



Service Provider Advisory Committee Meeting

August 4 ,2026

Agenda

- Welcome – Angie Rodriguez
- Sub-Committee Chair Updates
 - Paul Quiroz -Support Services
 - Rafael Carbajal -Supportive Living Services
 - Baldo Paseta -Transportation
 - Diane Sanka - Day Program
 - Lindsey Stone - Employment Services
 - Sharon Oh - Early Start
 - Vacant - Residential Services
 - Vacant- Transportation

Agenda cont...

- DDS / DSP Internship Program- May Dhoj, All's Well
- HCBS Update – Brian Carrillo
- Whistleblower Policy-Judy Wada
- Budget Update – Judy Wada
- Trailer Bill Update - Elizabeth Garcia-Moya
- Rate Reform - Elizabeth Garcia-Moya
- Quality Incentive Program (QIP) - Elizabeth Garcia-Moya
- Needs Assessment Survey - Elizabeth Garcia-Moya

Agenda cont...

- Service Provider Announcements
- Next SPAC meeting- 10/06/2026

DDS/DSP Internship Program

May Dhoj, All's Well National Healthcare





DSP Internship Program

Service Provider Overview

Program Overview



State Partnership

All's Well has partnered with the California Department of Developmental Services (DDS) to launch a paid three-month shadow training and internship program.



Paid Internship

This program allows DSP interns to work up to 30 hours per week, with compensation at the applicable minimum wage rates for the city.



Mentorship and Training

Throughout their shadow training, DSP interns will work alongside a DSP mentor to learn about the responsibilities of the role and the clients they will serve.

The best part is, you can hire DSP interns at any point during the 3-month internship!

We ensure that all candidates meet the program's minimum eligibility requirements to begin their internship, in accordance with DDS guidelines.

Program Objectives



DSP Launchpad

We promote the role of a DSP by opening doors for entry-level individuals. This program helps prepare them for careers like physical therapy, occupational therapy, and more.



Career Growth Opportunity

We hire and keep more DSPs by giving them career growth opportunities and the skills they need to provide quality care.



Simplified Hiring

Simplify hiring by handling sourcing, interviews, and screening, so providers can focus on training and choosing the right people for long-term roles.

Key Points for Service Providers

No Cost to Providers

Participate in the internship program at zero cost—all administrative and employment responsibilities are managed by All's Well.

Retention Incentive

Interns hired by your organization may receive a **\$625** (before taxes) retention stipend at both **6 and 12-month intervals**— encouraging them to **stay long-term** and build continuity with your team.

Payroll and Compensation

Interns are paid weekly at minimum wage.

Workers' compensation coverage is fully provided by All's Well.

Onboarding and Clearance

All vetting, onboarding, and clearance processes are managed by All's Well to ensure interns meet program requirements. **All's Well will be completing the LIC 503 Health Screening Report on behalf of the providers.**

Next Steps



Open your doors to new DSP interns!

Follow the link in the chat box.

<https://dspinternship.allswell.com/>

Email us with your questions!



dspinterns@allswell.com

Let's build your future workforce—together!

<https://dspinternship.allswell.com/>



Thank you!

We look forward to placing DSP interns at your organization!

HCBS Update

Provider Relations Specialist, Brian Carrillo



Upcoming HCBS Trainings

Person-Centered Thinking Training

- Wed. 10/21 and Thur. 10/22 from 9:00-5:00 at the HRC Torrance
- Tues. 12/08 and Wed. 12/09 from 9:00-5:00 at the HRC Long Beach.
- Participants must attend 2 full and consecutive days to receive a certificate of completion.
- To register email Training.Reservations@harborrc.org

1:1 HCBS Consultations with ALO

FREE 2-hour in-home consultation to support your home's ongoing efforts towards HCBS compliance

- Thurs. 10/01
- Fri. 10/02
- Tues. 11/03
- Wed. 11/04
- To register email kaitlin@aloconsultation.com

Upcoming HCBS Event

Vision Boarding and the IPP

- September 3rd from 9:30-11:30
- Come to this event to learn how to advocate for people's rights through the IPP process using vision boarding and their HCBS Rights.
- To register email kaitlin@aloconsultation.com

HCBS Event

- Wed, August 26th from 9:30 am to 1:00 pm at The Grand in Long Beach.
 - Doors open at 9:00 a.m.
 - Keynote Speaker from 9:30 a.m.-11:00 a.m.
 - HCBS Fair from 11:00 a.m.-1:00 p.m.
 - For more information contact Brian Carrillo (310) 792-4702 or brian.carrillo@harborrc.org

SAVE THE DATE!

DSP COLLABORATIVE JOB FAIR



Tuesday, October 13
Torrance Cultural Arts Center
3330 Civic Center Dr.
Torrance, CA 90503

For more information contact:
Brian Carrillo
(310) 792-4702 or brian.carrillo@harborrc.org

[DSP Collaborative](#)



Whistleblower Policy

Judy Wada, CFO

Whistleblower Policy

Harbor's Board members, officers, employees, contractors, service providers, individuals served, families, and other key individuals can report concerns or evidence of illegal, unethical, improper, or other inappropriate activities without fear of retaliation.

Whistleblowers may report to:

- Directors, supervisors, and managers,
- Whistleblower Compliance Officer, Executive Director, Board President, or
- Department of Developmental Services (DDS)

Confidentiality of whistleblower
Anonymous reports

Whistleblower Policy

The Compliance Officer is responsible for investigating and resolving reported complaints. Annually reports compliance activity to Harbor's Board Executive/Finance Committee.

Board Executive/Finance Committee handles concerns regarding accounting practices, internal controls, or auditing.

Annual Notification

Board Members, employees, contractors, service providers, individuals and families served

Whistleblower Policy

Harbor

Executive Director:	patrick.ruppe@harborrc.org
Compliance Officer:	judy.wada@harborrc.org
Board President:	boardpresident@harborrc.org

DDS

Office of Community Appeals and Resolutions:
appeals@dds.ca.gov

DDS definition—Reporting of an “improper regional center or vendor/contractor activity.”

Budget Update

Judy Wada, CFO



State Budget, Regional Center Contract

California State Budget Timetable

July 1st Fiscal Year begins

January 10th “Governor’s Budget” submitted

May 14th Governor’s “May Revision”

June 15th Deadline for Legislature to pass Budget Bill

Late June Governor signs, Budget Bill becomes law

June 30th Fiscal Year ends

All Regional Centers (in \$1,000s)

	May Revision	Enacted		
	FY 2025-26	FY 2026-27	Difference	Δ%
Operations	\$1,672,104	\$1,822,140	\$150,036	9%
Purchase of Service	\$16,523,975	\$19,263,657	\$2,739,682	17%
Total	\$18,196,079	\$21,085,797	\$2,889,718	16%
Regional Centers Caseload	487,114	526,848	39,734	8%

Regional Center Contract

Current Contract

- 5 Fiscal Years (A-E)
- Current contract July 1, 2024 to June 30, 2031
(thru FY 2028-2029, plus 2 open years)

Allocations

- Initial Contract
- Amendments

Open Years

- A-3 FY 2024-25 2PY (2nd Prior Year)
- B-5 FY 2025-26 PY (Prior Year)
- C-1 FY 2026-27 CY (Current Year)

Harbor Regional Center FY 2025-26

(in \$1,000s)

	B-5	C-1		
	FY 2025-26	FY 2026-27	Difference	Δ%
Operations	\$64,529	\$59,181	(\$5,348)	-8%
Purchase of Service	\$561,016	\$500,637	(\$60,379)	-11%
Total	\$625,545	\$559,818	(\$65,727)	-11%
Projected June 30th	21,310	22,632	1,322	6%

POS Authorizations at Harbor

Client Services

1. Service Coordinator submits Purchase of Service (POS) Request in VirtualChart (Harbor's case management system).
2. POS Request routed to Client Services Manager (CSM) or Director of Client Services for their approval.
3. Once approved, the POS Request is routed to the assigned Accounting staff based on service code.

Virtual Chart
Case Management

POS Authorizations at Harbor

Administration/Accounting

1. Accounting staff review the POS Request and enter information in the Uniform Fiscal System (UFS, DDS's accounting system) which generates the Purchase Order and authorization number. UFS bridges to VirtualChart so SC can see the authorization.
2. New Purchase Orders are automatically emailed weekdays at approximately 4:00 PM. Sent encrypted from HarborAuth@harborrc.org.
3. The software also generates an Excel report listing current open POS authorizations. The Excel report is emailed with the Purchase Orders.

M E N U : U S S M E N
H A R B O R R E G I O N A L C E N T E R

POS Payment Schedule

eBilling—New Home page!

Regional Centers pay in arrears

- Invoices for current service month
- Service Providers enter attendance/units into eBilling
- Invoices submitted by the 5th—generally paid by the 15th
- Invoices submitted after the 5th– paid by the end of the month

hrcaccounting@harborrc.org



DSP Bi-/Multi-lingual Pay Differential Program

Monthly differential to DSPs who communicate in a language or medium other than English as part of their regular job duties:

1 Language	\$100
2 Languages	\$200

Employer receives \$125 for gross wages and employer-rated costs

Pilot started May 2024.

DDS Workforce Initiative—Coming Summer 2026.



Thank you!

2026 Budget Trailer Bill

Elizabeth Garcia-Moya, Director Community Services



Trailer Bill

Rate Reform/Quality Incentive Program Contract Exemption
WIC Sections 4519.10 & 4519.11 were amended

Quality Incentive Program
WIC 4519.12

Remote Services
WIC Section 4648 was amended

Tailored Day Services
WIC Section 4688.21 was amended

Family Teaching Model
WIC Section 4689.1 was amended

Trailer Bill cont..

Supported Living Services

WIC Section 4689.8 was amended, 40-Hour Work Week

Employment Access Alignment

Government Code Section 15432 & WIC Section 4851, 4856, & were amended, Section 4868.6 was added-

Eliminates Courtesy Vendorization by 03/01/28

WIC Section 4435.1

Rate Reform



Rate Reform Updates

- 875-Transportation
- 896-Supported Living Services
- 805-Centered-Based Services
- 531,532 & 533-Day Services

Quality Incentive Program (QIP)



QIP FY 26/27

SURVEYS & ELIGIBILITY REQUIREMENTS

Who were the QIP surveys sent to?

Survey Cycle Breakdown (Surveys Sent to Providers)		
QIP Rate (FY 24/25 Data)	16,800	80.2%
One-Time Incentives	240	1.1%
*New Service Providers	3,908	18.7%
Total	20,948	100%

- Numbers shown are at vendor ID level.
- The “New Service Providers” row includes providers whose vendor numbers were changed, those who submitted billing late, etc.

QIP for Fiscal Year 2027-28

California Welfare and Institutions Code §4519.10:

- **Electronic Visit Verification (EVV)**, if applicable
- **Home and Community-Based Services (HCBS) Rules**, if applicable
- **Annual Independent Fiscal Audit or Review** requirements, if applicable

Reporting Measures

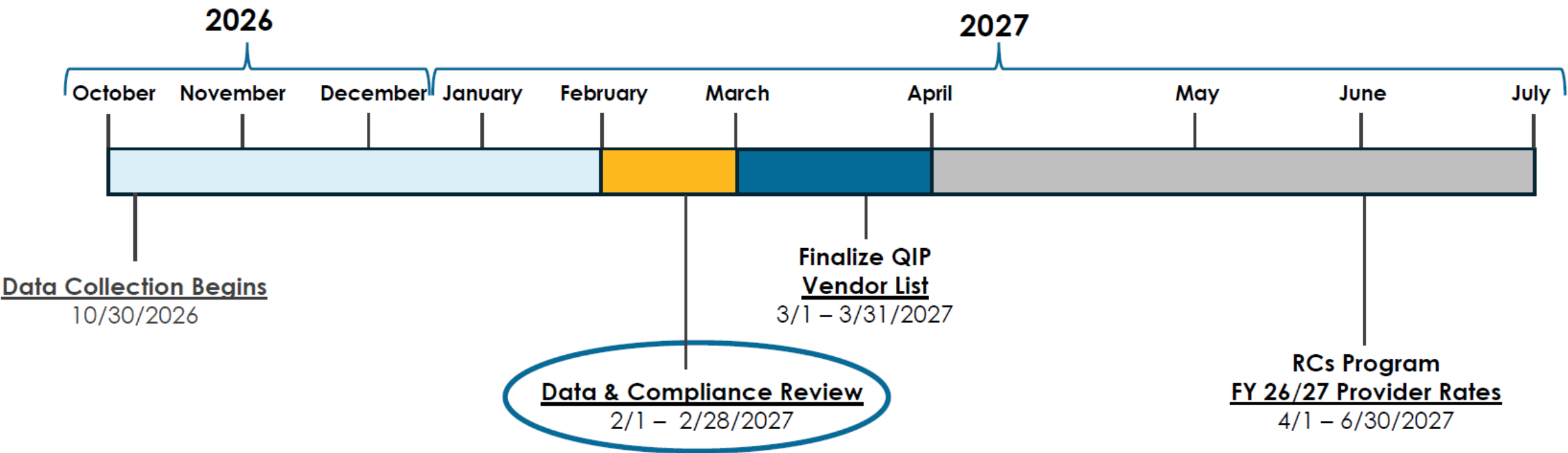
- **QIP Provider Capacity Survey**
 - All service codes in rate reform.
- **QIP Employment Measure**
 - Service Cdes: 950 & 952
- **QIP Prevention & Wellness Measure**
 - Residential Services
 - Service Codes: 113, 904, 905, 910, 915, 920, 896

DATA COLLECTION – INFORMING FY 27/28 RATES

What can we anticipate in the fall 2026 QIP Data Collection (informs FY 27/28 Rates)?

1. Trainings – Schedules to be announced in summer 2026
2. Resources – New resources will continue to be developed and posted to website.
3. Eligibility Requirements – Requirements to participate in the QIP remain the same.
4. Provider Directory – QIP surveys and communications will continue to be sent directly to providers based on information in the PD. More detailed information will be provided.
5. Surveys – QIP surveys will remain the same with two updates:
 - ❑ Supported Living Services (SLS) will be eligible to participate in Prevention & Wellness Survey
 - ❑ Provider Capacity Survey to be conducted at vendor ID level
6. Data Collection Platform – Data collection will continue to be conducted via Qualtrics.
7. Enhanced Support – Program Help Desk to be introduced in summer 2026.

TIMELINE: QIP INFORMING FY 27/28 RATES



FY 2027-28 (FALL 2026) REPORTING MEASURES

Survey	FY 2026-27 Reporting Measure	QIP Provider
Provider Capacity	Report on provider capacity characteristics, such as the ZIP codes that the provider serves, language access options for consumers, information on provider workforce including the number of professionals and their compensation.	All QIP service providers
Employment	- Report on: - Training/credentialing of employment specialists, and - Job attainment and retention for individuals receiving employment supports	Supported Employment Programs: 950, 952
Prevention & Wellness	- Report on if residents are up-to-date on selected preventative screenings (e.g., annual wellness visits) - Provide a rationale for any residents who are not up-to-date on selected preventative screenings (e.g., resident declined)	Residential Providers: 113, 904, 905, 910, 915, 920, 896
Initial Provider Survey	Report on provider characteristics in first year of operation. Includes questions about locations services provided in, languages offered, staffing, and wages.	All new providers operating in Rate Reform Service Codes

Future Measure Planning

Focus Groups

In 2026, the Department and community partners will work on developing measures for 3 groups of services.

Day Programs

ILS/SLS/Respite

Behavioral Services

- Improving quality and outcomes in these service groups will impact many individuals and providers.
- Focus on these three areas aligns with Master Plan goals and priorities: to help people be **included in their communities**, to have **choices in their daily lives**, and to better support people with **complex needs**.
- Measures will advance service-specific goals and outcomes.

* Eventually, all services included in Rate Reform will go through measure development.

DSP University



Enhance Your Skills for the People You Support **Choose DSPU**



California's New Training Program for its Direct Support Professional (DSP) Workforce

DSPU is California's competency-based training and certification program created exclusively for DSPs. Based on best practices in the field, this self-paced program is grounded in the expertise of the direct support community.

When you grow, the people you support thrive.

Strengthen your skills, see your confidence increase, and develop your career at DSPU!



Are you eligible for DSPU?

Visit our website for a complete list of requirements. Talk with your employer or email workforce@dds.ca.gov with your questions.



Take free courses
that directly apply
to your work!

www.dds.ca.gov/dspu

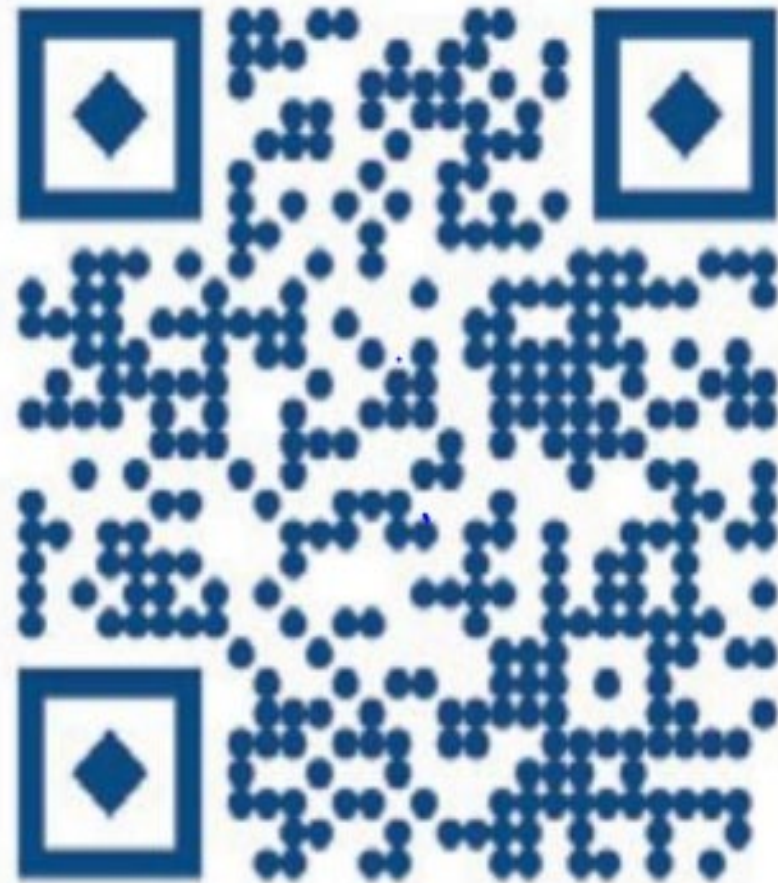
Employee Development, Growth, and Education
—also known as EDGE—is the Department's online
learning platform you'll use to access DSPU courses!



Now Available: Mandated Reporter Training

The new course
includes two parts:

- Child Abuse & Neglect Mandated Reporter Training
- Elder & Adult Abuse Mandated Reporter Training



Resource Development Survey

Service Provider Announcements

Next SPAC Meeting October 6, 2026

