

# Service Provider Advisory Committee Meeting

April 7, 2026



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REGIONAL CENTER

# Agenda

- Welcome – Angie Rodriguez
- Sub-Committee Chair Updates
  - Paul Quiroz -Support Services
  - Rafael Carbajal -Supportive Living Services
  - Baldo Pasetta -Transportation
  - Diane Sanka - Day Program
  - Lindsey Stone - Employment Services
  - Sharon Oh - Early Start
  - Bertha Martin - Residential Services

# Agenda cont...

- Special Incident Reporting - Elizabeth Stroh
- HCBS Update – Aimee Fabila
- Budget & Temporary POS Process Update - Judy Wada
- Quality Incentive Program-Elizabeth Garcia-Moya
- Standardized Vendorization-Elizabeth Garcia-Moya
- DSP Collaborative-Elizabeth Garcia-Moya
- Service Provider Announcements
- Next SPAC meeting- 06/02/2026

# Special Incident Reporting

Elizabeth Stroh, Case Management Support Services





# Changes to Special Incident Reporting (SIR) Regulations

- Effective **May 1, 2026**, updated SIR regulations will be implemented.
- Harbor is hosting trainings the following dates:
  - **Tuesday, April 7** from 1:30 p.m.-3:30 p.m. via Zoom
    - Registration Link: [Webinar Registration - Zoom](#)
  - **Thursday, April 16** from 10:00 a.m.-12:00 p.m. via Zoom
    - Registration Link: [Webinar Registration - Zoom](#)
- Final Regulation Text: <https://www.dds.ca.gov/wp-content/uploads/2025/06/FinalRegulationText.pdf>

# HCBS Update

Aimee Fabila, Provider Relations Specialist





# Upcoming HCBS Trainings

## Person Centered Thinking 2-Day Training

- Participants must attend both days to receive certificate.
  - **Wednesday, 04/22 and Thursday, 04/23** from 9:00 a.m.-5:00 p.m. at Harbor's Torrance Office
  - **Tuesday, 07/21 and Wednesday, 07/22** from 9:00 a.m.-5:00 p.m. at the Harbor's Torrance Office
  - **Wednesday, 10/07 and Thursday, 10/08** from 9:00 a.m.-5:00 p.m. at the Harbor's Torrance Office
- To register please send an email to:
  - [Training.Reservations@harborrc.org](mailto:Training.Reservations@harborrc.org)
  - Please include the following information:
    - Name
    - Agency Name
    - Email Address
    - Title
- If you have any questions, please contact Brian Carrillo [brian.carrillo@harborrc.org](mailto:brian.carrillo@harborrc.org).



# FY 25/26 Funding to Support HCBS Compliance

DDS released guidance on March 19, 2026 which included the following funding priorities:

- Monitoring of service providers in maintaining full compliance with HCBS requirements
- Peer-led teams to engage with individuals served and their families and/or representative(s), to receive feedback on service provider implementation of the HCBS
- Local communities-of-practice which increase knowledge and implementation of HCBS best practices
- Education and training for families, support professionals and providers on best practices to align services with HCBS requirements
- Innovative pathways and provider practices which support community inclusion, individual rights, and individual choice, and individual rights
- Person-Centered thinking trainers from within existing regional center staff to increase knowledge and skills among regional center staff, ensuring person-centered practices



# We Need Your Input

## HCBS Implementation

- What challenges are you facing with maintaining HCBS compliance?
- What resources or trainings would be beneficial for your agency?
- What gaps do you believe still exist despite prior HCBS funding efforts?

Email your suggestions to Aimee Fabila at [aimee.fabila@harborrc.org](mailto:aimee.fabila@harborrc.org)

QUESTIONS?

# Budget Update

Judy Wada, Chief Financial Officer





# California Budget Update

## Budget Cycle

- Fiscal Year July 1<sup>st</sup> to June 30<sup>th</sup>
  - Governor's Proposed Budget—January 10<sup>th</sup>
  - Governor's May Revision—**May 14<sup>th</sup>**
  - Enacted Budget—by June 30<sup>th</sup>
- 
- Current Fiscal Year 2025-26
  - Budget Fiscal Year 2026-27



# California Budget Update

## Governor's Budget

- “Stay in place” budget
- Caseload Growth & Utilization
- Full year costs and reforecasts, including:
  - Rate Reform
  - DSP Bi-/Multi-Lingual Pay Differential
- Public Records Act
- Life Outcomes Improvement System (LOIS)

# All Regional Centers (in \$1,000s)

	<b>FY 2025-26</b>	<b>FY 2026-27</b>	<b>Difference</b>	<b>%Δ</b>
Operations	\$1,650,667	\$1,782,689	\$132,022	8%
Purchase of Service	\$16,545,412	\$18,849,314	\$2,303,902	14%
Total	\$18,196,079	\$20,632,003	\$2,435,924	13%
Regional Centers Caseload	489,254	526,848	37,594	8%

# Harbor Regional Center FY 2025-26 (in \$1,000s)

	Budget (B-4 Amendment)	Projection (Jan Actuals)	Variance
Operations	\$64,531	\$64,531	
Purchase of Service	\$560,091	\$541,914	\$18,177
Total	\$624,622	\$606,445	\$18,177
Regional Centers Caseload		21,305	

# Temporary POS Processing



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# POS Processing

Network issues caused delays in our Purchase of Service (POS) Process.

- Accounting processed payments for February services on 3/16. Rate Reform retro payments processed end of March.
- Mid-March, Service Coordinators may have faxed or email POS Requests. Later entered by Accounting and Purchase Orders/Authorizations were generated.

# POS Processing

- Week of 3/30, Accounting automatically renewed existing authorizations expiring 2/1 to 4/30/2026 for specific service codes, same frequency and duration. SCs will assess and confirm whether service should be modified.
- Newly authorized services SCs and Accounting following normal POS process

# Annual Independent Audit Requirement

Welfare and Institution Code; Section 4652.5

(a)(1) An entity that receives payments from one or regional centers shall contract with an ***independent accounting firm*** to obtain an independent audit or independent review report of its financial statements relating to payments made by regional centers, subject to both of the following:

- Independent **Review**- If the amount received from the regional center or regional centers during the entity's fiscal year is more than or equal to five hundred thousand dollars (\$500,000), but less than two million dollars (\$2,000,000)
- Independent **Audit**- If the amount received from the regional center or regional centers during the entity's fiscal year is equal to or more than two million dollars (\$2,000,000)

# Annual Independent Audit Requirement

Independent Review or Audit needs to be submitted to the regional center within nine (9) months of entity's fiscal year.

Service providers may request a two-year exemption, if the regional center does not find issues with the prior year's review or audit.

**FY 2023-24** – List was received from DDS in March 2025

Status as of 4/3/2026

Required	154
Exempt	15
Submitted	125
Remaining	14

[hrcaudits@harborrc.org](mailto:hrcaudits@harborrc.org)

FY 2024-25 – Sent March 10<sup>th</sup>

QUESTIONS?

Thank you!

# Quality Incentive Program (QIP)

Elizabeth Garcia-Moya, Director of Community Services



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# QIP for Fiscal Year 2026-27

## California Welfare and Institutions Code §4519.10:

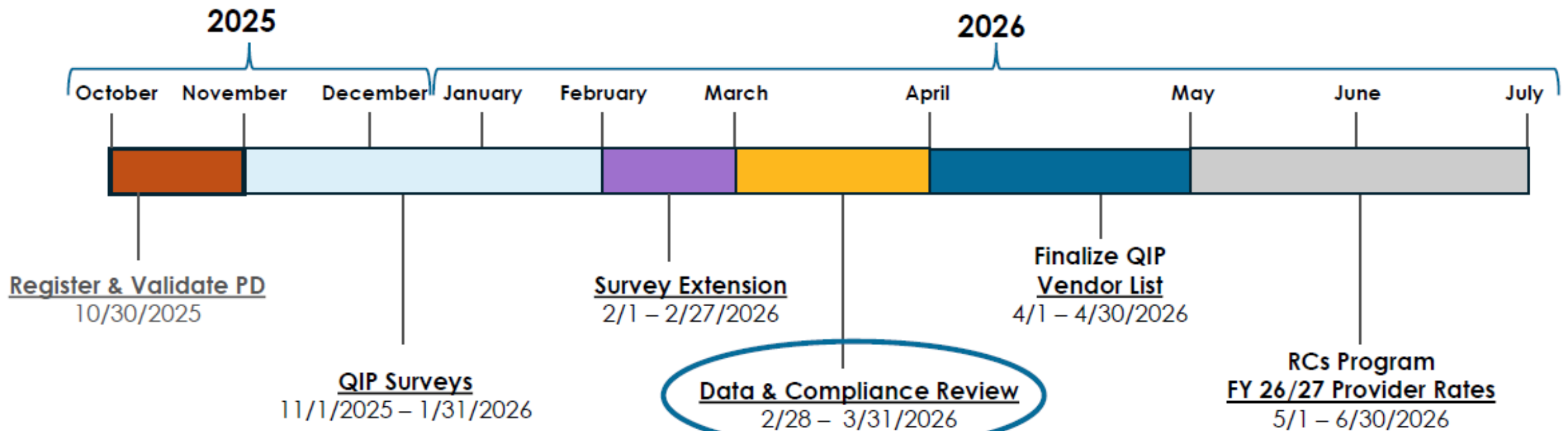
- **Electronic Visit Verification (EVV)**, if applicable
- **Home and Community-Based Services (HCBS) Rules**, if applicable
- **Annual Independent Fiscal Audit or Review** requirements, if applicable

## Reporting Measures

- **QIP Provider Capacity Survey**
  - Applies to service providers that provided and billed for services during FY 2024-25
- **QIP Employment Measure**
  - Service Codes: 950 & 952
- **QIP Prevention & Wellness Measure**
  - Residential Services
    - Service Codes: 096, 113, 114, 163, 900, 901, 904, 905, 910, 915, & 920

***\* To qualify for the QIP portion of the full rate in FY 2026-27, service providers must meet all applicable QIP requirements by 02/27/26.***

# Next Steps: Finalizing FY 2026-27 Rates



# Missed the QIP Deadline

- Service providers that attempted to completed the survey/s but experienced issues (e.g., survey had incorrect or missing data, wrong survey, etc..) and contacted DDS **prior** to the deadline of **02/27/2026**, DDS is calling service providers and emailed new survey links. Surveys are due **Friday, 04/10/26**.
- If the applicable QIP survey was completed by the deadline, **02/27/26**, but the service provider did not meet the additional applicable requirements, HCBS, EVV, and/or Independent Audits or Reviews, they can earn the QIP portion of the rate after they achieve the eligibility requirement.
  - Regional centers will apply the QIP rate component on the first of the month that begins not sooner that 60 days after eligibility is verified **AND** no earlier than **09/01/2026**.

# QIP Compliance & Rates Effective 07/01/26

## Full Rate

Service provider **met all** applicable QIP requirements.

EX: Service provider had to meet EVV compliance & complete the Provider Capacity survey by 02/27/26 and completed both requirements by the deadline.

## 95% of the Full Rate

Service provider **partially met** applicable QIP requirements.

EX: Service provider had to meet EVV compliance & complete the Provider Capacity survey by 02/27/26 but only completed the survey by the deadline.

## 90% of the Full Rate

Service provider **did not** meet any of the applicable QIP requirements.

EX: Service provider had to meet compliance EVV & complete the Provider Capacity survey by 02/27/26 but did not meet either requirement by the deadline.

# New Service Providers Update QIP FY 2025-26 & FY 2026-27

- DDS issued guidance on 02/11/2026 for service providers that meet the following criteria:
  - Were vendored on or after July 1, 2025, or
  - Were re-vendored as part of rate reform or for other reasons, or
  - Were reactivated during FY 2025-26, or
  - Become vendored during FY 2026-27
  - Were active but did not provide or bill for services during FY 2024-25, or

# To Earn the QIP Rate Component for **FY 2025-26**

- Service provider must complete vendorization with a regional center.
- Service provider must register and validate their information in the Provider Directory
  - Provider Directory invitation link from [caddsprob@servicenowservices.com](mailto:caddsprob@servicenowservices.com) after vendorization or reactivation
  - Service providers have 45 days from receiving the registration link to **register** and **validate** information in the Provider Directory.
  - Service providers that complete registration and validation within the 45 days, are eligible for the QIP component of the rate the following month.
  - Service providers that do not complete both activities within 90 days of receiving the invitation will have billing suspended until compliant.



# To Earn the QIP Rate Component for **FY 2026-27**

- If applicable, comply with the following:

- Electronic Visit Verification (EVV)
- HCBS
- Independent Audit or Review

**AND**

- Register and validate information in the Provider Directory
- Complete and submit the **Initial QIP Provider Survey** within 60 days of receipt

- DDS started sending out the Initial QIP Survey link to eligible service providers in February from [dds-oqa@qualtrics-survey.com](mailto:dds-oqa@qualtrics-survey.com)
- Service providers have 60 days after receiving to complete the survey.



# New Vendor Numbers

- Effective **January 1, 2026**, new issued vendor numbers will receive the Initial QIP Survey link in the month following approval of their vendorization and will have 60 days to complete survey.
- Service providers that complete the survey within the 60-day timeframe can earn the QIP portion of the rate effective the first day of a calendar month that begins not sooner than 30 days after completion of the survey.
  - *EX: Survey is completed on April 15 means the QIP rate portion will be earned effective June 1.*

# Future Measure Planning

## Focus Groups

In 2026, the Department and community partners will work on developing measures for 3 groups of services.

### Day Programs

### ILS/SLS/Respite

### Behavioral Services

- Improving quality and outcomes in these service groups will impact many individuals and providers.
- Focus on these three areas aligns with Master Plan goals and priorities: to help people be **included in their communities**, to have **choices in their daily lives**, and to better support people with **complex needs**.
- Measures will advance service-specific goals and outcomes.

\* Eventually, all services included in Rate Reform will go through measure development.

# Standardized Vendorization

Elizabeth Garcia-Moya, Director of Community Services



# Standardized Vendorization

- **Effective 03/01/2026** - All new vendorizations must be completed in the Provider Directory.
  - Potential new service providers must first register in the Provider Directory
    - <https://caddspod.servicenowservices.com/spd>
  - Existing service providers can apply for a new service by logging into the Provider Director
- Excluded from the directory:
  - Self-Determination Program (SDP)
  - Emergency vendorization
  - Request for Proposals (RFP)
  - Purchase Reimbursement (service code 024)
  - SSP Restoration (service code 065)
  - Non-reimbursed Personal & Incidental (P&I) (service code 400)

https://caddspod.servicenowservices.com/spd

DaySmart DocuSign Early Start Report HRC Learning Lab Medi-Cal Paylocity Policy Manager Staff Page

DDS Department of Developmental Services

**Log in**

User name (Email)

Password

Forgot Password ?

**Log in**

Don't have an account? [Register](#)

**DDS Provider Directory Guide Link:**  
**[Provider Directory - Service Provider](#)**

# DSP Collaborative

Elizabeth Garcia-Moya, Director of Community Services





- First job fair hosted March 5<sup>th</sup>
- Second job fair will be this summer
- Website coming soon for LA County service providers

# **Service Provider Announcements**

# Next SPAC Meeting

## June 2, 2026



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