

December 2021

National Core Indicators (NCI) Report on Child and Family Survey (CFS) FY 2018-2019

In accordance with Welfare and Institutions (W&I) Code Section 4571(h) (1), Harbor Regional Center (HRC) provided a presentation during the November 16, 2021 Board of Trustees virtual public meeting to share information on the NCI Child and Family Survey FY 2018-2019 results. The presentation reviewed data as it pertains to the HRC community and assessed HRC's performance to comparable data from state and federal responses. The presentation was given in English with simultaneous Spanish language interpretation, while both English and Spanish visuals were projected on screen.

Public Notice and Access to Information

During the September 16, 2021 Board of Trustees public meeting, HRC's Executive Director announced the scheduled virtual public presentation for NCI CFS FY 2018-2019 to occur on November 16, 2021.

Information regarding the results of the NCI CFS and the scheduled presentation/public meeting was posted to HRC's website on September 17, 2021 and September 22, 2021 respectively.

Electronic newsletters in English and Spanish were shared beginning on September 22, 2021 to over 20,000 subscribers that includes HRC clients, families, HRC staff, service providers, and community members. Subsequent e-newsletters were sent on the following dates:

- November 7, 2021 in Spanish to 924 subscribers
- November 11, 2021 in Spanish to 923 subscribers
- November 12, 2021 in English and Spanish to 20,257 subscribers

On November 15, 2021, English and Spanish versions of the presentation posted to HRC's website <https://www.harborrc.org/post/national-core-indicators-study>.

Draft Minutes of Public Meeting

Meeting Minutes related to NCI CFS presentation were:

"NATIONAL CORE INDICATORS presentation:

Mr. Ruppe informed that per Welfare and Institutions Code Section 4571, Harbor Regional Center is required to post the latest National Core Indicators (NCI) survey results (The Child Family Survey, dated 2018-19 report) on our website: <https://www.harborrc.org/post/national-core-indicators-study> and also make a presentation to our Board of Trustees. Mr. Ruppe introduced Ms. Nancy Spiegel, Director of Information and Development who will make a presentation of National Core Indicators, Child Family Survey (CFS) for 2018-19. Board members and meeting attendees asked questions related to the data

throughout the presentation. Meeting attendees were asked to comment or ask questions through the chat function during and at the conclusion of the presentation.”

Attendee Comments from Public Meeting

Comments related to NCI CFS presentation were as follows:

- “Kim Vuong: Is this survey were in other language?”
- “Jenny Villanueva: Hello, my name is Jenny Villanueva from SCDD. I would like to make a public comment about the launch of the new NCI surveys in January 2022.”

Recommendations and HRC’s Priorities and Plans

Harbor Regional Center strives to provide quality services and supports in order to meet the needs of clients with developmental disabilities, which encompasses access to resources and information, quality service provision, choice, and inclusion. The following areas of improvement were identified when assessing the results of the NCI CFS, which continues to align with HRC’s priorities and current plans:

1. Help families to prepare for, and feel they are fully and actively participating in planning for services with their child.
 - HRC continues to provide educational opportunities and training to support families in the person centered planning/individual program planning (PCP/IPP) process. Specifically, HRC continues to host and provide interactive presentations such as “Your Family, Our Focus” which allows families to get the most current up to date resources, provide guidance and information on service planning and the IPP process, and strengthen ongoing connections on how families can obtain support when needed.
2. Help to make sure children and their families have access to needed services when needed (respite, medical, dental, and other services in the community).
 - HRC’s Community Services Department will continue to assess the needs of HRC clients, families, and work with the community to develop resources to meet outstanding needs. Some recent efforts include identifying crisis services and specialized residential homes.
 - HRC’s Parent Mentors have assisted over 100 families with specific linguistic needs to access services within the community and will continue to offer support as clients and families who have such need are identified. This is a targeted effort to assist families overcome challenges and barriers within several service systems.
3. Help families to continue to exercise as much choice in services as possible.
 - Internal procedural reviews have incorporated opportunities where choice can be embedded within HRC’s best practices and processes. There is specific focus on how SCs can continue to empower clients and families to exercise choice in choosing their service providers and programs.
 - HRC’s Community Services Department remains diligent in expanding resources and working to identify appropriate service providers, which will allow HRC clients and

families to exercise more choice when choosing a service provider or support services.

4. While we always work to add more community resources, HRC would like to strengthen collaboration with community partners.
 - Some examples of local partnerships and MOUs include local law enforcement agencies, Department of Mental Health, Department of Children and Family Services, Department of Social Services, school districts, local advocacy groups (State Council on Developmental Disabilities, Disability Rights of CA, Integrated Community Collaborative, etc.) that represent HRC's clients and families.
 - HRC's Manager of Diversity and Inclusion and Community Outreach Specialist are reaching out to collaborate with local community-based organizations and faith-based organizations to further strengthen HRC's reach and connection with clients and families such as El Conocimiento es Poder Self Advocacy Group, Tichenor Clinic Parent Support Group, and the Los Angeles County Promotora Program.

Copies of the presentation are enclosed for reference. If there are any questions or concerns regarding the content within this report, please contact Thao Mailloux at (310) 543-0154.