

Medi-Cal Eligibility Determination: How Long Until a Determination is Made?

When the application is received, the case is assigned an eligibility worker. If additional information is needed, the worker may contact the client/family.

The law allows for 45 days to process a Medi-Cal application NOT involving a disability.

If the Medi-Cal is based on a disability, it may take up to 60 days or longer depending on how quickly other agencies submit requested information supporting the existence of the disability.

Once all information is received client/family will receive a letter informing them of the decision. The family has the right to appeal this decision. See Medi-Cal Denials for more information on the appeals process.