89% | n/a | 92% | 84% | 81% | 87% | 90% | 78% | 88% |
| Individual Question Responses Above 5% | | 0 out of 9 | 0 out of 9 | 0 out of 9 | 1 out of 9 | 2 out of 9 | 1 out of 9 | 1 out of 9 | 0 out of 9 | 1 out of 9 | 0 out of 9 | 0 out of 9 | 1 out of 9 | 1 out of 9 | 0 out of 9 | 1 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 1 out of 9 | 0 out of 9 | 1 out of 9 |
| Individual Question Responses Below 5% | | 0 out of 9 | 0 out of 9 | 0 out of 9 | 1 out of 9 | 1 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 1 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 0 out of 9 | 1 out of 9 | 0 out of 9 |