

## Application Report

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|-----------------------|----------------------------------------------------------------------------|
| Applicant Name:       | Harbor Regional Center                                                     |
| Application:          | 26/28-LACC-HARBOR RC                                                       |
| App ID:               | App-26-1410                                                                |
| Funding Announcement: | FY2026-28 Language Access and Cultural Competency<br>Regional Center Plans |
| Requested Amount:     | \$1,472,138.00                                                             |



**Project Summary:** Harbor Regional Center is committed to providing innovative and person-centered services and information in culturally inclusive ways, ensuring access for everyone. Harbor's LACC Plan continues to focus on strengthening internal capacity by retaining bilingual staff dedicated to its implementation, including a Language Access & Cultural Specialist and a Community Outreach Specialist. Harbor's plan includes collaborating with local organizations to provide developmental screenings for at-risk populations; a multitude of engagement efforts to promote language access and cultural representation; developing easy-to-understand resources and information; and ensuring language/communication access at every regional center meeting, training, and event. Harbor will produce short, live-action videos that will highlight various regional center services to help more individuals and families access and use services.

|                                 |               |                            |              |
|---------------------------------|---------------|----------------------------|--------------|
| Authorized Certifying Official: | Thao Mailloux | thao.mailloux@harborrc.org | -            |
| Department Director/Manager:    | Thao Mailloux | thao.mailloux@harborrc.org | -            |
| Project Manager/Coordinator:    | Erika Segovia | erika.segovia@harborrc.org | 310-792-4714 |

## APPLICANT QUESTIONS

Section Name: Regional Center Eligibility

Sub-Section Name: Regional Center Information

### 1. APPLICANT QUESTION: PROJECT TITLE

What is the Project Title?

Please respond to this question adding the regional center name to following the format:

Applicant Response:

26/28-LACC-HRC

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**2. APPLICANT QUESTION: ALLOCATION AMOUNT**

The allocation amount for FY2026/27 has been provided to each regional center. The Department will apply the same methodology for both fiscal years. Therefore, the amount you enter here should double the FY2026/27 allocation.

Applicant Response:

1472138

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**3. APPLICANT QUESTION: DESCRIPTION OF ORGANIZATION**

Include your regional center's name and provide a brief description of your organization.

Applicant Response:

Harbor Regional Center is one of 21 regional centers in the State of California and one of seven located in Los Angeles County, operating under contract with the Department of Developmental Services. Our center opened its doors in 1973. We currently serve over 20,000 individuals with developmental disabilities, developmental delays, and/or who are high risk for developmental disabilities in the South Bay, Harbor, Long Beach, and southeast areas of Los Angeles County.

To meet the changing demographics and needs of our communities, Harbor employs a diverse staff of 462 people, 298 of whom are service coordinators. The diversity of our staff reflects the diversity of the communities we serve, with approximately 72% identifying as Hispanic, 9% Asian, 8% African American, 8% White, 1% Native Hawaiian/Pacific Islander, and 3% two or more ethnicities. Of our 462 employees, 301 (65%) speak at least one language in addition to English. While the majority of our bilingual or multilingual staff speak Spanish, a total of fourteen (14) languages, other than English, are spoken by our employees.

Since its inception, Harbor has been committed to empowering everyone with developmental disabilities, and the people who support them, by providing innovative and person-centered services that help them live their best lives in our diverse community.

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**4. APPLICANT QUESTION: COUNTIES SERVED**

Select the counties in the geographic region that your regional center serves.

Applicant Response:

- Los Angeles
- 

Section Name: Plan Summary

Sub-Section Name: Regional Center Plan Summary

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#### 5. APPLICANT QUESTION: PROJECT PLAN

Please review the FY26-28 DDS LACC Activities & Measures Definitions document for detailed information.

I acknowledge that I have read the LACC Activities & Measures Definitions and completed the Project Plan (see Project Plan tab above). I acknowledge that the completed project plan aligns with the proposed budget.

Applicant Response:

Yes

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#### 6. APPLICANT QUESTION: ETHNIC/CULTURAL GROUPS SERVED

Select the ethnic/cultural group(s) the regional center LACC plan will focus on. For "Indian," "Middle Eastern," "Mixteco," "Native American," "Pacific Islander," "Slavic," or "Other" use comment section to list specific groups. Click "Show Instruction" for reference.

Applicant Response:

- Black/African American
  - Cambodian
  - Chinese
  - Filipino
  - Hispanic
  - Japanese
  - Korean
  - Vietnamese
  - LBGTQIA+
  - Deaf or Hard of Hearing (DHH) / Deaf+
- 

#### 7. APPLICANT QUESTION: LANGUAGE(S) SERVED

For the ethnic or cultural groups selected in the previous question, choose the languages your regional center will be supporting. If the language(s) is not listed, please select "Other" and enter it in the comment section.

**Please List Only The Language(S) Your RC's LACC Plan Will Prioritize Conducting Activities In (Other Than Interpretation And Translation).**

**Applicant Response:**

- American Sign Language
  - Cambodian
  - Chinese - Cantonese
  - Chinese - Mandarin
  - English
  - Filipino
  - Japanese
  - Khmer
  - Korean
  - Spanish
  - Tagalog
  - Vietnamese
- 

**8. APPLICANT QUESTION: DATA AND COMMUNITY INPUT**

Explain How Your Regional Center Has Incorporated Department-Provided Ethnicity And Language Data Into The LACC Planning Process, And How Community Input Has Guided The Development Of Culturally And Linguistically Responsive Initiatives. Please Include Both Internal And External Review Strategies.

**Applicant Response:**

Since 1973, the communities Harbor Regional Center serves have grown in both numbers and in cultural and linguistic diversity. Currently, 44% of the individuals we serve identify as Hispanic, 17% White, 12% Asian, 11% African American, and 9% self-report as multicultural or other. Many languages are spoken by the individuals and families we serve. The preferred languages for receiving communication and information from Harbor are English (85%) and Spanish (13%). The remaining 2% of individuals and families request communication in a variety of other languages.

In the past few years, Harbor has also sought input from stakeholders using a variety of methods, including listening sessions, focus groups, and surveys. The input from individuals who receive services from Harbor, family members of those receiving services, service providers, Board of Trustees, and regional center team members has helped guide the development and implementation of Harbor's LACC Plan.

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## 9. APPLICANT QUESTION: EFFORTS TO IMPROVE LANGUAGE ACCESS AND CULTURAL COMPETENCY

Describe your regional center's prior and ongoing efforts to improve language access and cultural competency (interpretation, translation, bilingual staffing, outreach, resource development, etc.).

### Applicant Response:

Harbor Regional Center has implemented a variety of practices to improve language accessibility and cultural competency. Harbor Regional Center has been building organizational capacity to support the growing diversity of our community. In addition to employing diverse staff who communicate in a variety of languages, Harbor Regional Center is continually working with current and potential service providers to hire bilingual staff or to add Deaf/Hard of Hearing components to their program designs.

Harbor Regional Center ensures that all informational materials, including communications to our community, are available in eight (8) languages and provides meetings, training, and events in specific languages as often as possible. Interpretation services are made available when in-language is not viable. Our website was redesigned with language accessibility and cultural representation in mind, enhancing the way information is accessed by our community, with a simple one-click/tap to view the website in another language.

Community input has been vital to the success of Harbor's LACC efforts. The insight and suggestions provided by participants of listening sessions and focus groups (conducted in our threshold and emerging languages) have guided the revision of Harbor's informational brochures, fact sheets, trainings, and events. Self-advocates, family members, and service providers also provided feedback through numerous surveys administered over the past several years. Through stakeholder input, Harbor launched cultural celebration events that highlight the various cultures within our community. These events are an avenue for everyone in our community to learn more about various traditions through local food, art, performance, and music, while also creating a space for individuals and families to connect and learn directly from the regional center what services are available. Harbor has also offered free American Sign Language classes and LGBTQ+ training for the community.

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## 10. APPLICANT QUESTION: COLLABORATION

In What Ways Will Collaborations With Community Partners Help Your Regional Center Address Service Disparities And Improve Culturally Responsive Practices?

In your response, briefly describe the community partners you will engage, the purpose of each collaboration, and how these partnerships will support equitable service delivery. Include examples such as community-based organizations, advocacy groups, cultural organizations, educational partners, local agencies, or tribal and immigrant-serving groups.

### Applicant Response:

Harbor Regional Center is committed to collaborating and growing with our partners who share in our commitment to the vision of the Lanterman Act. Harbor Regional Center will continue to engage with local community-based organizations to affirm and strengthen culturally responsive practices, which include ongoing discussions through meetings, listening sessions, and focus groups. Collaboration with community-based organizations will support outreach to people who may identify with specific cultural groups or have

linguistic needs, disseminate information about regional center services to individuals who are not familiar, and guide the development of events and informational materials that take into account the diverse traditions and values that make our communities unique.

## PROJECT PLAN

| Obj. # | Ref. ID | Objective Name           | Objective Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Manager       | Start Date | End Date   |
|--------|---------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------|------------|
| 1      |         | 26/28 - LACC - HARBOR RC | Sustain internal capacity with LACC dedicated staff (Bilingual Language Accessibility Cultural Specialist, Bilingual Community Outreach Specialist) Increase support for diverse communities by retaining two full-time Parent Mentors with lived experience in navigating the service systems (Bilingual, to provide one-on-one support to families) Partner with local community-based organizations to support at-risk and underserved diverse communities through developmental screenings. Harbor will target the development of informative materials, including short multi-lingual videos, to improve access to services and continue outreach and engagement to build trust and strengthen community education. Promote language accessibility and cultural competency through various outreach and engagement methods, such as listening sessions, focus groups, cultural celebrations, resource fairs, trainings, and events. Promote language accessibility by offering language interpretation at all trainings, meetings, | Erika Segovia | 07/01/2026 | 06/30/2028 |

and events, and ensuring that all informational materials are provided in multiple languages.

Performance Measure (0)

| Ref. ID | Measure Description | Manager | Type | Planned | Actual | Start Date | End Date |
|---------|---------------------|---------|------|---------|--------|------------|----------|
|---------|---------------------|---------|------|---------|--------|------------|----------|

No Data Found!

Activity (10)

| Ref. ID              | Activity Description                                                                                                                                                                                                                           | Manager       | Start Date | Due Date   |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------|------------|
| FOCUS                | 01. Conduct Focus Groups                                                                                                                                                                                                                       | Erika Segovia | 07/01/2026 | 06/30/2028 |
| HIRE BILLING         | 02. Retain RC bilingual LACC staff (Language Accessibility Cultural Specialist, Community Outreach Specialist, Administrative Assistant, and two Parent Mentors) to enhance community engagement and support implementation of LACC activities | Erika Segovia | 07/01/2026 | 06/30/2028 |
| INTERPRET, TRANSLATE | 03. Provide interpretation and translation services for diverse communities.                                                                                                                                                                   | Erika Segovia | 07/01/2026 | 06/30/2028 |
| LISTEN               | 04. Conduct Listening Sessions                                                                                                                                                                                                                 | Erika Segovia | 07/01/2026 | 06/30/2028 |
| OUTREACH             | 05. Provide navigation services for diverse communities through the Parent Mentor Program                                                                                                                                                      | Erika Segovia | 07/01/2026 | 06/30/2028 |
| OUTREACH             | 06. Host Fiestas con Harbor Cultural Celebration (Spanish Community)                                                                                                                                                                           | Erika Segovia | 07/01/2026 | 06/30/2028 |
| OUTREACH             | 07. Host HRC Deaf+ Awareness Resource Fair                                                                                                                                                                                                     | Erika Segovia | 07/01/2026 | 06/30/2028 |
| OUTREACH             | 08. Implement a texting platform to enhance accessibility, provide real-time updates, and collect community feedback.                                                                                                                          | Erika Segovia | 07/01/2026 | 06/30/2028 |

|          |                                                                                                                                                                              |               |            |            |
|----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------|------------|
| OUTREACH | 09. Conduct outreach targeted to diverse communities.                                                                                                                        | Erika Segovia | 07/01/2026 | 06/30/2028 |
| RESOURCE | 10. Produce six (6) short, multilingual live-action videos explaining Regional Center services and generic resources to improve awareness and access for diverse communities | Erika Segovia | 07/01/2026 | 06/30/2028 |

## BUDGET

### Budget Year: 1

| Budget Category                                                          | Direct       | Total        |
|--------------------------------------------------------------------------|--------------|--------------|
| ▼ Personnel Expenses                                                     | \$736,069.00 | \$736,069.00 |
| Parent Mentors Bilingual Spanish- 2 FTE 100%                             | \$237,162.00 | \$237,162.00 |
| Bilingual Administrative Assistant (Spanish) FTE - 100%                  | \$119,611.00 | \$119,611.00 |
| Bilingual Community Outreach Specialist (Spanish) FTE 100%               | \$187,748.00 | \$187,748.00 |
| Bilingual Language Accessibility Cultural Specialist (Japanese) FTE 100% | \$191,548.00 | \$191,548.00 |
| Personnel Expenses - other                                               |              |              |
| ▼ Operating Expenses                                                     | \$736,069.00 | \$736,069.00 |
| Digital Design                                                           | \$500,000.00 | \$500,000.00 |
| Printing/Mailings                                                        |              |              |

|                                  |                       |                       |
|----------------------------------|-----------------------|-----------------------|
|                                  | \$20,000.00           | \$20,000.00           |
| Technology - Texting Platform    | \$24,000.00           | \$24,000.00           |
| Engagement & Outreach            | \$72,069.00           | \$72,069.00           |
| Interpretation and Translation   | \$120,000.00          | \$120,000.00          |
| Operating Expenses - other       |                       |                       |
| Indirect/Administrative Expenses | 0.00                  |                       |
| <b>Total</b>                     | <b>\$1,472,138.00</b> | <b>\$1,472,138.00</b> |

## Budget Justification

| Category Name                                | Category Narrative                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ▼ Personnel Expenses                         |                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Parent Mentors Bilingual Spanish- 2 FTE 100% | Two Full-Time team members who are family members with lived experience with regional center services, know both generic and regional center services, provides support to individuals served/families who have challenges or barriers to accessing generic/regional center services. This amount reflects actual time worked and compensation for experience. They will serve communities from diverse cultural and linguistic backgrounds. |

|                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|--------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Bilingual Administrative Assistant (Spanish) FTE - 100%                  | Full-Time, Bilingual. Provides day-to-day administrative duties/support for activities associated with Harbor's LACC Plan, including assisting community members in gaining access to all Harbor events, trainings, and activities within Harbor's LACC Plan, and data entry and collection. Salary expense is to allow for bilingual compensation and the ability to retain a highly skilled candidate.                                               |
| Bilingual Community Outreach Specialist (Spanish) FTE 100%               | Full-Time, Bilingual. Assists in the implementation of Harbor's LACC Plan, forges connections with new stakeholders, and strengthens partnerships with existing stakeholders, with a focus on monolingual, bilingual, Spanish-speaking, and Latino cultural communities. Salary expense is to allow for bilingual compensation and the ability to retain a highly skilled candidate.                                                                   |
| Bilingual Language Accessibility Cultural Specialist (Japanese) FTE 100% | Full-Time, Bilingual. Assists in the implementation of Harbor's LACC Plan, forges connections with new stakeholders, and strengthens partnerships with existing stakeholders, with a focus on emerging linguistic/cultural communities (ASL, Japanese, Korean, Khmer/Cambodian, Tagalog, Mandaring, Cantonese and Vietnamese communities). Salary expense is to allow for bilingual compensation and the ability to retain a highly skilled candidate. |
| Personnel Expenses - other                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| ▼ Operating Expenses                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Digital Design                                                           | To promote generic and regional center services and supports, increase representation and visibility for                                                                                                                                                                                                                                                                                                                                               |

|                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                | emerging cultures/languages, and provide information in an innovative and easy-to-understand manner. Estimated costs for the production of six (6) short, live-action videos in a variety of languages. It is anticipated that the videos will remain relevant for at least 3-5 years.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Printing/Mailings              | Many individuals or families may not have access to technology or do not prefer to use digital media. Printing and Mailing of information (i.e. catalogs, information sheets, flyers, surveys), Estimated cost                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Technology - Texting Platform  | To increase accessibility, engagement, and communication with community: SimpleTexting Platform - includes short code fee and hosting fee (\$12,000/year)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Engagement & Outreach          | Costs associated with listening/focus groups/sessions to include: Rental fees for venue/facilities in diverse neighborhoods; culturally-specific food for participants, marketing costs; Events (i.e. Cultural Celebrations, orientations, resource fairs, trainings, workshops) for public and individuals/families receiving services to increase knowledge of/access to/utilization of regional center services, improve ethnic/cultural awareness/competency; Education (opportunities to learn about different cultures to enhance regional center ability to serve diverse communities, i.e. tribal coalition, etc.); Estimated cost (\$35,000 = cultural food, venue fees, booth fees, language specific materials, presenter fees, travel, conference fees, etc.) |
| Interpretation and Translation | Interpretation: To meet all of the linguistic preferences of the community, interpretation at all advisory, individual planning meetings, other public meetings, trainings, workshops, events. Translation: Harbor will continue to                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

ensure that information is available to everyone in an easy-to-understand format in a variety of languages. Translation of flyers, brochures, infographics, booklets, training and meeting materials, scripts, and electronic communication includes the following languages: Spanish, Traditional Chinese, Korean, Japanese, Khmer, Tagalog, and Vietnamese. Estimated at \$0.50/word.

Operating Expenses - other

Indirect/Administrative Expenses