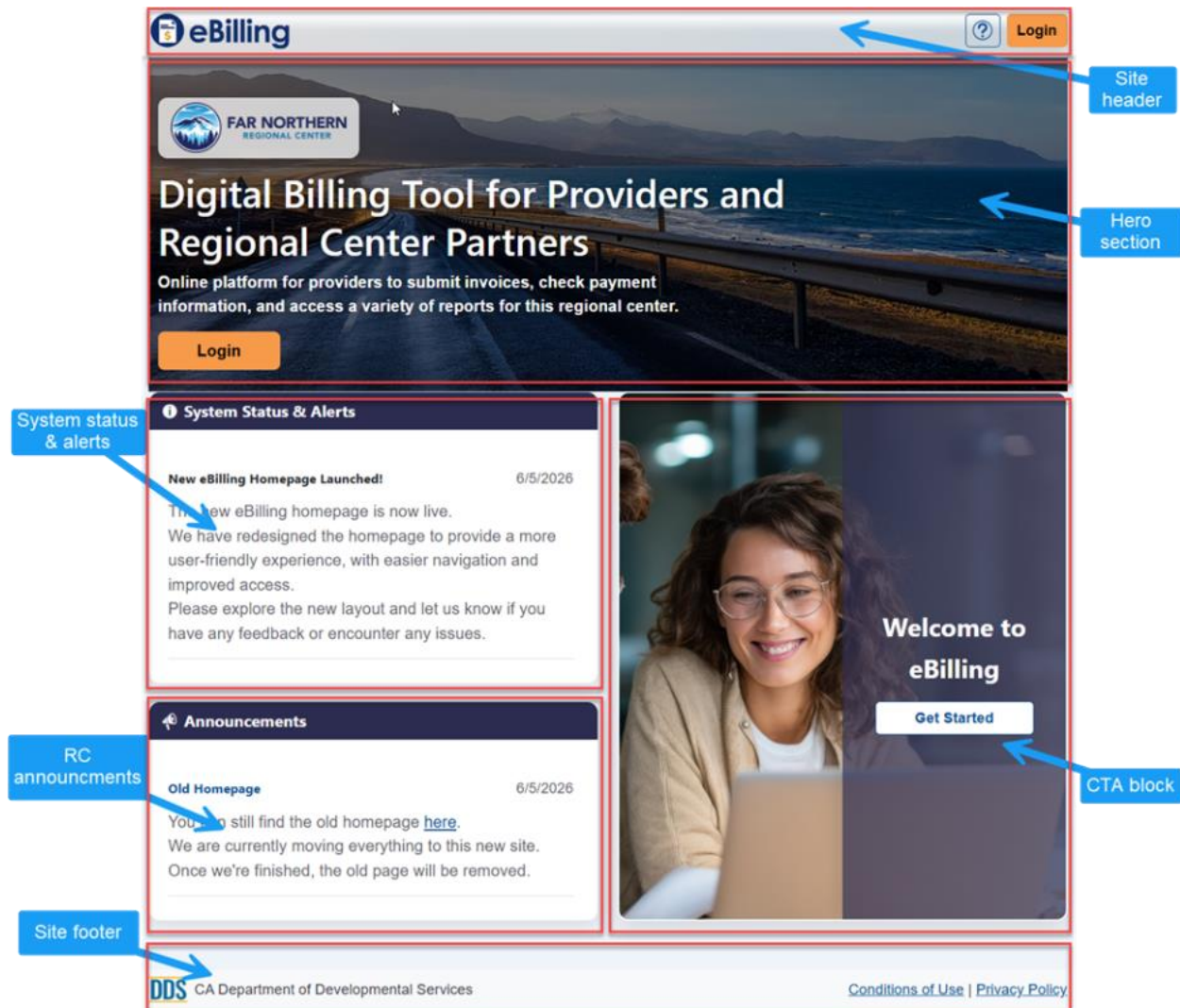


Homepage

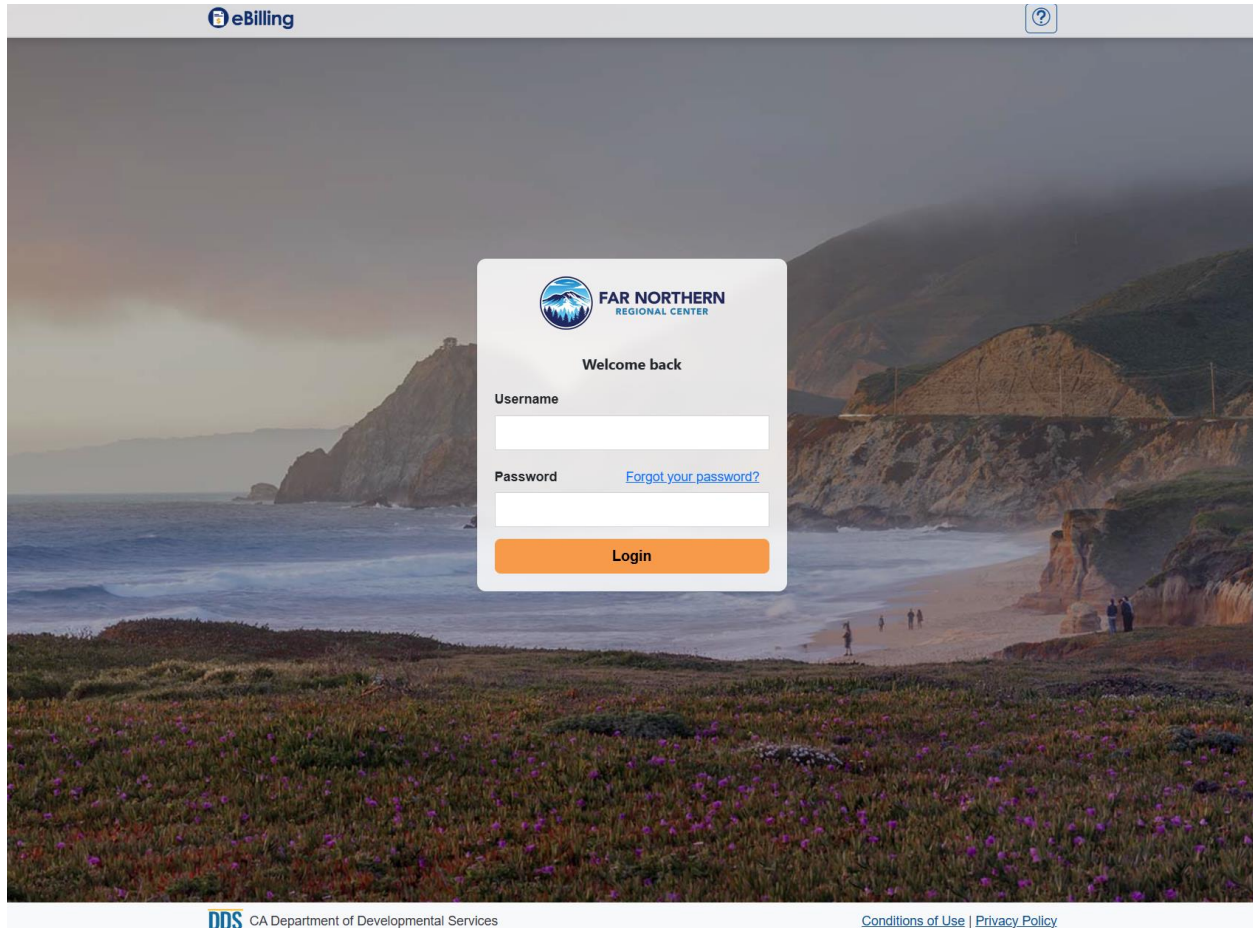


The new eBilling homepage is designed to be easier to navigate and quicker to use. You will now see:

- **Site Header** – Always available for quick navigation
- **Hero Section** – Main introductory area
- **System Status & Alerts** – Updated frequently to show statewide or system-wide notifications
- **RC Announcements** – Regional Center specific updates
- **Call-to-Action Block (CTA)** – Quick links to start important actions
- **Site Footer** – Standard site information including Conditions of Use and Privacy Policy

Tip: Click the **eBilling logo in the upper-left** of the site header at any time to return to the homepage.

Login



The screenshot shows the eBilling login interface. At the top, there is a header bar with the 'eBilling' logo on the left and a help icon on the right. The main background is a scenic image of a coastal area with cliffs and purple flowers. In the center, there is a white login box. Inside the box, at the top, is the 'FAR NORTHERN REGIONAL CENTER' logo. Below the logo is the text 'Welcome back'. Then, there are two input fields: 'Username' and 'Password'. To the right of the 'Password' field is a link that says 'Forgot your password?'. At the bottom of the login box is an orange button labeled 'Login'. At the very bottom of the page, there is a footer bar. On the left, it says 'DDS CA Department of Developmental Services'. On the right, there are two links: 'Conditions of Use' and 'Privacy Policy'.

You can access the login page by selecting **Login** or **Get Started** from the homepage. To sign in:

1. Enter your **username**
2. Enter your **password**
3. Click **Login** to access your eBilling account

If your username or password is incorrect, the system will prompt you to re-enter your credentials.

Forgot Password

If you forget your password or your password has expired, use the **Forgot your Password** option.

To reset your password:

1. Select **Forgot your Password?** from the login page
2. Enter your Username
3. Submit the form
4. Check your inbox for a password-reset email

Please enter the username and then click the forgot password link to reset your password.

**FAR NORTHERN
REGIONAL CENTER**

Forgot Password

Username

Send Reset Password Link

Already have an Account? [Login](#)

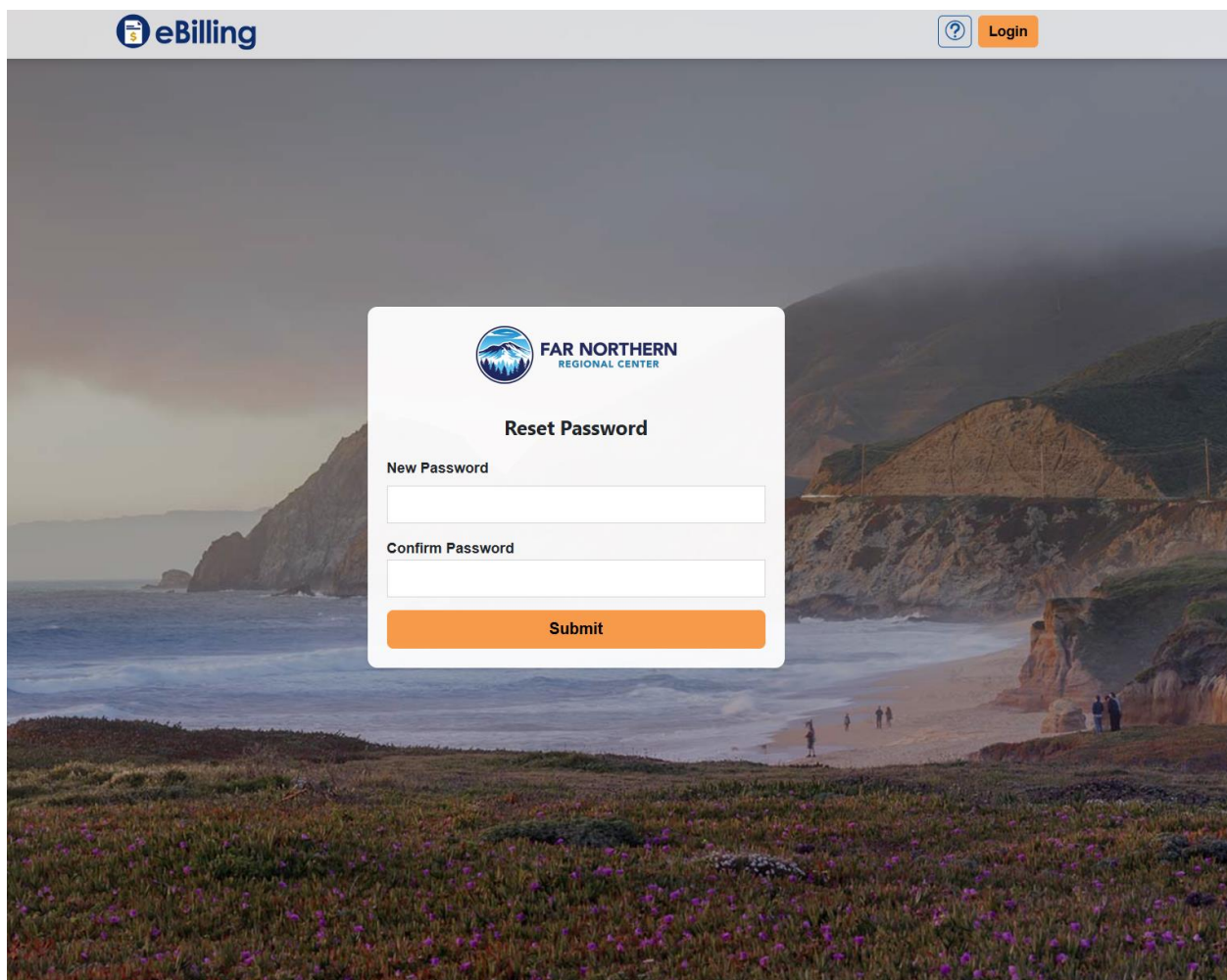
DDS CA Department of Developmental Services [Conditions of Use](#) | [Privacy Policy](#)

Reset Password

When you request a password reset, you'll receive an email with a **secure link** that takes you to the Reset Password page. On this page:

1. Enter your **new password**
2. Re-enter it in the **confirmation field**
3. Submit

In an upcoming release a new password score will be available when changing your password.

The screenshot shows the eBilling website interface. At the top, there is a header bar with the 'eBilling' logo on the left and a 'Login' button on the right. The main content area features a large background image of a coastal landscape with cliffs and flowers. Overlaid on this is a white 'Reset Password' form. The form includes the 'FAR NORTHERN REGIONAL CENTER' logo, the title 'Reset Password', and two input fields labeled 'New Password' and 'Confirm Password'. An orange 'Submit' button is at the bottom of the form.

Note: No changes have been made to the internal site after login.