



### **Harbor Regional Center**

Patricia Del Monico, Director  
Del Amo Business Plaza  
21231 Hawthorne Boulevard, Torrance, CA 90503  
Phone: (310) 540-1711 • Fax: (310) 540-9538  
E-mail: [Patricia.DelMonico@harborrc.org](mailto:Patricia.DelMonico@harborrc.org)  
[www.harborrc.org](http://www.harborrc.org)

*Spring 2016*

## **Performance Report for Harbor Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. The Department of Developmental Services (DDS) has established goals for all Regional Centers in California, to continuously improve outcomes for people with developmental disabilities. These goals are listed as Public Policy Outcomes in our annual Performance Plan. Harbor Regional Center wants to improve every year, and meet or exceed the statewide standard. The charts that follow show some of these key areas in which Harbor Regional Center has continued to improve outcomes for the people we serve.

Last year, at Harbor Regional Center (HRC) we served about 12,000 clients. The charts on page 2 tell you about the clients we serve. You'll also see how well we are doing in meeting our goals.

At HRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. We have done well in the following areas:

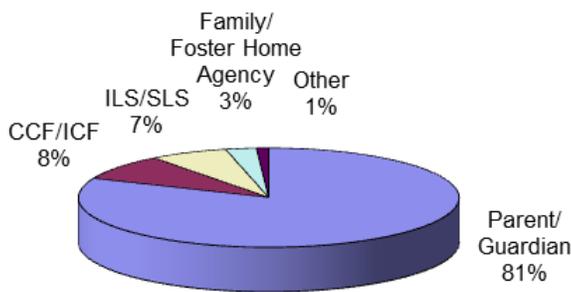
We have continued to assist and support our clients to live in home settings in the community. By the close of December, 2015, only 0.23% of HRC clients are remaining in State Developmental Centers, only 1.5% of HRC adults remain in licensed homes serving 7 or more, and no HRC children live in homes serving 7 or more. Adults in large health care settings such as Skilled Nursing Care are being assisted to move to smaller more integrated home settings in the community as well. Over 80% of HRC adults and 99.8% of HRC children live with families or in independent and supported living.

Due to an extended statewide freeze on service provider rates, and limited, restricted funds for resource development, we need to work even harder to develop and maintain adequate resources to meet the needs of our clients in the community. Unfortunately, all regional centers statewide, including Harbor, have seen increasing numbers of service providers who are unable to continue their services under current fiscal limitations. We have continued to work very hard to develop additional resources which promote community integration and inclusion, in all parts of our service area, to increase living options, opportunities for post-secondary education, employment preparation and support, and varied adult day options to meet a wide range of individual needs. We continue to advocate along with our sister regional centers and service provider organizations statewide for adequate funding to restore our service system.

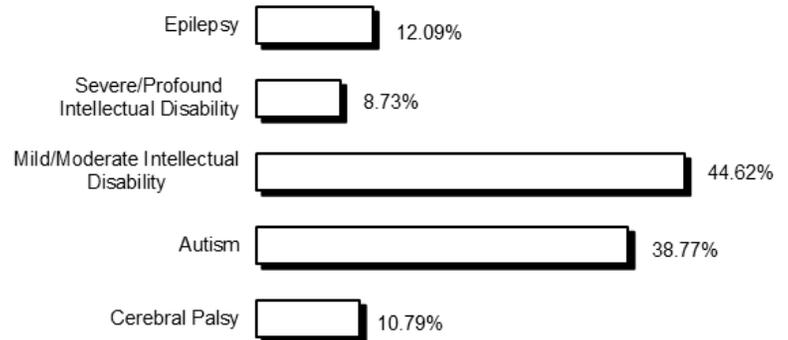
## Who uses HRC?

These charts tell you about who HRC clients are and where they live.

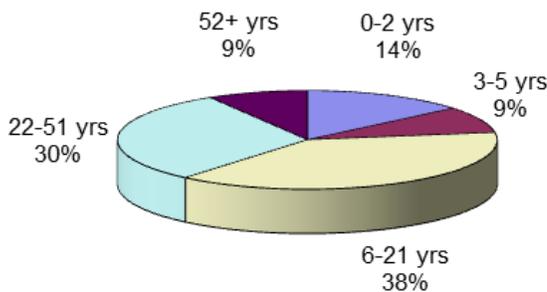
**WHERE HRC CLIENTS LIVE**



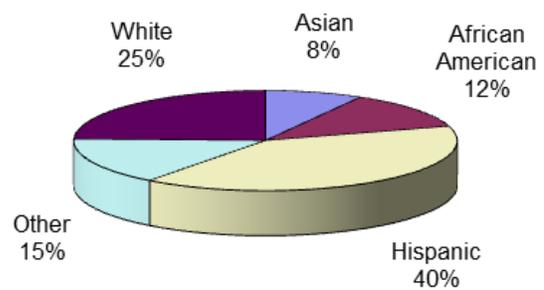
**PRIMARY DIAGNOSIS OF HRC CLIENTS**



**AGE OF HRC CLIENTS**



**ETHNICITY OF HRC CLIENTS**



## How well is HRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing at the beginning of 2015. And, the second column shows how HRC was doing at the end of 2015.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2014		December 2015	
	State Average	HRC	State Average	HRC
Less Clients live in developmental centers	0.42%	0.36%	0.36%	0.23%
More children live with families	99.04%	99.88%	99.15%	99.80%
More adults live in home settings*	77.30%	80.07%	78.04%	80.92%
Less children live in large facilities (more than 6 people)	0.07%	0%	0.06%	0%
Less adults live in large facilities (more than 6 people)	2.96%	1.74%	2.78%	1.50%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and clients' family homes.

## Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	93.81%	94.79%
Intake/Assessment timelines for clients age 3 or older met	100%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.75%	99.29%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	95.94%	92.71%

*\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.*

Harbor Regional Center continued to meet compliance measures, such as passing audits by DDS and independent auditors, completing required audits of HRC service providers, and managing within our allotted Operations budget. 100% of HRC intakes were completed in a timely manner, within required timelines or sooner. We continue to focus upon individualized, family- and person-centered, and culturally responsive service planning and coordination for our clients and families.

## Want more information?

We hope this report helps you to learn more about HRC.

To see the complete Performance Plan, go to: [www.harborrc.org/about/performance](http://www.harborrc.org/about/performance), or contact Nancy Spiegel at (310) 543-0658.