

## **Harbor Regional Center Service Policy**

### **General Standards**

#### **Harbor Regional Center shall strive:**

1. To ensure that services and supports are available to enable persons with a developmental disability to live a more independent and productive life in the community;
2. to ensure that services and supports provided will enable persons with a developmental disability to approximate the pattern of everyday living available to non-disabled people of the same age;
3. to prevent the person's dislocation from family and community;
4. to foster service and support options which promote the least restrictive/most inclusive;
5. to promote service and support options that are designed to assure physical health and safety, development of skills for independent living and productivity, independence, support networks, and integration into general community life, with access to the full range of assistive technology;
6. to promote service and support options that are accountable, accessible and culturally appropriate; that identify each individual's strengths and needs; that promote client and family empowerment; that respect the choices and rights of participants; and that involve individuals with developmental disabilities and their families in all aspects of development, implementation, monitoring and evaluation of their services;
7. to respect and foster the relationship between clients and their parents/family members;
8. to give highest preference to those services and supports which would allow minors with developmental disabilities to live with their families, adult persons with developmental disabilities to live as independently as possible in the community and that allow all clients to interact with persons without disabilities in positive meaningful ways;
9. to select those services and supports which most effectively meet a client's needs while making the most efficient use of funds.
10. Services and supports shall be purchased for eligible clients regardless of race, color, religion, national origin, citizenship, sex, age, physical condition or mental capacity and which most effectively meet a client's needs while making the most efficient use of funds.

#### **Services and supports may be purchased for a client only under the following circumstances:**

1. When he/she has special needs associated with a developmental disability or a condition determined by an interdisciplinary team to present a risk of developmental disability and if a

minor, which are beyond those normally associated with raising or providing for a minor in his or her own home;

2. When it has been determined by the Planning Team that such services will accomplish all or any part, of a client's Individual/Family Service Plan;
3. When such services are identified in the Individual/Family Service Plan and are tied to one or more outcomes desired by the client;
4. After public resources which are available to implement and or coordinate the services identified by the Interdisciplinary Team, as well as other sources of funding available to the client, have been used to the fullest extent possible;
5. When the service is not otherwise available through Medi-Cal, Medicare, The Civilian Health and Medical Program for Uniform Services, In Home Support Services, California Children's Services, private insurance or a health care service plan;
6. When the client/client's family has private insurance, HRC may provide assistance with the cost of insurance co-payments, co-insurance payments or deductibles provided: the family has an adjusted gross income that does not exceed 400% of the federal poverty level or can provide evidence of a) a catastrophic loss that temporarily limits the ability to make co-payments or co-insurance payments; b) an extraordinary event that impacts their ability to meet co-payment/co-insurance requirements; or c) significant unreimbursed medical costs associated with the care of the client or another child who is also a regional center client;
7. From a provider of service who is vendored or otherwise authorized by the Department of Developmental Services to provide such services and who adheres to the quality of care standards set forth by the Harbor Regional Center, the Department of Developmental Services and California regulations related to the service;
8. When the rate to be paid is in accordance with the rates established by the Department service;
9. When, unless specified otherwise, there has been prior authorization for the purchased service;
10. If the request is for a continuation or renewal of a purchased service, such continuation or renewal shall be contingent upon client/family satisfaction and upon reasonable progress in having achieved the desired outcomes as identified in the Individual/Family Service Plan.

Harbor Regional Center will not fund any form of program therapies, drugs or special services which are considered by recognized professionals to be experimental and or potentially harmful to the individual.

The Executive Director may review and authorize service requests that do not meet these general standards if warranted by individual circumstances.

These general standards shall be applied, along with the specific policies, for each category of service.