

## Los Angeles County (Multi- city) Transportation Resources

### **ACCESS SERVICES, INC. (Los Angeles County)**

P. O. Box 5278

El Monte, CA 91734

(800) 827-0829

*For people with hearing and communication disabilities: (800) 827-1359*

<http://accessla.org/home/>

[cserv@asila.org](mailto:cserv@asila.org)

**Services:** Transportation service throughout Los Angeles county for individuals with disabilities. Call the toll-free number and an Access Services operator will send out application and information packet. After receiving the application, an interview will be scheduled with an Access Services evaluator to determine eligibility for system use. Children must be over 6 years of age to enroll.

### **General Information**

- Access is a curb-to-curb shared-ride service.
- Several riders will be transported at one time in the same vehicle.
- It is not cab service, emergency medical or social service transportation, and is not door-to-door or a private transportation service.
- Access provides service within  $\frac{3}{4}$  mile of fixed-route bus and rail line in Los Angeles County.
- Access operates on the same schedule as most buses. Regular service is offered from 4:00 AM to 12:00 AM, 7 DAYS A WEEK.
- As a shared ride service your travel time will be similar to that of a fixed-route bus, not a car or taxi.
- Your one-way fare is based on the distance you travel with a maximum fare of \$3.25 (except to/from and in Antelope and Santa Clarita Valleys). The Reservationist will tell you your fare when you schedule your trip.  
**Los Angeles Basin**

0 to 19.9 miles	\$2.50
20 or more miles	\$3.25
- **IMPORTANT:** Access may not be able to transport a wheelchair or mobility device larger than 30" wide and 48" long and weighing more than 600 lbs when occupied.

### **See website or contact Access to obtain:**

- Access Rider's Guide
- Information about eligibility
- Travel Training Application
- Information on how to file complaint

### **LOS ANGELES METROPOLITAN TRANSPORTATION AUTHORITY (MTA) Los Angeles County (800) 266-6883**

[www.mta.net](http://www.mta.net) <http://www.metro.net/riding/riders-disabilities/>

**Services:** Bus services.

**Rates:** Reduced Fares with Metro's Disabled ID Card.

To obtain Metro's Disabled ID Card, you must provide proof of eligibility or a Medicare card.

Applications are available at any Metro Customer Center or online. Link to Application: [English](#) | [Spanish](#). Completed applications, a full-face photo, required documentation and a \$2 fee can be submitted at any Metro Customer Center or mailed to Metro Reduced Fare Office, One Gateway Plaza, M.S. 99-PL-4, Los Angeles, CA 90012-2952.

**For more information about reduced fare programs, call the Metro Reduced Fare Office at (213) 680-0054.**

To further assist those with visual impairments, Metro provides Braille-encoded and large type "Metro Flash Books" for signaling the correct bus. For more information please call (213) 922-7023.

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### **METROLINK (Regional Rail)**

**(800) 371-5465**

[www.metrolinktrains.com](http://www.metrolinktrains.com)

**Services:** Train services with accommodations:

- Each train car has a fully accessible restroom.
- A personal care attendant rides free with a passenger who is disabled.
- Service animals are welcome.
- Passengers requiring boarding assistance should wait at the top of the access ramp located at the end of the platform.
- With a 48-hour advance request, a Metrolink Representative can provide assistance at the station. Please call 800-371-LINK(5465), or 800-698-4TDD(4833) for speech and hearing impaired customers.

**Rates:** Reduced fares available for people with disabilities. Please present proof of eligibility to the fare inspector upon request:

- L.A. County Transit Operators Association ID Card
- Reduced fare ID Card from other transit systems
- Medicare ID Card
- DMV placard ID Card
- **Los Angeles County Access Services ID Card holders ride at no cost**

### **TRAVELERS' AID SOCIETY – Los Angeles**

**1507 Winona Blvd.**

**Los Angeles, CA**

**(323) 644-3500**

**Services:** Referral information, rental assistance, taxi vouchers and tokens for local transportation for at-risk youth, women and their families, international travelers, and the homeless. Call for information.

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