Service Provider Advisory Committee

February 6, 2024

Agenda

- Welcome-Angie Rodriguez
- SPAC Sub-Committee Chair Updates
 - Early Start -Sharon Oh
 - Residential Services -TBD
 - Day Program Diane Sanka
 - Employment Services Lindsey Stone
 - Support Services Paul Quiroz
 - Transportation Baldo Paseta
 - Supported Living Services TBD

Cont....

- Budget & Stats update -Judy Wada
- Special Incident Reporting- Brenda Bane
- HCBS update-Brian Carillo
- DSP Stipend update-Brian Carillo
- ICFs Transition to Managed Care & Lag Funding-Elizabeth Garcia-Moya
- HRC Updates-Elizabeth Garcia-Moya
- Family Resource Center-Maria Elena Walsh
- Service Provider Announcements

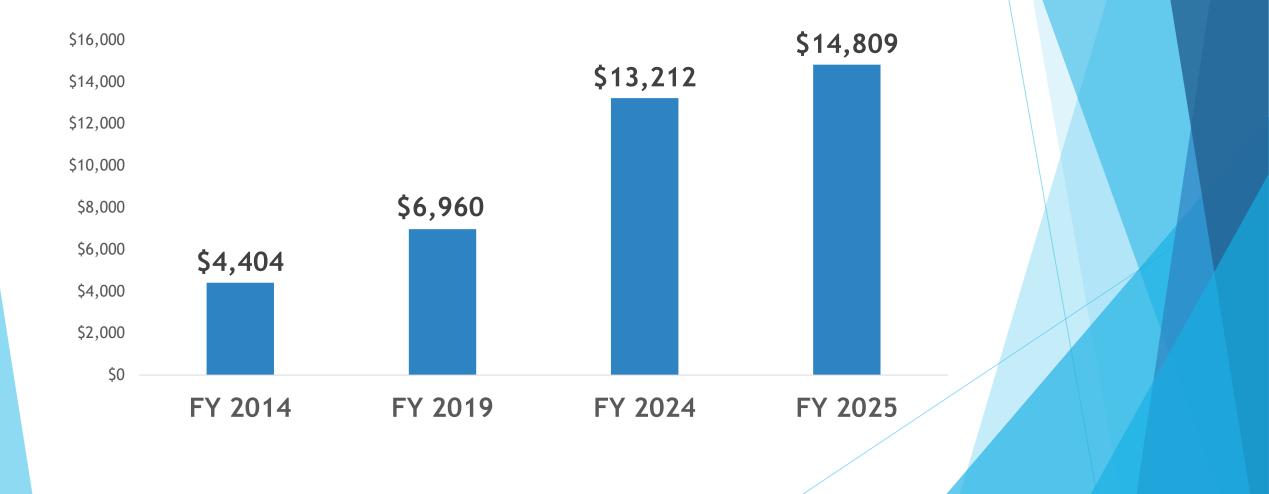
Budget & Stats update

California Budget Update: Budget Cycle

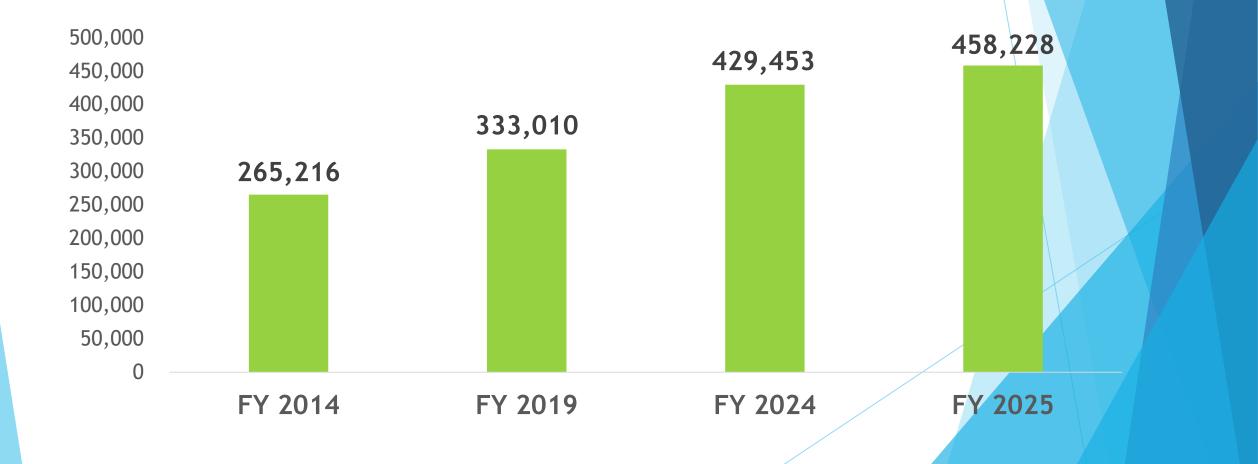
Fiscal Year July 1st to June 30th Governor's Proposed Budget—January 10th Governor's May Revision Enacted Budget—June

- Health and Human Services
 - Department of Developmental Services
 - Community Services = Regional Centers
 - Caseload Growth & Utilization
 - Full year costs and reforecasts
 - Service Provider Rate Reform: Delay final 25% of difference from 7/1/2024 to 7/1/2025

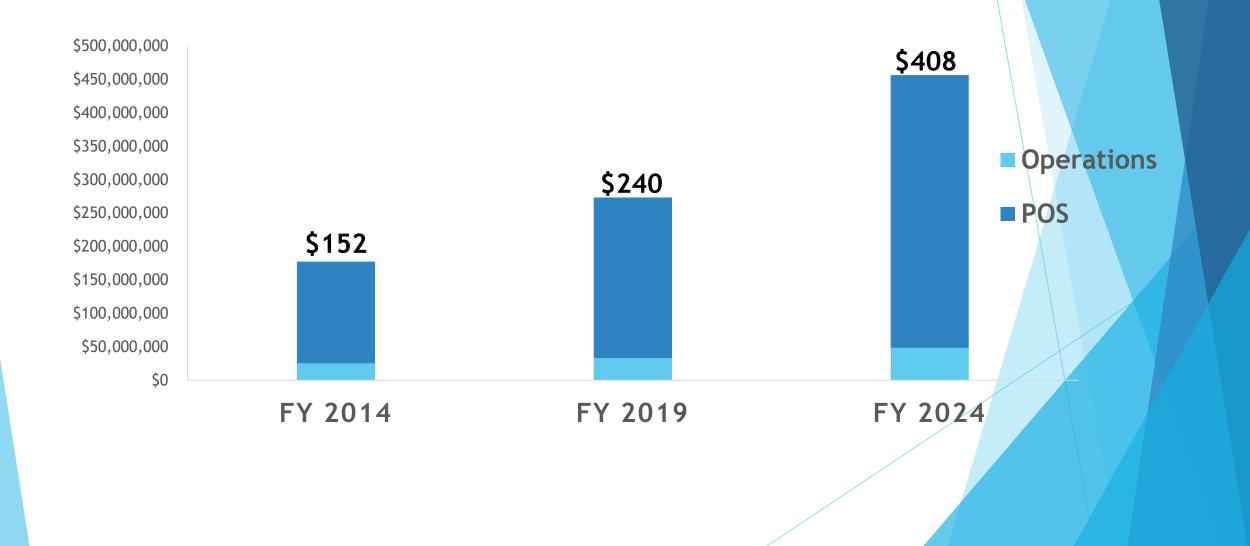
All Regional Centers State-wide Budget(\$ in millions)



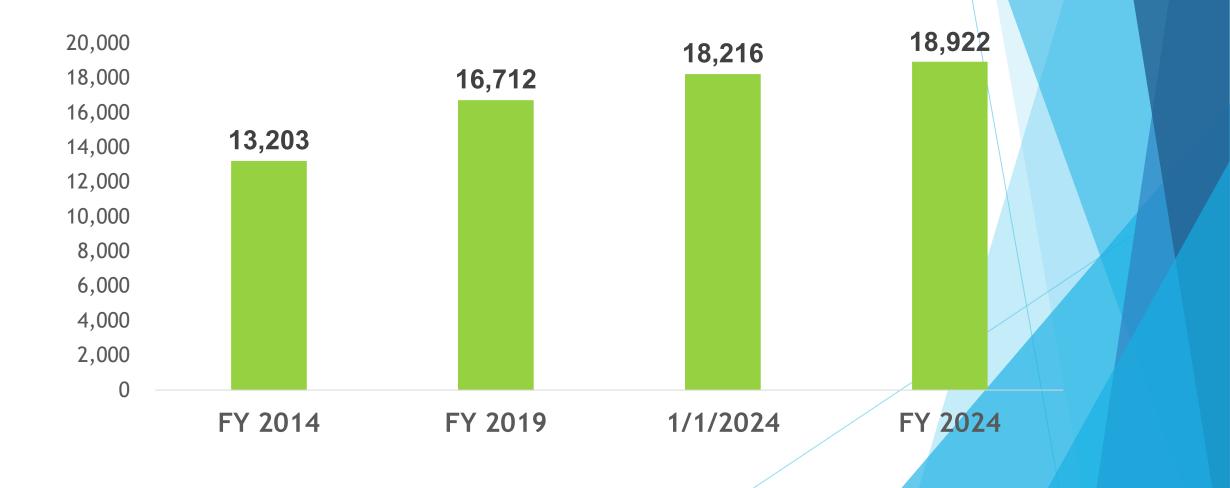
State-wide Average Caseload Historical and Projected

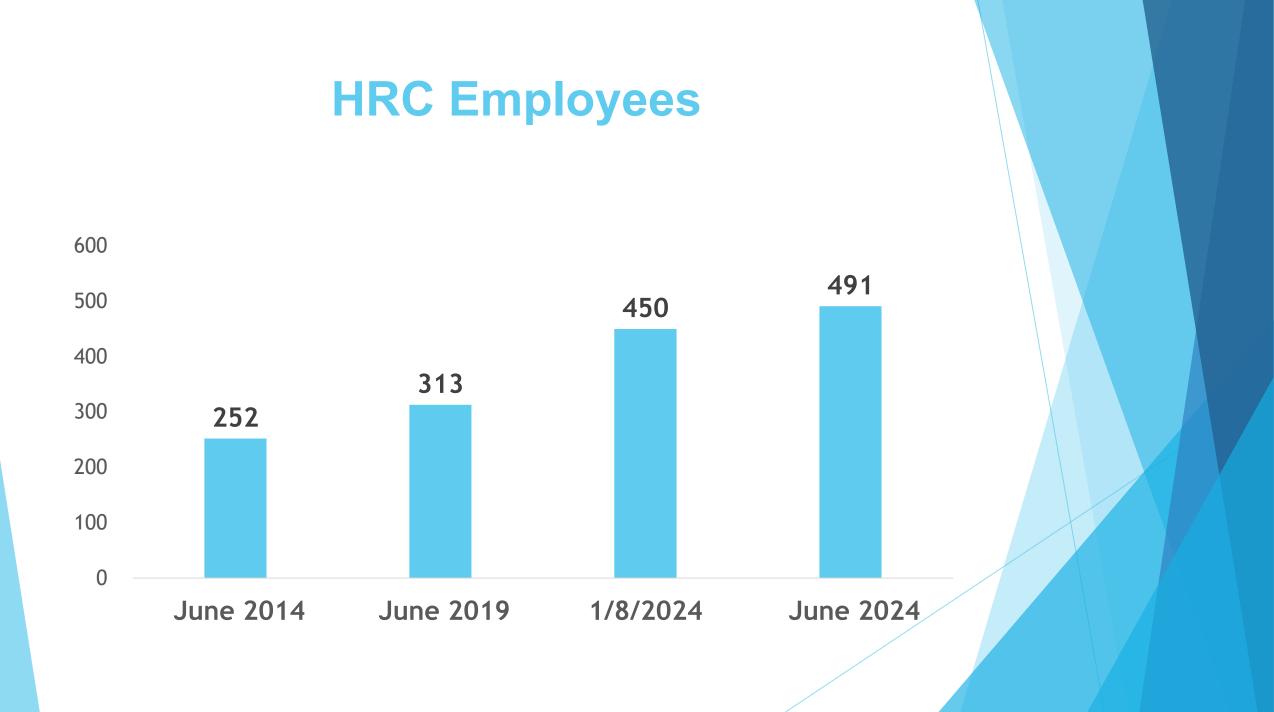


HRC Expenditures (\$ in millions)



HRC Caseload June 30th





Special Incident Reporting

Brenda Bane, Manager of Rights & Quality Assurance

Medi-Cal Claims and SIRs

- Every month through a list of Medi-Cal claims, HRC receives a list of "potentially missing SIRs".
- To help determine if the Medi-Cal claim is missing a SIR, the SC may reach out to the service provider and gather additional details about the incident.
- If an individual is under the care and supervision of a service provider and receives medical attention (ex: ambulance, urgent care, ER, hospitalization, etc.), there needs to be a SIR completed and submitted to HRC.

	ENCLOSURE 3									
			JANUARY 2024 \	ENDOR SUMMA	RY OF SIR TIMELIN	VESS				
	CURREN	T MONTH		3 MONTH TREND		PAST/CURRENT MONTH CHANGE	ROLLING 12 MONTH			
REGIONAL CENTER	(1) Total Number of Incidents Submitted in 12/23	(2) Number of Incidents Submitted Within 48 hrs in 12/23	(3) Percentage of Incidents Submitted Within 48 Hours in 12/23	(4) Percentage of Incidents Submitted Within 48 Hours in 11/23	(5) Percentage of Incidents Submitted Within 48 Hours in 10/23	(6) Difference in Percentage of Incidents Submitted Within 48 Hours 12/23 to 11/23	(7) Percentage of Incidents Transmitted Within Two Business Days from 1/23 to 12/23			
ACRC	239	212	89%	91%	91%					
CVRC	221	176	80%	90%	85%	-10%				
ELARC	21	18	86%	75%	83%	11%				
FNRC	82	69	84%	83%	77%	2%				
FDLRC	38	35	92%	88%	86%	4%				
GGRC	45	37	82%	87%	95%	-5%				
HRC	59	45	76%	82%	<mark>73%</mark>	-6%				
IRC	325	270	83%	87%	93%	-4%				
KRC	124	112	90%	90%	89%	1%				
NBRC	72	59	82%	82%	91%	0%				
NLACRC	119	105	88%	84%	85%	4%				
RCRC	50	40	80%	84%	87%	-4%				
RCOC	119	75	63%	67%	66%	-4%				
RCEB	84	72	86%	85%	87%	0%				
SARC	140	123	88%	85%	85%	3%				
SDRC	164	141	86%	82%	89%	4%				
SG/PRC	71	62	87%	88%	87%	-1%				
SCLARC	79		87%	87%	85%	0%				
TCRC	98	80	82%	89%	80%	-7%				
VMRC	101	90	89%	87%	90%	2%				
WRC	62	54	87%	85%	85%	2%				
Statewide	2,313	1,944	84.2%	84.6%	<mark>85.1%</mark>	-0.4%	85.2%			

Title 17, Section 54327 regulations require vendors and long-term health care providers to report special incidents to regional centers within 24 hours of learning of the occurrence, and to provide a written report of the incident within 48 hours. This report tracks compliance with the 48-hour requirement.

	ENCLOSURE 2										
		JANUAR	Y 2024 REGIONAL	CENTER SUMMA	RY OF SIR TIMELIN	IESS					
	CURREN	IT MONTH		3 MONTH TREND		PAST/CURRENT MONTH CHANGE	ROLLING 12 MONTH				
REGIONAL CENTER	(1) Total Number of Incidents Transmitted in 12/23	(2) Number of Incidents Transmitted Within Two Business Days in 12/23	(3) Percentage of IncidentsTransmitted Within Two Business Days in 12/23	(4) Percentage of Incidents Transmitted Within Two Business Days in 11/23	(5) Percentage of Incidents Transmitted Within Two Business Days in 10/23	(6) Difference in Percentage of Incidents Transmitted Within Two Business Days 12/23 to 11/23	(7) Percentage of Incidents Transmitted Within Two Business Days from 1/23 to 12/23				
ACRC	239				75%	6%	84%				
CVRC	221	216	98%	97%	96%	1%	97%				
ELARC	21	18	86%		97%	-2%	90%				
FNRC	82				86%	4%	95%				
FDLRC	38	32			83%	-6%	86%				
GGRC	45		82%	85%	95%	-3%	91%				
HRC IRC	59		92%	97%	83%	-5%	97%				
IRC	325		88%	82%	85%	6%	89%				
KRC	124				93%	-4%	95%				
NBRC	72		74%		84%	-15%	91%				
NLACRC	119		94%		95%	6%	92%				
RCRC	50		94%		87%	-2%	93%				
RCOC	119	89	75%		97%	-14%	90%				
RCEB	84		75%		81%	9%	78%				
SARC	140		92%	94%	94%	-2%	91%				
SDRC	164		90%		90%	-1%	92%				
SG/PRC	71		89%		92%	-7%	92%				
SCLARC	79		86%		89%	-5%	91%				
TCRC	98		93%		94%	-5%	95%				
VMRC	101	84	83%		87%	-1%	83%				
WRC	62	60	97%		84%	6%	89%				
Statewide	2,313	2,028	<mark>87.4%</mark>	89.1%	<mark>88.9%</mark>	-1.6%	90.5%				

Title 17, Section 54327 regulations require regional centers to transmit all reportable incidents to the Department within two business days following receipt of the report from vendors and long-term health care (LTHC) providers.

SIRs - Upcoming changes

Effective this month, we are requesting that SIRs are submitted with standardized formats:

- Subject line First Initial, Last Name, UCI (Ex: B.Bane, 2345678)
- E-mail body "This SIR is for [full name], [UCI].."

Reminders:

- SIR E-mail address: <u>SIRS@harborrc.org</u>
- Current SIR form: <u>https://www.harborrc.org/post/additional-sir-requirements</u>
- 48 hours to submit in writing don't submit too early, don't submit too late

HCBS & DSP Stipend Updates

Brian Carillo

HCBS Specialist

(310) 792-4702/ brian.carrillo@harborrc.org

HCBS Update

- September 28th, 2023 California received approval of their CAP which details ongoing HCBS assessments to be completed in person, lays out milestones for that work and includes a deadline for completion of December 30th, 2024.
 - https://www.medicaid.gov/sites/default/files/2023-09/ca-appvd-cap.pdf
- Regional centers have to conduct onsite visits to monitor and ensure that service providers are in full HCBS compliance by meeting the following milestones:
 - 25% of site visits by February 29th, 2024,
 - **50% of by April 30th, 2024,**
 - 75% by June 2024, with completion of all HCBS assessments by August 30th, 2024
- HRC has a total of **362** onsite visits that have to be completed.
- HRC's HCBS Monitoring Tool can be found on our website.

HRC's HCBS Monitoring Tool

	d Community-Based Services (HCBS) Compliance Tool upply to residential service providers. Non-residential service providers nents 1-5 and 10.	Federal Requirement 1: Access to the Community The setting/service is integrated in and supports full access to the greater community, including opportunities to seek employment and work in competitive integrated settings, engage in community life, control personal resources, and receives services in the community, to the same degree of access as individuals not receiving regional center services. Is the service provider in compliance with FR#1? Yes No Partially Met Reviewed Documentation:					
Date of Visit:				Resident Handbook	6 4 - 41 - 141		
Name of Evaluator:			ISP / Report Provider Policy and Procedure	Schedule or Calenda			
Service Provider Name:			Staff Training	Staff Training Currice	ulum And Schedule		
Vendor Number:			Program Design				
Group Home Level: Contact Name: Title: Phone Number: Email:			provider complies with the FD.				
			In order to meet full compliance, complete the follow				
Address:			Action Item:	Due Date:	Completed Date:		
Name/s of Person Served Interviewed:							
Name/s of Staff Interviewed:							
Other HRC Staff Present: (Name and Title)							
Other Provider Staff Present: (Name and Title)							
Updated January 16, 2024	1		Updated January 16, 2024	2			

HCBS Supports & Upcoming Trainings

- HCBS OFFICE HOURS are available to service providers to answer any HCBS questions and provide technical support.
 - Office hours are scheduled every Tuesday & Wednesday from 1:00 p.m.-2:00 p.m. via Zoom. To register please contact HCBS Specialist, Brian Carrillo at <u>brian.carrillo@harborrc.org</u>.

Upcoming HCBS Trainings

Alo Consultation

2/20/2024 10:00 a.m.- Person-Centered 1:00 p.m. and Dignified Language

2/20/2024 5:30 p.m.- HCBS Sip and 7:00 p.m. Chat/ Virtual

2/21/2024 1:00 p.m.- From Paper to 3:30 p.m. Practice Workshop

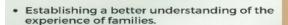
IntellectAbility

- Person-Centered Thinking training will be offered the following dates from 9:00 a.m.-5:00 p.m. at HRC's Torrance Office:
 - > 2/8-2/9
 - > 2/13-2/14
 - > 2/15-2/16
 - > 3/12-3/13
 - > 3/14-3/15

* This is a two day training and you must attend both days to receive certificate.

Employment Event





- Exploring the impact of expectations and messging on the decisions families make.
- How to help families play a role in skillbuilding and finding opportunities for community-based work experiences.
- How to help families work through fears and apprehensions about competetive employment.

Thursday February 22, 2024

- (L) 12:30 3:00 PM
- Harbor Regional Center 21231 Hawthorne Blvd Torrance, CA 90503



SEAN ROY Chief Information and Training Officer TransCen, Inc.

Sean is a sought-after speaker, often presenting at national conferences and local events. he has a passion for helping families and youth prepare for employment success.



Rosa Olea (310) 543-0651 Rosa.Olea@Harborrc.org

DSP Stipend Update

DSP Stipend

Per DDS Guidance September 12, 2023:

- DSPs can receive up to two (2) \$625 (before taxes) stipends when they complete approved training courses through June 30, 2024.
- Providers are eligible to receive \$150 for employer related costs.

DSPs, including some frontline supervisors and clinical staff, must meet the following eligibility requirements:

- Works as a paid DSP an average of 10 hours or more per week
- Perform direct support tasks for individuals served by the RC
- Spend at least 50% of work hours doing direct support tasks
- Employed by an RC vendor or by an SDP participant

Cont...

- ► THE FOLLOWING ARE **NOT** ELIGIBLE:
- Staff paid through a funding source other than the RC, such as Medi-Cal, health insurance or a school district;
 - ▶ With the exception of DSPs working in ICF/DD, ICF/DD-H, ICF/DD-N
- Those who only provide intermittent service such as home modification and/or meal delivery services
- Staff hired through a temporary personnel agency
- Contract or 1099 workers
- Volunteers
- Administrative or supervisory staff, unless they spend 50% or more of their time doing direct support work

DSP Enrollment

Date	Total Number of DSPs Registered	Total Number Completing One Course	Of the Total Number Completing One Course, the Total Number Completing Two Courses
12/28/2023	<mark>34,025</mark>	<mark>31,789</mark>	<mark>28,553</mark>
12/27/2023	33,732	31,508	28,372
12/26/2023	33,543	31,318	28,248
12/25/2023	33,484	31,255	28,210
Week Ending 12/22/2023	33,129	30,865	27,967
Week Ending 12/15/2023	31,552	29,294	26,916
Week Ending 12/08/2023	29,566	27,354	25,685
Week Ending 12/01/2023	27,307	25,103	24,457
Week Ending 11/24/2023	25,398	23,253	23,115
Week Ending 11/17/2023	23,549	21,512	14,454
Week Ending 11/10/2023	20,680	18,850	12,591
Week Ending 11/03/2023	18,525	16,817	11,199
Week Ending 10/27/2023	16,123	14,435	9,548
Week Ending 10/20/2023	13,155	11,761	7,868
Week Ending 10/13/2023	10,271	9,111	6,147
Week Ending 10/06/2023	7,213	6,297	4,385
Week Ending 09/29/2023	5,066	4,433	(Not received)
Week Ending 09/22/2023	2,157		739
Week Ending 09/15/2023	319		95

DSP Training Courses

								stipend Pr	-						
								d Courses C							
	by Regional Center (RC) and Course Language 12/25/2023														
Regional Center	Introduction	Weekly Growth for	Introduction	Weekly	Informed	Weekly Growth for	Informed	Weekly Growth for	Person- Centered Supports:	Weekly Growth for Person-	Person- Centered Supports:	Weekly Growth for Person-			Percent of
	to	to Code of Ethics English	to	Growth for Code of Ethics Spanish	Decision- Making	Growth for Informed Decision- Making	Decision- Making	Growth for Informed Decision- Makina	DSPs and the HCBS Final Rule	Centered Supports: DSPs and the HCBS	DSPs and the HCBS Final Rule	Centered Supports: DSPs and the	Total	Weekly Growth Total	Total
	Code of Ethics English & ASL	& ASL	Colde of Ethics Spanish & ASL	& ASL	English & ASL	English & ASL	Spanish & ASL	Spanish & ASL	English & ASL	Final Rule English & ASL	Spanish & ASL	HCBS Final Rule Spanish & ASL			Weekly Growth
ACRC	2,820	132	15	1	1,794	86	5	1	1,819	94	6	0	6,459	314	9.7%
CVRC	2,164	105	27	0	1,338	34	16	0	1,432	77	7	0	4,984	216	6.7%
ELARC	791	38	35	2	437	20	20	1	503	22	14	2	1,800	85	2.6%
FNRC	1,072	50	1	0	620	33	1	0	566	36	0	0	2,260	119	3.7%
FDLRC	681	23	24	1	427	13	16	0	491	15	17	0	1,656	52	1.6%
GGRC	1,028	81	11	1	693	46	6	0	728	62	9	1	2,475	191	5.9%
HRC	847	36	4	0	529	20	2	0	577	27	1	0	1,960	83	2.6%
IRC	2,359	64	- 30	0	1,390	37	16	1	1,471	45	16	0	5,282	147	4.5%
KRC	1,106	40	8	0	736	23	6	0	803	34	4	0	2,663	97	3.0%
NBRC	1,553	53	20	3	975	29	11	1	880	30	10	1	3,449	117	3.6%
NLA CRC	2,439	81	67	2	1,345	43	48	3	1,536	56	37	2	5,472	187	5.8%
RCRC	354	12	5	0	201	12	5	0	184	6	5	0	754	30	0.9%
RCOC	1,750	70	61	0	1,063	50	29	0	1,186	67	24	0	4,113	187	5.8%
RCEB	1,930	117	39	0	1,177	76	23	2	1,213	79	19	0	4,401	274	8.5%
SARC	1,702	52	11	1	1,187	35	4	0	1,172	40	3	0	4,079	128	4.0%
SDRC	2,207	176	78	7	1,312	86	46	2	1,283	108	36	1	4,962	380	11.7%
SG/PRC	1,644	59	26	0	1,032	31	17	0	1,092	57	12	0	3,823	147	4.5%
SCLARC	1,313	70	21	0	805	38	9	0	883	34	11	0	3,042	142	4.4%
TCRC	1,285	74	28	1	747	31	19	1	758	47	15	0	2,852	154	4.8%
VMRC	1,308	47	3	0	791	33	3	0	896	44	1	0	3,002	124	3,8%
WRC	901	18			533	20	11	0	566	25	10	0	2,041	63	1.9%
Total	31,254	1,398	534	19	19,132	796	313	12	20,039	1,005	257	7	71,529	3,237	100.0%

DSP Stipend Billing Process

- 1. Provider will contact <u>HRCWorkforce@harborrc.org</u> to initiate process
- 2. HRC will email DSP Training Stipend Agreement via DocuSign (They are ready!!!!)
- 3. Once agreement is returned and approved, HRC will add **T\$DSP** subcode to Vendor Number and service code
- 4. Provider will inform staff about the DSP Training Stipend Program
- 5. DSP will register to create an ARCA Learn account at

https://provider.arcalearn.org

- 6. DSP will complete training and survey, receive certification of completion via email
- 7. Provider/employer will issue payment (no later than three [3] months after the conclusion of training)
- 8. HRC will access weekly activity reports via ARCA Learn
- 9. HRC will email DSP Training Stipend Confirmation/Invoice and provider will confirm activity, employment eligibility, and vendor number
- 10. HRC will pay vendors within 30 days of receiving confirmation/invoice

Helpful Tips

- If you have multiple programs, please make sure to include all vendor numbers and service codes in the agreement.
- Avoid delays by double checking your information for accuracy before you sign the DocuSign agreement. You will not be able to edit the agreement once a signature is entered.
- Provide DSPs with the correct vendor number and regional center. If DSPs register with the incorrect vendor number and regional center, it will delay payment.
- It is recommended that DSPs take both trainings on the same date as this will allow for both the regional center and service provider to track payments.
- Remind DSPs that the "Ethics Training" is mandatory & must be completed first. It is recommended for DSPs that work in day programs, residential, and employment services that they take the HCBS training that it is offered.
- > DSPs are welcomed to take all three trainings, but will only be reimbursed for two.
- If possible, use employer assigned emails instead of personal email addresses.

Intermediate Care Facility for Developmentally Disabled Transition (ICF/DD) to Managed Care

Elizabeth Garcia-Moya, Director of Community Services

ICF/DD Transition to Managed Care

- The Department of Health Care Services (DHCS) is leading the CalAIM initiative, which is part of a broad transformation of Medi-Cal with the intent to provide a more coordinated, person-centered and equitable health system.
- Individuals residing in an ICFs had to choose and enroll in a Managed Care Plan (MCP) by December 15, 2023.

Cont...

- Effective January 1, 2024, all Medi-Cal Managed Care Plans (MCPs) will become responsible for the full LTC benefit at the following Intermediate Care Facility for Developmentally Disabled (ICF/DD) facility types and Homes:
 - Intermediate Care Facility for the Developmentally Disabled (ICF/DD);
 - Intermediate Care Facility for the Developmentally Disabled Habilitative (ICF/DD-H);
 - Intermediate Care Facility for the Developmentally Disabled Nursing (ICF/DD-N);
 - Note: ICF/DD-Continuous Nursing Care (ICF/DD-CN) Homes are not subject to the LTC Carve-In policy.

Lag Payment Assistance for ICF/DD Providers

- Claims for ICF/DD services are to be paid by MCPs within 30 days of receipt.
- If the ICF/DD encounters a delay in payment, regional centers may provide a Lag Payment (loan) to the ICF provider.
- Regional Center shall have no obligation to remit a Lag Payment unless ICF Provider has either:

1. ICF/DD home has submitted claims to an MCP and has not been reimbursed after 30 days, or

2. Due to factors beyond the ICF Provider's control, provider has been unable to submit, or been delayed in the submission of, claims to the MCP for services provided at least 30 days prior to the request for Lag Payment.

ICF must meet the following requirements:

- ICF Provider must be vendorized as a Regional Center ICF Provider and be in good standing and not in breach of contract with the Creditor Regional Center.
- ICF Provider must not be in collections with any Regional Center and/or DDS for non-payment of any amounts.
- ICF Provider must have successfully completed its licensing and certification through the Department of Public Health.

Cont..

ICF Provider must attest that either:

- it submitted claims to the applicable MCP(s) at least 30 days prior to seeking payment from the Creditor Regional Center and the ICF Provider has not received payment from such MCP(s) for such claims, or
- due to factors beyond the ICF Provider's control, it has been unable to submit, or been delayed in the submission of, claims to the applicable MCP(s) for services provided at least 30 days prior to the request for Lag Payment
- ICF provider must agree to actively pursue/take steps necessary to obtain reimbursement from all applicable MCPs, and to repay the Creditor Regional Center within 15 days of receipt of such payments from the applicable MCPs.

HRC's ICF Transition Contact



California Department of Developmental Services ICF Transition Contacts Last Updated: November 17, 2023

Regional Center ICF Transition Contacts for Providers

In support of the ICF/IDD Carve-In to Managed Care, this list shows contacts by regional center for ICF provider questions or concerns related to the January 1, 2024 transition. Individuals and families with questions should contact their service coordinator.

Regional Center	Name	Email
Alta California Regional Center	Johnny Xiong	ICFissues@altaregional.org
Central Valley Regional Center	Aaron Olson	AOLSON@cvrc.org
Eastern LA Regional Center	Jackie Tabares	jtabares@elarc.org
Far Northern Regional Center	Wayne Doerning	wdoerning@farnorthernrc.org
Golden Gate Regional Center	Jacqueline Law	jlaw@ggrc.org
Harbor Regional Center	Steve Goclowski	Steve.Goclowski@harborrc.org
Inland Regional Center	Brian Tremain	btremain@inlandrc.org
Kern Regional Center	Pamela Beane	PBeane@kernrc.org
Lanterman Regional Center	Pablo Ibanez	Plbanez@lanterman.org
North Bay Regional Center	Deanna Mobley	DeannaM@nbrc.net
North LA County Regional Center	Robert Kutaj	rkutaj@nlacrc.org
Redwood Coast Regional Center	Jessica Moulton	JMoulton@redwoodcoastrc.org
Regional Center of Orange County	Jack Stanton	jstanton@rcocdd.com
Regional Center of the East Bay	Lucy Rivello	Irivello@rceb.org
San Andreas Regional Center	Julie Lussier	ilussier@sarc.org
San Diego Regional Center	Kathy Karin	Kathy Karins@sdrc.org
San Gabriel/Pomona Regional Center	Hortencia Tafoya	htafoya@sgprc.org
South Central Los Angeles Regional Center	Maricel Cruzat	MaricelC@sclarc.org
Tri-Counties Regional Center	Diva Johnson	djohnson@tri-counties.org
Valley Mountain Regional Center	Brian Bennet	bbennett@vmrc.net
Westside Regional Center	Andy Ponce	andyp@westsiderc.org

California Department of Developmental Services 1215 O Street, Sacramento, CA 95814 www.dds.ca.gov If you have questions or need to request payment assistance, please contact Clinical Manager, Steve Goclowski at <u>steve.goclowski@harborrc.org</u>

Helpful Links:

- Intermediate Care Facility for Developmentally Disabled Transition to Managed Care
- Intermediate-Care-Facility-for-Developmentally-Disabled-ICF-DD-Long-Term-Care-Carve-In
- Medi-Cal Transformation
- ICFDD NOAI English (ca.gov)
- ICF-DD LTC Carve-In Member Information

HRC Announcements:

- Upcoming Request for Proposal (RFP)
 - Two (2) day programs
 - One (1), level 4I residential home with a focus on supporting individuals with forensic involvement
 - One (1), Infant Development Program (805)
 - ARFSHN-service provider



Learn about HRC data on Purchase of Service, Demographics, and Expenditures for Fiscal Year 2022 - 2023

SPANISH: Monday, 3/25/2024 @ 6pm on Zoom Click here to register for this meeting ENGLISH: Wednesday, 3/27/2024 @ 6pm on Zoom Click here to register for this meeting

Information will be the same at both meetings.



Spanish interpretation will be available for the English session. English interpretation will be available for the Spanish session. ASL interpretation will be available for both sessions. Interpretation in another language is available, please let us know your preference by indicating on the registration or by emailing: info@harborrc.org.

Family Resource Center

Maria Elena Walsh

Service Provider Announcements