

Service Provider Advisory Committee Meeting

June 2, 2026



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Agenda

- Welcome – Angie Rodriguez
- Sub-Committee Chair Updates
 - Paul Quiroz -Support Services
 - Rafael Carbajal -Supportive Living Services
 - Baldo Pasetta -Transportation
 - Diane Sanka - Day Program
 - Lindsey Stone - Employment Services
 - Sharon Oh - Early Start
 - Bertha Martin - Residential Services

Agenda cont...

- Special Incident Reporting & Introduction- Mary Hernandez
- HCBS Update – Aimee Fabila
- Budget Update – Patrick Ruppe
- Quality Incentive Program (QIP) - Elizabeth Garcia-Moya
- Standardized Vendorization - Elizabeth Garcia-Moya
- Remote Services- Elizabeth Garcia-Moya
- DSP Collaborative and DSP University - Elizabeth Garcia-Moya

Agenda cont...

- Invisible No More: Advancing California's Direct Support Profession Submit- Diane Sanka
- Service Provider Announcements
- Next SPAC meeting- 08/04/2026

HCBS Update

Provider Relations Specialist, Aimee Fabila



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Upcoming HCBS Trainings

Person-Centered Thinking Training

A 2-day in-person course where participants will learn skills and tools to connect with those they serve

- Tue. 07/21 and Wed. 07/22 from 9:00-5:00 at the HRC Torrance
- Wed. 10/07 and Thur. 10/08 from 9:00-5:00 at the HRC Torrance
- To register email Training.Reservations@harborrc.org
- Participants must attend both days to receive a certificate of completion

1:1 HCBS Consultations with ALO

FREE 2-hour in-home consultation to support your home's ongoing efforts towards HCBS compliance

- Wed. 08/19
- Thurs. 08/20
- Wed. 09/23
- Thurs. 09/24
- To register email kaitlin@aloconsultation.com

FY 26/27 Funding to Support HCBS Compliance

Harbor developed and submitted a plan to DDS

- Guidance released by the California Department of Developmental Services (DDS) on March 19, 2026
- Feedback from community partners, providers, individuals served, families, and stakeholders

The plan focuses on supporting:

- Ongoing HCBS Final Rule compliance efforts
- Person-centered Practices
- Community Inclusion Efforts

Budget Update

Patrick Ruppe, Executive Director



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California Budget Update

Budget Cycle

- Fiscal Year July 1st to June 30th
 - Governor's Proposed Budget—January 10th
 - Governor's May Revision—**May 14th**
 - Enacted Budget—by June 30th
-
- Current Fiscal Year 2025-26
 - Budget Fiscal Year 2026-27

California Budget Update

May Revision

- “Stay in place” budget
- Caseload Growth & Utilization
- Rate Model Adjustments for center-based Early Intervention Programs
- New Grievance process
- Standardized Intake process and a clinical needs assessment tool

All Regional Centers (in \$1,000s)

	FY 2025-26	FY 2026-27	Difference	%Δ
Operations	\$1,650,677	\$1,806,408	\$155,731	9%
Purchase of Service	\$16,523,975	\$19,263,657	\$2,739,682	17%
Total	\$18,196,079	\$21,092,492	\$2,895,413	16%
Regional Centers Caseload	487,114	526,848	39,734	8%

Harbor Regional Center FY 2025-26 (in \$1,000s)

	Budget (B-4 Amendment	Projection (Jan Actuals)	Variance
Operations	\$64,531	\$64,531	
Purchase of Service	\$560,090	\$558,757	\$13,329
Total	\$624,622	\$623,289	\$13,329
Regional Centers Caseload		21,305	

Harbor Staff Introductions

Department of Community Services

Service Provider Relations Team

Darby De Leon, Provider Relations Specialist

Vendorization & Resource Development Team

Satoko Eskenazi, Provider Relations Specialist

Rate Reform

Elizabeth Garcia-Moya, Director of Community Services



Rate Reform

- Remaining Service Codes
 - Early Start Services (805), Behavioral Services, Supported Employment, Level 7 residential services misc.
 - Out-of-area service providers
- Retro Payments
 - Will be processed as rate reform changes are implemented

Quality Incentive Program (QIP)

Elizabeth Garcia-Moya, Director of Community Services



QIP for Fiscal Year 2026-27

California Welfare and Institutions Code §4519.10:

- **Electronic Visit Verification (EVV)**, if applicable
- **Home and Community-Based Services (HCBS) Rules**, if applicable
- **Annual Independent Fiscal Audit or Review** requirements, if applicable

Reporting Measures

- **QIP Provider Capacity Survey**
 - Applies to service providers that provided and billed for services during FY 2024-25
- **QIP Employment Measure**
 - Service Codes: 950 & 952
- **QIP Prevention & Wellness Measure**
 - Residential Services
 - Service Codes: 096, 113, 114, 163, 900, 901, 904, 905, 910, 915, & 920

**** To qualify for the QIP portion of the full rate in FY 2026-27, service providers must meet all applicable QIP requirements by 02/27/26.***

Quality Incentive Program (QIP)

- DDS provided the QIP eligibility list for Fiscal Year (FY) 2026-2027 to regional centers.
- Service providers that **did not** meet the applicable QIP requirements will be notified of the rate reduction that will take effect **July 1st, 2026**.
- If you are notified that you did not meet the applicable QIP requirements and you believe it's an error, you can submit documents verifying that you met the requirements to ratesquestions@harborrc.org by **Friday, June 12, 2026**.

QIP cont...

- If the applicable **QIP survey/s** were completed by the deadline, **02/27/26**, but the service provider did not meet the additional applicable requirements, **HCBS, EVV, and/or Independent Audits or Reviews**, they can earn the QIP portion of the rate after they achieve the eligibility requirement.
 - Regional centers will apply the QIP rate component on the first of the month that begins not sooner than 60 days after eligibility is verified **AND** no earlier than **09/01/2026**.
- Service providers that did not complete the applicable survey/s **will not** be eligible to earn the full rate for FY 26/27 (July 1, 2026-June 30, 2027)

QIP Compliance & Rates Effective 07/01/26

Full Rate

Service provider **met all** applicable QIP requirements.

EX: Service provider had to meet EVV compliance & complete the Provider Capacity survey by 02/27/26 and completed both requirements by the deadline.

95% of the Full Rate

Service provider **partially met** applicable QIP requirements.

EX: Service provider had to meet Audit compliance & complete the Provider Capacity & Wellness surveys by 02/27/26 but only completed the Wellness survey & Audit by the deadline.

90% of the Full Rate

Service provider **did not** meet any of the applicable QIP requirements.

EX: Service provider had to meet compliance EVV & complete the Provider Capacity survey by 02/27/26 but did not meet either requirement by the deadline.

New Vendorizations-QIP Rate Component for **FY 2026-27**

- If applicable, comply with the following:
 - Electronic Visit Verification (EVV)
 - HCBS
 - Independent Audit or Review
- AND**
- Register and validate information in the Provider Directory
 - Complete and submit the **Initial QIP Provider Survey** within 60 days of receipt
 - DDS started sending out the Initial QIP Survey link to eligible service providers in February from dds-oqa@qualtrics-survey.com
 - Service providers have 60 days after receiving to complete the survey.

Standardized Vendorization

Elizabeth Garcia-Moya, Director of Community Services



Standardized Vendorization

- **Effective 03/01/2026** - All new vendorizations must be completed in the Provider Directory.
 - Potential new service providers must first register in the Provider Directory
 - <https://caddspod.servicenowservices.com/spd>
 - Existing service providers can apply for a new service by logging into the Provider Director
- Excluded from the directory:
 - Self-Determination Program (SDP)
 - Emergency vendorization
 - Request for Proposals (RFP)
 - Purchase Reimbursement (service code 024)
 - SSP Restoration (service code 065)
 - Non-reimbursed Personal & Incidental (P&I) (service code 400)

https://caddspod.servicenowservices.com/spd

DaySmart DocuSign Early Start Report HRC Learning Lab Medi-Cal Paylocity Policy Manager Staff Page

DDS Department of Developmental Services

Log in

User name (Email)

Password

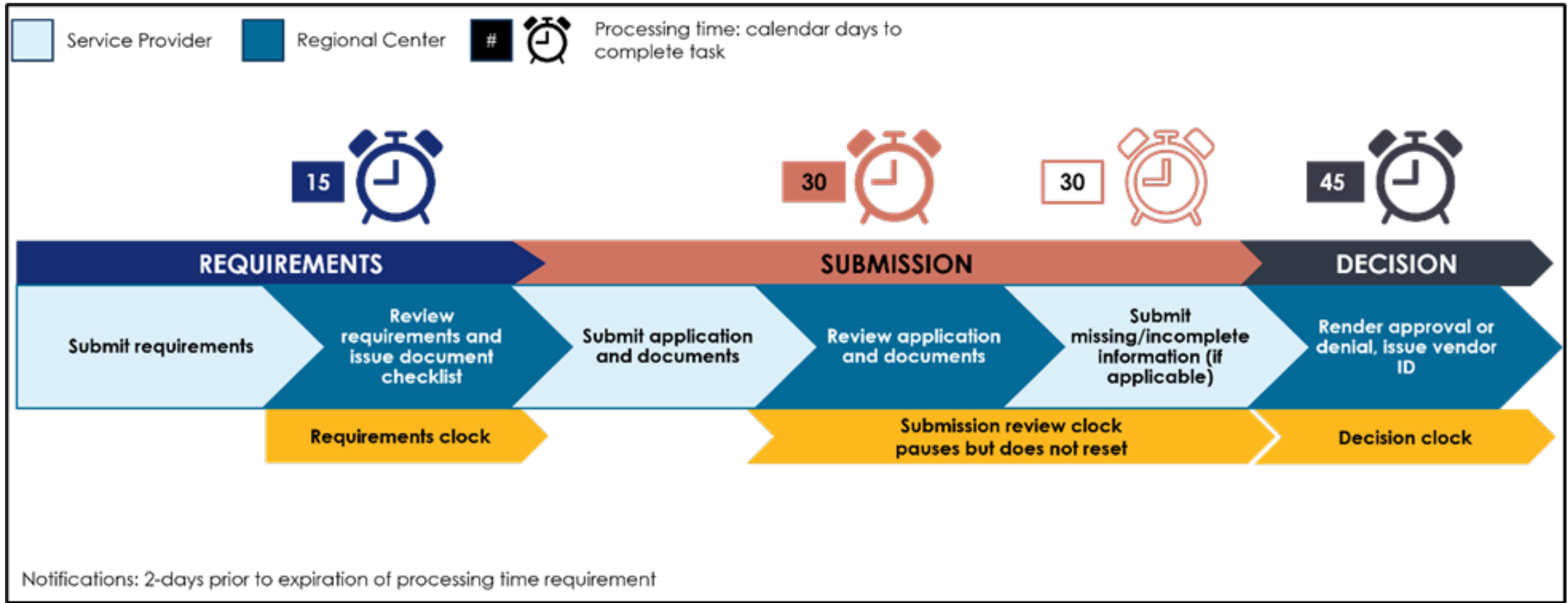
Forgot Password ?

Log in

Don't have an account? [Register](#)

DDS Provider Directory Guide Link:
[Provider Directory - Service Provider](#)

Vendorization Timeline



Helpful Vendorization Application Tips

- Check regional centers websites for service needs
 - Vendorization does not guarantee referrals.
- Apply for one service per application
- Submit all the required documents (e.g., resumes, licenses, credentials, etc..) at the time that you submit your application.

Reporting Changes

- California Code Regulations, Title 17, Section 54330-Changes in Vendor Ownership, Location, or Program Design

(a) The vendor shall notify the vendoring regional center 30 days prior to any change in any of the following:

- Ownership
- Location
- The vendor's required license, certificate, registration, credential or permit.

(b) The vendor shall notify the vendoring regional center and all user regional centers:

- (1) In writing at least 60 days before it discontinues providing services.
- (2) Of any modifications to the program design or service plan

* **See regulation for complete details:** [Cal. Code Regs. Tit. 17, § 54330 - Changes in Vendor Ownership, Location, or Program/Service Design | State Regulations | US Law | LII / Legal Information Institute](#)

Provider Directory

Minor Change

- Service Location Phone Number
- Service Location Email Address
- Point of Contact
- NPI
- Date of birth
- Consultant, Subcontractor & Community Resource Types to be used by Vendor
- Website
- Preferred name/DBA
- Languages of Services Delivered

Major Change

- Vendor Name
- Applicant (Owner or Executive)
- Name of Governing Body
- Name of Registered w/Secretary of State
- Organization Type
- Federal Tax ID/SSN
- Service Location Address
- Mailing Address
- License and Certification
- Facility Capacity

Reporting Changes to Harbor

- Start by making the change in the Provider Directory
 - DDS utilizes the contact information in the Provider Directory to communicate with service providers
- Then report the change to Harbor by submitting a letter to:
 - **vendorrequests@harborrc.org**
 - Letter should include:
 - Company Letter Head
 - Date
 - Vendor Name
 - Vendor Number(s) that the change applies to
 - If other, regional centers need to be notified, please include the names
 - Effective date and description of the change

Remote Services

Elizabeth Garcia-Moya, Director of Community Services



Remote Services

- DDS issued guidance on May 1, 2026, regarding the tracking of provision of remote services effective June 1, 2026.
 - <https://www.dds.ca.gov/wp-content/uploads/2026/05/G-2026-RegionalCenterOperations-001.pdf>
- For services that are allowed to be provided remotely, it will be the individual's and/or family's choice and should be documented in the IFSP or IPP.
- Not all services can be provided remotely.

The following services can be provided remotely:

Early Start

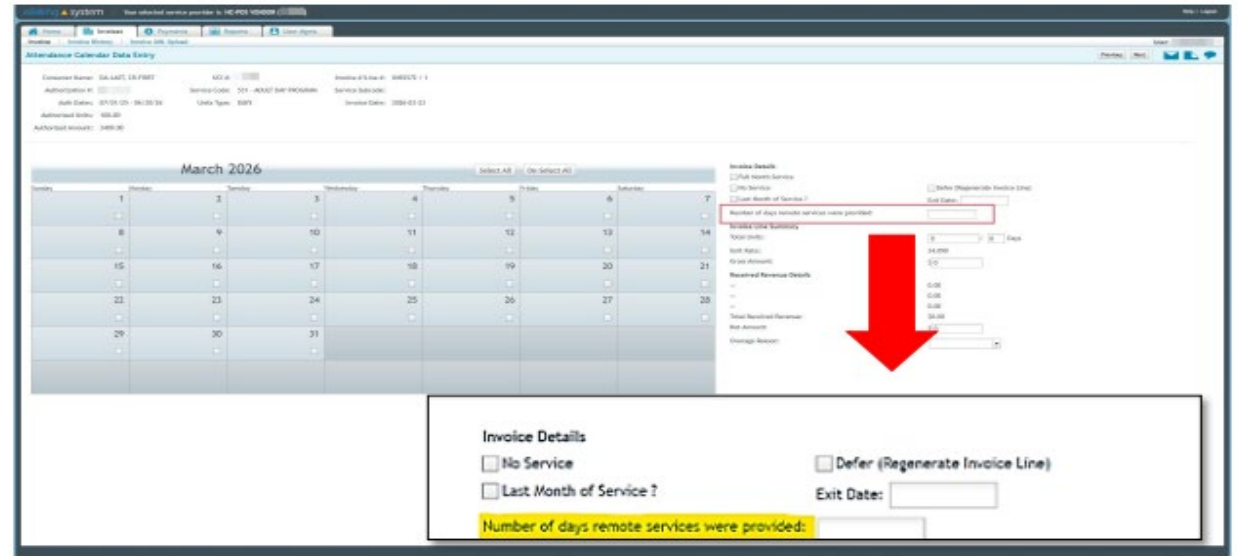
Government Code Section 95020(d)(5)(A)

Tailored Day Services

WIC Section 4688.21(b)(1)(B)

D-2025-Community Services Division-003 allows remote services until **December 31, 2026**:

- Day Programs, look-a-like day program
- Independent Living
- Behavioral Therapy Services
- Activities for Lanterman Eligibility



Regional Center Run Time: Page : 1

Invoice History Detail Report

Provider #: HC-POS VENDOR Invoice Date: 03/23/2026
 Name: Invoice #: 0492564
 Address: Service Mnth/Yr: 07/2025
 Total Units: 0
 Total Amount: 0

Client Name	UCI#	Auth #	Auth Dates	Total Service Units	Sub-Code	Unit Type	Total Amount	Notes	Total Service Days	Remote Service Days
DA-LAST, CR-FIR			07/01/25-06/30/26	531		D		Proration Req'd	5	2
LA-LAST, PA-FIR			07/01/25-06/30/26	531		D			31	0
SE-LAST, WE-FIR			07/01/25-06/30/26	531		D		Proration Req'd	10	3

----- End of Report -----

DSP Collaborative & DSP University

Elizabeth Garcia-Moya, Director of Community Services



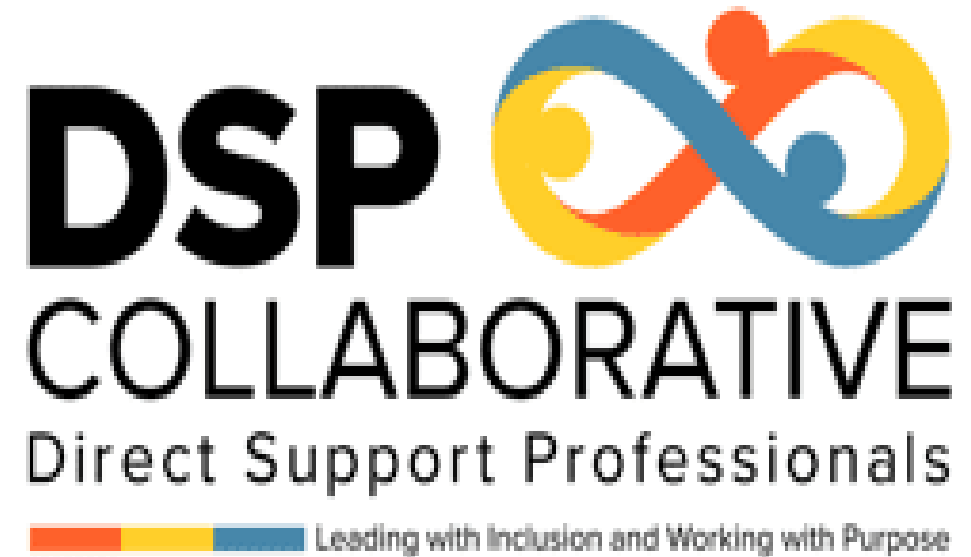
The DSP Collaborative is an initiative between regional centers and service providers to promote employment in the developmental services field.

Free job posting site!

Expected to launch late Summer of 2026

Job fair coming Fall of 2026

* *For Providers – DSP Collaborative*



Direct Support Professionals University (DSPU)

Enhance Your Skills for the People You Support **Choose DSPU**



California's New Training Program for its Direct Support Professional (DSP) Workforce

DSPU is California's competency-based training and certification program created exclusively for DSPs. Based on best practices in the field, this self-paced program is grounded in the expertise of the direct support community.



When you grow, the people you support thrive.

Strengthen your skills, see your confidence increase, and develop your career at DSPU!

Are you eligible for DSPU?

Visit our website for a complete list of requirements. Talk with your employer or email workforce@dds.ca.gov with your questions.



Take free courses
that directly apply
to your work!

www.dds.ca.gov/dspu

Employee Development, Growth, and Education—also known as EDGE—is the Department's online learning platform you'll use to access DSPU courses!



Follow DDS on social media



Invisible No More: Advancing California's Direct Support Profession Submit

Diane Sanka, Day Program Chair



Service Provider Announcements

Next SPAC Meeting August 4, 2026



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