

# **Service Provider Advisory Committee Meeting**

December 2, 2025



# Agenda

- Welcome – Sharon Oh
- Sub-Committee Chair Updates
  - Paul Quiroz -Support Services
  - Rafael Carbajal -Supportive Living Services
  - Baldo Paseta -Transportation
  - Diane Sanka - Day Program
  - Lindsey Stone - Employment Services
  - Sharon Oh - Early Start
  - Bertha Martin - Residential Services

# Agenda cont...

- Community of Practice-Daisy Bejarano
  - HCBS Update – Aimee Fabila
  - Workplace Violence Prevention Program - Vincente Miles
  - Rate Reform - Elizabeth Garcia-Moya
  - Quality Incentive Program (QIP) - Elizabeth Garcia-Moya
  - Standardized Vendorization - Elizabeth Garcia-Moya
  - Service Provider Announcements
  - Next SPAC meeting- 02/03/2026
- 

# Community Of Practice

Presented by Daisy Bejarano  
Person Centered Practices Manager  
Service Provider Advisory Committee  
December 2, 2025



# Overview

01

What is the  
Community  
of Practice  
(CoP)?

02

What  
happened in  
the CoP last  
year?

03

Looking  
ahead to the  
CoP in 2026

04

When is the  
next CoP?  
How do I get  
involved?

# What is the Community of Practice (CoP)?

- A CoP is a group of people who “share a concern or a passion for something they do and learn how do it better as they interact regularly.”
- Our CoP focuses on person-centered practices and ties to our Strategic Plan, Vision, and Mission
- The CoP consists of individuals served, their families, service providers, and Harbor staff

# What happened in the CoP in the last year?



CoP started in September 2024 in partnership with Helen Sanderson Associates (HSA)



Partnership ended in November 2025



Our partnership was for 5 quarters. Each quarter was made up of:

Deep Dive  
Coaching Circles  
Taking Action

# Looking Ahead to the CoP in 2026

- The CoP Steering Committee is working behind the scenes to reimagine in the CoP in 2026
- We learned:
  - Participants enjoy opportunities for in-person and virtual interactions
  - Getting out to Torrance can be a barrier
  - Participants enjoy contributing to what we focus on during smaller conversations

# Looking Ahead to the CoP in 2026

- In the new year, the CoP will:
  - Maintain in-person Deep Dives and virtual Coaching Circles
  - Every in-person Deep Dive will be in a different part of our catchment area
  - Coaching Circles will continue to be driven by topics identified by members of our community

# When is the next CoP? How do I get involved?



Community of Practice:  
Deep Dive

Thursday, February 12, 2026  
Harbor Long Beach  
10am to 12pm



This year's theme: "Be the Bridge"

# Join Us!



To register, contact Rosa Olea  
At 310-543-0120 or [Rosa.Olea@harborrc.org](mailto:Rosa.Olea@harborrc.org)



Sign up to receive CoP updates

Stay in  
Touch!



# Let's Connect!



Daisy Bejarano

- Phone: 310-792-4515
- Email: [Daisy.Bejarano@harborrc.org](mailto:Daisy.Bejarano@harborrc.org)

# HCBS Update

Aimee Fabila, HCBS Specialist



# Helen Sanderson & Associates Trainings 2026

- **Curious Conversations**

- Cohort 1- Jan. 13<sup>th</sup> - Mar. 17<sup>th</sup>, 2026; Mondays 10:00-11:30 am Via Zoom. Link coming soon.
- Cohort 2- Jan. 15<sup>th</sup> - Mar. 19<sup>th</sup>, 2026; Thursdays 1:00-2:30 pm Via Zoom. Link coming soon.

# Intellectability Trainings

- Person-Centered Thinking
  - Session 3- Thur. 12/11 and Fri. 12/12 from 9:00-5:00 at HRC Torrance
  - Session 4- Wed. 2/11 and Thur. 2/12 from 9:00-5:00 at HRC Torrance
  - Session 5- Wed. 3/10 and Thur. 3/11 from 9:00-5:00 at HRC Torrance
- To register please send an email to:  
[Training.Reservations@harborrc.org](mailto:Training.Reservations@harborrc.org)  
Include the information below:
  - Name
  - Agency
  - Email
  - Position
- If you have any questions, please contact Brian Carrillo at [brian.carrillo@harborrc.org](mailto:brian.carrillo@harborrc.org)

# ALO Trainings

- Targeted HCBS Consultations
- Training
  - Federal Requirements
  - Documentation
  - Implementation Strategies

# Upcoming DDS Monitoring Directive

- Beginning January 1, 2026, an annual review of all HCBS settings will be required
- It will include all previous service codes
- Additional service codes

QUESTIONS?



# SPAC Presentation on the Workplace Violence Prevention Program

Dr. Vincente Miles, Emergency Services Manager  
December 2, 2025

Effective July 1, 2024, Cal/OSHA required most California employers to comply with workplace violence safety requirements, including:

- Developing and implementing a Workplace Violence Prevention Plan (WVPP) either as a standalone document or as a part of the Injury/Illness Prevention Plan (IIPP).
- Training employees on the plan.
- Creating workplace violence incidence logs.
- Recording requirements.





Workplace violence is defined as any act of violence or threat of violence that occurs in a place of employment, including:

- The threat or use of physical force directed at an employee with a high likelihood of causing injury, or that caused an injury, psychological trauma, or stress.
- An incident involving the threat or use of a firearm or a dangerous weapon.

The threat of violence may extend to written statements in text, social media, and other electronic messages or online posts that intend to cause harm or fear of physical harm.



Cal/OSHA requirement for employers to have a workplace violence prevention or safety program.

- The workplace violence prevention requirement is to create, maintain, and implement a WVPP.
- The WVPP implements a procedure to accept and respond to reports of workplace violence, and to prohibit retaliation for making a report.
- The WVPP extends to an employee or any person conducting business on behalf of the organization such as a board member or contractor.
- The WVPP details a procedure for post-incident response and investigation.
- Track incidents in accordance with OSHA guidelines.

**Type 1  
Violence**

- **Violent act by a person who has no legitimate business at the worksite, including violent acts by anyone who enters the workplace or approaches employees with the intent to commit a crime.**

**Type 2  
Violence**

- **Workplace violence directed at employees by customers, clients, patients, students, inmates, or visitors.**

**Type 3  
Violence**

- **Workplace violence against an employee by a present or former employee, supervisor, or manager.**

**Type 4  
Violence**

- **Workplace violence committed in the workplace by a person who does not work there but has or is known to have had a personal relationship with an employee.**



# Harbor Cares Blood Drive

Join our partnership with the  
American Red Cross to help  
save lives

Thursday, December 4, 2025

Harbor Torrance Campus

Conference Room A1/A2

9:00 am – 3:00 pm

You can save a life.

Sign up today!



# Rate Reform

Elizabeth Garcia-Moya, Director of Community Services



# Rate Reform Status

Regional Centers must implement changes to service codes, subcodes, billing units, and if applicable, IFSP/IPP by 12/31/2025

Update Authorizations

Retroactive Payments

1. Residential services
2. Respite, Childcare, Personal Assistance
3. Early Start Services
4. Behavioral Services
5. Adult Day Programs
6. SLS/ILS

# Rate Reform Status

## Hold Harmless

Expiration date of the Hold Harmless policy for providers whose rates exceed the rate model recommendations changed from June 30, 2026 to February 28, 2026, after which time base rates shall be adjusted to the base rates for other providers in that service category and region.

[ratesquestions@harborrc.org](mailto:ratesquestions@harborrc.org)

# Quality Incentive Program Fiscal Year 26/27



# Next QIP – Effective 7/1/2026

To qualify for the QIP in Fiscal Year 2026–27, by 2/26/2026 providers must be in compliance with three key requirements, California Welfare and Institutions Code §4519.10:

- Electronic Visit Verification (EVV), if applicable
- Home and Community-Based Services (HCBS) Rules, if applicable
- Annual independent fiscal audit requirements, if applicable

DDS Directive 10/9/2025 –Provider Capacity Measure FY 2026 -27

# Annual Independent Audit Requirement

Welfare and Institution Code; Section 4652.5

(a)(1) An entity that receives payments from one or regional centers shall contract with an ***independent accounting firm*** to obtain an independent audit or independent review report of its financial statements relating to payments made by regional centers, subject to both of the following:

- **Independent Review-** If the amount received from the regional center or regional centers during the entity's fiscal year is more than or equal to five hundred thousand dollars (\$500,000), but less than two million dollars (\$2,000,000)
- **Independent Audit-** If the amount received from the regional center or regional centers during the entity's fiscal year is equal to or more than two million dollars (\$2,000,000)

# Annual Independent Audit Requirement

Independent Review or Audit needs to be submitted to the regional center within nine (9) months of entity's fiscal year.

Service providers may request a two-year exemption, if the regional center does not find issues with the prior year's review or audit.

**FY 2023-24** – List was received from DDS in March 2025

Status as of 11/21/2025

Required 154

Exempt 87

Submitted 87

Remaining 67

[hrcaudits@harborrc.org](mailto:hrcaudits@harborrc.org)

Caregivers, defined as direct staff are responsible for capturing all six EVV data elements at the time they provide the service to the individual.

**The 21st Century  
Cures Act  
requires that  
EVV systems  
verify six data  
points each time  
the service is  
provided**



**Individual receiving the service**



**Individual providing the service**



**Type of service performed**



**Location of service delivery**



**Date of service**



**Time service begins and ends**

## EVV Service Codes

### **CADDS - Department of Developmental Services (DDS) Regional Center Service Codes**

<b>Service Code</b>	<b>Service Name</b>	<b>PCS / HHCS</b>
062	Personal Assistance	PCS
310	Respite	PCS
313	Homemaker	PCS
320	Community Living Supports	PCS
359	Home Health Aide	HHCS
361	Skilled Nursing	HHCS
372	Speech, Hearing & Language	HHCS
375	Occupational Therapy	HHCS
376	Physical Therapy	HHCS
460	Participant Directed Nursing Services	HHCS
465	Participant-Directed Respite Service, Family Member	PCS
707	Speech Pathology	HHCS
742	Licensed Vocational Nurse	HHCS
744	Registered Nurse	HHCS
772	Physical Therapy	HHCS
773	Occupational Therapy	HHCS
854	Home Health, Agency	HHCS
856	Home Health Aide	HHCS
858	Homemaker	PCS
860	Homemaker Service	PCS
862	In-Home Respite Services, Agency	PCS
864	In-Home Respite Worker	PCS
896	Supported Living Services	PCS



# Home Community-Based Services

# Federal Requirements

1. Access to the Community
2. Choice of setting
3. Right to be Treated Well
4. Independence
5. Choosing Services and Supports
6. Residential Agreement
7. Privacy
8. Schedule and Access to Food
9. Right to Visitors
10. Accessibility

*\* Federal requirements 6-10 only apply to residential settings*

# HCBS Service Codes:

Service Type	Service Code	Service Code Description
Residential	096	Geriatric Facility (Residential Care Facility for the Elderly)
Residential	113	DSS Licensed Specialized Residential Facility (Adult Residential Facilities for Persons with Special Health Care Needs)
Residential	904	Family Home Agency (Adult Family Home, Certified Family Home, Family Teaching Home)
Residential	905, 915	Adult Residential Facility
Residential	910, 920	Children's Residential Facility; Group Home; Foster Family Home; Small Family Home
Day Program	028	Socialization Training Program
Day Program	055	Community Integration Training Program
Day Program	063	Community Activities Support Services
Day Program	475	Participant-Directed Community-Based Training Service for Adults (Community-Based Training Provider)
Day Program	505	Activity Center
Day Program	510	Adult Development Center
Day Program	515	Behavior Management Program
Day Program	855	Adult Day Care (Adult Day Care Facility)
Employment	950	Supported Employment Program-Group Services
Employment	954	Work Activity Program

# QIP Measures Fiscal Year 26/27



# Deadline: 01/31/2026

## QIP Measures



**DDS emailed survey links on 11/03/2025**

**From:** QIP FY 26/27 Provider Capacity Survey Team <[DDS-OQA@qualtrics-survey.com](mailto:DDS-OQA@qualtrics-survey.com)>

**Subject:** QIP FY 26/27 Provider Capacity Survey Invitation

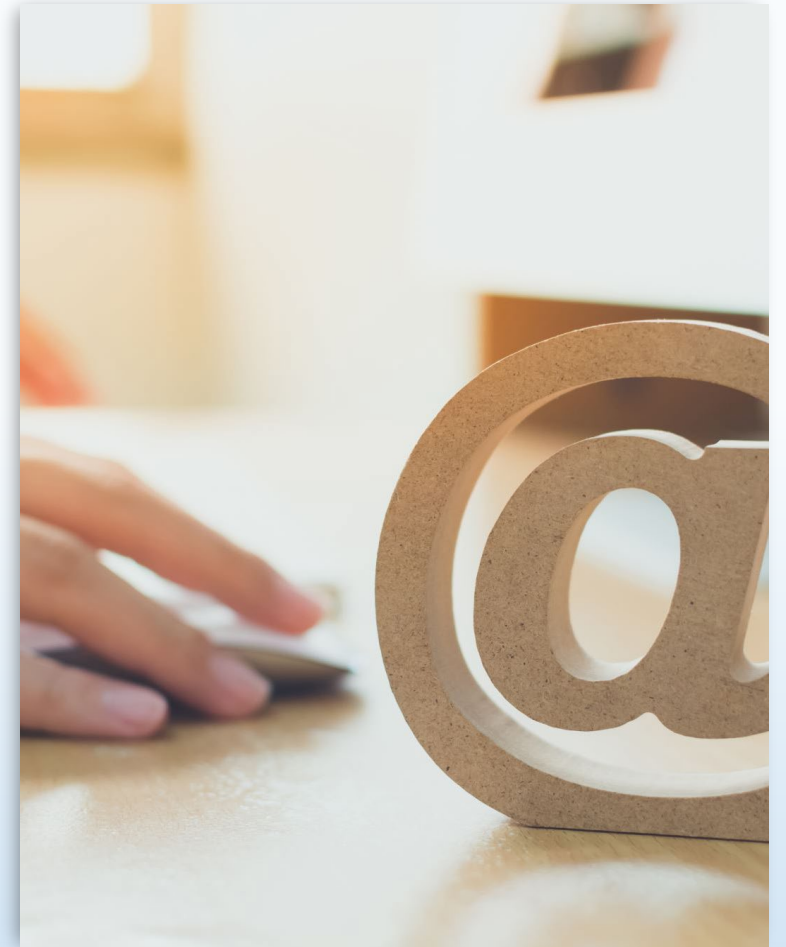


### Surveys

- QIP Provider Capacity Measure
- QIP Employment Measure
- QIP Prevention & Wellness Measure

# QIP Surveys

- The survey link was sent to the email address registered in the Provider Directory
- If you did not receive the survey link, send an email to: **QIPquestions@dds.ca.gov**



# QIP Provider Capacity Measure FY 2026-27

Eligible Service providers will be asked to report on the following provider characteristics and aspects of workforce capacity:

- Service Access and Workforce Capacity – Service providers will submit information on several aspects of operation such as:
  - Staff data (i.e. turnover, wages, tenure, and benefits by job category)
  - Agency data (i.e. provider structure, language structure)

# **QIP Employment Measure**

- Service Codes: 950 & 952
- Staff Training
  - Association of Community Rehabilitation Educators (ACRE)
  - Certification of Employment Service Professionals (CESP)
- Employment
  - Competitive Integrated Employment (CIE)
- Submit employment and staff data

# **QIP Prevention & Wellness Measure**

- Residential Services
  - Service codes: 096, 113, 114, 163, 900, 901, 904, 905, 910, 915, & 920
- Review census data from the DDS
- Exam/screening data per resident
- Submit exam/screening data per resident

# Important Deadlines

- **01/31/2026**
  - QIP Measure Surveys
- **02/27/2026**
  - EVV, if applicable
  - HCBS, if applicable
  - Independent Audit or Review, if applicable

# Helpful Links:

- [Quality Incentive Program \(QIP\): CA Department of Developmental Services](#)
- [D-2025-Quality Incentive Program-015 Quality Incentive Program - Provider Eligibility to Earn Quality Incentive Rate for Fiscal Year 2026-27](#)
- [D-2025-Quality Incentive Program-015 Quality Incentive Program - Provider Eligibility to Earn Quality Incentive Rate for Fiscal Year 2026-27 Attachment B](#)
- [QIP Service Provider Checklist](#)
  - [QIP Provider Checklist FY26-27](#)
- [ADDITIONAL CLARIFICATION ON IMPLEMENTATION OF STATUTORY REQUIREMENTS IN SB 74, CHAPTER 9, STATUTES OF 2011](#)

# Standardized Vendorization



# Standardized Vendorization

- **12/03/2025**-Soft launch of processing new vendorizations through the Provider Directory
  - Regional centers will post the rollout of the service codes
- **03/01/2026**-All new vendorizations must be completed in the Provider Directory
- Excluded from the directory:
  - Self-Determination Program (SDP)
  - Emergency vendorization
  - Request for Proposals (RFP)

# Harbor's Implementation Plan

Date of Implementation	Service Code
December 3, 2025	896; 056
January 15, 2026	744, 612, 613, 615, 616
February 15, 2026	116
March 1, 2026	Open to All Eligible Service Codes



- **Protecting PHI & PII**
- Recent Phishing Attack
- How to protect yourself
  - Be suspicious
  - Verify the sender
  - Be wary of attachments or links
  - Passwords
  - Report

# **Service Provider Announcements**



HAPPY HOLIDAYS

- 
- Next SPAC Meeting 02/03/2026